



## TRANSPORTATION VOUCHER PROGRAM

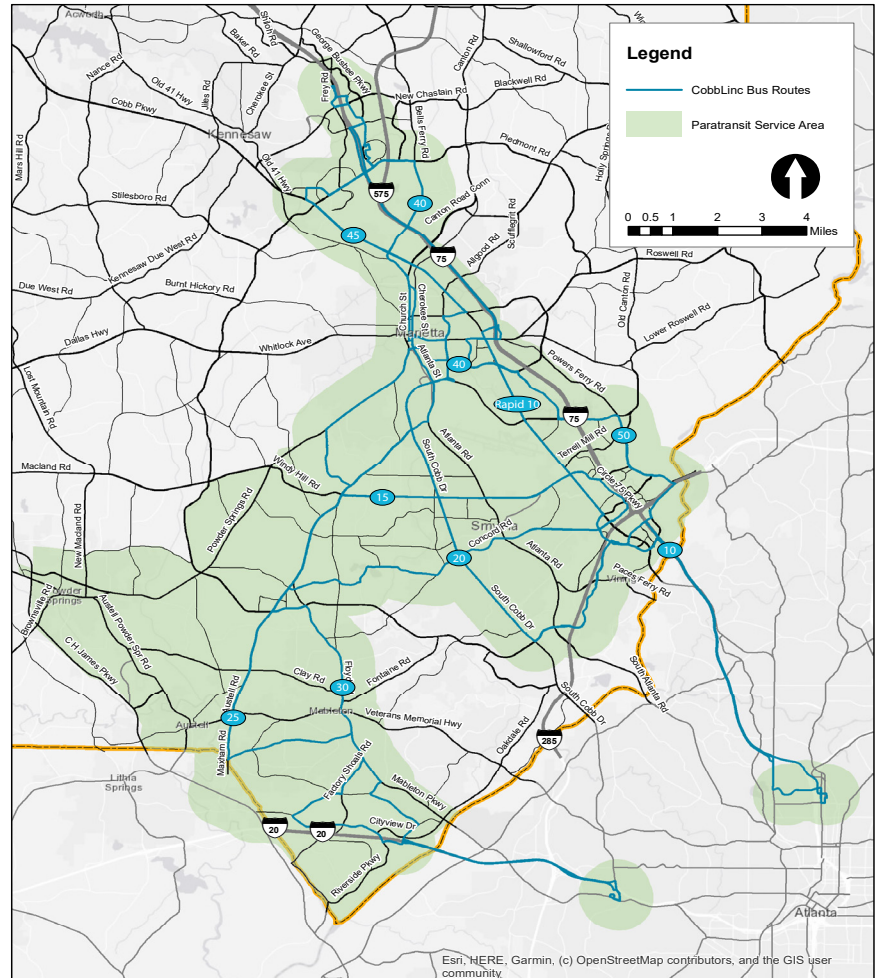
The Cobb County **Transportation Voucher Program (TVP)** assists elderly and disabled Cobb County residents living outside the paratransit service area in paying for private transportation services. Complete the Paratransit Eligibility Application Process to see if you qualify.

Once enrolled, the participant chooses a service provider from the pre-approved list and contacts them directly to make travel arrangements. On the day of the trip, the participant uses the vouchers to pay the provider's fee.

Service providers then send vouchers to Cobb County staff for reimbursement. It's that simple.

### CobbLinc Paratransit Service Area

Updated September 8, 2019



#### To be eligible for the TVP, you must:

- have a documented disability and complete the Paratransit Eligibility Application Process
- live outside the paratransit service area
- be a resident of Cobb County
- be 18 years of age or older

**For more information, call 770-528-4381**  
**For compliments and complaints, call 770-528-7987**



770-427-4444



[www.CobbLinc.com](http://www.CobbLinc.com)



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@CobbTransit

## PROGRAM QUICK FACTS

- Must be paratransit certified with CobbLinc to participate
- Trip arrangements are made by calling pre-approved private transportation providers
- Trip costs vary based on mileage and provider rates/fees
- Participants are limited on the number of voucher books that may be purchased during a fiscal year (October 1 to September 30)
- Voucher books cost \$10 and contain \$100 worth of vouchers
- Vouchers are used just like money to pay for trips
- Lifespan for vouchers is from October 1 to September 30 of the following year
- Riders may travel with portable oxygen tanks and/or respirators
- Riders may use wheelchairs, canes, walkers, and other mobility devices
- Riders may travel with service animals

### Paratransit Eligibility Application Process

#### Step 1. Complete & Return Application for Paratransit Eligibility

Print or download the application via our website ([www.CobbLinc.com](http://www.CobbLinc.com)) or call CobbLinc's Paratransit Division at 770-429-7855 (TDD at 711) during regular business hours to request an application by mail.

For alternate formats, contact the CobbLinc Transit Operations Monitor at (770) 528-3690 (TDD at 711)

#### Step 2. Licensed/Certified Professional Review

CobbLinc staff will review your application and contact the Licensed/Certified Professional

listed in the Patient Consent To Release & Disclosure Of Medical Information. This person will be asked to provide feedback on your disability.

#### Step 3. Program Certification

Once CobbLinc staff have all of the required information, we will provide a decision as to your eligibility within 21 days.

#### Step 4. Paratransit ID Card

Eligible residents will visit the CobbLinc Facility at 431 Commerce Park Drive, Marietta, GA 30060 to pick up their Paratransit ID Card.