Objectives from this session

Discuss the core values of the code of professional ethics

Discuss key principles of the CRC code

Review prominent changes in the CRC code of ethics and how this relates to working in a tech savvy world

Scenarios, questions, and group Discussion
Ground Rules for this Session

* Open communication

* Sharing and questions should be respected

* Crucial conversation can be difficult

* Disagreement can happen
The Significance of Ethics in Work and in Daily life

https://www.youtube.com/watch?v=UyWwX_VzIBY
CRC Core Values

- Respecting human rights and dignity
- Ensuring the integrity of all professional relationships
- Acting to alleviate personal distress and suffering
- Enhancing the quality of professional knowledge and its application to increase professional and personal effectiveness
- Promoting empowerment through self advocacy and self determination
CRC Core Values

- Appreciating diversity of human experience and appreciating culture
- Emphasizing Client strengths versus deficits
- Serving Individuals holistically
- Advocating for the fair and adequate provision of services.
Six Key Principles of the Ethical Practice

**Autonomy:** To respect the rights of clients to be self-governing within their social and cultural framework.

**Beneficence:** To do good to others; to promote the well-being of clients.

**Fidelity:** To be faithful; to keep promises and honor the trust placed in rehabilitation counselors.

**Justice:** To be fair in the treatment of all clients; to provide appropriate services to all.

**Nonmaleficence:** To do no harm to others.

**Veracity:** To be honest.
Technology in the past 20 years
Email
CRC Changes in the code

Effective January 1, 2017

Prominent Changes in the CRCC Code of Professional Ethics for Rehabilitation Counselors
Top CRC code changes to adapt to a tech savvy world
Assessment, Evaluation, and Test Instruments

Consistency in use of terms applied throughout the section

* G.3.d

Refraining for Diagnosis - if it may cause harm to the client or others

* G.7a-d

More in-depth information regarding Conditions of test administration:

- Outdated testing
- Cultural Considerations of the evaluations
Scenario - At home self diagnosing tools
#4 Roles and Relationships

Additional guidance – A.5-d A.5-e

Provides additional guidance regarding service provision with previous sexual or romantic partners, friends, and family members; enhanced guidance about extending professional boundaries.

This includes previous electronic relationships
Roles – scenario
Roles - Scenario
Section J and throughout the Code - Recognizes how technology is integrated in every aspect of practice; provides greater clarity for informed consent and disclosure in distance counseling; addresses required practices in use of social media.

J.4. SOCIAL MEDIA

a. PROFESSIONAL ELECTRONIC PRESENCE. In cases where rehabilitation counselors maintain both professional and personal presences for social media use, separate professional and personal pages and profiles are created to clearly distinguish between the two kinds of electronic presence.

b. MONITORING SOCIAL MEDIA. Rehabilitation counselors recognize that information posted on social media sites is largely permanent and easily shared beyond the privacy settings of any particular site. Rehabilitation counselors take reasonable steps to monitor for and remove or correct potentially harmful information shared on sites they establish for their professional presence.
Technology, Social Media and Distance Counseling cont.

c. SOCIAL MEDIA AND INFORMED CONSENT. Rehabilitation counselors clearly explain to their clients, as part of the informed consent procedure, the benefits, limitations, and boundaries of the use of social media in the provision of services. Additionally, rehabilitation counselors work within their organizations to develop and clearly communicate a social media policy so the social media practice is transparent, consistent, and easily understood by clients.

d. PRIVACY IN SOCIAL MEDIA. Rehabilitation counselors respect the privacy of their client’s presence on social media and avoid searching a client’s virtual presence unless relevant to the rehabilitation counseling process. If a rehabilitation counselor may search a client’s virtual presence, this is disclosed in advance. Rehabilitation counselors caution clients of the potential impact that social media use may have on the counseling relationship and discuss the benefits and risks of using social media within the rehabilitation counseling process.
e. MAINTAINING CONFIDENTIALITY IN SOCIAL MEDIA. Rehabilitation counselors protect the confidentiality of clients by avoiding the posting of any personally identifiable information, unless the client has provided written consent to do so. In no circumstance should protected or highly sensitive information be shared via social media platforms.
Scenario: Social Media Sticking Points
Karen - VR counselor who manages YTP in a large county

Started Face timing with students and YTP staff to reduce time driving

Sometimes family or YTP transition specialist is on the FaceTime call, sometimes not.

Karen is not always documenting the conversations in ORCA
Personal Virtual Relationship

Prohibits engaging in personal virtual relationships with current clients (e.g., through social media) A.5.f

What are your thoughts?

- What is the benefit from having a virtual relationship with a client once they are closed?

- What is a concern?

- Why do you think the CRCC allows engaging in a virtual relationship with previous Clients?
Kevin – VRC who utilizes text messaging for contact with his youth clients

Some clients are texting late hours to inquire about personal information or will send silly pictures

Kevin accepts clients as “Friends” on Facebook and his Instagram account
How to Set up a Google Alert

Google Alerts come in handy in a variety of situations, and they're easy to set:

Go to google.com/alerts in your browser.

Enter a search term for the topic you want to track. ...

Choose Show Options to narrow the alert to a specific source, language, and/or region. ...

Select Create Alert.
Google Alerts

Welcome to Google Alerts

Google Alerts are email updates of the latest relevant Google results (web, news, etc.) based on your choice of query or topic.

Some handy uses of Google Alerts include:

- monitoring a developing news story
- keeping current on a competitor or industry
- getting the latest on a celebrity or event
- keeping tabs on your favorite sports teams

Create an alert with the form on the right.
Questions?