

ORTHOTIC WARRANTY POLICY

Orthotic Warranty

Custom orthotics are not eligible for a refund. We offer a 6-month service guarantee on all our orthotics. Arch Fitters will make every attempt to satisfy the customer. We will make adjustments as needed for the first 6 months. First, the client must confirm they have followed the Arch Fitters 'New Orthotic Dispense Form' procedure. Additional charges may apply if the wrong orthotic was initially uploaded and has already been manufactured. In addition, new custom scanning may be required.

Return Policy

All Custom Products come with a limited warranty (see above) and are non-refundable.

Questions: Please Contact
Corporate Office

Local 503-491-1723
Fax 503-489-0706
Toll Free: 877-229-9652

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