# First Regular Session Seventy-fourth General Assembly STATE OF COLORADO

# **INTRODUCED**

LLS NO. 23-0744.01 Christopher McMichael x4775

**HOUSE BILL 23-1181** 

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# House Committees

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Business Affairs & Labor

101

# A BILL FOR AN ACT

CONCERNING THE REGULATION OF GUARANTEED ASSET PROTECTION

102 AGREEMENTS.

## **Bill Summary**

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <a href="http://leg.colorado.gov">http://leg.colorado.gov</a>.)

The bill codifies and updates rules regarding guaranteed asset protection agreements (GAP agreement). A GAP agreement relieves a consumer of liability for all or part of the deficiency balance remaining after the payment of all insurance proceeds upon the total loss of the consumer's motor vehicle.

Section 2 of the bill permits a creditor to collect additional charges

or fees for a GAP agreement as part of a consumer credit transaction. **Section 3**:

- Sets conditions and provisions that must be a part of any GAP agreement in order for it to be valid and for a creditor to receive an additional charge or fee in relation to the GAP agreement;
- Establishes the method by which the deficiency balance is calculated and what the consumer will be owed pursuant to the GAP agreement in the event of a total loss;
- Details when a consumer must submit the consumer's GAP agreement claim after a total loss;
- Establishes the maximum fee that may be charged for a GAP agreement, which must not exceed 5% of the amount financed in the consumer credit transaction; and
- Prohibits the sale of a GAP agreement in specified circumstances.

1 Be it enacted by the General Assembly of the State of Colorado:

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- 2 **SECTION 1. Legislative declaration.** (1) The general assembly finds and declares that:
  - (a) A guaranteed asset protection agreement (GAP agreement) is either an insurance policy or contractual term that protects a consumer in the event that the consumer's motor vehicle that is collateral used to secure credit is deemed a total loss;
  - (b) The attorney general's office has regulated GAP agreements for nearly two decades, but there have been few updates to the rules during that time; and
  - (c) By codifying and updating the GAP agreement rules that are in the code of Colorado regulations, the general assembly will provide Colorado consumers with stability, predictability, and efficiency regarding GAP agreements, while ensuring a fair and viable market for GAP agreement providers and making important updates to the laws that govern these agreements.

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1	<b>SECTION 2.</b> In Colorado Revised Statutes, 5-2-202, <b>amend</b> (1)
2	introductory portion; and add (1)(c.5) and (1)(c.7) as follows:
3	5-2-202. Additional charges. (1) In addition to the finance
4	charge permitted by this article ARTICLE 2 and in a consumer lease, a
5	creditor may contract for and receive the following additional charges in
6	connection with a consumer credit transaction:
7	(c.5) Charges for Debt Cancellation contracts or Debt
8	SUSPENSION CONTRACTS OFFERED IN COMPLIANCE WITH 12 CFR PART 37
9	OR 12 CFR PART 721 OR OTHER FEDERAL LAW;
10	(c.7) CHARGES FOR GUARANTEED ASSET PROTECTION, AS DEFINED
11	IN SECTION 5-2-215 (1)(c), OFFERED IN COMPLIANCE WITH SECTION
12	5-2-215;
13	SECTION 3. In Colorado Revised Statutes, add 5-2-215 as
14	follows:
15	5-2-215. Guaranteed asset protection agreements - definitions
16	- rules. (1) As used in this section, unless the context otherwise
17	REQUIRES:
18	(a) "CONSUMER FINANCE AGREEMENT" OR "FINANCE AGREEMENT"
19	MEANS A RETAIL INSTALLMENT SALES CONTRACT OR CONSUMER CREDIT
20	TRANSACTION, OTHER THAN A CONSUMER LEASE, FOR THE PURCHASE OR
21	REFINANCE OF A MOTOR VEHICLE.
22	(b) "DEFICIENCY BALANCE" MEANS THE AMOUNT OWED BY THE
23	CONSUMER UNDER A CONSUMER FINANCE AGREEMENT AT THE TIME OF A
24	TOTAL LOSS OF THE CONSUMER'S MOTOR VEHICLE THAT WAS COLLATERAL
25	SECURING THE CONSUMER FINANCE AGREEMENT, CALCULATED IN
26	ACCORDANCE WITH THE TERMS OF THE FINANCE AGREEMENT.
27	(c) (I) "GUARANTEED ASSET PROTECTION AGREEMENT" OR "GAP

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1	AGREEMENT MEANS AN AGREEMENT, STRUCTURED AS EITHER AN
2	INSURANCE POLICY OR A CONTRACTUAL TERM, SOLD OR WRITTEN IN
3	CONNECTION WITH A CONSUMER FINANCE AGREEMENT, THAT RELIEVES
4	ALL OR PART OF A CONSUMER'S LIABILITY FOR THE DEFICIENCY BALANCE
5	REMAINING, AFTER THE PAYMENT OF ALL INSURANCE PROCEEDS, UPON THE
6	TOTAL LOSS OF THE CONSUMER'S MOTOR VEHICLE THAT WAS COLLATERAL
7	SECURING THE CONSUMER FINANCE AGREEMENT, WHETHER THE LOSS
8	OCCURRED FROM THE TOTAL DESTRUCTION OF THE MOTOR VEHICLE, THE
9	UNRECOVERED THEFT OF THE MOTOR VEHICLE, OR BOTH.
10	(II) A GAP AGREEMENT MAY ALSO PROVIDE A CONSUMER WITH A
11	BENEFIT THAT WAIVES A CERTAIN AMOUNT OR PROVIDES A CREDIT FOR A
12	CERTAIN AMOUNT TOWARD THE PURCHASE OF A REPLACEMENT MOTOR
13	VEHICLE.
14	(d) "GUARANTEED ASSET PROTECTION FEE" OR "GAP FEE" MEANS
15	THE FEE, CHARGE, PREMIUM, OR OTHER AMOUNT THAT A CREDITOR MAY
16	CHARGE A CONSUMER FOR A GUARANTEED ASSET PROTECTION
17	AGREEMENT.
18	(e) "Motor vehicle" means a self-propelled or towed
19	VEHICLE DESIGNED FOR PERSONAL OR COMMERCIAL USE, INCLUDING BUT
20	NOT LIMITED TO AUTOMOBILES, TRUCKS, MOTORCYCLES, RECREATIONAL
21	VEHICLES, ALL-TERRAIN VEHICLES, SNOWMOBILES, CAMPERS, BOATS,
22	PERSONAL WATERCRAFT, AND RELATED TRAILERS.
23	(f) "RETAIL INSTALLMENT SALES CONTRACT" MEANS A RETAIL
24	CONTRACT TO SELL A MOTOR VEHICLE TO A CONSUMER IN WHICH:
25	$(I)\ The  consumer  agrees  to  pay  the  retail  seller  over  time,$
26	IN INSTALLMENTS, THE COST OF THE MOTOR VEHICLE PLUS INTEREST; AND
27	(II) THE RETAIL SELLER TAKES OR RETAINS A SECURITY INTEREST

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1	IN THE MOTOR VEHICLE.
2	(2) A CREDITOR MAY CONTRACT FOR, CHARGE, AND RECEIVE A
3	GAP FEE FOR A GAP AGREEMENT, AS A CHARGE THAT IS IN ADDITION TO
4	ANY FINANCE CHARGE IMPOSED OR AUTHORIZED PURSUANT TO SECTION
5	5-2-201, IF THE GAP AGREEMENT SATISFIES THE REQUIREMENTS OF THIS
6	SECTION AND IF ALL OF THE FOLLOWING CONDITIONS ARE MET AS PART OF
7	THE GAP AGREEMENT:
8	(a) The creditor provides to the consumer a written
9	NOTICE, IN BOLDFACE TYPE, THAT SPECIFIES THE FOLLOWING:
10	(I) THAT THE PURCHASE OF A GAP AGREEMENT IS NOT REQUIRED
11	IN ORDER TO OBTAIN THE CREDIT OR ANY PARTICULAR OR FAVORABLE
12	CREDIT TERMS;
13	(II) THE GAP FEE;
14	(III) THAT THE CONSUMER MAY WISH TO CONSULT AN INSURANCE
15	AGENT TO DETERMINE WHETHER SIMILAR COVERAGE MAY BE OBTAINED
16	THROUGH AN INSURANCE PRODUCT AND AT WHAT COST;
17	(IV) THAT THE GAP AGREEMENT BENEFITS MAY DECREASE OVER
18	THE TERM OF THE FINANCE AGREEMENT;
19	(V) That the consumer may cancel the $GAP$ agreement for
20	ANY OR NO REASON WITHIN THIRTY DAYS AFTER THE EFFECTIVE DATE OF
21	THE GAP AGREEMENT, AND THAT THE CONSUMER WILL RECEIVE A FULL
22	REFUND OF THE $\operatorname{GAP}$ FEE SO LONG AS NO LOSS OR EVENT COVERED BY THE
23	GAP AGREEMENT HAS OCCURRED; AND
24	(VI) THAT THE GAP AGREEMENT IS NOT A SUBSTITUTE FOR
25	COLLISION OR PROPERTY DAMAGE INSURANCE;
26	(b) (I) The creditor provides the consumer with a
27	CANCELLATION METHOD THAT IS CONSPICUOUSLY DISPLAYED IN THE GAP

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I	AGREEMENT OR IN A SEPARATE, WRITTEN CANCELLATION FORM AND THAT
2	INCLUDES:
3	(A) THE NAME, MAILING ADDRESS, E-MAIL ADDRESS, OR PHONE
4	NUMBER THAT MAY BE USED TO CANCEL THE GAP AGREEMENT;
5	(B) A CLEAR AND CONSPICUOUS STATEMENT THAT THE CONSUMER
6	HAS AN UNCONDITIONAL RIGHT TO CANCEL THE GAP AGREEMENT FOR A
7	FULL REFUND WITHIN THIRTY DAYS AFTER THE EFFECTIVE DATE OF THE
8	GAP AGREEMENT; AND
9	(C) A CLEAR AND CONSPICUOUS STATEMENT THAT THE CONSUMER
10	MUST COMPLETE AND RETURN THE CANCELLATION FORM OR SEND OTHER
11	WRITTEN NOTICE OF CANCELLATION TO THE MAILING ADDRESS OR E-MAIL
12	ADDRESS THAT THE CREDITOR PROVIDES OR CALL THE PHONE NUMBER
13	LISTED IN ORDER TO CANCEL THE GAP AGREEMENT.
14	(II) IF A CREDITOR WANTS TO PROVIDE AN ALTERNATIVE
15	CANCELLATION METHOD OTHER THAN THE ONE DESCRIBED IN SUBSECTION
16	(2)(b)(I) of this section, the creditor must clearly and
17	CONSPICUOUSLY STATE THE ALTERNATIVE METHOD AND INSTRUCTIONS ON
18	HOW TO CANCEL THE GAP AGREEMENT IN THE AGREEMENT;
19	(c) THE CONSUMER PROVIDES TO THE CREDITOR AN AFFIRMATIVE,
20	WRITTEN AUTHORIZATION FOR THE PURCHASE OF THE GAP AGREEMENT;
21	AND
22	(d) THE CREDITOR DELIVERS TO THE CONSUMER, IN WRITING, THE
23	GAP AGREEMENT, WHICH MUST INCLUDE:
24	(I) A WRITTEN DESCRIPTION OF THE GAP AGREEMENT'S BENEFITS,
25	TERMS, CONDITIONS, AND EXCLUSIONS;
26	(II) A CLEAR AND CONSPICUOUS STATEMENT THAT DISCLOSES ANY
27	I IMITATION IN COVERAGE LINDER THE $G\Delta P$ agreement: and

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1	(III) THE PROCEDURE AND TIMING TO BE FOLLOWED IN ORDER TO
2	SUBMIT A CLAIM AFTER A TOTAL LOSS.
3	(3) If any condition described in subsection (2) of this
4	SECTION IS NOT MET, THEN THE $\ensuremath{GAP}$ FEE IS NOT A PERMITTED ADDITIONAL
5	CHARGE UNDER SECTION 5-2-202 (1)(c.7).
6	(4) (a) The maximum $GAP$ fee that a creditor may charge
7	FOR A GAP AGREEMENT MUST NOT EXCEED FIVE PERCENT OF THE TOTAL
8	AMOUNT FINANCED IN THE FINANCE AGREEMENT.
9	(b) Subsection (4)(a) of this section does not apply to any
10	GAP AGREEMENT THAT IS SUBJECT TO REGULATION BY THE DIVISION OF
11	INSURANCE PURSUANT TO TITLE 10.
12	(5) EVERY FINANCE AGREEMENT THAT INCLUDES A GAP FEE FOR
13	A GAP AGREEMENT SHALL CONTAIN, EITHER IN THE FINANCE AGREEMENT
14	OR GAP AGREEMENT SIGNED BY THE CONSUMER, THE FOLLOWING
15	STATEMENT:
16	IF THIS TRANSACTION CONTAINS A FEE, CHARGE, OR
17	PREMIUM FOR GUARANTEED ASSET PROTECTION, ALL
18	HOLDERS AND ASSIGNEES OF THIS CONSUMER CREDIT
19	TRANSACTION ARE SUBJECT TO ALL CLAIMS AND DEFENSES
20	THAT THE CONSUMER COULD ASSERT AGAINST THE
21	ORIGINAL CREDITOR RESULTING FROM THE CONSUMER'S
22	PURCHASE OF THE GUARANTEED ASSET PROTECTION.
23	(6) (a) A CREDITOR MAY CONTRACT FOR, CHARGE, AND RECEIVE
24	ONLY ONE GAP FEE AS PART OF A GAP AGREEMENT, REGARDLESS OF THE
25	NUMBER OF CO-BORROWERS, COSIGNERS, OR GUARANTORS IN THE FINANCE
26	AGREEMENT.
27	(b) If a consumer purchases a GAP agreement, the creditor

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1	MAY NOT SEEK INDEMNIFICATION FROM THE CONSUMER, CO-BORROWERS,
2	COSIGNERS, OR GUARANTORS.
3	(7) (a) THE GAP AGREEMENT MUST PAY OR WAIVE ALL OR PART
4	OF THE DEFICIENCY BALANCE AND MAY PROVIDE A WAIVER OF A CERTAIN
5	AMOUNT OR CREDIT OF A CERTAIN AMOUNT TOWARD THE PURCHASE OF A
6	REPLACEMENT MOTOR VEHICLE.
7	(b) The calculation of the payment or waiver of the
8	DEFICIENCY BALANCE MAY EXCLUDE THE FOLLOWING, AS LONG AS THESE
9	EXCLUSIONS ARE CLEARLY SPECIFIED IN THE GAP AGREEMENT:
10	(I) Amounts owed for unpaid installments under the
11	FINANCE AGREEMENT, INCLUDING ANY FEES OR SURCHARGES IMPOSED AS
12	LATE CHARGES FOR UNPAID INSTALLMENTS;
13	(II) LEGALLY PERMITTED FEES INCURRED AFTER THE EFFECTIVE
14	DATE OF THE FINANCE AGREEMENT;
15	(III) FEES FOR THE RETURN OR DISHONOR OF CHECKS OR OTHER
16	INSTRUMENTS TENDERED AS PAYMENT;
17	(IV) PREMIUMS OR FEES FOR LEGALLY PERMITTED INSURANCE
18	ADDED AFTER THE EFFECTIVE DATE OF THE FINANCE AGREEMENT;
19	(V) REFUNDS OWED ON CANCELLABLE SERVICE CONTRACTS AND
20	OTHER PROTECTION PRODUCTS THAT WERE FINANCED IN THE FINANCE
21	AGREEMENT;
22	(VI) THE SALVAGE VALUE OF THE MOTOR VEHICLE, AS
23	DETERMINED BY THE CONSUMER'S PRIMARY INSURER OF THE MOTOR
24	VEHICLE, IF THE TOTALED MOTOR VEHICLE IS RETAINED BY THE
25	CONSUMER; AND
26	(VII) DEDUCTIONS TAKEN BY THE CONSUMER'S PRIMARY INSURER
77	OF THE MOTOR VEHICLE AND ASSOCIATED DAVMENTS RECEIVED BY THE

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1	CONSUMER FOR PRIOR UNREPAIRED DAMAGE TO THE MOTOR VEHICLE,
2	WHICH DEDUCTIONS AND PAYMENTS MUST BE SUPPORTED BY CLEAR,
3	WRITTEN DOCUMENTATION.
4	(c) THE GAP AGREEMENT MUST PAY OR WAIVE ALL OR PART OF
5	THE DEFICIENCY BALANCE THAT WOULD HAVE BEEN OWED IF:
6	(I) THE CONSUMER HAD MAINTAINED PROPERTY DAMAGE
7	INSURANCE COVERING THE ACTUAL CASH VALUE OF THE MOTOR VEHICLE
8	AS OF THE DATE OF LOSS, EVEN IF THE CONSUMER HAS NOT MAINTAINED
9	SUCH PROPERTY DAMAGE INSURANCE; OR
10	(II) THE CREDITOR HAD PURCHASED PROPERTY DAMAGE
11	INSURANCE FOR THE MOTOR VEHICLE PURSUANT TO SECTION 5-2-209.
12	(8) THE GAP AGREEMENT MUST PROVIDE THE CONSUMER WITH A
13	FULL REFUND OR CREDIT OF THE AMOUNT OF THE CONSUMER'S
14	DEDUCTIBLE CHARGED FOR PROPERTY DAMAGE, UP TO FIVE HUNDRED
15	DOLLARS, AS PART OF THE PAYMENT OF, OR RELIEF FROM, LIABILITY FOR
16	THE DEFICIENCY BALANCE. THE GAP AGREEMENT MAY PROVIDE
17	ADDITIONAL COVERAGE FOR THE CONSUMER'S DEDUCTIBLE IN EXCESS OF
18	FIVE HUNDRED DOLLARS.
19	(9) (a) The creditor must refund to the consumer the
20	UNEARNED $GAP$ FEE PAID PURSUANT TO THE $GAP$ AGREEMENT IF:
21	(I) THE FINANCE AGREEMENT IS PREPAID PRIOR TO MATURITY OR
22	THE MOTOR VEHICLE IS NO LONGER IN THE CONSUMER'S POSSESSION DUE
23	TO THE CREDITOR'S LAWFUL REPOSSESSION AND DISPOSITION OF THE
24	COLLATERAL; AND
25	(II) THE CONSUMER HAS NOT MADE A CLAIM UNDER THE GAP
26	AGREEMENT.
27	(b) If the GAP agreement is provided as a contractual

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1	TERM OF THE FINANCE AGREEMENT, ANY REFUND ISSUED MUST BE
2	CALCULATED USING A PRO RATA METHOD AND MAY CHARGE AN
3	ADMINISTRATIVE CANCELLATION FEE NOT TO EXCEED SEVENTY-FIVE
4	DOLLARS.
5	(c) If the GAP agreement is provided as insurance, any
6	REFUND ISSUED MUST BE CALCULATED USING A METHOD AUTHORIZED
7	UNDER APPLICABLE INSURANCE STATUTES, RULES, OR INTERPRETATIONS
8	OF THE COMMISSIONER OF INSURANCE PURSUANT TO TITLE $10$ .
9	(10) A consumer has ninety days after the loss settlement
10	FROM ANY PROPERTY DAMAGE INSURANCE OR FROM THE DATE THE
11	CREDITOR NOTIFIES THE CONSUMER OF ANY DEFICIENCY BALANCE OWED,
12	WHICHEVER IS LATER, TO FILE A CLAIM UNDER THE GAP AGREEMENT OR
13	SEEK DEBT CANCELLATION FROM THE CREDITOR.
14	(11) A GAP AGREEMENT SHALL NOT BE SOLD TO A CONSUMER IF:
15	(a) The consumer is ineligible for a GAP agreement;
16	(b) THE FINANCE AGREEMENT TERMS PRECLUDE COVERAGE UNDER
17	A GAP AGREEMENT;
18	(c) THE MOTOR VEHICLE USED AS COLLATERAL FOR THE FINANCE
19	$\label{eq:agreement} \textbf{AGREEMENT} \textbf{ is ineligible for coverage under a GAP agreement; or }$
20	(d) THE TRANSACTION WOULD BE UNCONSCIONABLE AS DESCRIBED
21	IN SECTION 5-4-106, 5-5-109, OR 5-6-112.
22	(12) This section does not apply to a GAP agreement that
23	IS INCLUDED IN:
24	(a) A CONSUMER LEASE;
25	(b) Debt cancellation agreements in consumer credit
26	SALES;
77	(c) I DANS THAT DO NOT INVOLVE CONSUMEDS AS DEFINED IN

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1	SECTION 4-1-201 (10.5);
2	(d) PRODUCTS THAT DO NOT MEET THE DEFINITION OF A
3	GUARANTEED ASSET PROTECTION AGREEMENT; OR
4	(e) Transactions that are not subject to the "Uniform
5	Consumer Credit Code", articles 1 to 9 of this title 5.
6	(13) This section applies to every creditor, whether the
7	CREDITOR IS AN ASSIGNEE OR HOLDER OF A FINANCE AGREEMENT
8	CONTAINING A GAP FEE FOR A GAP AGREEMENT. A CREDITOR, ASSIGNEE,
9	OR HOLDER DOES NOT HAVE ANY SUBROGATION RIGHTS AGAINST THE
10	CONSUMER.
11	SECTION 4. Applicability. This act applies to guaranteed asset
12	protection agreements entered into on or after the effective date of this
13	act.
14	SECTION 5. Safety clause. The general assembly hereby finds,
15	determines, and declares that this act is necessary for the immediate
16	preservation of the public peace, health, or safety.

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