First Regular Session Seventy-fifth General Assembly STATE OF COLORADO

INTRODUCED

LLS NO. 25-0318.01 Josh Schultz x5486

HOUSE BILL 25-1291

HOUSE SPONSORSHIP

Willford and Froelich,

SENATE SPONSORSHIP

Winter F. and Danielson, Kipp

House Committees
Business Affairs & Labor

Senate Committees

101 CONCERNING MEASURES TO INCREASE PROTECTIONS FOR PERSONS
102 ENGAGED WITH TRANSPORTATION NETWORK COMPANIES.

Bill Summary

A BILL FOR AN ACT

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill prohibits a transportation network company (TNC) driver from driving or offering to drive for more than 10 consecutive hours.

Current law requires that, before an individual is permitted to act as a driver through the use of a TNC's digital network, the individual shall obtain a criminal history record check. The bill requires that the TNC procure a criminal history record check for the individual before the

individual is permitted to act as a driver and at least once every 6 months after the initial criminal history record check. The bill requires that the criminal history record check be a fingerprint-based criminal history record check and eliminates the option for the individual to fulfill the requirement through a privately administered national criminal history record check.

Before each prearranged ride, a TNC shall verify that a driver providing the prearranged ride is the same driver authorized by the TNC to provide the prearranged ride through one of the following methods:

- An in-vehicle dash camera;
- A live self-identification photograph or video;
- Biometric verification by fingerprint or optical scan; or
- Another method that effectively verifies that the driver providing the prearranged ride is the same driver authorized by the TNC for that prearranged ride.

If a person files a complaint with the public utilities commission (commission) against a TNC or a driver, the TNC shall, upon request from the person filing the complaint, provide the person filing the complaint all known and available data, photographs, and video related to the prearranged ride that is the subject of the complaint. After a person files a complaint against a TNC or a driver, the TNC is required to respond to a request for information from the person, the commission, a court, a district attorney, the attorney general, or a law enforcement agency no later than 24 hours after the request is made.

In addition to enforcement by the commission, the bill authorizes the attorney general or a person injured or harmed by an alleged violation of the bill to initiate a civil proceeding in a district court against a TNC or a driver that violates the bill.

The bill requires a TNC to ensure that each prearranged ride is continuously audio and video recorded from when the driver picks up the rider until when the rider departs from the driver's vehicle. A rider or driver may opt out of the continuous audio and video recording.

The bill requires that, on or before February 1, 2026, and on or before February 1 each year thereafter, a TNC shall submit specified data to the commission, the attorney general, the house of representatives judiciary committee, and the senate judiciary committee.

A provision in a contract between a TNC and a rider is declared void as against public policy if the provision attempts or purports to waive specified rights.

The bill requires a TNC to develop policies to:

- Prevent imposter accounts, account sharing, and account renting;
- Prevent sexual assault, physical assault, and homicide against or committed by the TNC's drivers; and
- Allow drivers and riders to opt out of continuous audio and

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video recording during a prearranged ride.

The following actions are made a deceptive trade practice in violation of the "Colorado Consumer Protection Act":

- A violation of the "Transportation Network Company Act"; and
- Altering the rating that a rider assigned a driver on a TNC's digital network or assigning an automatic or default driver rating that the rider did not assign.

Be it enacted by the General Assembly of the State of Colorado:

- **SECTION 1. Legislative declaration.** (1) The general assembly finds that:
 - (a) Coloradans increasingly rely on a range of transportation modes, including transportation network companies, to travel to work, school, medical appointments, social gatherings, and more;
 - (b) Unlike traditional transportation providers, transportation network companies exercise full control over their platforms while classifying drivers as independent contractors rather than employees;
 - (c) Transportation network companies market their services as safe and convenient for vulnerable populations, including children, individuals with disabilities, and people seeking a responsible ride home after consuming alcohol. However, transportation network company drivers and riders have reported incidents of fraud, sexual assault, physical assault, and homicide.
 - (d) According to the national institutes of health, drivers providing transportation network company services have an accident rate and a fatal crash incidence rate that is higher than the general population, partly due to the increased hours of driving and driver fatigue;
 - (e) According to a study conducted by the University of Chicago, transportation network companies account for about a 3% annual increase

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in traffic-related fatalities, or roughly 987 people, including pedestrians, each year. This increase is due, in part, to the large number of drivers needed to provide quick response times.

- (f) Transportation network companies have failed to develop and fully implement adequate protections on their own volition, despite having direct knowledge of serious safety risks;
- (g) Transportation network companies rely on drivers and third parties for background checks, often using easily manipulated name-based methods instead of fingerprint-based screening, which is required in other safety-critical industries;
- (h) Transportation network companies have not effectively prevented the widespread problem of account sharing, where authorized drivers give unauthorized individuals access to their profiles, allowing unauthorized individuals to bypass security measures. Account sharing undermines security and puts riders and the public at risk of harm.
- (i) Transportation network companies have long been aware of the systemic problem of sexual assaults committed by their drivers. Internal safety reports confirm thousands of reported sexual assaults over multiple years, yet transportation network companies have not implemented meaningful reforms. The actual number of incidents is likely far higher, as studies show that only 30% of sexual assaults are reported, meaning thousands more victims may have been harmed. Transportation network companies have faced lawsuits from passengers and their own shareholders for failing to disclose the extent of the problem.
- (j) Transportation network companies prioritize profits over rider safety, rolling back protections despite billions of dollars in revenue. A \$25 background check is negligible compared to the industry-wide \$52

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1	billion in annual revenue and \$163 billion net worth.
2	(2) Therefore, the general assembly declares that the people of
3	Colorado require legislation to ensure that all transportation modes
4	including transportation network companies, are safe, reliable, and just
5	and that the people of Colorado have a transportation system that
6	prioritizes their safety.
7	SECTION 2. In Colorado Revised Statutes, 40-10.1-605, amend
8	(1)(e), $(3)(a)$, $(3)(b)$, $(3)(c)(I)$, $(3)(c)(II)$, and (5) ; and add $(3)(c)(V)$
9	(3)(c)(VI), (3)(c)(VII), (3)(c)(VIII), (4.5), (7)(c), and (7.5) as follows:
10	40-10.1-605. Operational requirements - criminal history
11	record check - driver verification - civil action - audio and video
12	recording - rules. (1) The following requirements apply to the provision
13	of services:
14	(e) A driver shall not offer or provide transportation network
15	company services for more than twelve TEN consecutive hours.
16	(3) (a) Before a person is permitted PERMITTING AN INDIVIDUAL
17	to act as a driver through use of a transportation network company's
18	digital network, AND AT LEAST ONCE EVERY SIX MONTHS THEREAFTER, the
19	person Transportation Network Company shall procure
20	(I) Obtain a FINGERPRINT-BASED criminal history record check
21	FOR THE INDIVIDUAL pursuant to the procedures set forth in section
22	40-10.1-110, as supplemented by the commission's rules promulgated
23	ADOPTED under section 40-10.1-110. or through a privately administered
24	national criminal history record check, including the national sex offender
25	database; and
26	(II) If a privately administered national criminal history record

check is used, provide a copy of the criminal history record check to the

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1	transportation network company.
2	(b) A driver shall obtain a criminal history record check in
3	accordance with subparagraph (I) of paragraph (a) of this subsection (3)
4	every five years while serving as a driver SUBMIT TO A
5	FINGERPRINT-BASED CRIMINAL HISTORY RECORD CHECK AS REQUIRED BY
6	A TRANSPORTATION NETWORK COMPANY TO COMPLY WITH SUBSECTION
7	(3)(a) OF THIS SECTION.
8	(c) (I) A person AN INDIVIDUAL who has been convicted of or pled
9	guilty or nolo contendere to driving under the influence of drugs or
10	alcohol in the previous seven years before applying to become a driver
11	shall not serve as a driver. If the criminal history record check
12	PERFORMED PURSUANT TO SUBSECTION (3)(a) OF THIS SECTION reveals that
13	the person INDIVIDUAL has ever been convicted of or pled guilty or nolo
14	contendere to any of the following felony offenses, the person
15	INDIVIDUAL shall not serve as a driver:
16	(A) An offense involving fraud, as described in article 5 of title
17	18; C.R.S.;
18	(B) An offense involving unlawful sexual behavior, as defined in
19	section 16-22-102 (9); C.R.S.;
20	(C) An offense against property, as described in article 4 of title
21	18; C.R.S.; or
22	(D) A crime of violence, as described in section 18-1.3-406;
23	C.R.S.
24	(E) AN OFFENSE INVOLVING DOMESTIC VIOLENCE, AS DEFINED IN
25	SECTION 18-6-800.3 (1);
26	(F) AN OFFENSE INVOLVING STALKING, AS DESCRIBED IN SECTION

18-3-602; OR

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1	(G) AN OFFENSE INVOLVING HARASSMENT, AS DESCRIBED IN
2	SECTION 18-9-111.
3	(II) A person AN INDIVIDUAL who has been convicted of OR PLED
4	GUILTY OR NOLO CONTENDERE TO a comparable offense to the offenses
5	listed in subparagraph (I) of this paragraph (c) SUBSECTION (3)(c)(I) OF
6	THIS SECTION in another state or in the United States shall not serve as a
7	driver.
8	(V) A DRIVER WHO HAS BEEN CONVICTED OF OR PLED GUILTY OR
9	NOLO CONTENDERE TO AN OFFENSE LISTED IN SUBSECTION (3)(c)(I) OF
10	THIS SECTION SHALL NOTIFY THE TRANSPORTATION NETWORK COMPANY
11	WITHIN FORTY-EIGHT HOURS AFTER THE INDIVIDUAL'S CONVICTION WAS
12	PRONOUNCED OR PLEA WAS ENTERED.
13	(VI) AN INDIVIDUAL WHO HAS BEEN CONVICTED OF OR PLED
14	GUILTY OR NOLO CONTENDERE TO DRIVING UNDER THE INFLUENCE OF
15	DRUGS OR ALCOHOL AFTER THE INITIAL FINGERPRINT-BASED CRIMINAL
16	HISTORY RECORD CHECK PERFORMED PURSUANT TO SUBSECTION (3)(a) OF
17	THIS SECTION SHALL NOT SERVE AS A DRIVER FOR SEVEN YEARS AFTER THE
18	CONVICTION WAS PRONOUNCED OR THE PLEA WAS ENTERED.
19	(VII) AN INDIVIDUAL WHO HAS BEEN DISQUALIFIED OR REMOVED
20	FROM DRIVING FOR A TRANSPORTATION NETWORK COMPANY, A COMMON
21	CARRIER, OR OTHER TRANSPORTATION SERVICE REGULATED UNDER THIS
22	TITLE 40 in this state or any other state shall not serve as a
23	DRIVER.
24	(VIII) AN INDIVIDUAL WHO HAS AN AUTHORIZED PROFILE TO
25	DRIVE FOR A TRANSPORTATION NETWORK COMPANY AND WHO ALLOWS
26	ANOTHER INDIVIDUAL TO DRIVE FOR THE TRANSPORTATION NETWORK
27	COMPANY UNDER THE AUTHORIZED PROFILE OR WHO HAS USED ANOTHER

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1	INDIVIDUAL'S AUTHORIZED PROFILE TO ACCEPT A PREARRANGED RIDE FOR
2	A TRANSPORTATION NETWORK COMPANY SHALL NOT SERVE AS A DRIVER.
3	(4.5) AFTER A DRIVER ACCEPTS A PREARRANGED RIDE THROUGH
4	A DIGITAL NETWORK, BUT BEFORE THE DRIVER PICKS UP THE RIDER, A
5	TRANSPORTATION NETWORK COMPANY SHALL VERIFY THAT THE DRIVER
6	PROVIDING THE PREARRANGED RIDE IS THE SAME DRIVER AUTHORIZED BY
7	THE TRANSPORTATION NETWORK COMPANY TO PROVIDE THE
8	PREARRANGED RIDE THROUGH ONE OF THE FOLLOWING METHODS:
9	(a) AN IN-VEHICLE DASH CAMERA;
10	(b) A LIVE SELF-IDENTIFICATION PHOTOGRAPH OR VIDEO;
11	(c) BIOMETRIC VERIFICATION BY FINGERPRINT OR OPTICAL SCAN;
12	OR
13	(d) Another method that verifies that the driver
14	PROVIDING THE PREARRANGED RIDE IS THE SAME DRIVER AUTHORIZED BY
15	THETRANSPORTATIONNETWORKCOMPANYFORTHATPREARRANGEDRIDE.
16	(5) (a) If any A person files a complaint with the commission
17	against a transportation network company or driver, the commission may
18	inspect the transportation network company's records as reasonably
19	necessary to investigate and resolve the complaint.
20	(b) IF A PERSON FILES A COMPLAINT AS DESCRIBED IN SUBSECTION
21	(5)(a) OF THIS SECTION, A TRANSPORTATION NETWORK COMPANY SHALL
22	RESPOND TO A REQUEST FOR INFORMATION RELATED TO THE COMPLAINT
23	FROM A COURT, A DISTRICT ATTORNEY, THE ATTORNEY GENERAL, THE
24	COMMISSION, OR A LAW ENFORCEMENT AGENCY NO LATER THAN
25	TWENTY-FOUR HOURS AFTER THE REQUEST IS MADE.
26	(c) If a person files a complaint with the commission
27	AGAINST A TRANSPORTATION NETWORK COMPANY OR DRIVER, THE

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1	TRANSPORTATION NET WORK COMPANY SHALL, UPON REQUEST FROM THE
2	PERSON FILING THE COMPLAINT, PROVIDE TO THE PERSON FILING THE
3	COMPLAINT ALL KNOWN AND AVAILABLE DATA, PHOTOGRAPHS, AUDIO,
4	AND VIDEO RELATED TO THE PREARRANGED RIDE THAT IS THE SUBJECT OF
5	THE COMPLAINT.
6	(7) (c) (I) The attorney general or a person injured or
7	HARMED BY AN ALLEGED VIOLATION OF THIS SECTION MAY INITIATE A
8	CIVIL PROCEEDING IN A DISTRICT COURT AGAINST A TRANSPORTATION
9	NETWORK COMPANY OR A DRIVER THAT VIOLATES THIS SECTION.
10	(II) A VIOLATION OF THIS SECTION BY A TRANSPORTATION
11	NETWORK COMPANY THAT RESULTS IN INJURY OR DEATH TO AN
12	INDIVIDUAL HAS A SIGNIFICANT PUBLIC IMPACT.
13	(7.5) Unless a rider or driver opts out through the policy
14	AND PROCEDURE CREATED BY A TRANSPORTATION NETWORK COMPANY
15	PURSUANT TO SECTION 40-10.1-610 (2)(a)(III) OR (2)(a)(IV), A
16	TRANSPORTATION NETWORK COMPANY SHALL ENSURE THAT EACH
17	PREARRANGED RIDE IS CONTINUOUSLY AUDIO AND VIDEO RECORDED FROM
18	WHEN THE DRIVER PICKS UP THE RIDER IN A PERSONAL VEHICLE UNTIL
19	WHEN THE RIDER DEPARTS FROM THE PERSONAL VEHICLE.
20	SECTION 3. In Colorado Revised Statutes, 40-10.1-609, add (3)
21	as follows:
22	40-10.1-609. Reporting requirements - report - rules. (3) ON
23	OR BEFORE FEBRUARY 1, 2026, AND ON OR BEFORE FEBRUARY 1 EACH
24	YEAR THEREAFTER, A TRANSPORTATION NETWORK COMPANY OPERATING
25	IN THE STATE SHALL SUBMIT A REPORT THAT INCLUDES THE FOLLOWING
26	DATA TO THE COMMISSION, THE ATTORNEY GENERAL, AND THE JUDICIARY
27	COMMITTEES OF THE HOUSE OF REPRESENTATIVES AND THE SENATE, OR

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1	THEIR SUCCESSOR COMMITTEES:
2	(a) THE NUMBER OF REPORTED SAFETY INCIDENTS INVOLVING A
3	DRIVER WHO PROVIDED SERVICES FOR THE TRANSPORTATION NETWORK
4	COMPANY IN THE PRECEDING CALENDAR YEAR, INCLUDING THE NUMBER
5	OF REPORTED INSTANCES OF:
6	(I) PHYSICAL ASSAULT;
7	(II) SEXUAL ASSAULT;
8	(III) VERBAL ASSAULT;
9	(IV) STALKING;
10	(V) HARASSMENT;
11	(VI) THEFT;
12	(VII) A MOTOR VEHICLE ACCIDENT, INCLUDING AN INDICATION OF
13	WHETHER THE DRIVER WAS AT FAULT OR THE DRIVER WAS NOT AT FAULT
14	AND
15	(VIII) HOMICIDE; AND
16	(b) THE NUMBER OF REPORTED INCIDENTS OF DISCRIMINATORY
17	SPEECH OR DISCRIMINATORY CONDUCT INVOLVING A DRIVER WHO
18	PROVIDED SERVICES FOR THE TRANSPORTATION NETWORK COMPANY.
19	SECTION 4. In Colorado Revised Statutes, add 40-10.1-610 as
20	follows:
21	40-10.1-610. Consumer protection - waiver of rights void
22	biometric data and biometric identifiers. (1) A PROVISION IN A
23	CONTRACT BETWEEN A TRANSPORTATION NETWORK COMPANY AND A
24	RIDER IS VOID AS AGAINST PUBLIC POLICY IF THE PROVISION ATTEMPTS OF
25	PURPORTS TO WAIVE:
26	(a) A RIGHT SPECIFIED IN THIS PART 6;
2.7	(b) A RIGHT PROVIDED BY THE "COLORADO CONSUMER

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1	PROTECTION ACT", ARTICLE 1 OF TITLE 0; OR
2	(c) THE RIGHT TO A JURY TRIAL.
3	(2) (a) WITHIN THIRTY DAYS AFTER THE EFFECTIVE DATE OF THIS
4	SECTION, A TRANSPORTATION NETWORK COMPANY SHALL:
5	(I) DEVELOP A POLICY TO PREVENT IMPOSTER ACCOUNTS,
6	ACCOUNT SHARING, AND ACCOUNT RENTING;
7	(II) DEVELOP A POLICY TO PREVENT SEXUAL ASSAULT, PHYSICAL
8	ASSAULT, AND HOMICIDE AGAINST OR COMMITTED BY THE
9	TRANSPORTATION NETWORK COMPANY'S DRIVERS;
10	(III) DEVELOP A POLICY TO ALLOW A RIDER TO OPT OUT OF
11	CONTINUOUS AUDIO AND VIDEO RECORDING DURING A PREARRANGED RIDE
12	CONDUCTED PURSUANT TO SECTION 40-10.1-605 (7.5);
13	(IV) DEVELOP A POLICY TO ALLOW A DRIVER TO OPT OUT OF
14	CONTINUOUS AUDIO AND VIDEO RECORDING DURING A PREARRANGED RIDE
15	CONDUCTED PURSUANT TO SECTION 40-10.1-605 (7.5);
16	(V) PROVIDE COPIES OF THE POLICIES CREATED PURSUANT TO THIS
17	SUBSECTION (2) TO THE ATTORNEY GENERAL AND TO THE COMMISSION;
18	AND
19	(VI) PROVIDE COPIES OF THE POLICIES CREATED PURSUANT TO THIS
20	SUBSECTION (2) TO EVERY DRIVER WHO PROVIDES SERVICES FOR THE
21	TRANSPORTATION NETWORK COMPANY.
22	(b) WITHIN TEN DAYS AFTER AN UPDATE TO A POLICY CREATED
23	PURSUANT TO THIS SUBSECTION (2), A TRANSPORTATION NETWORK
24	COMPANY SHALL PROVIDE A COPY OF THE UPDATED POLICY TO THE
25	ATTORNEY GENERAL, THE COMMISSION, AND EVERY DRIVER WHO
26	PROVIDES SERVICES FOR THE TRANSPORTATION NETWORK COMPANY.
27	(3) IF A TRANSPORTATION NETWORK COMPANY COLLECTS

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1	BIOMETRIC DATA OR BIOMETRIC IDENTIFIERS FROM A DRIVER OR RIDER,
2	THE TRANSPORTATION NETWORK COMPANY SHALL COMPLY WITH SECTION
3	6-1-1314.
4	SECTION 5. In Colorado Revised Statutes, 40-10.1-110, amend
5	(1)(a) as follows:
6	40-10.1-110. Record check - rules. (1) (a) An individual who
7	wishes to drive: A taxicab for a motor carrier that is the holder of a
8	certificate to provide taxicab service issued under part 2 of this article
9	10.1; a motor vehicle for a motor carrier that is the holder of a permit to
10	operate as a charter bus, children's activity bus, luxury limousine, or
11	off-road scenic charter under part 3 of this article 10.1; or a motor vehicle
12	for a motor carrier that is the holder of a permit to operate as a
13	large-market taxicab service under part 7 of this article 10.1; OR A
14	PERSONAL VEHICLE TO OFFER SERVICES AS A TRANSPORTATION NETWORK
15	COMPANY DRIVER UNDER PART 6 OF THIS ARTICLE 10.1 must have the
16	individual's fingerprints taken by a local law enforcement agency or any
17	third party approved by the Colorado bureau of investigation for the
18	purpose of obtaining a fingerprint-based criminal history record check.
19	SECTION 6. In Colorado Revised Statutes, 6-1-105, add (1)(iiii)
20	and (1)(jjjj) as follows:
21	6-1-105. Unfair or deceptive trade practices - definitions.
22	(1) A person engages in a deceptive trade practice when, in the course of
23	the person's business, vocation, or occupation, the person:
24	(iiii) VIOLATES PART 6 OF ARTICLE 10.1 OF TITLE 40;
25	(jjjj) Alters the rating a rider assigned a driver on a
26	TRANSPORTATION NETWORK COMPANY'S DIGITAL NETWORK, AS THOSE
27	TERMS ARE DEFINED IN SECTION 40-10.1-602, OR ASSIGNS AN AUTOMATIC

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1	OR DEFAULT DRIVER RATING THAT THE RIDER DID NOT ASSIGN.
2	SECTION 7. Applicability. This act applies to offenses
3	committed on or after the effective date of this act.
4	SECTION 8. Safety clause. The general assembly finds,
5	determines, and declares that this act is necessary for the immediate
6	preservation of the public peace, health, or safety or for appropriations for
7	the support and maintenance of the departments of the state and state
8	institutions.

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