First Regular Session Seventy-third General Assembly STATE OF COLORADO

PREAMENDED

This Unofficial Version Includes Committee Amendments Not Yet Adopted on Second Reading

LLS NO. 21-0945.01 Jery Payne x2157

HOUSE BILL 21-1283

HOUSE SPONSORSHIP

Ricks and Hooton,

SENATE SPONSORSHIP

(None),

House Committees

Senate Committees

Business Affairs & Labor

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A BILL FOR AN ACT

CONCERNING MEASURES TO ADDRESS CONSUMER PROTECTION CONCERNS REGARDING VEHICLE TOWING.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill requires the department of regulatory agencies (department) to conduct a sunset review of the public utilities commission's (commission) regulation of towing carriers in 2023 and moves up the department's sunset review of the towing task force (task force) from 2024 to 2023. As part of its sunset review of the commission's regulation of towing carriers, the department is required to

review complaints against towing carriers; whether the towing industry and consumers would benefit from dispute resolution of complaints; the reasonableness of rates for recovery, towing, and storage fees; and the reasonableness of towing contracts that towing companies enter into with property owners.

The composition of the task force is changed to replace a member who represents towing carriers but is not a representative of a towing association with a member who represents mobile home owners and to replace a member who represents an association of motor carriers with a member who represents common interest community unit owners. The bill adds 2 members to the task force to represent communities that might be disproportionately affected by nonconsensual towing, such as communities of color, immigrant communities, elderly communities, and rural communities.

1 Be it enacted by the General Assembly of the State of Colorado: 2 **SECTION 1.** In Colorado Revised Statutes, 2-3-1203, repeal 3 (15)(a)(I); and **add** (14)(a)(XII) as follows: 4 2-3-1203. Sunset review of advisory committees - legislative 5 **declaration - definition - repeal.** (14) (a) The following statutory 6 authorizations for the designated advisory committees are scheduled for 7 repeal on September 1, 2023: 8 (XII) THE TOWING TASK FORCE CREATED IN SECTION 40-10.1-403. 9 (15) (a) The following statutory authorizations for the designated 10 advisory committees are scheduled for repeal on September 1, 2024: 11 (I) The towing task force created in section 40-10.1-403, C.R.S.; 12 SECTION 2. In Colorado Revised Statutes, 24-34-104, add 13 (24)(a)(XIII) as follows: 14 24-34-104. General assembly review of regulatory agencies 15 and functions for repeal, continuation, or reestablishment - legislative 16 **declaration - repeal.** (24) (a) The following agencies, functions, or both, 17 are scheduled for repeal on September 1, 2023:

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1	(AIII) THE PUBLIC UTILITIES COMMISSION'S REGULATION OF
2	Towing carriers under part 4 of article 10.1 of title 40 .
3	SECTION 3. In Colorado Revised Statutes, 40-10.1-403, amend
4	(2), (3), (4)(c), (5)(a), and (6); and add (2.5) and (4)(d) as follows:
5	40-10.1-403. Towing task force - creation - rules - repeal.
6	(2) (a) THROUGH OCTOBER 31, 2021, the task force consists of nine
7	members, appointed as follows:
8	(a) (I) One member, or the member's designee, appointed by the
9	governor to represent the commission;
10	(b) (II) One member, or the member's designee, appointed by the
11	chief of the Colorado state patrol;
12	(c) (III) One member, or the member's designee, appointed by the
13	governor to represent a towing association within the state;
14	(d) (IV) One member, or the member's designee, appointed by the
15	governor to represent towing carriers within the state but who does not
16	represent a towing association;
17	(e) (V) One member, or the member's designee, appointed by the
18	governor to represent an association of automobile owners within the
19	state;
20	(f) (VI) One member who insures towing operations, or the
21	member's designee, appointed by the governor to represent insurance
22	companies within the state;
23	(g) (VII) One member, or the member's designee, appointed by the
24	governor to represent an association of motor carriers within Colorado;
25	(h) (VIII) One member, or the member's designee, appointed by
26	the governor to represent local law enforcement agencies; and
27	(i) (IX) One member who owns private property and contracts for

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1	towing services, or the member's designee, appointed by the governor to
2	represent consumers of towing services.
3	(b) This subsection (2) is repealed, effective November 1,
4	2021.
5	(2.5) (a) Beginning November 1, 2021, the task force
6	CONSISTS OF FOURTEEN MEMBERS, APPOINTED AS FOLLOWS:
7	(I) ONE MEMBER APPOINTED BY THE GOVERNOR TO REPRESENT
8	THE COMMISSION;
9	(II) ONE MEMBER APPOINTED BY THE CHIEF OF THE COLORADO
10	STATE PATROL;
11	(III) ONE MEMBER APPOINTED BY THE GOVERNOR TO REPRESENT
12	A TOWING ASSOCIATION WITHIN THE STATE WITH EXPERIENCE IN
13	CONSENSUAL TOWING;
14	(IV) ONE MEMBER APPOINTED BY THE GOVERNOR TO REPRESENT
15	NONCONSENSUAL TOWING CARRIERS;
16	(V) ONE MEMBER APPOINTED BY THE GOVERNOR TO REPRESENT
17	MOBILE HOME OWNERS IN THE STATE;
18	(VI) ONE MEMBER APPOINTED BY THE GOVERNOR TO REPRESENT
19	AN ASSOCIATION OF MOTOR CARRIERS WITHIN COLORADO AS CONSUMERS
20	OF TOWING SERVICES;
21	(VII) ONE MEMBER APPOINTED BY THE ATTORNEY GENERAL WITH
22	EXPERIENCE ENFORCING THE "COLORADO CONSUMER PROTECTION ACT",
23	ARTICLE 1 OF TITLE 6;
24	(VIII) ONE MEMBER APPOINTED BY THE GOVERNOR TO REPRESENT
25	PEOPLE WITH DISABILITIES;
26	(IX) ONE MEMBER WHO INSURES TOWING OPERATIONS APPOINTED
27	BY THE GOVERNOR TO REPRESENT INSURANCE COMPANIES WITHIN THE

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1	STATE;
2	(X) ONE MEMBER APPOINTED BY THE GOVERNOR TO REPRESENT
3	COMMON INTEREST COMMUNITIES;
4	(XI) ONE MEMBER APPOINTED BY THE GOVERNOR TO REPRESENT
5	LOCAL LAW ENFORCEMENT AGENCIES;
6	(XII) ONE MEMBER WHO OWNS PRIVATE PROPERTY AND
7	CONTRACTS FOR TOWING SERVICES APPOINTED BY THE GOVERNOR TO
8	REPRESENT CONSUMERS OF TOWING SERVICES; AND
9	(XIII) TWO MEMBERS APPOINTED BY THE GOVERNOR TO
10	REPRESENT COMMUNITIES THAT MIGHT BE DISPROPORTIONATELY
11	AFFECTED BY NONCONSENSUAL TOWING, SUCH AS COMMUNITIES OF
12	COLOR, IMMIGRANT COMMUNITIES, ELDERLY COMMUNITIES, AND RURAL
13	COMMUNITIES.
14	(b) A MEMBER APPOINTED TO THE TASK FORCE BEFORE NOVEMBER
15	1, 2021, MAY CONTINUE TO SERVE ON THE TASK FORCE ON AND AFTER
16	November 1, 2021, to serve the remainder of the member's term if
17	THE MEMBER CONTINUES TO REPRESENT ONE OF THE GROUPS REQUIRED TO
18	BE REPRESENTED ON THE TASK FORCE AS OF NOVEMBER 1, 2021, IN
19	ACCORDANCE WITH SUBSECTION (2.5)(a) OF THIS SECTION.
20	(c) IF A MEMBER IS UNABLE TO ATTEND A MEETING OF THE TASK
21	FORCE, THE MEMBER MAY DESIGNATE A PERSON TO FULFILL THE MEMBER'S
22	DUTIES IN LIEU OF THE MEMBER FOR THE MEETING.
23	(3) (a) The members of the task force serve four-year terms;
24	except that the members appointed OR REAPPOINTED under paragraphs (a)
25	to (d) of subsection (2) SUBSECTIONS (2.5)(a)(I) TO (2.5)(a)(VII) of this
26	section serve initial terms of two years.
27	(b) The members shall elect a chair from among their

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1	membership. The chair shall set the times and frequency of the task
2	force's meetings; EXCEPT THAT THE TASK FORCE SHALL MEET NO FEWER
3	THAN TWO TIMES PER YEAR.
4	(4) (c) The commission need not accept SHALL CONSIDER the
5	recommendations of the task force.
6	(d) (I) BY DECEMBER 1 OF EACH YEAR, THE COMMISSION SHALL
7	MAKE A REPORT TO THE HOUSE OF REPRESENTATIVES TRANSPORTATION
8	AND LOCAL GOVERNMENT COMMITTEE, THE HOUSE OF REPRESENTATIVES
9	BUSINESS AFFAIRS AND LABOR COMMITTEE, THE SENATE BUSINESS, LABOR,
10	AND TECHNOLOGY COMMITTEE, AND THE SENATE TRANSPORTATION AND
11	ENERGY COMMITTEE, OR ANY SUCCESSOR COMMITTEES. THE REPORT
12	MUST:
13	(A) ADDRESS THE FEES CHARGED FOR AND COMPLAINTS ARISING
14	FROM NONCONSENSUAL TOWS;
15	(B) CONTAIN THE RECOMMENDATIONS, INCLUDING RULE CHANGES,
16	OF THE TASK FORCE, WHETHER THE RECOMMENDATIONS WERE
17	IMPLEMENTED WITH OR WITHOUT MODIFICATION, AND AN ANALYSIS OF
18	THE REASONS WHY THE COMMISSION MADE THESE DECISIONS.
19	(II) This subsection $(4)(d)$ is repealed, effective July 1, 2026.
20	(5) The task force has the following duties and powers:
21	(a) To make comprehensive recommendations to the commission
22	about the maximum rates that may be charged for the recovery, towing,
23	and storage of a vehicle that has been towed without the owner's consent.
24	The task force shall make its first comprehensive recommendations to the
25	commission about the maximum rates by AFTER JULY 1, 2022, BUT NO
26	LATER THAN September 1, 2015 2022.
27	(6) This section is repealed, effective September 1, 2024. Prior to

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1	2023. BEFORE the repeal, the department of regulatory agencies shall
2	review the task force the task force is scheduled for review in
3	accordance with section 2-3-1203. C.R.S.
4	SECTION 4. In Colorado Revised Statutes, add 40-10.1-404 as
5	follows:
6	40-10.1-404. Repeal of part - subject to review - definitions.
7	(1) This part 4 is repealed, effective September 1, 2023. Before
8	THE REPEAL, THIS PART 4 IS SCHEDULED FOR REVIEW IN ACCORDANCE
9	WITH SECTION 24-34-104 AND SUBSECTION (2) OF THIS SECTION.
10	(2) IN CONDUCTING ITS REVIEW IN ACCORDANCE WITH SECTION
11	24-34-104 (5) and in considering the factors set forth in section
12	24-34-104 (6)(b), the department of regulatory agencies shall
13	CONSIDER THE FOLLOWING IN EVALUATING THE PERFORMANCE OF THE
14	COMMISSION WITH REGARD TO REGULATING TOWING CARRIERS:
15	(a) WITH REGARD TO COMPLAINTS FILED WITH THE COMMISSION
16	ABOUT TOWING SERVICES:
17	(I) THE NUMBER AND NATURE OF COMPLAINTS FILED EACH YEAR;
18	AND
19	(II) HOW THE COMMISSION HANDLES THE COMPLAINTS AND HOW
20	THE COMPLAINTS ARE RESOLVED;
21	(b) Whether the towing industry and consumers would
22	BENEFIT FROM DISPUTE RESOLUTION REGARDING COMPLAINTS AND
23	WHETHER SUCH DISPUTE RESOLUTION IS BEING USED IN ANY OTHER
24	STATES;
25	$(c)\ Thereasonablenessofratesforrecovery, towing, and$
26	STORAGE FEES, ESPECIALLY WITH REGARD TO NONCONSENSUAL TOWING,
2.7	FOR VARIOUS COMMUNITIES INCLUDING COMMUNITIES THAT MIGHT BE

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1	DISPROPORTIONATELY IMPACTED BY NONCONSENSUAL TOWING, SUCH AS
2	MOBILE HOME PARK COMMUNITIES, COMMON INTEREST COMMUNITIES,
3	COMMUNITIES OF COLOR, IMMIGRANT COMMUNITIES, ELDERLY
4	COMMUNITIES, AND RURAL COMMUNITIES; AND
5	(d) THE REASONABLENESS OF TOWING CONTRACTS THAT TOWING
6	COMPANIES ENTER INTO WITH PROPERTY OWNERS WITH REGARD TO THE
7	EFFECTS THAT THE CONTRACTS HAVE ON TENANTS OF, UNIT OWNERS IN,
8	AND VISITORS TO THE PROPERTY WHO, BECAUSE OF THE CONTRACTS,
9	MIGHT BE DISPROPORTIONATELY SUBJECTED TO NONCONSENSUAL TOWING,
10	ESPECIALLY WITH REGARD TO THE EFFECTS ON MOBILE HOME PARK
11	COMMUNITIES AND COMMON INTEREST COMMUNITIES.
12	(3) AS USED IN THIS SECTION, UNLESS THE CONTEXT OTHERWISE
13	REQUIRES:
14	(a) "COMMON INTEREST COMMUNITY" HAS THE MEANING SET
15	FORTH IN SECTION 38-33.3-103 (8).
16	(b) "Mobile Home Park" has the meaning set forth in
17	SECTION 38-12-201.5 (6).
18	SECTION 5. Safety clause. The general assembly hereby finds,
19	determines, and declares that this act is necessary for the immediate
20	preservation of the public peace, health, or safety.

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