First Regular Session Seventy-third General Assembly STATE OF COLORADO

REVISED

This Version Includes All Amendments Adopted on Second Reading in the Second House

LLS NO. 21-0644.01 Shelby Ross x4510

SENATE BILL 21-154

SENATE SPONSORSHIP

Kolker and Simpson, Bridges, Buckner, Coram, Danielson, Fenberg, Garcia, Gardner, Ginal, Gonzales, Hansen, Hisey, Jaquez Lewis, Lee, Moreno, Pettersen, Priola, Rankin, Scott, Smallwood, Sonnenberg, Story, Winter, Zenzinger

HOUSE SPONSORSHIP

Cutter and Soper,

Senate Committees

Health & Human Services Finance Appropriations

House Committees

Public & Behavioral Health & Human Services Finance Appropriations

A BILL FOR AN ACT

101	CONCERNING THE IMPLEMENTATION OF THE 988 NATIONAL SUICIDE
102	PREVENTION LIFELINE NETWORK IN COLORADO, AND, IN
103	CONNECTION THEREWITH, MAKING AN APPROPRIATION.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

On October 17, 2020, congress passed the "National Suicide Hotline Designation Act of 2020" designating 988 as the 3-digit number for the national suicide prevention lifeline to aid rapid access to suicide prevention and mental health support services. The bill implements 988 as the 3-digit number for crisis response services in Colorado.

HOUSE nd Reading Unamended June 1, 2021

> SENATE 3rd Reading Unamended May 10, 2021

SENATE Amended 2nd Reading May 7, 2021

Shading denotes HOUSE amendment. <u>Double underlining denotes SENATE amendment.</u>

Capital letters or bold & italic numbers indicate new material to be added to existing statute.

Dashes through the words indicate deletions from existing statute.

On or before July 1, 2022, the department of human services (department) shall contract with a nonprofit organization to create the 988 crisis hotline center to provide intervention services and crisis care coordination to individuals calling the 988 crisis hotline 24 hours a day, 7 days a week.

Beginning January 1, 2022, a 988 surcharge (surcharge) is imposed on service users in an amount to be established by the public utilities commission (commission) on an annual basis. The bill requires each service supplier to collect the surcharge from its service users and remit the collected surcharges to the commission on a monthly basis. The state treasurer shall credit the surcharge collections to the 988 surcharge cash fund (fund).

The bill imposes a prepaid wireless 988 charge on each retail transaction in an amount to be established by the commission on an annual basis. The bill requires each seller to collect the prepaid wireless 988 charge from the consumer on each retail transaction occurring in the state and remit the collected charges to the department of revenue. The state treasurer shall credit the prepaid wireless 988 charge to the fund.

The office of behavioral health in the department may expend money from the fund for the administration and operation of the 988 crisis hotline center.

Beginning January 1, 2023, and each January 1 thereafter, the department shall submit information about the usage of the 988 crisis hotline center to the federal substance abuse and mental health services administration, and information about the expenditures of the fund to the federal communications commission.

Be it enacted by the General Assembly of the State of Colorado: 1 2 **SECTION 1.** In Colorado Revised Statutes, **add** article 64 to title 3 27 as follows: 4 **ARTICLE 64** 5 988 Crisis Hotline Enterprise 6 **27-64-101.** Legislative declaration. (1) The GENERAL ASSEMBLY 7 FINDS AND DECLARES THAT: 8 ON JULY 16, 2020, THE FEDERAL COMMUNICATIONS 9 COMMISSION ADOPTED RULES, AND ON OCTOBER 17, 2020, CONGRESS 10 PASSED THE "NATIONAL SUICIDE HOTLINE DESIGNATION ACT OF 2020",

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1	DESIGNATING 988 AS THE THREE-DIGIT NUMBER FOR THE NATIONAL
2	SUICIDE PREVENTION LIFELINE TO AID RAPID ACCESS TO SUICIDE
3	PREVENTION AND MENTAL HEALTH SUPPORT SERVICES;
4	(b) It is imperative for Colorado to implement 988 as the
5	THREE-DIGIT NUMBER FOR CRISIS RESPONSE SERVICES IN COLORADO IN
6	ORDER TO COMPLY WITH FEDERAL REGULATIONS; IMPROVE QUALITY AND
7	ACCESS TO BEHAVIORAL HEALTH CRISIS SERVICES, ESPECIALLY FOR
8	UNDERSERVED POPULATIONS AND IN RURAL AREAS OF THE STATE; AND
9	REDUCE STIGMA SURROUNDING SUICIDE, MENTAL HEALTH, AND
10	SUBSTANCE USE CONDITIONS;
11	(c) The 988 crisis hotline enterprise provides valuable
12	BENEFITS AND SERVICES TO TELEPHONE SERVICE USERS WHEN THE
13	ENTERPRISE FUNDS THE 988 CRISIS HOTLINE AND PROVIDES CRISIS
14	OUTREACH, STABILIZATION, AND ACUTE CARE TO INDIVIDUALS CALLING
15	THE 988 CRISIS HOTLINE FROM ANY JURISDICTION IN COLORADO
16	TWENTY-FOUR HOURS A DAY, SEVEN DAYS A WEEK;
17	(d) By providing the benefits and services specified in
18	SUBSECTION (1)(c) OF THIS SECTION, THE 988 CRISIS HOTLINE ENTERPRISE
19	ENGAGES IN AN ACTIVITY CONDUCTED IN THE PURSUIT OF A BENEFIT, GAIN,
20	OR LIVELIHOOD, AND THEREFORE OPERATES AS A BUSINESS;
21	(e) Consistent with the determination of the Colorado
22	SUPREME COURT IN NICHOLL V. E-470 PUBLIC HIGHWAY AUTHORITY, 896
23	P.2d 859 (Colo. 1995), that the power to impose taxes is
24	INCONSISTENT WITH ENTERPRISE STATUS UNDER SECTION 20 OF ARTICLE
25	X OF THE STATE CONSTITUTION, IT IS THE CONCLUSION OF THE GENERAL
26	ASSEMBLY THAT THE CHARGES IMPOSED BY THE ENTERPRISE IS A FEE, NOT
27	A TAX, BECAUSE THE CHARGES ARE IMPOSED FOR THE SPECIFIC PURPOSE

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1	OF ALLOWING THE ENTERPRISE TO DEFRAY THE COSTS OF PROVIDING THE
2	BENEFITS AND SERVICES SPECIFIED IN SUBSECTION (1)(c) OF THIS SECTION
3	TO TELEPHONE SERVICE USERS AND THE CHARGES ARE IMPOSED AT RATES
4	THAT ARE REASONABLY CALCULATED BASED ON THE COST OF THE
5	SERVICES RECEIVED BY TELEPHONE SERVICE USERS;
6	(f) SO LONG AS THE 988 CRISIS HOTLINE ENTERPRISE QUALIFIES AS
7	AN ENTERPRISE FOR PURPOSES OF SECTION 20 OF ARTICLE X OF THE STATE
8	CONSTITUTION, THE REVENUE FROM THE CHARGES IMPOSED BY THE
9	ENTERPRISE ARE NOT STATE FISCAL YEAR SPENDING, AS DEFINED IN
10	SECTION 24-77-102 (17), OR STATE REVENUES, AS DEFINED IN SECTION
11	24-77-103.6 (6)(c), AND DO NOT COUNT AGAINST EITHER THE STATE
12	FISCAL YEAR SPENDING LIMIT IMPOSED BY SECTION 20 ARTICLE X OF THE
13	STATE CONSTITUTION OR THE EXCESS STATE REVENUES CAP, AS DEFINED
14	<u>IN SECTION 24-77-103.6 (6)(b)(I); AND</u>
15	(g) No other enterprise created simultaneously or within
16	THE PRECEDING FIVE YEARS SERVES PRIMARILY THE SAME PURPOSE AS THE
17	988 CRISIS HOTLINE ENTERPRISE AND THE 988 CRISIS HOTLINE ENTERPRISE
18	WILL GENERATE REVENUE FROM CHARGES OF LESS THAN ONE HUNDRED
19	MILLION DOLLARS TOTAL IN ITS FIRST FIVE FISCAL YEARS. ACCORDINGLY,
20	THE CREATION OF THE 988 CRISIS HOTLINE ENTERPRISE DOES NOT REQUIRE
21	VOTER APPROVAL PURSUANT TO SECTION 24-77-108.
22	27-64-102. Definitions. As used in this article 64, unless the
23	CONTEXT OTHERWISE REQUIRES:
24	(1) "988 CRISIS HOTLINE" MEANS A STATE-IDENTIFIED HOTLINE
25	PARTICIPATING IN THE NATIONAL SUICIDE PREVENTION LIFELINE NETWORK
26	TO RESPOND TO STATEWIDE OR REGIONAL BEHAVIORAL HEALTH CRISIS
27	CALLS.

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1	(2) "CHARGE" MEANS THE 988 SURCHARGE IMPOSED BY THE
2	ENTERPRISE PURSUANT TO SECTION 27-64-103 (4)(a) AND THE PREPAID
3	WIRELESS 988 CHARGE IMPOSED BY THE ENTERPRISE PURSUANT TO
4	SECTION 27-64-103 (4)(b).
5	(3) "Enterprise" means the 988 crisis hotline enterprise
6	CREATED IN SECTION 27-64-103.
7	(4) "NATIONAL SUICIDE PREVENTION LIFELINE" MEANS A
8	NATIONAL NETWORK OF LOCAL CRISIS CENTERS MAINTAINED BY THE
9	FEDERAL SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES
10	ADMINISTRATION THAT PROVIDES FREE AND CONFIDENTIAL EMOTIONAL
11	SUPPORT TO PEOPLE IN SUICIDAL CRISIS OR EMOTIONAL DISTRESS
12	TWENTY-FOUR HOURS A DAY, SEVEN DAYS A WEEK.
13	(5) "VETERANS CRISIS LINE" MEANS THE VETERANS CRISIS LINE
14	MAINTAINED BY THE UNITED STATES DEPARTMENT OF VETERANS AFFAIRS.
15	27-64-103. 988 crisis hotline enterprise - creation - powers and
16	duties. (1) There is created in the department of human services
17	THE 988 CRISIS HOTLINE ENTERPRISE. THE ENTERPRISE IS AND OPERATES
18	AS A GOVERNMENT-OWNED BUSINESS WITHIN THE DEPARTMENT OF HUMAN
19	SERVICES FOR THE BUSINESS PURPOSE OF IMPOSING CHARGES PURSUANT
20	TO SUBSECTIONS (4)(a) AND (4)(b) OF THIS SECTION, AND UTILIZING THE
21	CHARGES' REVENUE TO FUND THE 988 CRISIS HOTLINE AND PROVIDE CRISIS
22	OUTREACH, STABILIZATION, AND ACUTE CARE TO INDIVIDUALS CALLING
23	THE 988 CRISIS HOTLINE. THE ENTERPRISE EXERCISES ITS POWER AND
24	PERFORMS ITS DUTIES AS IF THE SAME WERE TRANSFERRED BY A TYPE 1
25	TRANSFER, AS DEFINED IN SECTION 24-1-105, TO THE STATE DEPARTMENT.
26	(2) THE ENTERPRISE CONSTITUTES AN ENTERPRISE FOR PURPOSES
27	OF SECTION 20 OF ARTICLE X OF THE STATE CONSTITUTION SO LONG AS IT

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1	RETAINS THE AUTHORITY TO ISSUE REVENUE BONDS AND RECEIVES LESS
2	THAN TEN PERCENT OF ITS TOTAL REVENUES IN GRANTS FROM ALL
3	COLORADO STATE AND LOCAL GOVERNMENTS COMBINED. SO LONG AS IT
4	CONSTITUTES AN ENTERPRISE PURSUANT TO THIS SUBSECTION (2), THE
5	ENTERPRISE IS NOT SUBJECT TO SECTION 20 OF ARTICLE X OF THE STATE
6	CONSTITUTION.
7	(3) The enterprise is governed by a board of directors
8	APPOINTED BY THE GOVERNOR.
9	(4) THE ENTERPRISE'S PRIMARY POWERS AND DUTIES ARE TO:
10	(a) Effective January 1, 2022, impose a 988 surcharge on
11	SERVICE USERS, AS DEFINED IN SECTION 40-17.5-101 (13), IN AN AMOUNT
12	TO BE ESTABLISHED ANNUALLY BY THE ENTERPRISE, IN COLLABORATION
13	WITH THE PUBLIC UTILITIES COMMISSION, BUT NOT TO EXCEED THIRTY
14	CENTS PER MONTH PER 988 ACCESS CONNECTION, AS DEFINED IN SECTION
15	40-17.5-101 (2). On or before October 1, 2021, and on or before
16	OCTOBER 1 OF EACH YEAR THEREAFTER, THE ENTERPRISE, IN
17	COLLABORATION WITH THE PUBLIC UTILITIES COMMISSION, SHALL
18	ESTABLISH THE AMOUNT OF THE SURCHARGE FOR THE NEXT CALENDAR
19	YEAR. THE AMOUNT OF THE SURCHARGE MUST BE REASONABLY
20	CALCULATED BASED ON THE COST OF THE SERVICES RECEIVED BY
21	TELEPHONE SERVICE USERS. THE AMOUNT OF THE SURCHARGE IMPOSED
22	PER 988 ACCESS CONNECTION MUST BE UNIFORM, REGARDLESS OF THE
23	TECHNOLOGY USED TO PROVIDE THE 988 ACCESS CONNECTION.
24	(b) Effective January 1, 2022, impose a prepaid wireless 988
25	CHARGE ON EACH RETAIL TRANSACTION, AS DEFINED IN SECTION
26	40-17.5-104 (1)(d), IN AN AMOUNT TO BE ESTABLISHED ANNUALLY BY THE
27	ENTERDRISE IN COLLARODATION WITH THE DURI ICUTULITIES COMMISSION

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1	BUT NOT TO EXCEED THIRTY CENTS PER EACH RETAIL TRANSACTION IN
2	WHICH PREPAID WIRELESS SERVICE IS PURCHASED IN COLORADO. ON OR
3	BEFORE OCTOBER 1, 2021, AND ON OR BEFORE OCTOBER 1 OF EACH YEAR
4	THEREAFTER, THE ENTERPRISE, IN COLLABORATION WITH THE PUBLIC
5	UTILITIES COMMISSION, SHALL ESTABLISH THE AMOUNT OF THE CHARGE
6	FOR THE NEXT CALENDAR YEAR. THE AMOUNT OF THE CHARGE MUST BE
7	REASONABLY CALCULATED TO MEET THE NEEDS OF THE ENTERPRISE.
8	(c) As required by subsection (5) of this section, fund the
9	988 CRISIS HOTLINE TO PROVIDE INTERVENTION SERVICES AND CRISIS CARE
10	COORDINATION TO INDIVIDUALS CALLING THE 988 CRISIS HOTLINE;
11	(d) (I) Engage the services of third parties serving as crisis
12	VENDORS TO PROVIDE CRISIS OUTREACH, STABILIZATION, ACUTE CARE,
13	AND MARKETING FOR THE 988 CRISIS HOTLINE;
14	(II) ENTER INTO ANY OTHER CONTRACTS NECESSARY FOR
15	PROFESSIONAL AND TECHNICAL ASSISTANCE AND ADVICE AND TO SUPPLY
16	OTHER SERVICES RELATED TO THE CONDUCT OF THE AFFAIRS OF THE
17	ENTERPRISE, WITHOUT REGARD TO THE "PROCUREMENT CODE", ARTICLES
18	<u>101 to 112 of title 24.</u>
19	(III) THE DEPARTMENT OF HUMAN SERVICES SHALL PROVIDE
20	OFFICE SPACE AND ADMINISTRATIVE STAFF TO THE ENTERPRISE PURSUANT
21	TO A CONTRACT ENTERED INTO PURSUANT TO SUBSECTION (4)(d)(II) OF
22	THIS SECTION.
23	(e) By resolution, authorize and issue revenue bonds that
24	ARE PAYABLE ONLY FROM THE MONEY IN THE 988 CRISIS HOTLINE CASH
25	FUND CREATED IN SECTION 27-64-104; AND
26	(f) ADOPT, AMEND, OR REPEAL POLICIES FOR THE REGULATION OF
27	ITS AFFAIRS AND THE CONDUCT OF ITS BUSINESS CONSISTENT WITH THIS

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1	<u>SECTION.</u>
2	(5) (a) On or before July 1, 2022, the enterprise shall fund
3	A NONPROFIT ORGANIZATION TO OPERATE THE 988 CRISIS HOTLINE AND
4	PROVIDE INTERVENTION SERVICES AND CRISIS CARE COORDINATION TO
5	INDIVIDUALS CALLING THE 988 CRISIS HOTLINE FROM ANY JURISDICTION
6	WITHIN COLORADO TWENTY-FOUR HOURS A DAY, SEVEN DAYS A WEEK.
7	(b) THE NONPROFIT ORGANIZATION SHALL:
8	(I) HAVE AN ACTIVE AGREEMENT WITH THE ADMINISTRATOR OF
9	THE NATIONAL SUICIDE PREVENTION LIFELINE FOR PARTICIPATION WITHIN
10	THE NETWORK;
11	(II) MEET THE NATIONAL SUICIDE PREVENTION LIFELINE
12	REQUIREMENTS AND BEST PRACTICE GUIDELINES FOR OPERATIONAL AND
13	CLINICAL STANDARDS;
14	(III) MEET THE NATIONAL SUICIDE PREVENTION LIFELINE
15	REQUIREMENTS FOR SERVING HIGH-RISK AND SPECIALIZED POPULATIONS:
16	(IV) DEPLOY MOBILE RESPONSE UNITS AND CO-RESPONDER
17	PROGRAMS THAT ARE PART OF THE BEHAVIORAL HEALTH CRISIS RESPONSE
18	SYSTEM, CREATED PURSUANT TO SECTION 27-60-103, AND COORDINATE
19	ACCESS TO CRISIS WALK-IN CENTERS, AS APPROPRIATE; AND
20	(V) PROVIDE FOLLOW-UP SERVICES TO INDIVIDUALS ACCESSING
21	THE 988 CRISIS HOTLINE.
22	(6) THE ENTERPRISE SHALL COLLABORATE WITH THE NATIONAL
23	SUICIDE PREVENTION LIFELINE AND THE VETERANS CRISIS LINE FOR THE
24	PURPOSE OF ENSURING CONSISTENT PUBLIC MESSAGING ABOUT THE 988
25	CRISIS HOTLINE CENTER AND AVAILABLE SERVICES.
26	(7) THE ENTERPRISE SHALL CONSIDER RECOMMENDATIONS FROM
2.7	THE STATE'S 988 PLANNING COMMITTEE TO DETERMINE HOW THE 988

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1	CRISIS HOTLINE WILL INTERACT WITH THE TWENTY-FOUR-HOUR
2	TELEPHONE CRISIS SERVICES ESTABLISHED IN SECTION 27-60-103 (1)(b)(I).
3	(8) The enterprise is subject to the open meetings
4	PROVISIONS OF THE "COLORADO SUNSHINE ACT OF 1972", CONTAINED IN
5	PART 4 OF ARTICLE 6 OF TITLE 24, AND THE "COLORADO OPEN RECORDS
6	ACT", PART 2 OF ARTICLE 72 OF TITLE 24.
7	(9) FOR PURPOSES OF THE "COLORADO OPEN RECORDS ACT", PART
8	2 of article 72 of title 24, and except as may otherwise be
9	PROVIDED BY FEDERAL LAW OR REGULATION OR STATE LAW, THE RECORDS
10	OF THE ENTERPRISE ARE PUBLIC RECORDS, AS DEFINED IN SECTION
11	24-72-202 (6), REGARDLESS OF WHETHER THE ENTERPRISE RECEIVES LESS
12	THAN TEN PERCENT OF ITS TOTAL ANNUAL REVENUE IN GRANTS, AS
13	DEFINED IN SECTION 24-77-102 (7), FROM ALL COLORADO STATE AND
14	LOCAL GOVERNMENTS COMBINED.
15	(10) THE ENTERPRISE IS A PUBLIC ENTITY FOR PURPOSES OF PART
16	2 of article 57 of title 11.
17	27-64-104. 988 crisis hotline cash fund - creation. (1) THE 988
18	CRISIS HOTLINE CASH FUND, REFERRED TO IN THIS SECTION AS THE "FUND",
19	IS CREATED IN THE STATE TREASURY. THE FUND CONSISTS OF MONEY
20	CREDITED TO THE FUND IN ACCORDANCE WITH ARTICLE 17.5 OF TITLE 40.
21	(2) The state treasurer shall credit all interest and
22	INCOME DERIVED FROM THE DEPOSIT AND INVESTMENT OF MONEY IN THE
23	FUND TO THE FUND.
24	(3) SUBJECT TO ANNUAL APPROPRIATION BY THE GENERAL
25	ASSEMBLY, THE ENTERPRISE MAY EXPEND MONEY FROM THE FUND FOR
26	THE PURPOSES OUTLINED IN SECTION 27-64-103 (4)(c) AND (4)(d).
2.7	(4) THE BOARD MAY SEEK, ACCEPT, AND EXPEND GIFTS, GRANTS.

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1	OR DONATIONS FROM PRIVATE OR PUBLIC SOURCES FOR THE PURPOSES OF
2	THIS SECTION, SO LONG AS THE COMBINATION OF GRANTS FROM STATE AND
3	LOCAL GOVERNMENTS IS LESS THAN TEN PERCENT OF THE ENTERPRISE'S
4	TOTAL ANNUAL REVENUE.
5	27-64-105. Reports. (1) BEGINNING JANUARY 1, 2023, AND EACH
6	JANUARY 1 THEREAFTER, THE DEPARTMENT OF HUMAN SERVICES SHALL:
7	(a) Submit information about the usage of the 988 crisis
8	HOTLINE AND SERVICES PROVIDED TO THE FEDERAL SUBSTANCE ABUSE
9	AND MENTAL HEALTH SERVICES ADMINISTRATION AND INFORMATION
10	ABOUT THE EXPENDITURES OF THE 988 CRISIS HOTLINE CASH FUND TO THE
11	FEDERAL COMMUNICATIONS COMMISSION; AND
12	(b) REPORT PROGRESS ON THE IMPLEMENTATION OF THE 988 CRISIS
13	HOTLINE, INCLUDING THE USAGE OF THE 988 CRISIS HOTLINE, THE
14	SERVICES PROVIDED, AND THE DEPOSITS AND EXPENDITURES FROM THE
15	988 CRISIS HOTLINE CASH FUND AS PART OF ITS "STATE MEASUREMENT
16	FOR ACCOUNTABLE, RESPONSIVE, AND TRANSPARENT (SMART)
17	GOVERNMENT ACT" HEARING REQUIRED BY SECTION 2-7-203.
18	SECTION 2. In Colorado Revised Statutes, add article 17.5 to
19	title 40 as follows:
20	ARTICLE 17.5
21	988 Surcharge and Prepaid Wireless 988 Charge
22	for the 988 Crisis Hotline
23	40-17.5-101. Definitions. As used in this article 17.5, unless
24	THE CONTEXT OTHERWISE REQUIRES:
25	(1) "988" MEANS THE THREE-DIGIT ABBREVIATED DIALING CODE
26	USED TO REPORT A BEHAVIORAL HEALTH CRISIS.
2.7	(2) "988 ACCESS CONNECTION" MEANS ANY COMMUNICATIONS

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1	SERVICE INCLUDING WIRELINE, WIRELESS CELLULAR, INTERCONNECTED
2	VOICE OVER INTERNET PROTOCOL, OR SATELLITE IN WHICH CONNECTIONS
3	ARE ENABLED, CONFIGURED, OR CAPABLE OF MAKING 988 CALLS. "988
4	ACCESS CONNECTION" DOES NOT INCLUDE FACILITIES-BASED BROADBAND
5	SERVICES. THE NUMBER OF 988 ACCESS CONNECTIONS IS DETERMINED BY
6	THE CONFIGURED CAPACITY FOR SIMULTANEOUS OUTBOUND CALLING. FOR
7	EXAMPLE, FOR A DIGITAL SIGNAL-1 (DS-1) LEVEL SERVICE OR
8	EQUIVALENT THAT IS CHANNELIZED AND SPLIT INTO SEPARATE CHANNELS
9	FOR VOICE COMMUNICATIONS, THE NUMBER OF 988 ACCESS CONNECTIONS
10	WOULD BE EQUAL TO THE NUMBER OF CHANNELS CAPABLE OF MAKING
11	SIMULTANEOUS CALLS.
12	(3) "988 CRISIS HOTLINE ENTERPRISE" OR "ENTERPRISE" MEANS
13	THE 988 CRISIS HOTLINE ENTERPRISE CREATED IN SECTION 27-64-103.
14	(4) "988 SURCHARGE" OR "SURCHARGE" MEANS THE 988
15	SURCHARGE IMPOSED BY THE 988 CRISIS HOTLINE ENTERPRISE PURSUANT
16	<u>TO SECTION 27-64-103 (4)(a).</u>
17	(5) "COMMISSION" OR "PUBLIC UTILITIES COMMISSION" MEANS THE
18	PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO CREATED IN
19	<u>SECTION 40-2-101.</u>
20	(6) "Consumer" means a person who purchases prepaid
21	WIRELESS TELECOMMUNICATIONS SERVICE IN A RETAIL TRANSACTION.
22	(7) "DEPARTMENT" MEANS THE DEPARTMENT OF REVENUE.
23	(8) "Person" means any individual; firm; partnership;
24	COPARTNERSHIP; JOINT VENTURE; ASSOCIATION; COOPERATIVE
25	ORGANIZATION; CORPORATION, EITHER MUNICIPAL OR PRIVATE AND
26	ORGANIZED FOR PROFIT OR NOT; GOVERNMENTAL AGENCY; STATE;
27	COUNTY OR CITY AND COUNTY; POLITICAL SUBDIVISION; STATE

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1	DEPARTMENT; COMMISSION; BOARD; OR BUREAU, FRATERNAL
2	ORGANIZATION, NONPROFIT ORGANIZATION, ESTATE, TRUST, BUSINESS OR
3	COMMON LAW TRUST, RECEIVER, ASSIGNEE FOR THE BENEFIT OF
4	CREDITORS, TRUSTEE, OR TRUSTEE IN BANKRUPTCY; OR ANY OTHER
5	SERVICE USER.
6	(9) "Prepaid wireless 988 charge" or "charge" means the
7	CHARGE IMPOSED BY THE 988 CRISIS HOTLINE ENTERPRISE PURSUANT TO
8	SECTION 27-64-103 (4)(b).
9	(10) "RETAIL TRANSACTION" MEANS THE PURCHASE OF PREPAID
10	WIRELESS TELECOMMUNICATIONS SERVICE FROM A SELLER FOR ANY
11	PURPOSE OTHER THAN RESALE.
12	(11) "SELLER" MEANS A PERSON WHO SELLS PREPAID WIRELESS
13	TELECOMMUNICATIONS SERVICES TO ANOTHER PERSON.
14	(12) "SERVICE SUPPLIER" MEANS A PERSON PROVIDING 988 ACCESS
15	CONNECTIONS TO ANY SERVICE USER IN THE STATE, EITHER DIRECTLY OR
16	BY RESALE.
17	(13) "SERVICE USER" MEANS A PERSON WHO IS PROVIDED A 988
18	ACCESS CONNECTION IN THE STATE.
19	40-17.5-102. 988 surcharge - collection - rules. (1) THE
20	COMMISSION SHALL COLLECT, ON BEHALF OF THE 988 CRISIS HOTLINE
21	ENTERPRISE, THE 988 SURCHARGE IMPOSED BY THE ENTERPRISE PURSUANT
22	TO SECTION 27-64-103 (4)(a) TO FUND THE ENTERPRISE. THE COMMISSION
23	SHALL COLLABORATE WITH THE ENTERPRISE TO ESTABLISH THE AMOUNT
24	OF THE SURCHARGE FOR THE NEXT CALENDAR YEAR.
25	(2) EACH SERVICE SUPPLIER SHALL COLLECT THE SURCHARGE
26	FROM ITS SERVICE USERS. THE SURCHARGE IS THE LIABILITY OF THE
27	SERVICE USER AND NOT OF THE SERVICE SUPPLIER; EXCEPT THAT THE

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1	SERVICE SUPPLIER IS LIABLE TO REMIT ALL SURCHARGES THAT THE
2	SERVICE SUPPLIER COLLECTS FROM SERVICE USERS.
3	(3) (a) The service supplier shall remit the collected
4	SURCHARGES TO THE COMMISSION ON A MONTHLY BASIS IN A MANNER
5	ESTABLISHED BY THE COMMISSION. THE COMMISSION SHALL ESTABLISH
6	REMITTANCE PROCEDURES BY RULE. A SERVICE SUPPLIER IS SUBJECT TO
7	THE PENALTIES AND PROCEDURES IN SECTION 40-17.5-103 FOR THE
8	FAILURE TO COLLECT OR CORRECTLY REMIT A SURCHARGE IN
9	ACCORDANCE WITH THIS SECTION.
10	(b) A SERVICE SUPPLIER MAY DEDUCT AND RETAIN ONE PERCENT
11	OF THE SURCHARGES THAT ARE COLLECTED BY THE SERVICE SUPPLIER
12	FROM ITS SERVICE USERS.
13	(c) (I) The state treasurer shall credit the surcharge
14	COLLECTIONS REMITTED TO THE COMMISSION PURSUANT TO SUBSECTION
15	(3)(a) OF THIS SECTION TO THE 988 CRISIS HOTLINE CASH FUND CREATED
16	IN SECTION 27-64-104. ANY SURCHARGE TRANSMITTED TO THE STATE
17	TREASURER THAT IS COLLECTED ON BEHALF OF THE 988 CRISIS HOTLINE
18	ENTERPRISE IS EXCLUDED FROM STATE FISCAL YEAR SPENDING.
19	(II) THE COMMISSION MAY RETAIN UP TO FOUR PERCENT OF THE
20	COLLECTED SURCHARGES NECESSARY TO REIMBURSE THE COMMISSION FOR
21	ITS DIRECT AND INDIRECT COSTS OF ADMINISTERING THE COLLECTION AND
22	REMITTANCE OF SURCHARGES FOR THE 988 CRISIS HOTLINE, INCLUDING
23	COSTS RELATED TO CONDUCTING AUDITS OF SERVICE SUPPLIERS IN
24	ACCORDANCE WITH SECTION 40-17.5-103.
25	(4) THE SURCHARGE IMPOSED BY THE ENTERPRISE PURSUANT TO
26	SECTION 27-64-103 (4)(a) IS THE ONLY DIRECT 988 FUNDING OBLIGATION
27	IMPOSED LIBON SERVICE LISERS IN THE STATE NO TAY FEE SLIDCHARGE

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1	OR OTHER CHARGE TO FUND THE 988 CRISIS HOTLINE IS IMPOSED BY THE
2	STATE, ANY POLITICAL SUBDIVISION OF THE STATE, OR ANY
3	INTERGOVERNMENTAL AGENCY UPON A SELLER OR CONSUMER WITH
4	RESPECT TO THE SALE, PURCHASE, USE, OR PROVISION OF 988 ACCESS
5	CONNECTION IN THE STATE.
6	(5) This section does not apply to prepaid wireless
7	TELECOMMUNICATIONS SERVICES.
8	40-17.5-103. Remittance of surcharges - incorrect or
9	delinquent reports - penalties - administrative fees - rules. (1) EVERY
10	SERVICE SUPPLIER SHALL COLLECT THE 988 SURCHARGE BY THE 988 CRISIS
11	HOTLINE ENTERPRISE PURSUANT TO SECTION 27-64-103 (4)(a) FROM ITS
12	SERVICE USERS.
13	(2) The duty to collect or remit the 988 surcharge
14	COMMENCES ON JANUARY 1, 2022. THE 988 SURCHARGE MUST BE STATED
15	SEPARATELY OR ON THE SAME LINE ITEM AS THE 911 SURCHARGE CREATED
16	IN SECTION 29-11-102.3. THE REVENUES COLLECTED FROM THE 988 AND
17	911 SURCHARGES MUST NOT BE COMBINED IN ANY WAY AND MUST BE
18	COLLECTED AND REMITTED TO THE COMMISSION SEPARATELY.
19	(3) A SERVICE SUPPLIER IS LIABLE ONLY FOR THE 988 SURCHARGE
20	COLLECTED PURSUANT TO THIS ARTICLE 17.5 UNTIL IT IS REMITTED TO THE
21	COMMISSION. THE AMOUNT REMITTED BY THE SERVICE SUPPLIER MUST
22	REFLECT THE ACTUAL COLLECTIONS BASED ON THE ACTUAL 988 ACCESS
23	CONNECTIONS BILLED.
24	(4) A SERVICE SUPPLIER SHALL REMIT THE 988 SURCHARGE IN
25	ACCORDANCE WITH SECTION 40-17.5-102 AND RULES ADOPTED BY THE
26	COMMISSION.
2.7	(5) (a) THE SERVICE SUPPLIER SHALL MAINTAIN A RECORD OF THE

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1	AMOUNT OF EACH 988 SURCHARGE COLLECTED AND REMITTED BY SERVICE
2	USER ADDRESS FOR A PERIOD OF THREE YEARS AFTER THE TIME THE
3	CHARGE WAS COLLECTED AND REMITTED.
4	(b) If a service supplier fails to timely file a report and
5	REMIT THE 988 SURCHARGE AS REQUIRED BY THIS SECTION, OR IF A
6	SERVICE SUPPLIER FILES AN INCORRECT REPORT OR FAILS TO REMIT THE
7	CORRECT AMOUNT, THE COMMISSION SHALL ESTIMATE THE AMOUNT OF
8	THE REMITTANCE DUE FOR THE PERIOD OR PERIODS FOR WHICH THE
9	SERVICE SUPPLIER IS DELINQUENT. THE COMMISSION SHALL MAKE THE
10	ESTIMATE BASED UPON THE INFORMATION AVAILABLE. THE COMMISSION
11	SHALL COMPUTE AND ASSESS A PENALTY EQUAL TO FIFTEEN PERCENT OF
12	THE ESTIMATE OF THE DELINQUENT AMOUNT, AND SHALL ASSESS INTEREST
13	ON THE DELINQUENT CHARGES AT THE RATE OF ONE PERCENT EACH MONTH
14	FROM THE DATE WHEN DUE UNTIL THE DATE PAID.
15	(c) EXCEPT AS PROVIDED IN THIS SECTION AND UNLESS SUCH TIME
16	IS EXTENDED BY AGREEMENT PURSUANT TO SUBSECTION (5)(d) OF THIS
17	SECTION, THE AMOUNT OF A DELINQUENT REMITTANCE AND THE PENALTY
18	AND INTEREST OWED PURSUANT TO SUBSECTION (5)(b) OF THIS SECTION,
19	OTHER THAN INTEREST ACCRUING THEREAFTER, MUST BE ASSESSED
20	WITHIN THREE YEARS AFTER THE DATE THE INCORRECT REPORT WAS FILED
21	OR THE DELINQUENT REPORT WAS TO BE FILED. THE COMMISSION SHALL
22	NOT FILE A NOTICE OF LIEN, ISSUE A DISTRAINT WARRANT, INSTITUTE A
23	SUIT FOR COLLECTION, OR TAKE OTHER ACTION TO COLLECT THE AMOUNT
24	AFTER THE EXPIRATION OF SUCH PERIOD UNLESS THE COMMISSION ISSUES
25	A NOTICE OF ASSESSMENT FOR THE AMOUNT WITHIN SUCH PERIOD OR
26	WITHIN AN EXTENDED PERIOD PURSUANT TO SUBSECTION (5)(d) OF THIS
27	SECTION.

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1	(d) IF, BEFORE THE EXPIRATION OF THE TIME PRESCRIBED FOR THE
2	ASSESSMENT OF DELINQUENT AMOUNTS IN SUBSECTION (5)(c) OF THIS
3	SECTION, THE COMMISSION AND THE SERVICE SUPPLIER CONSENT IN
4	WRITING TO AN ASSESSMENT AFTER SUCH TIME, THE AMOUNT
5	CALCULATED IN ACCORDANCE WITH SUBSECTION (5)(b) OF THIS SECTION
6	MAY BE ASSESSED AT ANY TIME PRIOR TO THE EXPIRATION OF THE PERIOD
7	AGREED UPON. THE PERIOD AGREED UPON MAY BE EXTENDED BY
8	SUBSEQUENT AGREEMENTS IN WRITING MADE BEFORE THE EXPIRATION OF
9	THE PERIOD PREVIOUSLY AGREED UPON. THE COMMISSION MAY FILE A LIEN
10	AGAINST THE PROPERTY OF THE SERVICE SUPPLIER FOR UP TO ONE YEAR
11	AFTER THE EXPIRATION OF ANY SUCH PERIOD, UNLESS OTHERWISE
12	SPECIFICALLY PROVIDED IN THIS ARTICLE 17.5.
13	(e) THE COMMISSION MAY CONDUCT AN AUDIT OF A SERVICE
14	SUPPLIER'S BOOKS AND RECORDS CONCERNING THE COLLECTION AND
15	REMITTANCE OF THE CHARGES AUTHORIZED BY THIS ARTICLE 17.5. A
16	PUBLIC INSPECTION OF THE AUDIT AND OF DOCUMENTS REVIEWED IN THE
17	AUDIT IS SUBJECT TO SECTION 24-72-204. THE COMMISSION IS RESPONSIBLE
18	FOR EXPENSES THE COMMISSION MAY INCUR TO CONDUCT THE AUDIT. IN
19	CONNECTION WITH AUDITS PERFORMED, SERVICE SUPPLIERS SHALL MAKE
20	RELEVANT RECORDS AVAILABLE TO THE AUDITORS AT NO CHARGE. THE
21	COMMISSION SHALL PROMULGATE RULES GOVERNING THE AUDIT AND
22	APPEAL PROCEDURES.
23	(f) THE COMMISSION SHALL DEPOSIT ANY PENALTIES OR INTEREST
24	IN THE 988 CRISIS HOTLINE CASH FUND CREATED IN SECTION 27-64-104.
25	40-17.5-104. Prepaid wireless 988 charge - collection - rules.
26	(1) (a) The seller shall collect, on behalf of the 988 crisis
27	HOTLINE ENTERPRISE, THE PREPAID WIRELESS 988 CHARGE IMPOSED BY

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1	THE ENTERPRISE PURSUANT TO SECTION 27-64-103 (4)(b) FROM THE
2	CONSUMER ON EACH RETAIL TRANSACTION OCCURRING IN THE STATE. THE
3	AMOUNT OF THE PREPAID WIRELESS 988 CHARGE SHALL BE EITHER
4	DISCLOSED TO THE CONSUMER, OR SEPARATELY STATED OR STATED ON
5	THE SAME LINE ITEM AS THE 911 SURCHARGE CREATED IN SECTION
6	29-11-102.3 ON AN INVOICE, RECEIPT, OR OTHER SIMILAR DOCUMENT THE
7	SELLER PROVIDES TO THE CONSUMER. A SELLER SHALL ELECT TO EITHER
8	DISCLOSE OR SEPARATELY STATE THE CHARGE AND SHALL NOT CHANGE
9	THE ELECTION WITHOUT THE WRITTEN CONSENT OF THE DEPARTMENT. THE
10	SELLER IS DEEMED TO HAVE COLLECTED THE CHARGE NOTWITHSTANDING
11	THE SELLER'S FAILURE TO SEPARATELY DISCLOSE OR STATE THE CHARGE
12	ON AN INVOICE, RECEIPT, OR OTHER SIMILAR DOCUMENT THE SELLER
13	PROVIDES TO THE CONSUMER.
14	(b) For purposes of this section, a retail transaction
15	OCCURS IN COLORADO IF:
16	(I) THE CONSUMER EFFECTS THE RETAIL TRANSACTION IN PERSON
17	AT A BUSINESS LOCATION IN COLORADO;
18	(II) IF SUBSECTION (1)(b)(I) OF THIS SECTION DOES NOT APPLY, THE
19	PRODUCT IS DELIVERED TO THE CONSUMER AT A COLORADO ADDRESS
20	PROVIDED TO THE SELLER;
21	(III) IF SUBSECTIONS (1)(b)(I) AND (1)(b)(II) OF THIS SECTION DO
22	NOT APPLY, THE SELLER'S RECORDS, MAINTAINED IN THE ORDINARY
23	COURSE OF BUSINESS, INDICATE THAT THE CONSUMER'S ADDRESS IS IN
24	COLORADO AND THE RECORDS ARE NOT MADE OR KEPT IN BAD FAITH;
25	(IV) IF SUBSECTIONS (1)(b)(I) TO (1)(b)(III) OF THIS SECTION DO
26	NOT APPLY, THE CONSUMER GIVES A COLORADO ADDRESS DURING THE
27	CONSUMMATION OF THE SALE, INCLUDING THE CONSUMER'S PAYMENT

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1	INSTRUMENT IF NO OTHER ADDRESS IS AVAILABLE, AND THERE IS NO
2	INDICATION THAT THE ADDRESS IS GIVEN IN BAD FAITH; OR
3	(V) IF SUBSECTIONS (1)(b)(I) TO (1)(b)(IV) OF THIS SECTION DO
4	NOT APPLY, THE MOBILE TELEPHONE NUMBER IS ASSOCIATED WITH A
5	COLORADO LOCATION.
6	(c) The prepaid wireless 988 charge is the liability of the
7	CONSUMER AND NOT OF THE SELLER; EXCEPT THAT THE SELLER IS LIABLE
8	TO REMIT ALL PREPAID WIRELESS 988 CHARGES THAT THE SELLER
9	COLLECTS FROM A CONSUMER AS PROVIDED IN SUBSECTION (2) OF THIS
10	SECTION.
11	(d) The amount of the prepaid wireless 988 charge that is
12	COLLECTED BY A SELLER FROM A CONSUMER IS NOT INCLUDED IN THE BASE
13	FOR MEASURING ANY TAX, FEE, SURCHARGE, OR OTHER CHARGE THAT IS
14	IMPOSED BY THE STATE, ANY POLITICAL SUBDIVISION OF THE STATE, OR
15	ANY INTERGOVERNMENTAL AGENCY.
16	(2) (a) The seller shall remit any collected prepaid
17	WIRELESS 988 CHARGES TO THE DEPARTMENT AT THE TIMES AND IN THE
18	MANNER PROVIDED IN PART 1 OF ARTICLE 26 OF TITLE 39. THE
19	DEPARTMENT SHALL ESTABLISH, BY RULE, REGISTRATION AND PAYMENT
20	PROCEDURES THAT SUBSTANTIALLY COINCIDE WITH THE REGISTRATION
21	AND PAYMENT PROCEDURES THAT APPLY UNDER PART 1 OF ARTICLE 26 OF
22	TITLE 39. A SELLER IS SUBJECT TO THE PENALTIES UNDER PART 1 OF
23	ARTICLE 26 OF TITLE 39 FOR FAILURE TO COLLECT OR REMIT A PREPAID
24	WIRELESS 988 CHARGE IN ACCORDANCE WITH THIS SECTION.
25	(b) A SELLER MAY DEDUCT AND RETAIN THREE AND THREE-TENTHS
26	PERCENT OF THE PREPAID WIRELESS 988 CHARGES THAT ARE COLLECTED
2.7	BY THE SELLER FROM THE CONSUMERS

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1	(c) THE AUDIT AND APPEAL PROCEDURES APPLICABLE TO THE
2	STATE SALES TAX PURSUANT TO PART 1 OF ARTICLE 26 OF TITLE 39 APPLY
3	TO PREPAID WIRELESS 988 CHARGES.
4	(d) The department shall, by rule, establish procedures by
5	WHICH A SELLER MAY DOCUMENT THAT A TRANSACTION IS NOT A RETAIL
6	TRANSACTION, WHICH PROCEDURES MUST SUBSTANTIALLY COINCIDE WITH
7	THE PROCEDURES FOR DOCUMENTING THAT A SALE WAS WHOLESALE FOR
8	PURPOSES OF THE SALES TAX PURSUANT TO PART 1 OF ARTICLE 26 OF TITLE
9	<u>39.</u>
10	(e) (I) THE STATE TREASURER SHALL CREDIT THE PREPAID
11	WIRELESS 988 CHARGES REMITTED TO THE DEPARTMENT PURSUANT TO
12	SUBSECTION (2)(a) OF THIS SECTION TO THE 988 CRISIS HOTLINE CASH
13	FUND CREATED IN SECTION 27-64-104.
14	(II) THE DEPARTMENT MAY RETAIN UP TO THREE PERCENT OF THE
15	COLLECTED CHARGES NECESSARY TO REIMBURSE THE DEPARTMENT FOR
16	ITS DIRECT COSTS OF ADMINISTERING THE COLLECTION AND REMITTANCE
17	OF PREPAID WIRELESS 988 CHARGES.
18	(3) The prepaid wireless 988 charge imposed pursuant to
19	SECTION 27-60-103 (4)(b) IS THE ONLY DIRECT 988 FUNDING OBLIGATION
20	IMPOSED WITH RESPECT TO PREPAID WIRELESS TELECOMMUNICATIONS
21	SERVICE IN THE STATE. NO TAX, FEE, SURCHARGE, OR OTHER CHARGE TO
22	FUND THE 988 CRISIS HOTLINE IS IMPOSED BY THE STATE, ANY POLITICAL
23	SUBDIVISION OF THE STATE, OR ANY INTERGOVERNMENTAL AGENCY UPON
24	A SELLER OR CONSUMER WITH RESPECT TO THE SALE, PURCHASE, USE, OR
25	PROVISION OF PREPAID WIRELESS TELECOMMUNICATIONS SERVICE.
26	40-17.5-105. Immunity of providers. No service provider or
27	SERVICE SUPPLIER, OR ANY EMPLOYEE OR AGENT THEREOF, SHALL BE

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1	LIABLE FOR ANY DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR
2	LOSS TO PERSON OR PROPERTY INCURRED AS A RESULT OF ANY ACT OR
3	OMISSION OF SUCH SERVICE PROVIDER, SERVICE SUPPLIER, EMPLOYEE, OR
4	AGENT IN CONNECTION WITH DEVELOPING, ADOPTING, IMPLEMENTING,
5	MAINTAINING, ENHANCING, OR PROVIDING 988 ACCESS CONNECTION OR
6	SERVICE, UNLESS SUCH DAMAGE OR INJURY WAS INTENTIONALLY CAUSED
7	BY OR RESULTED FROM GROSS NEGLIGENCE OF THE PROVIDER, SUPPLIER,
8	EMPLOYEE, OR AGENT.
9	SECTION 3. In Colorado Revised Statutes, 24-75-402, add
10	(5)(rr) as follows:
11	24-75-402. Cash funds - limit on uncommitted reserves -
12	reduction in the amount of fees - exclusions. (5) Notwithstanding any
13	provision of this section to the contrary, the following cash funds are
14	excluded from the limitations specified in this section:
15	(rr) The 988 crisis hotline cash fund created in section
16	<u>27-64-104.</u>
17	SECTION 4. Appropriation. (1) For the 2021-22 state fiscal
18	year, \$5,687,692 is appropriated to the department of human services for
19	use by the office of behavioral health. This appropriation is from the 988
20	crisis hotline cash fund created in section 27-64-104 (1), C.R.S and is
21	based on an assumption that the office will require an additional 1.9 FTE.
22	To implement this act, the office may use this appropriation for the 988
23	crisis hotline.
24	(2) For the 2021-22 state fiscal year, \$74,566 is appropriated to
25	the department of revenue. This appropriation is from the general fund.
26	To implement this act, the department may use this appropriation as
27	follows:

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1	(a) \$1,600 for use by the executive director's office for personal
2	services related to administration and support;
3	(b) \$45,000 for tax administration IT system (GenTax) support;
4	(c) \$1,966 for IDS print production; and
5	(d) \$26,000 for use by the taxation business group for operating
6	expenses related to taxation services.
7	(3) For the 2021-22 state fiscal year, \$1,966 is appropriated to the
8	department of personnel. This appropriation is from reappropriated funds
9	received from the department of revenue under subsection (2)(c) of this
10	section. To implement this act, the department of personnel may use this
11	appropriation to provide document management services for the
12	department of revenue.
13	SECTION 5. Act subject to petition - effective date. This act
14	takes effect at 12:01 a.m. on the day following the expiration of the
15	ninety-day period after final adjournment of the general assembly; except
16	that, if a referendum petition is filed pursuant to section 1 (3) of article V
17	of the state constitution against this act or an item, section, or part of this
18	act within such period, then the act, item, section, or part will not take
19	effect unless approved by the people at the general election to be held in
20	November 2022 and, in such case, will take effect on the date of the
21	official declaration of the vote thereon by the governor.

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