

SB 25-145: ONLINE CANCELLATION OF AUTOMATIC RENEWAL CONTRACTS

Prime Sponsors:

Sen. Jaquez Lewis Rep. Lindsay; Zokaie

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Fiscal note status: The fiscal note reflects the introduced bill.

Summary Information

Overview. The bill requires sellers of goods and services to implement easy mechanisms for canceling an automatic renewal contract or a trial period offer.

Types of impacts. The bill is projected to affect the following areas on an ongoing basis:

State Revenue

Local Government

Minimal State Workload

Appropriations. No appropriation is required.

Table 1 **State Fiscal Impacts**

Type of Impact	Budget Year FY 2025-26	Out Year FY 2026-27
State Revenue	\$0	\$0
State Expenditures	\$0	\$0
Transferred Funds	\$0	\$0
Change in TABOR Refunds	\$0	\$0
Change in State FTE	0.0 FTE	0.0 FTE

Summary of Legislation

The bill requires sellers of goods and services to offer simple mechanisms for consumers to cancel automatic renewal contracts or trial period offers either online or in a store. Failure to comply with the methods described in the bill constitute a deceptive trade practice under the Colorado Consumer Protection Act.

State Revenue

Civil Penalties

Under the Colorado Consumer Protection Act, a person committing a deceptive trade practice may be subject to a civil penalty of up to \$20,000 for each violation. Additional penalties may be imposed for subsequent violations of a court order or injunction. This revenue is classified as a damage award and not subject to TABOR. Given the uncertainty about the number of cases that may be pursued by the Attorney General and district attorneys, as well as the wide range in potential penalty amounts, the fiscal note cannot estimate the potential impact of these civil penalties.

Filing Fees

The bill may increase revenue to the Judicial Department from an increase in civil case filings. Revenue from filing fees is subject to TABOR.

State Expenditures

Department of Law

Workload in the Department of Law will minimally increase to the extent that deceptive trade practice complaints are filed. The department will review complaints under the bill and prioritize investigations as necessary within the overall number of deceptive trade practice complaints and available resources.

Judicial Department

The trial courts in the Judicial Department may have an increase in cases filed under the Colorado Consumer Protection Act from the addition of a new deceptive trade practice. It is assumed that companies will abide by the law and that any violation of the legislation will result in minimal number of new cases. The fiscal note assumes that this can be accomplished within existing resources and that no change in appropriations is required.

Local Government

Similar to the state, to the extent district attorneys receive deceptive trade practice complaints related to the new deceptive trade practice under the bill, workload will increase to investigate complaints and seek relief when appropriate. It is assumed most such cases will be handled at the state level by the Attorney General.

Effective Date

The bill takes effect 90 days following adjournment of the General Assembly sine die, assuming no referendum petition is filed, and applies to contracts offered or renewed on or after that date.

State and Local Government Contacts

District Attorneys Law Judicial