Second Regular Session Seventy-third General Assembly STATE OF COLORADO

REENGROSSED

This Version Includes All Amendments Adopted in the House of Introduction

LLS NO. 22-0277.01 Richard Sweetman x4333

HOUSE BILL 22-1111

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A BILL FOR AN ACT CONCERNING INSURANCE COVERAGE FOR INSURED LOSSES INCURRED AS A RESULT OF A DECLARED FIRE DISASTER, AND, IN

103 CONNECTION THEREWITH, MAKING AN APPROPRIATION.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill establishes new coverage requirements for property and casualty insurance policies issued or renewed in Colorado, which requirements apply in the event of a loss of a residence as a result of a declared fire disaster.

The bill also establishes new requirements for insurers who issue

HOUSE d Reading Unamended March 16, 2022

> HOUSE Amended 2nd Reading March 15, 2022

Shading denotes HOUSE amendment. Double underlining denotes SENATE amendment.

Capital letters or bold & italic numbers indicate new material to be added to existing statute.

Dashes through the words indicate deletions from existing statute.

or renew property and casualty insurance policies, which requirements concern an insurer's handling of policy claims after such a loss occurs.

1	Be it enacted by the General Assembly of the State of Colorado:
2	SECTION 1. In Colorado Revised Statutes, 10-4-110.8, amend
3	(3) introductory portion and (3)(g); and add (3)(h), (3)(i), (13), (14), and
4	(15) as follows:
5	10-4-110.8. Homeowner's insurance - prohibited and required
6	practices - estimates of replacement value - additional living expense
7	coverage - copies of policies - personal property contents coverage -
8	inventory of personal property - requirements concerning total loss
9	scenarios resulting from wildfire disasters - definitions - rules.
10	(3) For the purposes of AS USED in this section, unless the context
11	otherwise requires:
12	(g) "Recoverable depreciation" means the difference between the
13	cost to replace insured property and the actual cash value of the
14	property. (I) "OWNER-OCCUPIED RESIDENCE" MEANS A RESIDENCE THAT
15	IS OCCUPIED PRIMARILY FOR THE USE OF THE OWNER AND THE OWNER'S
16	DESIGNEES.
17	(II) "OWNER-OCCUPIED RESIDENCE" INCLUDES, BUT IS NOT
18	LIMITED TO, AN OWNER-OCCUPIED PRIMARY RESIDENCE.
19	(III) "OWNER-OCCUPIED RESIDENCE" DOES NOT INCLUDE ANY
20	PROPERTY THAT IS INSURED UNDER A COMMERCIAL INSURANCE OR
21	AGRIBUSINESS POLICY.
22	(h) "RECOVERABLE DEPRECIATION" MEANS THE DIFFERENCE
23	BETWEEN THE COST TO REPLACE INSURED PROPERTY AND THE ACTUAL
24	CASH VALUE OF THE PROPERTY.
25	(i) "WILDFIRE" MEANS A RAPIDLY SPREADING FIRE THAT IS

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1	DIFFICULT TO BRING UNDER CONTROL IN AN AREA THAT INCLUDES
2	COMBUSTIBLE VEGETATION, SUCH AS TREES, GRASS, BRUSH, OR BUSHES,
3	WHICH FIRE CAUSES WIDESPREAD OR SEVERE DAMAGE TO PROPERTY,
4	REGARDLESS OF THE ORIGINAL SOURCE OF IGNITION OF THE FIRE.
5	(13) IN OFFERING, ISSUING, OR RENEWING A HOMEOWNERS
6	INSURANCE POLICY IN THIS STATE, AN INSURER SHALL COMPLY WITH THE
7	FOLLOWING MINIMUM REQUIREMENTS CONCERNING COVERAGE PROVIDED
8	UNDER THE POLICY TO POLICYHOLDERS TO PROTECT THEM FROM DAMAGES
9	THAT OCCUR IN THE EVENT OF A TOTAL LOSS OF AN OWNER-OCCUPIED
10	RESIDENCE, INCLUDING THE CONTENTS OF THE OWNER-OCCUPIED
11	RESIDENCE, WHICH LOSS OCCURS AS A RESULT OF A WILDFIRE DISASTER
12	THAT THE GOVERNOR DECLARES PURSUANT TO SECTION 24-33.5-704:
13	(a) A POLICY OF HOMEOWNERS INSURANCE MAY NOT LIMIT OR
14	DENY A PAYMENT OF THE BUILDING CODE UPGRADE COST OR A PAYMENT
15	OF ANY EXTENDED REPLACEMENT COST AVAILABLE UNDER THE POLICY
16	COVERAGE FOR A POLICYHOLDER'S STRUCTURE THAT WAS A TOTAL LOSS
17	ON THE BASIS THAT THE POLICYHOLDER DECIDED TO REBUILD IN A NEW
18	LOCATION OR TO PURCHASE AN EXISTING STRUCTURE IN A NEW LOCATION
19	IF THE POLICY OTHERWISE COVERS THE REPLACEMENT COST OR BUILDING
20	CODE UPGRADE COST; EXCEPT THAT THE MEASURE OF INDEMNITY MAY
21	NOT EXCEED THE REPLACEMENT COST, INCLUDING THE UPGRADE COSTS
22	AND EXTENDED REPLACEMENT COST FOR REPAIRING, REBUILDING, OR
23	REPLACING THE STRUCTURE AT THE ORIGINAL LOCATION OF THE LOSS.
24	(b) If a policy of homeowners insurance requires a
25	POLICYHOLDER TO REPAIR, REBUILD, OR REPLACE DAMAGED OR LOST
26	PROPERTY IN ORDER TO COLLECT THE FULL REPLACEMENT COST FOR THE
2.7	PROPERTY, THE INSURER, SUBJECT TO THE POLICY LIMITS, SHALL:

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1	(I) ALLOW THE POLICYHOLDER AT LEAST TWENTY-FOUR MONTHS
2	TO SUBMIT RECEIPTS AND INVOICES FOR THE REPLACEMENT COSTS OF THE
3	INSURED OWNER-OCCUPIED RESIDENCE, WHICH PERIOD BEGINS ON THE
4	DATE UPON WHICH THE INSURER PROVIDES THE POLICYHOLDER A
5	REASONABLE, ACCURATE, AND TIMELY ESTIMATE OF THE ACTUAL CASH
6	VALUE OF THE LOSS; AND
7	(II) PROVIDE THAT, IN ADDITION TO THE PERIOD DESCRIBED IN
8	SUBSECTION (13)(b)(I) OF THIS SECTION, THE POLICYHOLDER HAS THE
9	OPTION TO TWICE EXTEND SUCH PERIOD BY SIX MONTHS IF THE
10	POLICYHOLDER, ACTING IN GOOD FAITH AND WITH REASONABLE
11	DILIGENCE, ENCOUNTERS UNAVOIDABLE DELAYS IN OBTAINING A
12	CONSTRUCTION PERMIT, LACKS NECESSARY CONSTRUCTION MATERIALS,
13	LACKS AVAILABLE CONTRACTORS TO PERFORM NECESSARY WORK, OR
14	ENCOUNTERS OTHER CIRCUMSTANCES BEYOND THE POLICYHOLDER'S
15	CONTROL. THIS SUBSECTION (13)(b)(II) DOES NOT PROHIBIT AN INSURER
16	FROM ALLOWING A POLICYHOLDER ADDITIONAL TIME TO COLLECT THE
17	FULL REPLACEMENT COST FOR LOST OR DAMAGED PROPERTY OR FOR
18	ADDITIONAL LIVING EXPENSES.
19	(c) THE POLICY MUST INCLUDE ADDITIONAL LIVING EXPENSE
20	COVERAGE TO APPLY IN THE EVENT OF SUCH A LOSS. NOTWITHSTANDING
21	SUBSECTION (6)(b) OF THIS SECTION, ADDITIONAL LIVING EXPENSE
22	COVERAGE MUST BE AVAILABLE FOR A PERIOD OF AT LEAST TWENTY-FOUR
23	MONTHS, AND THE INSURER SHALL OFFER THE POLICYHOLDER THE
24	OPPORTUNITY TO TWICE EXTEND SUCH PERIOD BY SIX MONTHS IF THE
25	POLICYHOLDER, ACTING IN GOOD FAITH AND WITH REASONABLE
26	DILIGENCE, ENCOUNTERS A DELAY OR DELAYS IN RECEIVING NECESSARY
27	PERMIT APPROVALS FOR, OR RECONSTRUCTION OF, THE INSURED

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1	OWNER-OCCUPIED RESIDENCE, WHICH DELAYS ARE BEYOND THE CONTROL
2	OF THE POLICYHOLDER.
3	(d) THE POLICY MUST PROVIDE THAT, NOTWITHSTANDING
4	SUBSECTION (11)(c) OF THIS SECTION, TO REPLACE PROPERTY AND
5	RECEIVE RECOVERABLE DEPRECIATION ON THAT PROPERTY, AN INSURER
6	SHALL ALLOW THE POLICYHOLDER THE GREATER OF:
7	(I) AT LEAST THREE HUNDRED SIXTY-FIVE DAYS AFTER THE
8	EXPIRATION OF ALE; OR
9	(II) THIRTY-SIX MONTHS AFTER THE INSURER PROVIDES THE
10	POLICYHOLDER THE FIRST PAYMENT TOWARD THE ACTUAL CASH VALUE OF
11	SUCH LOSS.
12	(e) THE POLICY MUST PROVIDE THAT THE INSURER WILL PAY THE
13	POLICYHOLDER FOR THE LOSS OF USE OF THE INSURED PROPERTY WITHIN
14	TWENTY DAYS AFTER THE INSURER RECEIVES DOCUMENTATION OF SUCH
15	LOSS, WHICH DOCUMENTATION MAY INCLUDE A SIGNED LEASE THAT
16	OBLIGATES THE POLICYHOLDER TO PAY FOR TEMPORARY REPLACEMENT
17	HOUSING; EXCEPT THAT:
18	(I) IF A POLICYHOLDER PROVIDES A SIGNED LEASE AS
19	DOCUMENTATION, THE INSURER MAY PAY THE POLICYHOLDER IN MONTHLY
20	OR OTHER INCREMENTS, IN ACCORDANCE WITH THE TERMS OF THE LEASE;
21	AND
22	(II) ALTERNATIVELY, AN INSURER MAY PROVIDE ADVANCE RENT
23	PAYMENTS FOR HOUSING FOR THE POLICYHOLDER, FAMILY MEMBERS,
24	LIVESTOCK, AND PETS, AS NECESSARY.
25	(f) The policy must provide that the policyholder may
26	EITHER:
2.7	(I) REPLACE THE INSURED OWNER-OCCUPIED RESIDENCE AT THE

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1	CURRENT LOCATION OR ANOTHER LOCATION, IN EITHER OF WHICH CASE
2	THE CALCULATION OF THE REPLACEMENT COST OF THE INSURED
3	OWNER-OCCUPIED RESIDENCE SHALL NOT INCLUDE CONSIDERATION OF THE
4	VALUE OF THE LAND UPON WHICH THE REPLACEMENT RESIDENCE IS
5	LOCATED; OR
6	(II) USE THE PROCEEDS FROM THE POLICY TO PURCHASE AN
7	EXISTING RESIDENCE AT A NEW LOCATION, IN WHICH CASE THE
8	CALCULATION OF THE REPLACEMENT COST OF THE INSURED
9	OWNER-OCCUPIED RESIDENCE SHALL NOT INCLUDE CONSIDERATION OF THE
10	VALUE OF THE LAND UPON WHICH THE EXISTING RESIDENCE IS LOCATED.
11	(g) THE POLICY MUST ALLOW A POLICYHOLDER TO USE PROCEEDS
12	RESULTING FROM COVERAGE AGAINST THE LOSS OF OUTBUILDINGS,
13	DWELLING EXTENSIONS, AND OTHER STRUCTURES TO PAY THE COSTS OF A
14	REPLACEMENT RESIDENCE IF THE COVERAGE LIMIT THAT APPLIES TO THE
15	POLICYHOLDER'S OWNER-OCCUPIED RESIDENCE IS INSUFFICIENT TO PAY
16	FOR REBUILDING OR REPLACING THE OWNER-OCCUPIED RESIDENCE.
17	(h) WITHIN A REASONABLE AMOUNT OF TIME AFTER RECEIVING A
18	CLAIM UNDER AN ISSUED POLICY, AN INSURER SHALL PROVIDE TO THE
19	POLICYHOLDER:
20	(I) APPROPRIATE CONTACT INFORMATION THAT ALLOWS FOR
21	DIRECT CONTACT WITH EITHER AN EMPLOYEE OF THE INSURER OR A
22	REPRESENTATIVE WHO IS CAPABLE OF ELEVATING COMPLAINTS OR
23	INQUIRIES TO AN EMPLOYEE OF THE INSURER;
24	(II) AT LEAST ONE MEANS OF COMMUNICATION DURING REGULAR
25	BUSINESS HOURS; AND
26	(III) A WRITTEN STATUS REPORT IF, WITHIN A SIX-MONTH PERIOD,
27	THE POLICYHOLDER IS ASSIGNED A THIRD OR SUBSEQUENT ADJUSTER TO

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1	BE PRIMARILY RESPONSIBLE FOR A CLAIM. THE WRITTEN STATUS REPORT
2	MUST INCLUDE A SUMMARY OF ANY DECISIONS OR ACTIONS THAT ARE
3	SUBSTANTIALLY RELATED TO THE DISPOSITION OF A CLAIM, INCLUDING
4	THE AMOUNT OF LOSSES TO STRUCTURES OR CONTENTS, THE RETENTION
5	OF CONSULTATION OF DESIGN OR CONSTRUCTION PROFESSIONALS, THE
6	AMOUNT OF COVERAGE FOR LOSSES TO STRUCTURES OR CONTENTS, AND
7	ALL ITEMS OF DISPUTE.
8	(14) If a homeowners insurance policyholder experiences
9	A TOTAL LOSS OF THE CONTENTS OF AN OWNER-OCCUPIED RESIDENCE
10	THAT WAS DOCUMENTED AS BEING FURNISHED AT THE TIME OF LOSS AS A
11	RESULT OF A WILDFIRE DISASTER THAT IS DECLARED BY THE GOVERNOR
12	PURSUANT TO SECTION 24-33.5-704, THE INSURER SHALL:
13	(a) NOTWITHSTANDING SUBSECTION (11)(a) OF THIS SECTION.
14	OFFER THE POLICYHOLDER A MINIMUM OF SIXTY-FIVE PERCENT, OR A
15	LARGER PERCENT BY MUTUAL AGREEMENT OF THE POLICYHOLDER AND
16	INSURER, OF THE LIMIT OF THE CONTENTS COVERAGE INDICATED IN THE
17	DECLARATION PAGE OF THE POLICY WITHOUT REQUIRING THE
18	POLICYHOLDER TO SUBMIT A WRITTEN INVENTORY OF THE CONTENTS;
19	(b) NOTIFY THE POLICYHOLDER THAT:
20	(I) ACCEPTANCE OF THE MONEY DESCRIBED IN SUBSECTION (14)(a)
21	OF THIS SECTION DOES NOT CHANGE THE BENEFITS AVAILABLE UNDER THE
22	POLICY;
23	(II) ADDITIONAL MONEY MAY BE AVAILABLE IF THE
24	POLICYHOLDER SUBMITS AN INVENTORY; AND
25	(III) THE INSURER IS REQUIRED, PURSUANT TO SUBSECTION (11)(b)
26	OF THIS SECTION, TO DISCLOSE ITS METHODOLOGY FOR DETERMINING THE
27	DEPRECIATED VALUE OF THE CONTENTS OF INSURED PROPERTY;

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1	(c) (I) If the policyholder submits an inventory of
2	PERSONAL PROPERTY LOSSES IN AN AMOUNT THAT EXCEEDS THE AMOUNT
3	PAID TO THE POLICYHOLDER PURSUANT TO SUBSECTION (14)(a) OF THIS
4	SECTION:
5	(A) REQUEST ANY ADDITIONAL INFORMATION CONCERNING THE
6	INVENTORY NO LATER THAN THIRTY DAYS AFTER RECEIVING THE
7	INVENTORY; AND
8	(B) PROVIDE PAYMENT FOR ANY COVERED AND UNDISPUTED ITEMS
9	WITHIN THIRTY DAYS AFTER RECEIVING THE INVENTORY.
10	(II) THE COMMISSIONER SHALL ADOPT RULES TO SIMPLIFY THE
11	PROCESS FOR POLICYHOLDERS TO SUBMIT AN INVENTORY FOR PERSONAL
12	PROPERTY LOSSES AND EXPEDITE REIMBURSEMENT FOR SUCH LOSSES.
13	(d) Provide Payment for Covered Costs associated with the
14	REMOVAL OF DEBRIS WITHIN $\overline{\text{SIXTY}}$ DAYS AFTER RECEIVING AN INVOICE,
15	RECEIPT, OR OTHER DOCUMENTATION INDICATING THE DATE AND COST OF
16	THE REMOVAL OF THE DEBRIS; EXCEPT THAT, IN CASES WHERE DEBRIS
17	REMOVAL IS CONDUCTED BY, OR IN COORDINATION WITH, GOVERNMENTAL
18	ENTITIES, PAYMENT FOR COVERED COSTS FOR REMOVAL OF DEBRIS WILL
19	BE PROVIDED WITHIN A REASONABLE AMOUNT OF TIME; AND
20	(e) PROVIDE PAYMENT FOR ANY COVERED LOSS OF TREES, SHRUBS,
21	AND LANDSCAPING WITHIN THIRTY DAYS AFTER THE INSURER RECEIVES
22	DOCUMENTATION OF SUCH LOSS, SUCH AS DOCUMENTATION FROM A
23	REPUTABLE LANDSCAPING COMPANY, SHOWING THE NUMBER AND NATURE
24	OF TREES, SHRUBS, AND LANDSCAPING FEATURES DAMAGED OR
25	DESTROYED.
26	(15) THE COMMISSIONER MAY ADOPT RULES AS NECESSARY FOR
27	WILDFIRE DISASTERS THAT THE GOVERNOR DECLARES PURSUANT TO

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1	SECTION 24-33.5-704 AND FOR THE IMPLEMENTATION OF SUBSECTIONS
2	(13) AND (14) OF THIS SECTION.
3	SECTION 2. Appropriation. (1) For the 2022-23 state fiscal
4	year, \$66,781 is appropriated to the department of regulatory agencies for
5	use by the division of insurance. This appropriation is from the division
6	of insurance cash fund created in section 10-1-103 (3), C.R.S. To
7	implement this act, the division may use this appropriation as follows:
8	(a) \$59,231 for personal services, which amount is based on an
9	assumption that the division will require an additional 1.0 FTE; and
10	(b) \$7,550 for operating expenses.
11	SECTION 3. Act subject to petition - effective date -
12	applicability. (1) This act takes effect at 12:01 a.m. on the day following
13	the expiration of the ninety-day period after final adjournment of the
14	general assembly; except that, if a referendum petition is filed pursuant
15	to section 1 (3) of article V of the state constitution against this act or an
16	item, section, or part of this act within such period, then the act, item,
17	section, or part will not take effect unless approved by the people at the
18	general election to be held in November 2022 and, in such case, will take
19	effect on the date of the official declaration of the vote thereon by the
20	governor.
21	(2) This act applies to the offer, issuance, and renewal of property
22	and casualty insurance policies in the state and to the administration of
23	claims pursuant to such policies on and after the applicable effective date
24	of this act.

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