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companies:

HOUSE COMMITTEE OF REFERENCE REPORT

Chair of Committee February 14, 2024 Date
Committee on <u>Transportation</u> , <u>Housing & Local Government</u> .
After consideration on the merits, the Committee recommends the following:
HB24-1078 be amended as follows, and as so amended, be referred to the Committee on <u>Finance</u> with favorable recommendation:
Amend printed bill, strike everything below the enacting clause and substitute:
"SECTION 1. Legislative declaration. (1) The general assembly finds and determines that: (a) The department of regulatory agencies (department) has considered the need for regulating community association managers and management companies (CAMs) through two sunrise reviews and one sunset review and has concluded that community association management companies should be regulated by the state to protect the public; (b) In response to the department's 2012 sunrise report, the general assembly enacted House Bill 13-1277, which established a regulatory scheme that required all CAMs to obtain a license through the division of real estate;
(c) In its 2017 sunset review, the department recommended continuing the regulation in order to gather additional, relevant information, but proposed legislation to continue the regulatory program failed in 2018 and 2019, and the regulation of CAMs ceased in 2019; and (d) In 2021, the department conducted another sunrise review and concluded that "minimal regulatory programs should be enacted to ensure that CAMs who commit acts such as theft are held accountable through regulatory oversight" and recommended, in part, that the state regulate community association management companies. (2) To address these concerns, the general assembly therefore declares that the regulation of community association management

(a) Is important to protect the public and, in particular,

homeowners from financial harm and ensure that business entities

engaged in the practice of community association management have knowledge of applicable laws and are able to perform community association management services in a manner that ensures homeowners are not financially harmed; and

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(b) Must be accomplished in a manner that is least restrictive to community association management companies, is efficient, and is cost-effective in order to avoid significant impacts and minimize burdens on both businesses and homeowners.

SECTION 2. In Colorado Revised Statutes, **add** part 10 to article 10 of title 12 as follows:

PART 10

COMMUNITY ASSOCIATION MANAGEMENT COMPANIES

12-10-1001. Definitions - rules. AS USED IN THIS PART 10, UNLESS THE CONTEXT OTHERWISE REQUIRES:

- (1) "ASSOCIATION" OR "UNIT OWNERS' ASSOCIATION" HAS THE MEANING SET FORTH IN SECTION 38-33.3-103 (3).
- (2) "CCIOA" MEANS THE "COLORADO COMMON INTEREST OWNERSHIP ACT", ARTICLE 33.3 OF TITLE 38.
- (3) (a) EXCEPT AS PROVIDED IN SUBSECTION (3)(b) OF THIS SECTION, "COMMON INTEREST COMMUNITY" HAS THE MEANING SET FORTH IN SECTION 38-33.3-103 (8).
 - (b) "COMMON INTEREST COMMUNITY" DOES NOT INCLUDE:
- (I) A COMMUNITY MANAGED BY AN ASSOCIATION IN WHICH A MAJORITY OF UNITS THAT ARE DESIGNATED FOR RESIDENTIAL USE ARE TIME SHARE UNITS, AS DEFINED IN SECTION 38-33-110 (7), OR TIME SHARES, AS DEFINED IN SECTION 12-10-501 (4); OR
- (II) A COMMUNITY, RESORT, OR DEVELOPMENT REGISTERED WITH THE DIVISION AS A TIME SHARE SUBDIVISION.
- (4) (a) "COMMUNITY ASSOCIATION MANAGEMENT COMPANY" OR "MANAGEMENT COMPANY" MEANS A PERSON, A SOLE PROPRIETORSHIP, FIRM, A PARTNERSHIP, A LIMITED LIABILITY COMPANY, AN ASSOCIATION, A CORPORATION, OR ANOTHER LEGAL ENTITY THAT PROVIDES OR OFFERS OR ATTEMPTS TO PROVIDE COMMUNITY ASSOCIATION MANAGEMENT SERVICES IN COLORADO IN CONSIDERATION OF COMPENSATION BY FEE OR ANYTHING ELSE OF VALUE OR WITH THE INTENTION OF RECEIVING OR COLLECTING SUCH COMPENSATION.
- (b) "COMMUNITY ASSOCIATION MANAGEMENT COMPANY" OR "MANAGEMENT COMPANY" DOES NOT INCLUDE:
- (I) AN INDIVIDUAL WHO IS EMPLOYED OR OTHERWISE ENGAGED BY AN HOA TO PERFORM COMMUNITY ASSOCIATION MANAGEMENT SERVICES FOR THE HOA, SO LONG AS THE INDIVIDUAL PERFORMS COMMUNITY ASSOCIATION MANAGEMENT SERVICES FOR ONLY ONE HOA AND THE HOA, UPON ANNUAL REGISTRATION PURSUANT TO SECTION 38-33.3-401,

HAS DISCLOSED THE NAME OF THE INDIVIDUAL AS ITS MANAGING AGENT EMPLOYED OR ENGAGED BY THE HOA TO PERFORM COMMUNITY ASSOCIATION MANAGEMENT SERVICES FOR THE HOA; OR

- (II) (A) A CORPORATION, WITH RESPECT TO PROPERTY OWNED OR LEASED BY THE CORPORATION, ACTING THROUGH ITS OFFICERS OR REGULAR SALARIED EMPLOYEES, WHEN SUCH ACTS ARE INCIDENTAL AND NECESSARY IN THE ORDINARY COURSE OF THE CORPORATION'S BUSINESS ACTIVITIES AND ARE UNRELATED TO COMMUNITY ASSOCIATION MANAGEMENT SERVICES.
- (B) AS USED IN SUBSECTION (4)(b)(II)(A) OF THIS SECTION, "OFFICERS OR REGULAR SALARIED EMPLOYEES" MEANS INDIVIDUALS REGULARLY EMPLOYED WHO DERIVE NOT LESS THAN SEVENTY-FIVE PERCENT OF THEIR COMPENSATION FROM THE CORPORATION IN THE FORM OF SALARIES.
- (5) (a) "COMMUNITY ASSOCIATION MANAGEMENT SERVICES" MEANS ANY OF THE FOLLOWING SERVICES RELATING TO THE MANAGEMENT OF A COMMON INTEREST COMMUNITY AT THE DIRECTION OF THE EXECUTIVE BOARD OR AS SPECIFIED IN A CONTRACT FOR MANAGEMENT SERVICES EXECUTED AND IN EFFECT BETWEEN A COMMUNITY ASSOCIATION MANAGEMENT COMPANY AND THE COMMON INTEREST COMMUNITY:
- (I) IN INTERACTIONS WITH MEMBERS OR NONMEMBERS OF THE COMMON INTEREST COMMUNITY, ACTING WITH THE AUTHORITY OF THE COMMON INTEREST COMMUNITY WITH RESPECT TO ITS BUSINESS, LEGAL, FINANCIAL, OR OTHER TRANSACTIONS;
- (II) ADMINISTERING THE RESOLUTIONS AND DECISIONS OF THE EXECUTIVE BOARD;
- (III) ENFORCING THE RIGHTS OF THE COMMON INTEREST COMMUNITY SECURED BY STATUTE, CONTRACT, COVENANT, RULE, OR BYLAW;
- (IV) ADMINISTERING OR COORDINATING MAINTENANCE OF PROPERTY OR FACILITIES OF THE COMMON INTEREST COMMUNITY;
 - (V) ADMINISTERING APPLICATIONS FOR ARCHITECTURAL REVIEW;
- (VI) ARRANGING OR COORDINATING MEETINGS OF THE COMMON INTEREST COMMUNITY'S MEMBERSHIP OR EXECUTIVE BOARD;
- (VII) MAINTAINING THE COMMON INTEREST COMMUNITY'S RECORDS PURSUANT TO ITS GOVERNING DOCUMENTS AND APPLICABLE PROVISIONS OF THE CCIOA; OR
- (VIII) ADMINISTERING, AS DIRECTED BY THE EXECUTIVE BOARD, A COMMON INTEREST COMMUNITY'S MONEY, INCLUDING THE ADMINISTRATION OF A RESERVE PROGRAM FOR THE MAJOR REPAIR OR REPLACEMENT OF CAPITAL ASSETS.
- (b) "COMMUNITY ASSOCIATION MANAGEMENT SERVICES" DO NOT INCLUDE THE PERFORMANCE OF ANY CLERICAL, MINISTERIAL, OR

ACCOUNTING FUNCTION.

- (6) "CONTROLLING MANAGER" MEANS AN INDIVIDUAL WHO:
- (a) Is designated by the licensed community association management company;
- (b) MEETS THE EDUCATION REQUIREMENTS ESTABLISHED BY THE DIRECTOR BY RULE PURSUANT TO SECTION 12-10-1002;
- (c) Demonstrates knowledge of the laws of this state that govern common interest communities and HOAs, including the "Colorado Revised Nonprofit Corporation Act", articles 121 to 137 of title 7; the CCIOA; and any other laws specified by the director by rule; and
- (d) ON BEHALF OF A LICENSED COMMUNITY ASSOCIATION MANAGEMENT COMPANY, IS RESPONSIBLE FOR:
- (I) PERFORMING COMMUNITY ASSOCIATION MANAGEMENT SERVICES AND SUPERVISING COMMUNITY ASSOCIATION MANAGEMENT SERVICES PERFORMED BY INDIVIDUALS EMPLOYED BY, OR ACTING ON BEHALF OF, THE LICENSED MANAGEMENT COMPANY;
- (II) Training or securing training for licensed management company employees concerning compliance with this part 10; and
- (III) RESPONDING TO THE DIVISION REGARDING ANY MATTER RELATED TO THE REQUIREMENTS OF THIS PART 10.
- (7) "EXECUTIVE BOARD" HAS THE MEANING SET FORTH IN SECTION 38-33.3-103 (16).
- (8) (a) "HOA" OR "HOMEOWNERS' ASSOCIATION" MEANS AN ASSOCIATION OR UNIT OWNERS' ASSOCIATION, WHETHER ORGANIZED BEFORE, ON, OR AFTER JULY 1, 1992.
- (b) "HOA" OR "HOMEOWNERS' ASSOCIATION" DOES NOT INCLUDE AN ASSOCIATION OR UNIT OWNERS' ASSOCIATION IN WHICH A MAJORITY OF UNITS THAT ARE DESIGNATED FOR RESIDENTIAL USE ARE TIME SHARE UNITS, AS DEFINED IN SECTION 38-33-110 (7).
- (9) "LICENSED COMMUNITY ASSOCIATION MANAGEMENT COMPANY" OR "LICENSED MANAGEMENT COMPANY" MEANS A COMMUNITY ASSOCIATION MANAGEMENT COMPANY LICENSED PURSUANT TO SECTION 12-10-1004.
- (10) "Limited Liability Company" has the meaning set forth in section 7-80-102 (7).
- (11) "MAJORITY OF UNITS", AS USED IN SUBSECTIONS (3)(b)(I) AND (8)(b) OF THIS SECTION, MEANS THE UNITS TO WHICH ARE ALLOCATED MORE THAN FIFTY PERCENT OF THE ALLOCATED INTERESTS IN THE COMMON INTEREST COMMUNITY APPURTENANT TO ALL UNITS THAT ARE DESIGNATED FOR RESIDENTIAL USE.
 - 12-10-1002. Rule-making authority audits. (1) THE DIRECTOR

MAY PROMULGATE RULES AS NECESSARY TO CARRY OUT THE DIRECTOR'S DUTIES UNDER THIS PART 10, INCLUDING RULES ESTABLISHING EDUCATION REQUIREMENTS FOR CONTROLLING MANAGERS AND EDUCATION THAT A CONTROLLING MANAGER SHALL PROVIDE OR CAUSE TO BE PROVIDED TO EMPLOYEES OF A LICENSED MANAGEMENT COMPANY WHO PERFORM COMMUNITY ASSOCIATION MANAGEMENT SERVICES ON BEHALF OF THE LICENSED MANAGEMENT COMPANY.

- (2) THE DIRECTOR MAY CONDUCT AUDITS OF BUSINESS RECORDS AND ACCOUNTS OF LICENSED MANAGEMENT COMPANIES AND MAY CONDUCT RANDOM COMPLIANCE AUDITS TO ENSURE COMPLIANCE WITH THIS PART 10.
- 12-10-1003. Community association management company license required violations injunction. (1) On and after July 1, 2025, it is unlawful for a community association management company to offer or provide community association management services in this state without a license from the director pursuant to section 12-10-1004. The director shall not grant a license to a management company until the management company demonstrates compliance with this part 10.
- (2) In addition to conducting hearings as provided in section 12-10-1007, the director may enforce this part 10 and rules adopted under this part 10 by taking one or more of the following actions:
- (a) If the director has reasonable cause to believe that a person is violating this part 10 or a rule adopted under this part 10, the director may enter an order requiring the person to cease and desist the violation.
- (b) The director may apply to a court of competent jurisdiction for an order enjoining an act or practice that constitutes a violation of this part 10, and, upon a showing that a licensed community association management company or the controlling manager of the licensed management company is engaging or intends to engage in an act or practice that violates this part 10, the court shall grant an injunction, restraining order, or other appropriate order, regardless of the existence of another remedy for the violation. Any notice, hearing, or duration of an injunction or restraining order shall be made in accordance with the Colorado rules of civil procedure.
- (3) If a community association management company violates this part 10 by offering or providing community association management services without a license or by acting as a licensed management company after the management

COMPANY'S LICENSE HAS BEEN REVOKED OR DURING ANY PERIOD FOR WHICH THE LICENSE WAS SUSPENDED, THE OWNER OF THE MANAGEMENT COMPANY OR LICENSED MANAGEMENT COMPANY COMMITS A CLASS 2 MISDEMEANOR AND SHALL BE PUNISHED AS PROVIDED IN SECTION 18-1.3-501.

12-10-1004. Community association management company license - application - requirements - criminal history record check. (1) A COMMUNITY ASSOCIATION MANAGEMENT COMPANY SHALL APPLY FOR A LICENSE TO THE DIRECTOR IN A MANNER PRESCRIBED BY THE DIRECTOR.

- (2) UPON A COMMUNITY ASSOCIATION MANAGEMENT COMPANY'S COMPLIANCE WITH SUBSECTION (3) OF THIS SECTION, THE DIRECTOR MAY GRANT A COMMUNITY ASSOCIATION MANAGEMENT COMPANY LICENSE TO A MANAGEMENT COMPANY THAT:
- (a) APPLIES FOR A LICENSE IN ACCORDANCE WITH SUBSECTION (1) OF THIS SECTION;
- (b) Demonstrates compliance with the insurance requirements specified in section 12-10-1005;
- (c) DESIGNATES A CONTROLLING MANAGER TO BE RESPONSIBLE FOR THE LICENSED PRACTICES OF THE MANAGEMENT COMPANY AND FOR ALL INDIVIDUALS EMPLOYED BY THE MANAGEMENT COMPANY WHO PROVIDE COMMUNITY ASSOCIATION MANAGEMENT SERVICES;
- (d) DEMONSTRATES THAT THE MANAGEMENT COMPANY HAS A POLICY FOR EVALUATING THE FITNESS AND ABILITY OF ITS EMPLOYEES TO PERFORM COMMUNITY ASSOCIATION MANAGEMENT SERVICES; AND
- (e) Pays the fee determined by the director pursuant to section 12-10-1006.
- (3) (a) The director shall not issue or renew a license to any community association management company until the owner of the management company, the individual designated by the management company as the controlling manager of the management company, and any employee of the management company who performs community association management services on behalf of the management company submits to a fingerprint-based criminal history record check. Each individual submitting a set of fingerprints or the management company, on behalf of each individual submitting a set of fingerprints, shall pay the costs associated with the fingerprint-based criminal history record check.
- (b) AN INDIVIDUAL DESCRIBED IN SUBSECTION (3)(a) OF THIS SECTION SHALL HAVE THE INDIVIDUAL'S FINGERPRINTS TAKEN BY A LOCAL LAW ENFORCEMENT AGENCY OR ANY THIRD PARTY APPROVED BY THE COLORADO BUREAU OF INVESTIGATION FOR THE PURPOSE OF OBTAINING

A FINGERPRINT-BASED CRIMINAL HISTORY RECORD CHECK. THE INDIVIDUAL SHALL AUTHORIZE THE ENTITY TAKING THE FINGERPRINTS TO SUBMIT, AND THE ENTITY SHALL SUBMIT, THE COMPLETE SET OF THE APPLICANT'S FINGERPRINTS TO THE COLORADO BUREAU OF INVESTIGATION FOR THE PURPOSE OF CONDUCTING A FINGERPRINT-BASED CRIMINAL HISTORY RECORD CHECK.

- (c) If an approved third party takes an individual's fingerprints pursuant to subsection (3)(b) of this section, the fingerprints may be electronically captured using Colorado bureau of investigation-approved livescan equipment. Third-party vendors shall not keep the individual's information for more than thirty days.
- (d) The Colorado Bureau of Investigation shall use an Individual's Fingerprints collected pursuant to this subsection (3) to conduct a criminal history record check using the Bureau's records. The Colorado Bureau of Investigation shall also forward the fingerprints to the federal Bureau of Investigation for the purpose of conducting a fingerprint-based criminal history record check. The Colorado Bureau of Investigation, the individual submitting to the fingerprint-based criminal history record check, the director, and the entity taking fingerprints shall comply with the federal bureau of Investigation's requirements to conduct a criminal history record check.
- (e) THE COLORADO BUREAU OF INVESTIGATION SHALL RETURN THE RESULTS OF ITS CRIMINAL HISTORY RECORD CHECK TO THE DIVISION, AND THE DIVISION IS AUTHORIZED TO RECEIVE THE RESULTS OF THE FEDERAL BUREAU OF INVESTIGATION'S CRIMINAL HISTORY RECORD CHECK. THE DIVISION SHALL USE THE INFORMATION RESULTING FROM THE CRIMINAL HISTORY RECORD CHECKS TO INVESTIGATE AND DETERMINE WHETHER THE OWNER OF THE COMMUNITY ASSOCIATION MANAGEMENT COMPANY IS QUALIFIED TO HOLD A COMMUNITY ASSOCIATION MANAGEMENT COMPANY LICENSE PURSUANT TO THIS SECTION, THE DESIGNATED INDIVIDUAL MAY ACT AS THE CONTROLLING MANAGER OF THE MANAGEMENT COMPANY, OR AN INDIVIDUAL MAY PERFORM COMMUNITY ASSOCIATION MANAGEMENT SERVICES AS AN EMPLOYEE OF THE MANAGEMENT COMPANY.
- (f) When the federal bureau of investigation is unable to complete a fingerprint-based criminal history record check of an individual, the Colorado bureau of investigation shall inform the division, and the division may conduct a criminal history record check of the individual using the Colorado bureau of investigation's records as a substitute for the fingerprint-based criminal history record check required in this

SUBSECTION (3).

- (g) When the results of a criminal history record check of an individual performed pursuant to this subsection (3) reveal a record of arrest without a disposition, the division shall require the individual to submit to a name-based judicial record check, as defined in section 22-2-119.3 (6)(d). The individual or the management company, on behalf of the individual, shall pay the costs associated with a name-based judicial record check.
- (h) The director May Deny an application for Licensure or Refuse to Renew a License based on the outcome of a criminal History Record Check conducted pursuant to this subsection (3) and shall deny an application if the outcome of the criminal History Record Check Indicates that the owner of the community association management company, the individual designated as the controlling manager, or an individual who performs community association management services on behalf of the management company has, within the immediately preceding five years, been convicted of an offense involving unlawful sexual behavior listed in section 16-22-102 (9); first degree burglary, as described in section 18-4-202; second degree burglary, as described in section 18-4-203; or any felony involving fraud, theft, larceny, embezzlement, fraudulent conversion, or misappropriation of property.
- (4) (a) THE DIRECTOR MAY DENY A LICENSE TO A COMMUNITY ASSOCIATION MANAGEMENT COMPANY IF:
- (I) THE OWNER OF THE MANAGEMENT COMPANY, THE INDIVIDUAL DESIGNATED AS THE CONTROLLING MANAGER, OR AN EMPLOYEE OF THE MANAGEMENT COMPANY WHO PERFORMS COMMUNITY ASSOCIATION MANAGEMENT SERVICES ON BEHALF OF THE MANAGEMENT COMPANY HAS PREVIOUSLY HAD, IN ANY STATE, A COMMUNITY ASSOCIATION MANAGEMENT COMPANY LICENSE OR COMMUNITY ASSOCIATION MANAGER REGISTRATION, LICENSE, OR CERTIFICATE REFUSED, DENIED, CANCELED, SURRENDERED IN LIEU OF REVOCATION, OR REVOKED; OR
- (II) THE MANAGEMENT COMPANY IS OWNED, IN WHOLE OR IN PART, DIRECTLY OR INDIRECTLY, BY ANY PERSON WHO HAS HAD, IN ANY STATE, A COMMUNITY ASSOCIATION MANAGEMENT COMPANY LICENSE OR COMMUNITY ASSOCIATION MANAGER LICENSE, REGISTRATION, OR CERTIFICATE REFUSED, DENIED, CANCELED, SURRENDERED IN LIEU OF REVOCATION, OR REVOKED.
- (b) IN EXERCISING THE DIRECTOR'S DISCRETION PURSUANT TO SUBSECTION (4)(a) OF THIS SECTION, THE DIRECTOR SHALL CONSIDER THE CIRCUMSTANCES UNDER WHICH A REGISTRATION, LICENSE, OR CERTIFICATE WAS REFUSED, DENIED, CANCELED, SURRENDERED IN LIEU OF

REVOCATION, OR REVOKED AND WHETHER THE UNDERLYING ACTIONS ARE LAWFUL AND CONSISTENT WITH PROFESSIONAL CONDUCT AND STANDARDS OF CARE UNDER COLORADO LAW.

- (5) EACH LICENSED COMMUNITY ASSOCIATION MANAGEMENT COMPANY SHALL MAINTAIN A DEFINITE PLACE OF BUSINESS. IF A MANAGEMENT COMPANY IS DOMICILED IN ANOTHER STATE, THE CONTROLLING MANAGER DESIGNATED BY THE MANAGEMENT COMPANY IS RESPONSIBLE FOR SUPERVISING ALL LICENSED ACTIVITIES THAT OCCUR IN COLORADO. ALL LICENSED ACTIVITIES OCCURRING WITHIN THE STATE OF COLORADO MUST OCCUR UNDER THE NAME UNDER WHICH THE LICENSED MANAGEMENT COMPANY IS LICENSED OR ITS TRADE NAME ADOPTED IN ACCORDANCE WITH COLORADO LAW.
- (6) IF A COMMUNITY ASSOCIATION MANAGEMENT COMPANY THAT APPLIES FOR A LICENSE PURSUANT TO THIS SECTION IS:
- (a) A PARTNERSHIP, THE PARTNERSHIP MUST BE PROPERLY REGISTERED WITH THE COLORADO DEPARTMENT OF REVENUE OR PROPERLY FILED WITH THE COLORADO SECRETARY OF STATE AND IN GOOD STANDING, PROOF OF WHICH MUST BE INCLUDED IN THE APPLICATION. IF AN ASSUMED OR TRADE NAME IS TO BE USED, THE NAME MUST BE PROPERLY FILED WITH THE COLORADO DEPARTMENT OF REVENUE OR FILED AND ACCEPTED BY THE COLORADO SECRETARY OF STATE, PROOF OF WHICH MUST BE INCLUDED WITH THE APPLICATION.
- (b) A LIMITED LIABILITY COMPANY, THE LIMITED LIABILITY COMPANY MUST BE PROPERLY REGISTERED WITH THE COLORADO SECRETARY OF STATE AND IN GOOD STANDING, PROOF OF WHICH MUST BE INCLUDED WITH THE APPLICATION. IF AN ASSUMED OR TRADE NAME IS TO BE USED, THE NAME MUST BE PROPERLY FILED WITH THE COLORADO SECRETARY OF STATE, PROOF OF WHICH MUST BE INCLUDED WITH THE APPLICATION.
- (c) A CORPORATION, THE CORPORATION MUST BE REGISTERED AS A FOREIGN CORPORATION OR PROPERLY INCORPORATED WITH THE COLORADO SECRETARY OF STATE AND IN GOOD STANDING, PROOF OF WHICH MUST BE INCLUDED WITH THE APPLICATION. IF AN ASSUMED OR TRADE NAME IS TO BE USED, THE NAME MUST BE PROPERLY FILED WITH THE COLORADO SECRETARY OF STATE, PROOF OF WHICH MUST BE INCLUDED WITH THE APPLICATION.
- 12-10-1005. Insurance required rules. A COMMUNITY ASSOCIATION MANAGEMENT COMPANY LICENSED PURSUANT TO THIS PART 10 MUST BE INSURED AS NECESSARY TO COVER ALL ACTIVITIES CONTEMPLATED UNDER THIS PART 10 IN AN AMOUNT AND UNDER TERMS AND CONDITIONS SPECIFIED BY THE DIRECTOR BY RULE. IN PROMULGATING RULES UNDER THIS SECTION, THE DIRECTOR SHALL SOLICIT AND CONSIDER INFORMATION AND COMMENTS FROM INTERESTED PERSONS.

12-10-1006. License fees - renewal - rules. (1) (a) IN ACCORDANCE WITH SUBSECTION (1)(b) OF THIS SECTION, THE DIRECTOR SHALL ESTABLISH, COLLECT, AND PERIODICALLY ADJUST, IN ACCORDANCE WITH SECTION 12-10-215, FEES FOR:

- (I) EACH COMMUNITY ASSOCIATION MANAGEMENT COMPANY'S ORIGINAL APPLICATION AND LICENSE;
- (II) EACH RENEWAL OR REINSTATEMENT OF A MANAGEMENT COMPANY LICENSE; AND
- (III) ANY CHANGE OF NAME, ADDRESS, OR EMPLOYMENT STATUS REQUIRING A CHANGE IN DIRECTOR RECORDS.
- (b) THE DIRECTOR SHALL ENGAGE IN RULE-MAKING TO ESTABLISH AN EQUITABLE FEE STRUCTURE THAT CONTEMPLATES THE SIZE OF A LICENSED MANAGEMENT COMPANY, THE NUMBER OF EMPLOYEES PERFORMING COMMUNITY ASSOCIATION MANAGEMENT SERVICES FOR THE LICENSED MANAGEMENT COMPANY, AND THE NUMBER AND SIZE OF THE ASSETS MANAGED.
- (2) THE DIRECTOR SHALL TRANSMIT ALL FEES TO THE STATE TREASURER, WHO SHALL CREDIT THEM TO THE DIVISION OF REAL ESTATE CASH FUND CREATED IN SECTION 12-10-215 (2)(b). FEES COLLECTED PURSUANT TO THIS SECTION ARE NONREFUNDABLE.
- (3) (a) LICENSES ARE VALID FOR UP TO TWO YEARS, SUBJECT TO EXPIRATION AND RENEWAL ON A SCHEDULE DETERMINED BY THE DIRECTOR.
- (b) THE DIRECTOR SHALL ESTABLISH, BY RULE, THE REQUIREMENTS FOR SUBSEQUENT CRIMINAL HISTORY RECORD CHECKS.
- 12-10-1007. Investigation disciplinary actions grounds for discipline rules. (1) (a) The director, upon the director's own motion, may, and, upon the written submission of a person of a valid and actionable complaint, as determined by the director, shall, investigate the activities of any licensed community association management company or any unlicensed community association management company that assumes to act in the capacity of a licensed management company within this state. After holding a hearing in accordance with the "State Administrative Procedure Act", article 4 of title 24, and finding that a licensed management company has performed, is
- (I) IMPOSE AN ADMINISTRATIVE FINE NOT TO EXCEED FIVE THOUSAND DOLLARS;

PERFORMING, OR IS ATTEMPTING TO PERFORM ANY OF THE ACTS SPECIFIED

- (II) CENSURE THE LICENSED MANAGEMENT COMPANY;
- (III) ISSUE A LETTER OF ADMONITION;

IN SUBSECTION (2) OF THIS SECTION, THE DIRECTOR MAY:

(IV) ISSUE A LETTER OF CONCERN;

(V) ENTER INTO A STIPULATION WITH THE LICENSED MANAGEMENT COMPANY FOR DIVERSION;

- (VI) PLACE THE LICENSED MANAGEMENT COMPANY ON PROBATION AND SET THE TERMS OF PROBATION;
- (VII) TEMPORARILY SUSPEND THE LICENSED MANAGEMENT COMPANY'S LICENSE; OR
- (VIII) PERMANENTLY REVOKE THE LICENSED MANAGEMENT COMPANY'S LICENSE.
- (b) THE DIRECTOR SHALL DEVELOP, BY RULE, A POINTS-BASED DISCIPLINARY SYSTEM TO DETERMINE THE LEVEL OF DISCIPLINE TO IMPOSE ON A LICENSED MANAGEMENT COMPANY BASED ON THE POINTS ASSIGNED TO EACH ACT SPECIFIED IN SUBSECTION (2) OF THIS SECTION. THE POINTS-BASED DISCIPLINARY SYSTEM MUST INCLUDE A PROCESS FOR REDUCING OR ELIMINATING POINTS AFTER A PERIOD OF TIME WITH NO ADDITIONAL VIOLATIONS.
- (c) THE DIRECTOR SHALL POST ON THE DIVISION'S WEBSITE A LIST OF ALL LICENSED COMMUNITY ASSOCIATION MANAGEMENT COMPANIES IN THIS STATE AND ANY POINTS ATTRIBUTED TO EACH LICENSED MANAGEMENT COMPANY PURSUANT TO THE POINTS-BASED DISCIPLINARY SYSTEM.
- (2) THE DIRECTOR MAY TAKE DISCIPLINARY ACTION PURSUANT TO SUBSECTION (1) OF THIS SECTION IF A LICENSED MANAGEMENT COMPANY OR CONTROLLING MANAGER OF A LICENSED MANAGEMENT COMPANY HAS ENGAGED IN, IS ENGAGING IN, OR IS ATTEMPTING TO ENGAGE IN, AND IS GUILTY OF COMMITTING, ANY OF THE FOLLOWING ACTS OR OMISSIONS:
 - (a) MISMANAGING OR MISAPPROPRIATING HOA MONEY;
- (b) Knowingly violating or knowingly directing others to violate any law or any covenant or rules of an HOA;
- (c) FAILING TO ACCOUNT FOR OR TO REMIT, WITHIN A REASONABLE TIME, ANY MONEY IN THE LICENSED MANAGEMENT COMPANY'S POSSESSION THAT BELONGS TO OTHERS, WHETHER WHILE PERFORMING COMMUNITY ASSOCIATION MANAGEMENT SERVICES OR OTHERWISE, OR FAILING TO KEEP RECORDS RELATIVE TO SUCH MONEY, WHICH RECORDS MUST CONTAIN ANY INFORMATION REQUIRED BY RULES OF THE DIRECTOR AND ARE SUBJECT TO AUDIT BY THE DIRECTOR;
- (d) Converting the money of an HOA or others, diverting the money of an HOA or others without proper authorization, commingling the money of an HOA or others with the licensed management company's own money, or failing to keep:
- (I) THE MONEY OF AN HOA OR OTHERS IN A SEGREGATED ACCOUNT WITH A BANK OR RECOGNIZED DEPOSITORY IN THIS STATE, WHICH ACCOUNT MAY BE ANY TYPE OF CHECKING, DEMAND, PASSBOOK, OR STATEMENT ACCOUNT INSURED BY AN AGENCY OF THE UNITED STATES

GOVERNMENT; AND

(II) RECORDS RELATIVE TO THE DEPOSIT OF THE FUNDS IN A SEGREGATED ACCOUNT THAT INCLUDE ANY INFORMATION REQUIRED BY RULES OF THE DIRECTOR AND ARE SUBJECT TO AUDIT BY THE DIRECTOR;

- (e) Disregarding or violating, or aiding or abetting any violation of, this part $10\,\mathrm{or}$ any applicable rule or order of the director;
- (f) In the case of a controlling manager acting on Behalf of the licensed management company, failing to exercise reasonable supervision over the activities of employees or other individuals performing community association management services on Behalf of the licensed management company;
- (g) PROCURING A LICENSE OR RENEWING, REINSTATING, OR REACTIVATING A LICENSE BY FRAUD, MISREPRESENTATION, OR DECEIT OR BY MAKING A MATERIAL MISSTATEMENT OF FACT IN AN APPLICATION FOR A LICENSE;
- (h) ACTING OUTSIDE THE SCOPE OF AUTHORITY GRANTED BY THE ISSUANCE OF A LICENSE;
- (i) FAILING TO COOPERATE IN A LEGAL OR REGULATORY INVESTIGATION;
- (j) IN MAKING RECOMMENDATIONS FOR CONTRACTORS OR VENDORS TO THE EXECUTIVE BOARD, FAILING TO DISCLOSE ANY CONFLICTS OF INTEREST, SUCH AS FINANCIAL BENEFITS THAT MAY ACCRUE TO THE LICENSED MANAGEMENT COMPANY FROM SUCH CONTRACTOR OR VENDOR, INCLUDING A CONTRACTOR OR VENDOR THAT IS OWNED BY OR AFFILIATED WITH THE LICENSED MANAGEMENT COMPANY;
- (k) FAILING TO PROVIDE TO THE EXECUTIVE BOARD RECORDS OF THE ASSOCIATION IN THE CUSTODY OF THE LICENSED MANAGEMENT COMPANY OR THE CONTROLLING MANAGER;
 - (1) SELLING MEMBERSHIP LISTS TO A THIRD PARTY;
- (m) SHARING PERSONAL IDENTIFYING INFORMATION OF HOMEOWNERS WITHOUT PRIOR APPROVAL OF THE EXECUTIVE BOARD;
- (n) FAILING TO PROVIDE TO THE DIRECTOR THE CRIMINAL HISTORY RECORDS, IF ANY, RELATING TO THE HANDLING OR ACCOUNTING OF CLIENT MONEY BY THE LICENSED MANAGEMENT COMPANY'S CONTROLLING MANAGER OR AN EMPLOYEE OF THE LICENSED MANAGEMENT COMPANY WHO HANDLES OR PROVIDES ACCOUNTING FOR CLIENT MONEY;
- (o) FAILING TO ENSURE THE LICENSED MANAGEMENT COMPANY'S CONTROLLING MANAGER AND ANY EMPLOYEES WHO PERFORM COMMUNITY ASSOCIATION MANAGEMENT SERVICES ON BEHALF OF THE LICENSED MANAGEMENT COMPANY MEET THE EDUCATION REQUIREMENTS ESTABLISHED BY THE DIRECTOR BY RULE PURSUANT TO SECTION 12-10-1002 (1); OR

(p) ANY OTHER CONDUCT, WHETHER OF THE SAME CHARACTER AS OR OF A DIFFERENT CHARACTER THAN ANY ACT SPECIFIED IN THIS SUBSECTION (2), THAT CONSTITUTES DISHONEST DEALING.

- (3) COMPLAINTS OF RECORD IN THE POSSESSION OF THE DIRECTOR AND DIVISION INVESTIGATIONS, INCLUDING INVESTIGATIVE FILES, ARE CLOSED TO PUBLIC INSPECTION. STIPULATIONS AND FINAL AGENCY ORDERS ARE PUBLIC RECORDS SUBJECT TO SECTIONS 24-72-203 AND 24-72-204.
- (4) ALL ADMINISTRATIVE FINES COLLECTED PURSUANT TO THIS SECTION SHALL BE TRANSMITTED TO THE STATE TREASURER, WHO SHALL CREDIT THE MONEY TO THE DIVISION OF REAL ESTATE CASH FUND CREATED IN SECTION 12-10-215 (2)(b).
- (5) Upon investigation of the activities of a licensed or an unlicensed community association management company, if the division becomes aware of facts or circumstances that fall within the jurisdiction of a criminal justice or other law enforcement authority, the division shall, in addition to exercising its authority under this part 10, refer and transmit the information, which may include originals or copies of documents and materials, to one or more criminal justice or other law enforcement authorities for investigation and prosecution as authorized by law.
- 12-10-1008. Hearings use of administrative law judges subpoenas judicial review immunity rules. (1) EXCEPT AS OTHERWISE PROVIDED IN THIS SECTION, ALL PROCEEDINGS BEFORE THE DIRECTOR WITH RESPECT TO DISCIPLINARY ACTIONS AND DENIAL OF LICENSURE UNDER THIS PART 10, AT THE DISCRETION OF THE DIRECTOR, MAY BE CONDUCTED BY AN AUTHORIZED REPRESENTATIVE OF THE DIRECTOR OR BY AN ADMINISTRATIVE LAW JUDGE PURSUANT TO SECTIONS 24-4-104 AND 24-4-105.
- (2) VENUE FOR PROCEEDINGS IS IN THE COUNTY WHERE THE DIRECTOR'S OFFICE IS LOCATED OR IN SUCH OTHER PLACE AS THE DIRECTOR MAY DESIGNATE.
- (3) THE DIRECTOR, AN AUTHORIZED REPRESENTATIVE OF THE DIRECTOR, OR, SUBJECT TO APPROPRIATIONS MADE TO THE DEPARTMENT OF PERSONNEL, AN ADMINISTRATIVE LAW JUDGE ON BEHALF OF THE DIRECTOR SHALL CONDUCT ALL HEARINGS FOR DENYING A LICENSE OR TAKING DISCIPLINARY ACTION. EACH ADMINISTRATIVE LAW JUDGE SHALL BE APPOINTED PURSUANT TO PART 10 OF ARTICLE 30 OF TITLE 24. THE ADMINISTRATIVE LAW JUDGE SHALL CONDUCT THE HEARING IN ACCORDANCE WITH SECTIONS 24-4-104 AND 24-4-105. A LICENSE SHALL NOT BE DENIED, SUSPENDED, OR REVOKED UNTIL THE DIRECTOR HAS MADE A DECISION.
 - (4) THE DIRECTOR, AUTHORIZED REPRESENTATIVE OF THE

- DIRECTOR, OR ADMINISTRATIVE LAW JUDGE APPOINTED FOR HEARINGS MAY ISSUE A SUBPOENA COMPELLING THE ATTENDANCE AND TESTIMONY OF WITNESSES AND THE PRODUCTION OF BOOKS, PAPERS, RECORDS, OR OTHER EVIDENCE PURSUANT TO AN INVESTIGATION OR HEARING. SUBPOENAS MUST BE SERVED IN THE SAME MANNER AS SUBPOENAS ISSUED BY DISTRICT COURTS AND ISSUED WITHOUT DISCRIMINATION BETWEEN PUBLIC AND PRIVATE PARTIES REQUIRING THE ATTENDANCE OF WITNESSES AND THE PRODUCTION OF DOCUMENTS AT HEARINGS. IF A PERSON FAILS TO OBEY A SUBPOENA ISSUED BY THE DIRECTOR, AUTHORIZED REPRESENTATIVE OF THE DIRECTOR, OR APPOINTED ADMINISTRATIVE LAW JUDGE, THE DIRECTOR MAY PETITION THE DISTRICT COURT OF THE CITY AND COUNTY OF DENVER FOR ISSUANCE OF AN ORDER COMPELLING A WITNESS TO ATTEND AND TESTIFY OR PRODUCE BOOKS, PAPERS, RECORDS, OR OTHER EVIDENCE UNDER PENALTY OF PUNISHMENT FOR CONTEMPT.
 - (5) A DECISION OF THE DIRECTOR IN ANY DISCIPLINARY ACTION OR DENIAL OF LICENSURE UNDER THIS SECTION IS SUBJECT TO JUDICIAL REVIEW BY THE COURT OF APPEALS PURSUANT TO SECTION 13-4-102 (2).

- (6) In any hearing conducted by the director or an authorized representative of the director in which there is a possibility of the denial, suspension, or revocation of a license because of the conviction of a felony or of a crime involving moral turpitude, the director or director's authorized representative is governed by section 24-5-101.
- (7) A PERSON PARTICIPATING IN GOOD FAITH IN FILING A COMPLAINT OR REPORT OR PARTICIPATING IN AN INVESTIGATION OR HEARING BEFORE THE DIRECTOR, AUTHORIZED REPRESENTATIVE OF THE DIRECTOR, OR ADMINISTRATIVE LAW JUDGE PURSUANT TO THIS PART 10 IS IMMUNE FROM ANY LIABILITY, CIVIL OR CRIMINAL, THAT OTHERWISE MIGHT RESULT BY REASON OF SUCH ACTION.
- **12-10-1009. Repeal of part.** This part 10 is repealed, effective September 1, 2029. Before the repeal, this part 10 is scheduled for review in accordance with section 24-34-104.
- **SECTION 3.** In Colorado Revised Statutes, 24-34-104, **add** (30)(a)(IX) as follows:
- 24-34-104. General assembly review of regulatory agencies and functions for repeal, continuation, or reestablishment legislative declaration repeal. (30) (a) The following agencies, functions, or both, are scheduled for repeal on September 1, 2029:
- (IX) THE LICENSING OF COMMUNITY ASSOCIATION MANAGEMENT COMPANIES BY THE DIRECTOR OF THE DIVISION OF REAL ESTATE IN THE DEPARTMENT OF REGULATORY AGENCIES IN ACCORDANCE WITH PART 10 OF ARTICLE 10 OF TITLE 12.
 - SECTION 4. In Colorado Revised Statutes, 12-10-215, amend

(1) and (2)(a)(I) as follows:

12-10-215. Fee adjustments - cash fund created. (1) This section applies to all activities of the division under parts 2, 5, 6, and 7, AND 10 of this article 10.

(2) (a) (I) The division shall propose, as part of its annual budget request, an adjustment in the amount of each fee that it is authorized by law to collect under parts 2, 5, 6, and 7, AND 10 of this article 10. The budget request and the adjusted fees for the division must reflect direct and indirect costs.

SECTION 5. In Colorado Revised Statutes, 13-4-102, **recreate** and **reenact, with amendments,** (2)(m.5) as follows:

- **13-4-102. Jurisdiction.** (2) The court of appeals has initial jurisdiction to:
- (m.5) Review final decisions and orders of the division of real estate, as provided in section 12-10-1008 (5).

SECTION 6. Act subject to petition - effective date. This act takes effect at 12:01 a.m. on the day following the expiration of the ninety-day period after final adjournment of the general assembly; except that, if a referendum petition is filed pursuant to section 1 (3) of article V of the state constitution against this act or an item, section, or part of this act within such period, then the act, item, section, or part will not take effect unless approved by the people at the general election to be held in November 2024 and, in such case, will take effect on the date of the official declaration of the vote thereon by the governor."

- Page 1, line 102, strike "MANAGERS" and substitute "MANAGEMENT
- 26 COMPANIES".

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