First Regular Session Seventy-fifth General Assembly STATE OF COLORADO

ENGROSSED

This Version Includes All Amendments Adopted on Second Reading in the House of Introduction

LLS NO. 25-0556.01 Rebecca Bayetti x4348

HOUSE BILL 25-1153

HOUSE SPONSORSHIP

Velasco and Joseph,

SENATE SPONSORSHIP

Jodeh,

House Committees

Senate Committees

State, Civic, Military, & Veterans Affairs Appropriations

A BILL FOR AN ACT

101	CONCERNING A	STATEWID	E LANGUAGE	ACCESS	ASSESSMENT
102	COVERING	PRINCIPAL	DEPARTMENTS,	AND, IN	CONNECTION
103	THEREWIT	H, MAKING A	N APPROPRIATIO	ON.	

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill requires the department of personnel (department), in collaboration with the office of new Americans, to conduct or contract to conduct a statewide language access assessment (assessment). The assessment covers all principal departments except the department of state, the department of the treasury, and the department of law (principal

departments). The assessment must identify:

- The needs of principal departments to meet the language access standards outlined in the language access universal policy, including requests for guidance, training, and technical assistance;
- Relevant language access materials from principal departments, including language access plans, position descriptions related to language access, procedures related to language access, and technical assistance or training materials;
- Information on current language services contracts, expenditures, and funding sources related to language access;
- The public-facing responsibilities of principal departments, including designating which principal departments and their subcontractors do and do not have frequent contact with linguistically diverse individuals; and
- Other covered entities that may be subject to the standards outlined in the language access universal policy.

The department may enter into an agreement with a third-party entity to conduct all or part of the assessment. The third-party entity must have demonstrated expertise in working with state governments on language access initiatives, such as developing language access policies or plans.

At the conclusion of the assessment and not later than December 31, 2026, the department, the office of new Americans, or the third-party entity is required to create a report covering the findings of the assessment and recommendations concerning:

- Improving efficiency, increasing quality of service, reducing cost, avoiding duplicative work, building on existing best practices, and minimizing administrative burden with respect to the provision of linguistically accessible government services and programs to linguistically diverse individuals;
- Addressing gaps and improving meaningful service through changes to language access services, practices, and procedures;
- Evaluating potential technological options for increasing language access, such as artificial intelligence; and
- Determining what infrastructure is needed to ensure full and sustainable implementation of the standards outlined in the language access universal policy.

The department must include a summary of the report and assessment in its January 2027 presentation to legislative oversight committees required by the "State Measurement for Accountable, Responsive, and Transparent (SMART) Government Act".

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1	Be it enacted by the General Assembly of the State of Colorado:
2	SECTION 1. In Colorado Revised Statutes, add 24-30-105 as
3	follows:
4	24-30-105. Statewide language access assessment - report
5	legislative declaration - definitions. (1) Legislative declaration. The
6	GENERAL ASSEMBLY FINDS AND DECLARES THAT:
7	(a) Almost nine hundred thousand Coloradans speak A
8	LANGUAGE OTHER THAN ENGLISH, WITH THE TOP FIVE LANGUAGES BEING
9	SPANISH, CHINESE, VIETNAMESE, GERMAN, AND RUSSIAN, AND MORE
10	THAN THREE HUNDRED THOUSAND COLORADANS FACE LINGUISTIC
11	BARRIERS TO ACCESSING STATE GOVERNMENT SERVICES AND PROGRAMS
12	(b) Providing language access for state government
13	SERVICES AND PROGRAMS IS KEY TO IMPROVING THEIR EFFECTIVENESS
14	AND SUPPORTING SUCCESSFUL INTEGRATION AND INCLUSION OF
15	IMMIGRANTS AND THEIR FAMILIES INTO COLORADO'S CIVIC, ECONOMIC
16	AND SOCIAL LIFE;
17	(c) It is the intent of the office of New Americans in the
18	COLORADO DEPARTMENT OF LABOR AND EMPLOYMENT TO WORK
19	ADMINISTRATIVELY, IN CONCERT WITH THE APPROPRIATE OFFICE OF THE
20	DEPARTMENT OF PERSONNEL, TO ESTABLISH AN INTERIM LANGUAGE
21	ACCESS WORKING GROUP MADE UP OF THE PRINCIPAL DEPARTMENTS OF
22	THE STATE;
23	(d) ONCE ESTABLISHED, THE INTERIM LANGUAGE ACCESS WORKING
24	GROUP WILL WORK TO DRAFT A STATEWIDE LANGUAGE ACCESS POLICY FOR
25	THE CONSIDERATION OF THE GOVERNOR;
26	(e) UPON APPROVAL OF THE DRAFT POLICY BY THE GOVERNOR. A

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1	LANGUAGE ACCESS UNIVERSAL POLICY WILL BE ADOPTED AND PUBLISHED
2	BY THE DIVISION OF HUMAN RESOURCES WITHIN THE DEPARTMENT OF
3	PERSONNEL;
4	(f) THE LANGUAGE ACCESS ASSESSMENT CREATED IN THIS SECTION
5	WILL ASSESS THE EFFECTIVENESS OF THE LANGUAGE ACCESS UNIVERSAL
6	POLICY IN MEETING THE NEEDS OF MULTILINGUAL COLORADANS AND WILL
7	ASSESS THE READINESS OF PRINCIPAL DEPARTMENTS TO MEET THE
8	STATEWIDE LANGUAGE ACCESS STANDARDS; AND
9	(g) UPON COMPLETION OF THE ASSESSMENT AND NOT LATER THAN
10	DECEMBER 31, 2026, THE INTERIM LANGUAGE ACCESS WORKING GROUP
11	WILL DISSOLVE AND TRANSITION TO A COMMUNITY OF PRACTICE
12	MAINTAINED BY THE APPROPRIATE OFFICE OF THE DEPARTMENT OF
13	PERSONNEL. TO THE EXTENT POSSIBLE, THE DEPARTMENT OF PERSONNEL
14	WILL WORK TO ENSURE REPRESENTATION IN THE COMMUNITY OF PRACTICE
15	FROM LINGUISTICALLY DIVERSE INDIVIDUALS AND OTHER COMMUNITY
16	MEMBERS WITH PROFESSIONAL OR LIVED EXPERIENCE WITH LANGUAGE
17	ACCESS INITIATIVES AND FROM ACROSS STATE AGENCIES, WHILE LIMITING
18	TOTAL PARTICIPATION TO TWENTY PEOPLE. THE ONGOING WORK OF THE
19	LANGUAGE ACCESS COMMUNITY OF PRACTICE WILL BE INFORMED BY THE
20	WORK OF THE INTERIM LANGUAGE ACCESS WORKING GROUP AND WILL
21	FOCUS ON IMPLEMENTING THE LANGUAGE ACCESS UNIVERSAL POLICY
22	WITH ONGOING OBSERVATION OF BEST PRACTICES IN THE PRINCIPAL
23	DEPARTMENTS.
24	(2) Definitions. As used in this section, unless the context
25	OTHERWISE REQUIRES:
26	(a) "Department" means the department of personnel
27	CREATED IN SECTION 24-1-128.

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2	THE DEPARTMENT OF PERSONNEL.
3	(c) "LANGUAGE ACCESS ASSESSMENT" OR "ASSESSMENT" MEANS
4	THE STATEWIDE ASSESSMENT ON LANGUAGE ACCESS READINESS REQUIRED
5	BY SUBSECTION (3) OF THIS SECTION.
6	(d) "LANGUAGE ACCESS UNIVERSAL POLICY" MEANS THE
7	STATEWIDE POLICY STANDARDS FOR LANGUAGE ACCESS IDENTIFIED BY
8	THE INTERIM LANGUAGE ACCESS WORKING GROUP INITIATED BY THE
9	OFFICE OF NEW AMERICANS AND THE DEPARTMENT IN 2025.
10	(e) "LINGUISTICALLY DIVERSE INDIVIDUALS" MEANS INDIVIDUALS
11	SEEKING TO ACCESS STATE GOVERNMENT SERVICES IN THE LANGUAGE OF
12	THEIR CHOICE WHO MAY HAVE ENGLISH LANGUAGE PROFICIENCY THAT
13	REQUIRES LANGUAGE SUPPORT IN CERTAIN CONTEXTS. "LINGUISTICALLY
14	DIVERSE INDIVIDUALS" INCLUDES INDIVIDUALS WITH LIMITED ENGLISH
15	PROFICIENCY AS PROVIDED BY TITLE VI OF THE "CIVIL RIGHTS ACT OF
16	1964," 42 U.S.C. SEC. 2000D ET SEQ.; FEDERAL EXECUTIVE ORDER 13166,
17	"IMPROVING ACCESS TO SERVICES FOR PERSONS WITH LIMITED ENGLISH
18	PROFICIENCY," AS PUBLISHED IN 65 FED. REG. 50121 (AUGUST 11, 2000);
19	AND OTHER FEDERAL ANTI-DISCRIMINATION STATUTES.
20	(f) "OFFICE OF NEW AMERICANS" MEANS THE COLORADO OFFICE
21	OF NEW AMERICANS CREATED IN SECTION 8-3.7-103.
22	(g) "Other covered entity" means a public or private
23	ENTITY THAT RECEIVES STATE FUNDING OR CONTRACTS TO ADMINISTER
24	PROGRAMS OR SERVICES FOR THE PUBLIC, INCLUDING RECEIVING STATE
25	FUNDING THROUGH GRANTS, PURCHASE-OF-SERVICE CONTRACTS, OR ANY
26	OTHER ARRANGEMENT BY WHICH THE STATE PROVIDES OR OTHERWISE
27	MAKES AVAILABLE ASSISTANCE IN THE FORM OF MONEY TO A PERSON FOR

(b) "EXECUTIVE DIRECTOR" MEANS THE EXECUTIVE DIRECTOR OF

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2	(h) "PRINCIPAL DEPARTMENT" MEANS A PRINCIPAL DEPARTMENT
3	LISTED IN SECTION 24-1-110; EXCEPT THAT "PRINCIPAL DEPARTMENT"
4	DOES NOT INCLUDE THE DEPARTMENT OF STATE, THE DEPARTMENT OF THE
5	TREASURY, OR THE DEPARTMENT OF LAW.
6	(i) "THIRD-PARTY ENTITY" MEANS AN ENTITY THAT HAS ENTERED
7	INTO AN AGREEMENT WITH THE DEPARTMENT TO CONDUCT ALL OR PART
8	OF THE LANGUAGE ACCESS ASSESSMENT.
9	(3) Statewide language access assessment. (a) THE EXECUTIVE
10	DIRECTOR, IN PARTNERSHIP WITH THE OFFICE OF NEW AMERICANS, SHALL
11	ASSESS OR CONTRACT FOR AN ASSESSMENT OF THE READINESS OF
12	PRINCIPAL DEPARTMENTS TO MEET THE LANGUAGE ACCESS STANDARDS
13	OUTLINED IN THE LANGUAGE ACCESS UNIVERSAL POLICY. IN ADDITION TO
14	ANY AREA OF ASSESSMENT DEEMED APPROPRIATE BY THE EXECUTIVE
15	DIRECTOR, THE OFFICE OF NEW AMERICANS, OR THE THIRD-PARTY ENTITY
16	THE ASSESSMENT MUST IDENTIFY:
17	(I) THE NEEDS OF PRINCIPAL DEPARTMENTS TO MEET THE
18	STANDARDS OUTLINED IN THE LANGUAGE ACCESS UNIVERSAL POLICY
19	INCLUDING REQUESTS FOR GUIDANCE, TRAINING, AND TECHNICAL
20	ASSISTANCE;
21	(II) RELEVANT LANGUAGE ACCESS MATERIALS FROM PRINCIPAL
22	DEPARTMENTS, INCLUDING LANGUAGE ACCESS PLANS, POSITION
23	DESCRIPTIONS RELATED TO LANGUAGE ACCESS, PROCEDURES RELATED TO
24	LANGUAGE ACCESS, AND TECHNICAL ASSISTANCE OR TRAINING
25	MATERIALS;
26	(III) INFORMATION ON CURRENT LANGUAGE SERVICES CONTRACTS
27	EXPENDITURES, AND FUNDING SOURCES RELATED TO LANGUAGE ACCESS

THE PURPOSE OF RENDERING SERVICES TO THE PUBLIC.

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1	(IV) THE PUBLIC-FACING RESPONSIBILITIES OF PRINCIPAL
2	DEPARTMENTS, INCLUDING DESIGNATING WHICH PRINCIPAL DEPARTMENTS
3	AND THEIR SUBCONTRACTORS DO AND DO NOT HAVE FREQUENT CONTACT
4	WITH LINGUISTICALLY DIVERSE INDIVIDUALS; AND
5	(V) OTHER COVERED ENTITIES THAT MAY BE SUBJECT TO THE
6	STANDARDS OUTLINED IN THE LANGUAGE ACCESS UNIVERSAL POLICY.
7	(b) A PRINCIPAL DEPARTMENT SHALL PROVIDE ANY
8	NONCONFIDENTIAL DATA AND NON-PERSONALLY IDENTIFIABLE
9	INFORMATION THAT IS NECESSARY TO COMPLETE THE ASSESSMENT, AS
10	AVAILABLE, UPON REQUEST OF THE EXECUTIVE DIRECTOR OR THE
11	THIRD-PARTY ENTITY.
12	(c) (I) The executive director may enter into an agreement
13	WITH ONE OR MORE THIRD-PARTY ENTITIES TO CONDUCT ALL OR PART OF
14	THE ASSESSMENT.
15	(II) A THIRD-PARTY ENTITY THAT ENTERS INTO AN AGREEMENT
16	WITH THE EXECUTIVE DIRECTOR TO CONDUCT ALL OR PART OF THE
17	ASSESSMENT MUST HAVE DEMONSTRATED EXPERTISE IN WORKING WITH
18	STATE GOVERNMENTS ON LANGUAGE ACCESS INITIATIVES, SUCH AS
19	DEVELOPING LANGUAGE ACCESS POLICIES OR PLANS.
20	$(III)\ The\ third-party\ entity\ may\ be\ from\ outside\ Colorado.$
21	(4) Report. (a) At the conclusion of the assessment and
22	NOT LATER THAN DECEMBER 31, 2026, THE EXECUTIVE DIRECTOR, THE
23	OFFICE OF NEW AMERICANS, OR THE THIRD-PARTY ENTITY, AS
24	APPROPRIATE, SHALL CREATE A REPORT SUMMARIZING THE FINDINGS AND
25	RECOMMENDATIONS OF THE ASSESSMENT, INCLUDING RECOMMENDATIONS
26	CONCERNING:
2.7	(I) IMPROVING EFFICIENCY, INCREASING QUALITY OF SERVICE.

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1	REDUCING COST, AVOIDING DUPLICATIVE WORK, BUILDING ON EXISTING
2	BEST PRACTICES, AND MINIMIZING ADMINISTRATIVE BURDEN WITH
3	RESPECT TO THE PROVISION OF LINGUISTICALLY ACCESSIBLE GOVERNMENT
4	SERVICES AND PROGRAMS TO LINGUISTICALLY DIVERSE INDIVIDUALS;
5	(II) ADDRESSING GAPS AND IMPROVING MEANINGFUL SERVICE
6	THROUGH CHANGES TO LANGUAGE ACCESS SERVICES, PRACTICES, AND
7	PROCEDURES;
8	(III) EVALUATING POTENTIAL TECHNOLOGICAL OPTIONS FOR
9	INCREASING LANGUAGE ACCESS, SUCH AS ARTIFICIAL INTELLIGENCE; AND
10	(IV) Determining what infrastructure is needed to ensure
11	FULL AND SUSTAINABLE IMPLEMENTATION OF THE STANDARDS OUTLINED
12	IN THE LANGUAGE ACCESS UNIVERSAL POLICY.
13	(b) THE REPORT MUST INCLUDE AN EXECUTIVE SUMMARY OF THE
14	FINDINGS AND RECOMMENDATIONS THAT DOES NOT EXCEED TWO PAGES.
15	THE EXECUTIVE SUMMARY MUST BE WRITTEN IN PLAIN LANGUAGE AND
16	MUST BE AVAILABLE IN ENGLISH AND THE OTHER FIVE MOST COMMONLY
17	SPOKEN LANGUAGES IN THE STATE BY POPULATION OF LINGUISTICALLY
18	DIVERSE INDIVIDUALS.
19	(c) (I) The executive director shall make the report on the
20	ASSESSMENT PUBLICLY AVAILABLE ON THE DEPARTMENT'S WEBSITE.
21	(II) THE DIRECTOR OF THE OFFICE OF NEW AMERICANS SHALL
22	MAKE THE REPORT ON THE ASSESSMENT PUBLICLY AVAILABLE ON THE
23	OFFICE'S WEBSITE.
24	(III) Upon request, the executive director or the director
25	OF THE OFFICE OF NEW AMERICANS SHALL PROVIDE A COPY OF THE REPORT
26	IN ANY REQUESTED LANGUAGE.
2.7	(d) IN JANUARY 2027, THE DEPARTMENT SHALL INCLUDE, AS PART

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1	OF ITS PRESENTATION DURING ITS "SMART ACT" HEARING REQUIRED BY
2	SECTION 2-7-203, A SUMMARY OF THE INFORMATION INCLUDED IN THE
3	REPORT REQUIRED BY THIS SUBSECTION (4) CONCERNING THE LANGUAGE
4	ACCESS ASSESSMENT.
5	SECTION 2. Appropriation. For the 2025-26 state fiscal year,
6	\$100,000 is appropriated to the department of personnel for use by the
7	Colorado equity office. This appropriation is from the general fund. To
8	implement this act, the office may use this appropriation for personal
9	services. Any money appropriated in this section not expended prior to
10	July 1, 2026, is further appropriated to the office through December 31,
11	2026, for the same purpose.
12	SECTION 3. Safety clause. The general assembly finds,
13	determines, and declares that this act is necessary for the immediate
14	preservation of the public peace, health, or safety or for appropriations for
15	the support and maintenance of the departments of the state and state
16	institutions.

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