First Regular Session Seventy-third General Assembly STATE OF COLORADO

INTRODUCED

LLS NO. 21-0644.01 Shelby Ross x4510

SENATE BILL 21-154

SENATE SPONSORSHIP

Kolker and Simpson,

HOUSE SPONSORSHIP

Cutter and Soper,

Senate Committees
Health & Human Services

House Committees

A BILL FOR AN ACT

101 CONCERNING THE IMPLEMENTATION OF THE 988 NATIONAL SUICIDE 102 PREVENTION LIFELINE NETWORK IN COLORADO.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

On October 17, 2020, congress passed the "National Suicide Hotline Designation Act of 2020" designating 988 as the 3-digit number for the national suicide prevention lifeline to aid rapid access to suicide prevention and mental health support services. The bill implements 988 as the 3-digit number for crisis response services in Colorado.

On or before July 1, 2022, the department of human services

(department) shall contract with a nonprofit organization to create the 988 crisis hotline center to provide intervention services and crisis care coordination to individuals calling the 988 crisis hotline 24 hours a day, 7 days a week.

Beginning January 1, 2022, a 988 surcharge (surcharge) is imposed on service users in an amount to be established by the public utilities commission (commission) on an annual basis. The bill requires each service supplier to collect the surcharge from its service users and remit the collected surcharges to the commission on a monthly basis. The state treasurer shall credit the surcharge collections to the 988 surcharge cash fund (fund).

The bill imposes a prepaid wireless 988 charge on each retail transaction in an amount to be established by the commission on an annual basis. The bill requires each seller to collect the prepaid wireless 988 charge from the consumer on each retail transaction occurring in the state and remit the collected charges to the department of revenue. The state treasurer shall credit the prepaid wireless 988 charge to the fund.

The office of behavioral health in the department may expend money from the fund for the administration and operation of the 988 crisis hotline center.

Beginning January 1, 2023, and each January 1 thereafter, the department shall submit information about the usage of the 988 crisis hotline center to the federal substance abuse and mental health services administration, and information about the expenditures of the fund to the federal communications commission.

Be it enacted by the General Assembly of the State of Colorado:

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SECTION 1. Legislative declaration. (1) The general assembly finds that on July 16, 2020, the federal communications commission (FCC) adopted rules, and on October 17, 2020, congress passed the "National Suicide Hotline Designation Act of 2020", designating 988 as the three-digit number for the National Suicide Prevention Lifeline to aid rapid access to suicide prevention and mental health support services.

(2) Therefore, the general assembly finds and declares that it is imperative for Colorado to implement 988 as the three-digit number for crisis response services in Colorado in order to comply with federal regulations, improve quality and access to behavioral health crisis

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1	services, especially underserved populations and rural areas of the state,
2	and reduce stigma surrounding suicide, mental health, and substance use
3	conditions.
4	SECTION 2. In Colorado Revised Statutes, amend 27-60-100.3
5	as follows:
6	27-60-100.3. Definitions. As used in this article 60, unless the
7	context otherwise requires:
8	(1) "988 CRISIS HOTLINE CENTER" MEANS A STATE-IDENTIFIED AND
9	STATE-FUNDED CENTER PARTICIPATING IN THE NATIONAL SUICIDE
10	PREVENTION LIFELINE NETWORK TO RESPOND TO STATEWIDE OR REGIONAL
11	BEHAVIORAL HEALTH CRISIS CALLS.
12	(1) (2) "Behavioral health" refers to an individual's mental and
13	emotional well-being and actions that affect an individual's overall
14	wellness. Behavioral health problems and disorders CONDITIONS include
15	substance use disorders CONDITIONS, serious psychological distress,
16	suicide, and other mental health disorders CONDITIONS. Problems ranging
17	from unhealthy stress or subclinical conditions to diagnosable and
18	treatable diseases are included in the term "behavioral health". The term
19	"behavioral health" is also used to describe service systems that
20	encompass prevention and promotion of emotional health, prevention and
21	treatment services for mental health and substance use disorders
22	CONDITIONS, and recovery support.
23	(1.5) (3) "Criminal justice diversion program" means a program
24	created pursuant to section 27-60-106.5 or programs operated by cities or
25	counties that connect law enforcement officers with behavioral health
26	providers to assist individuals in need of behavioral health interventions
2.7	or to divert individuals from the criminal justice system.

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1	$\frac{(2)}{(4)}$ "Crisis intervention services" means the array of behavioral
2	health crisis services that are funded by public or private sources and exist
3	to serve individuals who are experiencing a behavioral health crisis.
4	(3)(5) "Crisis response system" means the behavioral health crisis
5	response system developed and implemented pursuant to this article 60.
6	(4) (6) "Crisis response system contractor" means an entity that
7	has been awarded a contract to provide one or more crisis intervention
8	services pursuant to section 27-60-103.
9	(7) "NATIONAL SUICIDE PREVENTION LIFELINE" MEANS A
10	NATIONAL NETWORK OF LOCAL CRISIS CENTERS MAINTAINED BY THE
11	FEDERAL SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES
12	ADMINISTRATION THAT PROVIDES FREE AND CONFIDENTIAL EMOTIONAL
13	SUPPORT TO PEOPLE IN SUICIDAL CRISIS OR EMOTIONAL DISTRESS
14	TWENTY-FOUR HOURS A DAY, SEVEN DAYS A WEEK.
15	(4.7) (8) "Office" means the office of behavioral health in the
16	department of human services.
17	(5) (9) "State board" means the state board of human services
18	created and authorized pursuant to section 26-1-107.
19	(6) (10) "State department" means the state department of human
20	services created pursuant to section 26-1-105.
21	(11) "VETERANS CRISIS LINE" MEANS THE VETERANS CRISIS LINE
22	MAINTAINED BY THE SECRETARY OF VETERANS AFFAIRS.
23	SECTION 3. In Colorado Revised Statutes, 27-60-103, amend
24	(1)(b)(I) and (6) as follows:
25	27-60-103. Behavioral health crisis response system - services
26	- request for proposals - criteria - reporting - rules. (1) (b) The
27	components of the crisis response system must reflect a continuum of care

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from crisis response through stabilization and safe return to the community, with adequate support for transitions to each stage. Specific components include:

- (I) A THE twenty-four-hour telephone crisis service 988 CRISIS HOTLINE CENTER DEVELOPED PURSUANT TO SECTION 27-60-103.5 that is staffed by skilled professionals who are capable of assessing child, adolescent, and adult crisis situations and making the appropriate referrals;
- (6) (a) Beginning in January 2014, and every January thereafter, the state department shall report progress on the implementation of the crisis response system, INCLUDING THE USAGE OF THE 988 CRISIS HOTLINE CENTER, THE SERVICES PROVIDED, AND THE DEPOSITS AND EXPENDITURES FROM THE 988 SURCHARGE CASH FUND, as well as information about and updates to the system, as part of its "State Measurement for Accountable, Responsive, and Transparent (SMART) Government Act" hearing required by section 2-7-203.
- (b) On or before November 1, 2017, the office of behavioral health within the state department shall prepare a report and submit such report to the joint judiciary committee; the joint health and human services committee; the joint budget committee; the governor; and the commission on criminal and juvenile justice, established in section 16-11.3-102. At a minimum, the report must include details concerning the current status of funding and the implementation of the expansion of behavioral health crisis services BEGINNING JANUARY 1, 2023, AND EACH JANUARY 1 THEREAFTER, THE STATE DEPARTMENT SHALL SUBMIT INFORMATION ABOUT THE USAGE OF THE 988 CRISIS HOTLINE CENTER AND SERVICES PROVIDED TO THE FEDERAL SUBSTANCE ABUSE AND MENTAL

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1	HEALTH SERVICES ADMINISTRATION, AND INFORMATION ABOUT THE
2	EXPENDITURES OF THE 988 SURCHARGE CASH FUND TO THE FEDERAL
3	COMMUNICATIONS COMMISSION.
4	(c) On or before May 1, 2018, but after January 31, 2018, the
5	office of behavioral health within the state department shall present a
6	report to the joint judiciary committee and the joint committee on health
7	and human services concerning the current status of funding and the
8	implementation of the expansion of behavioral health crisis services.
9	SECTION 4. In Colorado Revised Statutes, add 27-60-103.5 as
10	follows:
11	27-60-103.5. 988 crisis hotline center - implementation - 988
12	surcharge cash fund - creation. (1) On or before July 1, 2022, the
13	STATE DEPARTMENT SHALL CONTRACT WITH A NONPROFIT ORGANIZATION
14	TO CREATE THE 988 CRISIS HOTLINE CENTER TO PROVIDE INTERVENTION
15	SERVICES AND CRISIS CARE COORDINATION TO INDIVIDUALS CALLING THE
16	988 CRISIS HOTLINE FROM ANY JURISDICTION WITHIN COLORADO
17	TWENTY-FOUR HOURS A DAY, SEVEN DAYS A WEEK.
18	(2) The 988 crisis hotline center shall:
19	(a) HAVE AN ACTIVE AGREEMENT WITH THE ADMINISTRATOR OF
20	THE NATIONAL SUICIDE PREVENTION LIFELINE FOR PARTICIPATION WITHIN
21	THE NETWORK;
22	(b) MEET THE NATIONAL SUICIDE PREVENTION LIFELINE
23	REQUIREMENTS AND BEST PRACTICE GUIDELINES FOR OPERATIONAL AND
24	CLINICAL STANDARDS;
25	(c) MEET THE NATIONAL SUICIDE PREVENTION LIFELINE
26	REQUIREMENTS FOR SERVING HIGH-RISK AND SPECIALIZED POPULATIONS;
27	(d) Deploy mobile response units and co-responder

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I	PROGRAMS THAT ARE PART OF THE CRISIS RESPONSE SYSTEM AND
2	COORDINATE ACCESS TO CRISIS WALK-IN CENTERS, AS APPROPRIATE; AND
3	(e) Provide follow-up services to individuals accessing the
4	988 CRISIS HOTLINE.
5	(3) The state department shall collaborate with the
6	NATIONAL SUICIDE PREVENTION LIFELINE AND VETERANS CRISIS LINE FOR
7	THE PURPOSE OF ENSURING CONSISTENT PUBLIC MESSAGING ABOUT THE
8	988 CRISIS HOTLINE CENTER AND AVAILABLE SERVICES.
9	(4) (a) The 988 surcharge cash fund, referred to in this
10	SECTION AS THE "FUND", IS HEREBY CREATED IN THE STATE TREASURY.
11	THE FUND CONSISTS OF MONEY CREDITED TO THE FUND IN ACCORDANCE
12	WITH ARTICLE 17.5 OF TITLE 40.
13	(b) The state treasurer shall credit all interest and
14	INCOME DERIVED FROM THE DEPOSIT AND INVESTMENT OF MONEY IN THE
15	FUND TO THE FUND.
16	(c) SUBJECT TO ANNUAL APPROPRIATION BY THE GENERAL
17	ASSEMBLY, THE OFFICE OF BEHAVIORAL HEALTH MAY EXPEND MONEY
18	FROM THE FUND FOR THE ADMINISTRATION AND OPERATION OF THE 988
19	CRISIS HOTLINE CENTER, AND THE PUBLIC UTILITIES COMMISSION AND THE
20	DEPARTMENT OF REVENUE MAY EXPEND MONEY FROM THE FUND IN
21	ACCORDANCE WITH ARTICLE 17.5 OF TITLE 40.
22	SECTION 5. In Colorado Revised Statutes, add article 17.5 to
23	title 40 as follows:
24	ARTICLE 17.5
25	988 Surcharge for the 988 Crisis Hotline Center
26	40-17.5-101. Definitions. As used in this article 17.5, unless
7	THE CONTEXT OTHERWISE DEOLUDES:

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1	(1) "988" MEANS THE THREE-DIGIT ABBREVIATED DIALING CODE
2	USED TO REPORT A BEHAVIORAL HEALTH CRISIS.
3	(2) "988 ACCESS CONNECTION" MEANS ANY COMMUNICATIONS
4	SERVICE INCLUDING WIRELINE, WIRELESS CELLULAR, INTERCONNECTED
5	VOICE OVER INTERNET PROTOCOL, OR SATELLITE IN WHICH CONNECTIONS
6	ARE ENABLED, CONFIGURED, OR CAPABLE OF MAKING 988 CALLS. "988
7	ACCESS CONNECTION" DOES NOT INCLUDE FACILITIES-BASED BROADBAND
8	SERVICES. THE NUMBER OF 988 ACCESS CONNECTIONS IS DETERMINED BY
9	THE CONFIGURED CAPACITY FOR SIMULTANEOUS OUTBOUND CALLING. FOR
10	EXAMPLE, FOR A DIGITAL SIGNAL-1 (DS-1) LEVEL SERVICE OR
11	EQUIVALENT THAT IS CHANNELIZED AND SPLIT INTO SEPARATE CHANNELS
12	FOR VOICE COMMUNICATIONS, THE NUMBER OF 988 ACCESS CONNECTIONS
13	WOULD BE EQUAL TO THE NUMBER OF CHANNELS CAPABLE OF MAKING
14	SIMULTANEOUS CALLS.
15	(3) "988 SURCHARGE" MEANS THE SURCHARGE ESTABLISHED
16	PURSUANT TO SECTION 40-17.5-102.
17	(4) "COMMISSION" OR "PUBLIC UTILITIES COMMISSION" MEANS THE
18	PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO CREATED IN
19	SECTION 40-2-101.
20	(5) "Person" means any individual; firm; partnership;
21	COPARTNERSHIP; JOINT VENTURE; ASSOCIATION; COOPERATIVE
22	ORGANIZATION; CORPORATION, MUNICIPAL OR PRIVATE AND WHETHER
23	ORGANIZED FOR PROFIT OR NOT; GOVERNMENTAL AGENCY; STATE;
24	COUNTY; POLITICAL SUBDIVISION; STATE DEPARTMENT; COMMISSION;
25	BOARD; OR BUREAU, FRATERNAL ORGANIZATION, NONPROFIT
26	ORGANIZATION, ESTATE, TRUST, BUSINESS OR COMMON LAW TRUST,

RECEIVER, ASSIGNEE FOR THE BENEFIT OF CREDITORS, TRUSTEE, OR

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1	TRUSTEE IN BANKRUPTCY; OR ANY OTHER SERVICE USER.
2	(6) "SERVICE SUPPLIER" MEANS A PERSON PROVIDING 988 ACCESS
3	CONNECTIONS TO ANY SERVICE USER IN THE STATE, EITHER DIRECTLY OR
4	BY RESALE.
5	(7) "SERVICE USER" MEANS A PERSON WHO IS PROVIDED A 988
6	ACCESS CONNECTION IN THE STATE.
7	40-17.5-102. 988 surcharge - imposition - 988 surcharge cash
8	fund - rules. (1) (a) Effective January 1, 2022, a 988 surcharge,
9	REFERRED TO IN THIS SECTION AS THE "SURCHARGE", IS HEREBY IMPOSED
10	ON SERVICE USERS IN AN AMOUNT TO BE ESTABLISHED ANNUALLY BY THE
11	COMMISSION BUT NOT TO EXCEED FIFTY CENTS PER MONTH PER 988
12	ACCESS CONNECTION.
13	(b) On or before October 1, 2021, and on or before October
14	1 EACH YEAR THEREAFTER, THE COMMISSION SHALL ESTABLISH THE
15	AMOUNT OF THE SURCHARGE FOR THE NEXT CALENDAR YEAR. THE
16	AMOUNT OF THE SURCHARGE MUST BE REASONABLY CALCULATED TO
17	MEET THE NEEDS OF THE 988 CRISIS HOTLINE CENTER BASED ON THE
18	PROPOSED BUDGET PROVIDED TO THE COMMISSION BY THE OFFICE OF
19	BEHAVIORAL HEALTH IN THE DEPARTMENT OF HUMAN SERVICES. UPON
20	ESTABLISHING THE AMOUNT OF THE SURCHARGE, THE COMMISSION SHALL
21	SEND NOTICE OF THE NEW AMOUNT TO ALL SERVICE SUPPLIERS. THE NEW
22	AMOUNT TAKES EFFECT ON THE FOLLOWING JANUARY 1.
23	(c) The amount of the surcharge imposed per 988 access
24	CONNECTION MUST BE UNIFORM, REGARDLESS OF THE TECHNOLOGY USED
25	TO PROVIDE THE 988 ACCESS CONNECTION.
26	(2) EACH SERVICE SUPPLIER SHALL COLLECT THE SURCHARGE
27	FROM ITS SERVICE USERS. THE SURCHARGE IS THE LIABILITY OF THE

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1	SERVICE USER AND NOT OF THE SERVICE SUPPLIER; EXCEPT THAT THE
2	SERVICE SUPPLIER IS LIABLE TO REMIT ALL SURCHARGES THAT THE
3	SERVICE SUPPLIER COLLECTS FROM SERVICE USERS.
4	(3) (a) The service supplier shall remit the collected
5	SURCHARGES TO THE COMMISSION ON A MONTHLY BASIS IN A MANNER
6	ESTABLISHED BY THE COMMISSION. THE COMMISSION SHALL ESTABLISH
7	REMITTANCE PROCEDURES BY RULE. A SERVICE SUPPLIER IS SUBJECT TO
8	THE PENALTIES AND PROCEDURES IN SECTION 40-17.5-103 FOR THE
9	FAILURE TO COLLECT OR CORRECTLY REMIT A SURCHARGE IN
10	ACCORDANCE WITH THIS SECTION.
11	(b) A SERVICE SUPPLIER MAY DEDUCT AND RETAIN ONE PERCENT
12	OF THE SURCHARGES THAT ARE COLLECTED BY THE SERVICE SUPPLIER
13	FROM ITS SERVICE USERS.
14	(c) (I) The state treasurer shall credit the surcharge
15	COLLECTIONS REMITTED TO THE COMMISSION PURSUANT TO SUBSECTION
16	(3)(a) OF THIS SECTION TO THE 988 SURCHARGE CASH FUND CREATED IN
17	SECTION 27-60-103.5 (4).
18	(II) SUBJECT TO ANNUAL APPROPRIATION, THE COMMISSION MAY
19	EXPEND AN AMOUNT, NOT TO EXCEED FOUR PERCENT OF THE COLLECTED
20	SURCHARGES IN THE 988 SURCHARGE CASH FUND, NECESSARY TO
21	REIMBURSE THE COMMISSION FOR ITS DIRECT AND INDIRECT COSTS OF
22	ADMINISTERING THE COLLECTION AND REMITTANCE OF SURCHARGES FOR
23	THE 988 CRISIS HOTLINE CENTER, INCLUDING COSTS RELATED TO
24	CONDUCTING AUDITS OF SERVICE SUPPLIERS IN ACCORDANCE WITH
25	SECTION 40-17.5-103.
26	(4) This section does not apply to prepaid wireless

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TELECOMMUNICATIONS SERVICES.

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1	40-17.5-105. Remittance of charges - administrative fees -
2	rules. (1) Every service supplier shall collect the 988 surcharge
3	IMPOSED IN ACCORDANCE WITH SECTION 40-17.5-102 FROM ITS SERVICE
4	USERS.
5	(2) The duty to collect or remit the 988 surcharge
6	COMMENCES ON JANUARY 1, 2022. THE 988 SURCHARGE MUST BE STATED
7	SEPARATELY ON A SERVICE USER'S BILL, UNLESS THE SERVICE SUPPLIER
8	DOES NOT SEPARATELY LIST ANY FEES OR SURCHARGES AS LINE ITEMS.
9	(3) A SERVICE SUPPLIER IS LIABLE ONLY FOR THE 988 SURCHARGE
10	COLLECTED PURSUANT TO THIS ARTICLE 17.5 UNTIL IT IS REMITTED TO THE
11	COMMISSION. THE AMOUNT REMITTED BY THE SERVICE SUPPLIER MUST
12	REFLECT THE ACTUAL COLLECTIONS BASED ON THE ACTUAL 988 ACCESS
13	CONNECTIONS BILLED.
14	(4) A SERVICE SUPPLIER SHALL REMIT THE 988 SURCHARGE IN
15	ACCORDANCE WITH SECTION 40-17.5-102 AND RULES ADOPTED BY THE
16	COMMISSION.
17	(5) (a) THE SERVICE SUPPLIER SHALL MAINTAIN A RECORD OF THE
18	AMOUNT OF EACH 988 SURCHARGE COLLECTED AND REMITTED BY SERVICE
19	USER ADDRESS FOR A PERIOD OF THREE YEARS AFTER THE TIME THE
20	CHARGE WAS COLLECTED AND REMITTED.
21	(b) If a service supplier fails to timely file a report and
22	REMIT THE 988 SURCHARGE AS REQUIRED BY THIS SECTION, OR IF A
23	SERVICE SUPPLIER FILES AN INCORRECT REPORT OR FAILS TO REMIT THE
24	CORRECT AMOUNT, THE COMMISSION SHALL ESTIMATE THE AMOUNT OF
25	THE REMITTANCE DUE FOR THE PERIOD OR PERIODS FOR WHICH THE
26	SERVICE SUPPLIER IS DELINQUENT. THE COMMISSION SHALL MAKE THE
27	ESTIMATE BASED UPON THE INFORMATION AVAILABLE. THE COMMISSION

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SHALL COMPUTE AND ASSESS A PENALTY EQUAL TO FIFTEEN PERCENT OF
THE ESTIMATE OF THE DELINQUENT AMOUNT, AND SHALL ASSESS INTEREST
ON THE DELINQUENT CHARGES AT THE RATE OF ONE PERCENT EACH MONTH
FROM THE DATE WHEN DUE UNTIL THE DATE PAID.

(c) EXCEPT AS PROVIDED IN THIS SECTION AND UNLESS SUCH TIME IS EXTENDED BY AGREEMENT PURSUANT TO SUBSECTION (5)(d) OF THIS SECTION, THE AMOUNT OF A DELINQUENT REMITTANCE AND THE PENALTY AND INTEREST OWED PURSUANT TO SUBSECTION (5)(b) OF THIS SECTION, OTHER THAN INTEREST ACCRUING THEREAFTER, MUST BE ASSESSED WITHIN THREE YEARS AFTER THE DATE THE INCORRECT REPORT WAS FILED OR THE DELINQUENT REPORT WAS TO BE FILED. THE COMMISSION SHALL NOT FILE A NOTICE OF LIEN, ISSUE A DISTRAINT WARRANT, INSTITUTE A SUIT FOR COLLECTION, OR TAKE OTHER ACTION TO COLLECT THE AMOUNT AFTER THE EXPIRATION OF SUCH PERIOD UNLESS THE COMMISSION ISSUES A NOTICE OF ASSESSMENT FOR THE AMOUNT WITHIN SUCH PERIOD OR WITHIN AN EXTENDED PERIOD PURSUANT TO SUBSECTION (5)(d) OF THIS SECTION.

(d) IF, BEFORE THE EXPIRATION OF THE TIME PRESCRIBED FOR THE ASSESSMENT OF DELINQUENT AMOUNTS IN SUBSECTION (5)(c) OF THIS SECTION, THE COMMISSION AND THE SERVICE SUPPLIER CONSENT IN WRITING TO AN ASSESSMENT AFTER SUCH TIME, THE AMOUNT CALCULATED IN ACCORDANCE WITH SUBSECTION (5)(b) OF THIS SECTION MAY BE ASSESSED AT ANY TIME PRIOR TO THE EXPIRATION OF THE PERIOD AGREED UPON. THE PERIOD BY SUBSEQUENT AGREEMENTS IN WRITING MADE BEFORE THE EXPIRATION OF THE PERIOD PREVIOUSLY AGREED UPON. THE COMMISSION MAY FILE A LIEN AGAINST THE PROPERTY OF THE SERVICE SUPPLIER FOR UP TO ONE YEAR

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1	AFTER THE EXPIRATION OF ANY SUCH PERIOD, UNLESS OTHERWISE
2	SPECIFICALLY PROVIDED IN THIS ARTICLE 17.5.
3	(e) THE COMMISSION MAY CONDUCT AN AUDIT OF A SERVICE
4	SUPPLIER'S BOOKS AND RECORDS CONCERNING THE COLLECTION AND
5	REMITTANCE OF THE CHARGES AUTHORIZED BY THIS ARTICLE 17.5. A
6	PUBLIC INSPECTION OF THE AUDIT AND OF DOCUMENTS REVIEWED IN THE
7	$\hbox{AUDIT IS SUBJECT TO SECTION 24-72-204.} The {\tt COMMISSION IS RESPONSIBLE}$
8	FOR EXPENSES THE COMMISSION MAY INCUR TO CONDUCT THE AUDIT. IN
9	CONNECTION WITH AUDITS PERFORMED, SERVICE SUPPLIERS SHALL MAKE
10	RELEVANT RECORDS AVAILABLE TO THE AUDITORS AT NO CHARGE. THE
11	COMMISSION SHALL PROMULGATE RULES GOVERNING THE AUDIT AND
12	APPEAL PROCEDURES.
13	(f) THE COMMISSION SHALL DEPOSIT ANY PENALTIES OR INTEREST
14	In the 988 surcharge cash fund created in section 27 -60-103.5 (4).
15	40-17.5-104. Imposition of charge on prepaid wireless - rules
16	- definitions - repeal. (1) AS USED IN THIS SECTION:
17	
1.0	(a) "Consumer" means a person who purchases prepaid
18	(a) "CONSUMER" MEANS A PERSON WHO PURCHASES PREPAID WIRELESS TELECOMMUNICATIONS SERVICE IN A RETAIL TRANSACTION.
18 19	
	WIRELESS TELECOMMUNICATIONS SERVICE IN A RETAIL TRANSACTION.
19	WIRELESS TELECOMMUNICATIONS SERVICE IN A RETAIL TRANSACTION. (b) "DEPARTMENT" MEANS THE DEPARTMENT OF REVENUE.
19 20	WIRELESS TELECOMMUNICATIONS SERVICE IN A RETAIL TRANSACTION. (b) "Department" means the department of revenue. (c) "Prepaid wireless 988 charge" or "charge" means the
19 20 21	WIRELESS TELECOMMUNICATIONS SERVICE IN A RETAIL TRANSACTION. (b) "DEPARTMENT" MEANS THE DEPARTMENT OF REVENUE. (c) "PREPAID WIRELESS 988 CHARGE" OR "CHARGE" MEANS THE CHARGE IMPOSED UNDER SUBSECTION (2) OF THIS SECTION TO PAY FOR THE
19 20 21 22	WIRELESS TELECOMMUNICATIONS SERVICE IN A RETAIL TRANSACTION. (b) "DEPARTMENT" MEANS THE DEPARTMENT OF REVENUE. (c) "PREPAID WIRELESS 988 CHARGE" OR "CHARGE" MEANS THE CHARGE IMPOSED UNDER SUBSECTION (2) OF THIS SECTION TO PAY FOR THE EXPENSES AUTHORIZED IN SECTION 27-60-103.5.
19 20 21 22 23	WIRELESS TELECOMMUNICATIONS SERVICE IN A RETAIL TRANSACTION. (b) "Department" means the department of revenue. (c) "Prepaid wireless 988 charge" or "charge" means the charge imposed under subsection (2) of this section to pay for the expenses authorized in section 27-60-103.5. (d) "Retail transaction" means the purchase of prepaid
19 20 21 22 23 24	WIRELESS TELECOMMUNICATIONS SERVICE IN A RETAIL TRANSACTION. (b) "Department" means the department of revenue. (c) "Prepaid wireless 988 charge" or "charge" means the charge imposed under subsection (2) of this section to pay for the expenses authorized in section 27-60-103.5. (d) "Retail transaction" means the purchase of prepaid wireless telecommunications service from a seller for any

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1	(2) (a) A PREPAID WIRELESS 988 CHARGE IS HEREBY IMPOSED ON
2	EACH RETAIL TRANSACTION. THE PRIMARY PURPOSE OF THE PREPAID
3	WIRELESS 988 CHARGE IS TO DEFRAY THE COSTS OF ADMINISTERING AND
4	OPERATING THE 988 CRISIS HOTLINE CENTER.
5	(b) (I) (A) On and before December 31, 2021, the prepaid
6	WIRELESS 988 CHARGE IS ONE AND FOUR-TENTHS PERCENT OF THE PRICE
7	OF THE RETAIL TRANSACTION.
8	(B) This subsection (2)(b)(I) is repealed, effective July 1,
9	2022.
10	(II) EFFECTIVE JANUARY 1, 2022, THE CHARGE IS IN AN AMOUNT
11	TO BE ESTABLISHED ANNUALLY BY THE COMMISSION IN ACCORDANCE
12	WITH SUBSECTION (2)(c) OF THIS SECTION. THE CHARGE MUST BE A FLAT
13	AMOUNT IMPOSED ON EACH RETAIL TRANSACTION IN WHICH PREPAID
14	WIRELESS SERVICE IS PURCHASED IN COLORADO.
15	(c) On or before October 1,2021, and on or before October
16	1 EACH YEAR THEREAFTER, THE COMMISSION SHALL ESTABLISH THE
17	AMOUNT OF THE PREPAID WIRELESS $988\mathrm{CHARGE}$ FOR THE NEXT CALENDAR
18	YEAR. THE AMOUNT OF THE CHARGE MUST BE REASONABLY CALCULATED
19	TO MEET THE NEEDS OF THE 988 CRISIS HOTLINE CENTER BASED ON THE
20	PROPOSED BUDGET PROVIDED TO THE COMMISSION BY THE OFFICE OF
21	BEHAVIORAL HEALTH IN THE DEPARTMENT OF HUMAN SERVICES. THE NEW
22	AMOUNT TAKES EFFECT ON THE FOLLOWING JANUARY 1.
23	(d) (I) The seller shall collect the prepaid wireless 988
24	CHARGE FROM THE CONSUMER ON EACH RETAIL TRANSACTION OCCURRING
25	IN THE STATE. THE AMOUNT OF THE PREPAID WIRELESS 988 CHARGE SHALL
26	BE EITHER DISCLOSED TO THE CONSUMER OR SEPARATELY STATED ON AN
27	INVOICE DECEIDT OD OTHED SIMILAD DOCUMENT THE SELLED DROVIDES

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1	TO THE CONSUMER. A SELLER SHALL ELECT TO EITHER DISCLOSE OR
2	SEPARATELY STATE THE CHARGE AND SHALL NOT CHANGE THE ELECTION
3	WITHOUT THE WRITTEN CONSENT OF THE DEPARTMENT. THE SELLER IS
4	DEEMED TO HAVE COLLECTED THE CHARGE NOTWITHSTANDING THE
5	SELLER'S FAILURE TO SEPARATELY DISCLOSE OR STATE THE CHARGE ON AN
6	INVOICE, RECEIPT, OR OTHER SIMILAR DOCUMENT THE SELLER PROVIDES
7	TO THE CONSUMER.
8	(II) FOR PURPOSES OF THIS SECTION, A RETAIL TRANSACTION
9	OCCURS IN COLORADO IF:
10	(A) THE CONSUMER EFFECTS THE RETAIL TRANSACTION IN PERSON
11	AT A BUSINESS LOCATION IN COLORADO;
12	(B) If subsection $(2)(d)(II)(A)$ of this section does not apply,
13	THE PRODUCT IS DELIVERED TO THE CONSUMER AT A COLORADO ADDRESS
14	PROVIDED TO THE SELLER;
15	(C) If subsections $(2)(d)(II)(A)$ and $(2)(d)(II)(B)$ of this
16	SECTION DO NOT APPLY, THE SELLER'S RECORDS, MAINTAINED IN THE
17	ORDINARY COURSE OF BUSINESS, INDICATE THAT THE CONSUMER'S
18	ADDRESS IS IN COLORADO AND THE RECORDS ARE NOT MADE OR KEPT IN
19	BAD FAITH;
20	(D) If subsections (2)(d)(II)(A) to (2)(d)(II)(C) of this section
21	DO NOT APPLY, THE CONSUMER GIVES A COLORADO ADDRESS DURING THE
22	CONSUMMATION OF THE SALE, INCLUDING THE CONSUMER'S PAYMENT
23	INSTRUMENT IF NO OTHER ADDRESS IS AVAILABLE, AND THERE IS NO
24	INDICATION THAT THE ADDRESS IS GIVEN IN BAD FAITH; OR
25	(E) If subsections $(2)(d)(II)(A)$ to $(2)(d)(II)(D)$ of this section
26	DO NOT APPLY, THE MOBILE TELEPHONE NUMBER IS ASSOCIATED WITH A
27	COLORADO LOCATION.

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1	(e) The prepaid wireless 988 charge is the liability of the
2	CONSUMER AND NOT OF THE SELLER; EXCEPT THAT THE SELLER IS LIABLE
3	to remit all prepaid wireless 988 charges that the seller
4	COLLECTS FROM CONSUMERS AS PROVIDED IN SUBSECTION (3) OF THIS
5	SECTION.
6	(f) The amount of the prepaid wireless $988\mathrm{Charge}$ that is
7	COLLECTED BY A SELLER FROM A CONSUMER IS NOT INCLUDED IN THE BASE
8	FOR MEASURING ANY TAX, FEE, SURCHARGE, OR OTHER CHARGE THAT IS
9	IMPOSED BY THE STATE, ANY POLITICAL SUBDIVISION OF THE STATE, OR
10	ANY INTERGOVERNMENTAL AGENCY.
11	(3) (a) The seller shall remit any collected prepaid
12	WIRELESS 988 Charges to the department at the times and in the
13	MANNER PROVIDED IN PART 1 OF ARTICLE 26 OF TITLE 39. THE
14	DEPARTMENT SHALL ESTABLISH, BY RULE, REGISTRATION AND PAYMENT
15	PROCEDURES THAT SUBSTANTIALLY COINCIDE WITH THE REGISTRATION
16	and payment procedures that apply under part 1 of article $26\mathrm{of}$
17	TITLE 39. A SELLER IS SUBJECT TO THE PENALTIES UNDER PART 1 OF
18	ARTICLE 26 of title 39 for failure to collect or remit a prepaid
19	WIRELESS 988 CHARGE IN ACCORDANCE WITH THIS SECTION.
20	(b) A SELLER MAY DEDUCT AND RETAIN THREE AND THREE-TENTHS
21	PERCENT OF THE PREPAID WIRELESS 988 CHARGES THAT ARE COLLECTED
22	BY THE SELLER FROM CONSUMERS.
23	(c) THE AUDIT AND APPEAL PROCEDURES APPLICABLE TO THE
24	STATE SALES TAX UNDER PART 1 OF ARTICLE 26 OF TITLE 39 APPLY TO
25	PREPAID WIRELESS 988 CHARGES.
26	(d) The department shall, by rule, establish procedures by
27	WHICH A SELLER MAY DOCUMENT THAT A TRANSACTION IS NOT A RETAIL

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1	TRANSACTION, WHICH PROCEDURES MUST SUBSTANTIALLY COINCIDE WITH
2	THE PROCEDURES FOR DOCUMENTING THAT A SALE WAS WHOLESALE FOR
3	PURPOSES OF THE SALES TAX UNDER PART 1 OF ARTICLE 26 OF TITLE 39.
4	(e) (I) The state treasurer shall credit the prepaid
5	WIRELESS 988 CHARGES REMITTED TO THE DEPARTMENT PURSUANT TO
6	Subsection (3)(a) of this section to the 988 surcharge cash fund
7	CREATED IN SECTION 27-60-103.5 (4).
8	(II) SUBJECT TO ANNUAL APPROPRIATION, THE DEPARTMENT MAY
9	EXPEND AN AMOUNT, NOT TO EXCEED THREE PERCENT OF THE COLLECTED
10	Charges in the $988\mathrm{Surcharge}$ cash fund, necessary to reimburse
11	THE DEPARTMENT FOR ITS DIRECT COSTS OF ADMINISTERING THE
12	COLLECTION AND REMITTANCE OF PREPAID WIRELESS 988 CHARGES.
13	$(4) \ The \ prepaid \ wireless \ 988 \ charge \ imposed \ by \ this \ section$
14	IS THE ONLY DIRECT 988FUNDING OBLIGATION IMPOSED WITH RESPECT TO
15	PREPAID WIRELESS TELECOMMUNICATIONS SERVICE IN THE STATE. NO
16	TAX, FEE, SURCHARGE, OR OTHER CHARGE TO FUND THE 988 CRISIS
17	HOTLINE IS IMPOSED BY THE STATE, ANY POLITICAL SUBDIVISION OF THE
18	STATE, OR ANY INTERGOVERNMENTAL AGENCY UPON A SELLER OR
19	CONSUMER WITH RESPECT TO THE SALE, PURCHASE, USE, OR PROVISION OF
20	PREPAID WIRELESS TELECOMMUNICATIONS SERVICE.
21	SECTION 6. In Colorado Revised Statutes, 24-75-402, add
22	(5)(rr) as follows:
23	24-75-402. Cash funds - limit on uncommitted reserves -
24	reduction in the amount of fees - exclusions. (5) Notwithstanding any
25	provision of this section to the contrary, the following cash funds are
26	excluded from the limitations specified in this section:
27	(rr) The 988 surcharge cash fund created in section

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1	27-60-103.5 (4).
2	SECTION 7. In Colorado Revised Statutes, 15-18.7-201, amend
3	(3) and (7)(c) as follows:
4	15-18.7-201. Definitions. As used in this part 2, unless the
5	context otherwise requires:
6	(3) "Behavioral health" has the same meaning as set forth in
7	section 27-60-100.3 (1) SECTION 27-60-100.3 (2).
8	(7) "Emergency medical service personnel" means:
9	(c) A crisis response system contractor, as defined in section
10	27-60-100.3 (4) SECTION 27-60-100.3 (6).
11	SECTION 8. Act subject to petition - effective date. This act
12	takes effect at 12:01 a.m. on the day following the expiration of the
13	ninety-day period after final adjournment of the general assembly; except
14	that, if a referendum petition is filed pursuant to section 1 (3) of article V
15	of the state constitution against this act or an item, section, or part of this
16	act within such period, then the act, item, section, or part will not take
17	effect unless approved by the people at the general election to be held in
18	November 2022 and, in such case, will take effect on the date of the
19	official declaration of the vote thereon by the governor.

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