Chair of Committee

HOUSE COMMITTEE OF REFERENCE REPORT

February 27, 2024

Date

	Committee on <u>Health & Human Services</u> .
	After consideration on the merits, the Committee recommends the following:
	HB24-1066 be amended as follows, and as so amended, be referred to the Committee on Appropriations with favorable recommendation:
1 2	Amend printed bill, strike everything below the enacting clause and substitute:
3	"SECTION 1. Legislative declaration. (1) The general
4	assembly declares that:
5	(a) Workplace violence in health-care settings has emerged as a
6	serious occupational and public health concern in Colorado and across the
7	country;
8	(b) Health-care workers are five times more likely to experience
9 10	violence in the workplace compared to other workers;
11	(c) Workplace violence presents in various forms, with:(I) Sixty percent of incidents involving verbal aggression;
12	(II) Thirty-six percent of incidents involving threats;
13	(III) Twenty-nine percent of incidents involving physical
14	violence; and
15	(IV) Four percent of incidents involving the use of an object or
16	weapon;
17	(d) There is no single solution to solving workplace violence in
18	health-care settings, and evidence shows that a holistic approach to
19	workplace violence is most effective and has proven to decrease violence
20	in health-care settings;
21	(e) Recommendations from organizations such as the Joint
22	Commission, which align with the evidence that several approaches to
23	combating workplace violence are needed, include:
24	(I) Making significant investment in frontline staff in the
25	assessment, planning, and implementation of a workplace violence
26	program;
27	(II) Training staff on how to prevent workplace violence;

(III) Assessing and implementing security protections within health-care units; and

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- (IV) Developing and implementing standardized workplace violence prevention policies and reporting systems;
- (f) Involving frontline staff in assessing and planning workplace violence interventions is paramount to the effectiveness of the intervention;
- (g) The Joint Commission stresses that workplace violence prevention training and interventions must go beyond the individual, and the organization's recommendations align with evidence showing that health-care organizations need to change their administrative policies and implement changes within the health-care unit environment to combat workplace violence; and
- (h) Implementing a holistic approach to workplace violence prevention, mitigation, response, and intervention that focuses on involving frontline workers is paramount to reducing incidents of workplace violence in health-care settings.
- **SECTION 2.** In Colorado Revised Statutes, **add** part 9 to article 3 of title 25 as follows:

PART 9

VIOLENCE PREVENTION IN HEALTH-CARE SETTINGS

- **25-3-901. Short title.** The short title of this part 9 is the "Violence Prevention in Health-Care Settings Act".
- **25-3-902. Definitions.** As used in this part 9, unless the context otherwise requires:
- (1) "BULLYING" MEANS ANY WRITTEN OR ORAL EXPRESSION, PHYSICAL OR ELECTRONIC ACT OR GESTURE, OR PATTERN OF THAT EXPRESSION, ACT, OR GESTURE THAT IS INTENDED TO COERCE, INTIMIDATE, OR CAUSE ANY PHYSICAL, MENTAL, OR EMOTIONAL HARM TO AN INDIVIDUAL.
 - (2) "DANGEROUS WEAPON" MEANS:
 - (a) A FIREARM, AS DEFINED IN SECTION 18-1-901 (3)(h);
- (b) A PELLET GUN, A BB GUN, OR OTHER DEVICE, WHETHER OPERATIONAL OR NOT, DESIGNED TO PROPEL PROJECTILES BY SPRING ACTION OR COMPRESSED AIR;
- (c) A FIXED-BLADE KNIFE WITH A BLADE THAT EXCEEDS THREE INCHES IN LENGTH;
- (d) A SPRING-LOADED KNIFE OR A POCKET KNIFE WITH A BLADE EXCEEDING THREE AND ONE-HALF INCHES IN LENGTH; OR
- (e) ANY OBJECT, DEVICE, INSTRUMENT, MATERIAL, OR SUBSTANCE, WHETHER ANIMATE OR INANIMATE, THAT IS USED OR INTENDED TO BE USED TO INFLICT DEATH OR SERIOUS BODILY INJURY.
 - (3) "FACILITY" MEANS:

- 1 (a) A HOSPITAL LICENSED OR CERTIFIED BY THE DEPARTMENT;
- 2 (b) A FREESTANDING EMERGENCY DEPARTMENT AS DEFINED IN 3 SECTION 25-1.5-114;
 - (c) A NURSING CARE FACILITY;

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- (d) AN ASSISTED LIVING RESIDENCE THAT HAS AT LEAST TWENTY BEDS; OR
- 7 (e) A FEDERALLY QUALIFIED HEALTH CENTER, AS DEFINED IN THE 8 FEDERAL "SOCIAL SECURITY ACT", 42 U.S.C. SEC. 1395x (aa)(4), AS 9 AMENDED.
 - (4) "FACILITY PERSONNEL" MEANS:
 - (a) AN EMPLOYEE OF A FACILITY;
 - (b) A HEALTH-CARE PROVIDER WHO IS CONTRACTED WITH OR OTHERWISE AUTHORIZED TO PROVIDE HEALTH-CARE SERVICES AT A FACILITY; OR
 - (c) ANY OTHER INDIVIDUAL PERFORMING SERVICES AT A FACILITY.
 - (5) "HARASS" MEANS TO ENGAGE IN A COURSE OF VEXATIOUS COMMENT OR CONDUCT AGAINST AN INDIVIDUAL THAT IS KNOWN OR OUGHT REASONABLY TO BE KNOWN TO BE UNWELCOME.
 - (6) "INTIMIDATE" MEANS TO DIRECTLY OR INDIRECTLY INFLICT OR THREATEN TO INFLICT ANY INJURY, DAMAGE, HARM, OR LOSS UPON AN INDIVIDUAL.
 - (7) "MULTIDISCIPLINARY TEAM" OR "TEAM" MEANS A TEAM OF FACILITY PERSONNEL, A MAJORITY OF THE MEMBERS OF WHICH PRIMARILY PROVIDE DIRECT CARE OR SERVICES TO PATIENTS OR VISITORS OF THE FACILITY.
 - (8) (a) "WORKPLACE VIOLENCE" MEANS:
 - (I) VERBAL, NONVERBAL, WRITTEN, OR PHYSICAL AGGRESSION;
 - (II) THREATENING, INTIMIDATING, HARASSING, OR HUMILIATING WORDS OR ACTIONS;
 - (III) BULLYING;
 - (IV) SABOTAGE;
 - (V) SEXUAL HARASSMENT;
 - (VI) PHYSICAL ASSAULT; OR
 - (VII) OTHER BEHAVIOR OF CONCERN INVOLVING FACILITY PERSONNEL, PATIENTS, OR VISITORS.
 - (b) "WORKPLACE VIOLENCE" INCLUDES:
- 37 (I) ANY ACT DESCRIBED IN SUBSECTION (8)(a) OF THIS SECTION
 38 THAT OCCURS BETWEEN FACILITY PERSONNEL, INCLUDING WHEN THE
 39 ALLEGED PERPETRATOR IS A SUPERIOR OR SUPERVISOR OF FACILITY
 40 PERSONNEL; AND
- 41 (II) AN INCIDENT INVOLVING THE USE OF A DANGEROUS WEAPON, 42 REGARDLESS OF WHETHER FACILITY PERSONNEL ARE INJURED BY THE 43 WEAPON.

(c) "WORKPLACE VIOLENCE" DOES NOT INCLUDE AN ACT OF SELF-ADVOCACY THAT IS WITHIN AN INDIVIDUAL'S LEGAL RIGHT TO PURSUE, INCLUDING WHEN AN INDIVIDUAL THREATENS TO PURSUE LEGAL ACTION OR TO FILE A GRIEVANCE OR COMPLAINT WITH A REGULATORY OR ACCREDITATION BODY.

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- (9) "WORKPLACE VIOLENCE PREVENTION PROGRAM" OR "PROGRAM" MEANS A PROGRAM OR PLAN DEVELOPED IN ACCORDANCE WITH SECTION 25-3-903 TO PREVENT, MITIGATE, AND RESPOND TO ACTS OF WORKPLACE VIOLENCE OR THREATS OF WORKPLACE VIOLENCE AT A FACILITY.
- **25-3-903.** Workplace violence prevention program contents training annual review. (1) (a) Each facility shall establish a workplace violence prevention program that is led by an individual designated by the facility and is developed by a multidisciplinary team.
- (b) A FACILITY'S WORKPLACE VIOLENCE PREVENTION PROGRAM MUST:
- (I) ESTABLISH WRITTEN POLICIES AND PROCEDURES TO PREVENT, MITIGATE, AND RESPOND TO INCIDENTS OF WORKPLACE VIOLENCE, WHICH POLICIES AND PROCEDURES MUST BE REVIEWED AND EVALUATED AT LEAST ANNUALLY:
- (II) ESTABLISH A STANDARDIZED AND STREAMLINED PROCESS FOR FACILITY PERSONNEL, PATIENTS, AND VISITORS TO REPORT INCIDENTS OF WORKPLACE VIOLENCE THAT:
- (A) ALLOWS AT LEAST SEVEN DAYS TO COMPLETE AN INCIDENT REPORT FILING;
- (B) CONSISTENTLY PROVIDES ADMINISTRATIVE SUPPORT TO FACILITY PERSONNEL TO ENSURE THEIR ABILITY TO RESPOND TO INTERNAL AND EXTERNAL REQUIREMENTS FOR REPORTING WORKPLACE VIOLENCE;
- (C) ENABLES FACILITY PERSONNEL, WHEN REPORTING AN INCIDENT OF WORKPLACE VIOLENCE THROUGH THE FACILITY'S EXISTING OCCURRENCE REPORTING SYSTEMS, TO REPORT THE INCIDENT WITHOUT DISCLOSING A PATIENT'S, FACILITY PERSONNEL MEMBER'S, OR VOLUNTEER'S PERSONALLY IDENTIFIABLE INFORMATION; AND
- (D) ALLOWS FOR THE ANALYSIS OF WORKPLACE VIOLENCE INCIDENTS AND TRENDS;
- (III) INCLUDE A PROCESS TO FOLLOW UP WITH AND SUPPORT FACILITY PERSONNEL AND WITNESSES AFFECTED BY AN INCIDENT OF WORKPLACE VIOLENCE, INCLUDING TRAUMA AND PSYCHOLOGICAL COUNSELING, IF NECESSARY; AND
- (IV) REQUIRE REPORTING OF WORKPLACE VIOLENCE INCIDENTS AND UPDATES TO THE WORKPLACE VIOLENCE PREVENTION PROGRAM TO THE FACILITY'S GOVERNING BODY.

(2) (a) THE MULTIDISCIPLINARY TEAM THAT LEADS A FACILITY'S WORKPLACE VIOLENCE PREVENTION PROGRAM SHALL CONDUCT AN ANNUAL WORKSITE ANALYSIS TO DETERMINE WHETHER THERE ARE WORKPLACE VIOLENCE SAFETY AND SECURITY RISKS AT THE FACILITY. A FACILITY SHALL TAKE ACTIONS TO MITIGATE OR RESOLVE WORKPLACE VIOLENCE SAFETY AND SECURITY RISKS BASED ON FINDINGS FROM THE ANALYSIS AND AS REFLECTED IN THE PROGRAM.

- (b) The analysis conducted pursuant to this subsection (2) must:
- (I) BE BASED ON INDIVIDUAL PRACTICE SETTINGS, INCLUDING SPECIFIC ATTRIBUTES OF A PRACTICE SETTING; AND
- (II) ANALYZE STAFFING, INCLUDING INDIVIDUAL STAFFING PATTERNS AND PATIENT CLASSIFICATIONS, EMERGENCY RESPONSE PROTOCOLS, SECURITY PERSONNEL AVAILABILITY, AND SECURITY RISKS ASSOCIATED WITH SPECIFIC UNITS OR PROGRAMS IN A FACILITY.
- (3) (a) A FACILITY'S MUTLIDISCIPLINARY TEAM SHALL ESTABLISH A PROCESS FOR CONTINUALLY MONITORING FOR, INTERNAL REPORTING OF, AND INVESTIGATING INCIDENTS OF WORKPLACE VIOLENCE INVOLVING PATIENTS, FACILITY PERSONNEL, OR OTHERS WITHIN THE FACILITY.
- (b) As part of the process established pursuant to this subsection (3), the team shall conduct quarterly reviews of incidents of workplace violence that occurred at the facility in the immediately preceding quarter and document any updates to the workplace violence prevention program that result from the review. The team shall accept any information on incidents of workplace violence at the facility from facility personnel, patients, or others.
- (4) (a) AS PART OF ITS WORKPLACE VIOLENCE PREVENTION PROGRAM, A FACILITY SHALL PROVIDE ANNUAL TRAINING, EDUCATION, AND RESOURCES TO FACILITY LEADERSHIP, INCLUDING THE MEMBERS OF THE GOVERNING BOARD, AND FACILITY PERSONNEL. IN ADDITION TO PROVIDING THE TRAINING, EDUCATION, AND RESOURCES ANNUALLY, THE FACILITY SHALL PROVIDE TRAINING, EDUCATION, AND RESOURCES:
- (I) WITHIN NINETY DAYS AFTER ANY CHANGES OR UPDATES ARE MADE REGARDING THE WORKPLACE VIOLENCE PREVENTION PROGRAM; AND
- (II) (A) FOR FACILITY PERSONNEL, WHEN INITIALLY HIRED, CONTRACTED, OR AUTHORIZED TO PROVIDE HEALTH-CARE OR OTHER SERVICES AT THE FACILITY; AND
- (B) FOR MEMBERS OF FACILITY LEADERSHIP AND OF THE GOVERNING BOARD, WHEN THE MEMBER IS APPOINTED TO THE LEADERSHIP OR GOVERNING BOARD POSITION.
 - (b) A FACILITY'S TEAM SHALL DETERMINE THE ASPECTS OF

TRAINING THAT ARE APPROPRIATE FOR INDIVIDUALS BASED ON THEIR ROLES, RESPONSIBILITIES, AND PRACTICE SETTING.

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- (c) THE TRAINING, EDUCATION, AND RESOURCES MUST ADDRESS PREVENTION OF, RECOGNITION OF, RESPONSE TO, RECOVERY FROM, AND REPORTING OF WORKPLACE VIOLENCE AS FOLLOWS:
- (I) AN EXPLANATION OF WHAT CONSTITUTES WORKPLACE VIOLENCE AND AN OVERVIEW OF THE FACILITY'S WORKPLACE VIOLENCE PREVENTION PROGRAM;
- (II) EDUCATION ON THE ROLES AND RESPONSIBILITIES OF FACILITY LEADERSHIP, CLINICAL STAFF, SECURITY PERSONNEL, AND EXTERNAL LAW ENFORCEMENT;
- (III) TRAINING IN DE-ESCALATION, NONPHYSICAL INTERVENTION SKILLS, PHYSICAL INTERVENTION TECHNIQUES, AND RESPONSE TO EMERGENCY INCIDENTS;
- (IV) THE PROCESS FOR REPORTING INCIDENTS OF WORKPLACE VIOLENCE; AND
 - (V) TRAINING IN VIOLENCE PREDICTING BEHAVIORS AND INFORMATION ON HOW TO INTERACT WITH PATIENTS WITH SPECIFIC HEALTH CONDITIONS, TRAUMA-INFORMED CARE, AND STRATEGIES TO PREVENT HARM.
 - (d) THE TRAINING MUST ALSO INCLUDE:
 - (I) Information about rights and responsibilities under the "Workers' Compensation Act of Colorado", articles 40 to 47 of title 8, including:
 - (A) THE REQUIREMENT FOR A FACILITY TO REPORT AN INJURY SUSTAINED DURING THE COURSE AND SCOPE OF EMPLOYMENT TO THE DIVISION OF WORKERS' COMPENSATION IN THE DEPARTMENT OF LABOR AND EMPLOYMENT AND THE TIME BY WHICH A FACILITY MUST REPORT THE INJURY;
 - (B) THE TIME FRAME WITHIN WHICH AND THE FORM IN WHICH FACILITY PERSONNEL MUST REPORT AN INJURY TO THE FACILITY, THE CONSEQUENCES FOR FAILING TO REPORT AN INJURY WITHIN THE SPECIFIED TIME FRAME, AND THE STATUTE OF LIMITATIONS FOR FILING A CLAIM FOR BENEFITS;
 - (C) Information about how and where to file a claim for Benefits, including the ability to file a claim directly with the division of workers' compensation;
- (D) INFORMATION ABOUT THE ABILITY OF FACILITY PERSONNEL TO CHOOSE A MEDICAL OR BEHAVIORAL HEALTH PROVIDER WHEN RECEIVING SERVICES; AND
- 41 (E) Information about eligibility for benefits, including 42 that facility personnel providing services under a contract 43 with a facility may be eligible for coverage under the facility's

(II) Information about rights and responsibilities under the "Paid Family and Medical Leave Insurance Act", part 5 of article 13.3 of title 8, including information about eligibility for leave and benefits under the act.

 (5) A FACILITY SHALL MAKE WORKPLACE VIOLENCE POLICIES AND PROCEDURES AVAILABLE TO FACILITY PERSONNEL.

25-3-904. Responding to workplace violence incidents - prohibited acts. (1) Each facility shall have and use a standardized approach to responding to incidents of workplace violence that is based on the following principles:

(a) EACH INCIDENT OF WORKPLACE VIOLENCE MUST BE ADDRESSED INDIVIDUALLY, TAKING INTO CONSIDERATION THE SPECIFIC CIRCUMSTANCES OF THE INCIDENT;

(b) The response to the incident by individuals in Leadership positions or who are otherwise authorized to respond on Behalf of the facility must include engagement with facility personnel who are impacted by an incident of workplace violence in a manner that demonstrates the facility's commitment to open and authentic communication, to intentional collaboration in determining a meaningful response to the incident and its effects on the workplace and facility personnel, and to ascertaining appropriate staffing alternatives for facility personnel impacted by the incident;

(c) FACILITY PERSONNEL MUST BE SUPPORTED IN OBTAINING ANY MENTAL HEALTH AND HEALTH-CARE SERVICES NEEDED TO RECOVER FROM AN INCIDENT OF WORKPLACE VIOLENCE, WHICH MAY INCLUDE PAID TIME OFF, PEER SUPPORT, CARE COORDINATION, AND TIME AND SPACE TO MAKE DECISIONS ABOUT AVAILABLE OPTIONS FOR THE INDIVIDUAL MEMBER OF FACILITY PERSONNEL; AND

(d) THE FACILITY MUST ADJUST PATIENT CARE ASSIGNMENTS TO THE EXTENT PRACTICABLE IN ORDER TO PREVENT A MEMBER OF FACILITY PERSONNEL FROM TREATING OR PROVIDING SERVICES TO A PATIENT WHO HAS INTENTIONALLY PHYSICALLY ABUSED OR THREATENED THE MEMBER OF FACILITY PERSONNEL.

(2) A FACILITY SHALL NOT DISCOURAGE FACILITY PERSONNEL FROM EXERCISING THEIR RIGHT TO CONTACT OR FILE A REPORT WITH LAW ENFORCEMENT OR ANY REGULATORY BODY REGARDING AN INCIDENT OF WORKPLACE VIOLENCE.

(3) A PERSON SHALL NOT DISCIPLINE, INCLUDING BY SUSPENSION OR TERMINATION OF EMPLOYMENT, DISCRIMINATE AGAINST, OR RETALIATE AGAINST ANOTHER PERSON WHO:

(a) IN GOOD FAITH REPORTS AN INCIDENT OF WORKPLACE

VIOLENCE;

- (b) ADVISES A MEMBER OF FACILITY PERSONNEL OF THE MEMBER'S RIGHT TO REPORT AN INCIDENT OF WORKPLACE VIOLENCE; OR
- (c) Chooses to not report an incident of workplace violence to law enforcement.
- **25-3-905. Reporting.** (1) BY JULY 1, 2025, AND BY EACH JULY 1 THEREAFTER, EACH FACILITY SHALL SUBMIT AN ANNUAL REPORT OF WORKPLACE VIOLENCE INCIDENTS TO THE DEPARTMENT IN A MANNER DETERMINED BY THE DEPARTMENT. REPORTS MUST INCLUDE, AT A MINIMUM:
- (a) THE FACILITY AND LOCATION WITHIN THE FACILITY WHERE AN INCIDENT OCCURRED;
- (b) THE TYPE OF WORKPLACE VIOLENCE INCIDENT, SUCH AS WHETHER IT WAS STAFF ON STAFF, PATIENT ON STAFF, OR OTHER INDIVIDUAL AT THE FACILITY ON STAFF;
- (c) THE NATURE OF THE WORKPLACE VIOLENCE INCIDENT, SUCH AS SEXUAL, PHYSICAL, OR A THREAT, AND WHETHER THE INCIDENT RESULTED IN BODILY INJURY OR OTHER PHYSICAL OR PSYCHOLOGICAL TRAUMA; AND
 - (d) THE STAFF-TO-PATIENT RATIO AT THE TIME OF THE INCIDENT.
- (2) STARTING JANUARY 1, 2026, AND BY EACH JANUARY 1 THEREAFTER, THE DEPARTMENT SHALL PUBLISH A COMPREHENSIVE REPORT ON INCIDENTS OF WORKPLACE VIOLENCE BY LICENSED FACILITY TYPE AND TYPE OF INJURY. THE DEPARTMENT SHALL MAKE AVAILABLE TO THE PUBLIC, UPON REQUEST, DISAGGREGATED INFORMATION SUBMITTED BY FACILITIES PURSUANT TO SUBSECTION (1) OF THIS SECTION; EXCEPT THAT THE DEPARTMENT SHALL NOT RELEASE INFORMATION IDENTIFYING A SPECIFIC FACILITY BY NAME OR ANY IDENTIFIABLE INFORMATION ABOUT INDIVIDUALS INVOLVED IN AN INCIDENT OF WORKPLACE VIOLENCE.

SECTION 3. In Colorado Revised Statutes, **add** 27-50-305 as follows:

- 27-50-305. Workplace violence prevention program incident reports definitions short title legislative declaration.
- (1) **Short title.** The short title of this section is the "Violence Prevention in Behavioral Health Settings Act".
- (2) **Definitions.** AS USED IN THIS SECTION, UNLESS THE CONTEXT OTHERWISE REQUIRES:
- (a) "BEHAVIORAL HEALTH SERVICES" MEANS DIAGNOSTIC, THERAPEUTIC, OR PSYCHOLOGICAL SERVICES FOR BEHAVIORAL HEALTH CONDITIONS.
- 40 (b) "BULLYING" MEANS ANY WRITTEN OR ORAL EXPRESSION, OR
 41 PHYSICAL OR ELECTRONIC ACT OR GESTURE, OR A PATTERN OF THAT
 42 EXPRESSION, ACT, OR GESTURE, THAT IS INTENDED TO COERCE,
 43 INTIMIDATE, OR CAUSE ANY PHYSICAL, MENTAL, OR EMOTIONAL HARM TO

AN INDIVIDUAL.

- (c) "DANGEROUS WEAPON" MEANS:
 - (I) A FIREARM, AS DEFINED IN SECTION 18-1-901 (3)(h);
- (II) A PELLET GUN, A BB GUN, OR OTHER DEVICE, WHETHER OPERATIONAL OR NOT, DESIGNED TO PROPEL PROJECTILES BY SPRING ACTION OR COMPRESSED AIR;
- (III) A FIXED-BLADE KNIFE WITH A BLADE THAT EXCEEDS THREE INCHES IN LENGTH;
- (IV) A SPRING-LOADED KNIFE OR A POCKET KNIFE WITH A BLADE EXCEEDING THREE AND ONE-HALF INCHES IN LENGTH; OR
- (V) ANY OBJECT, DEVICE, INSTRUMENT, MATERIAL, OR SUBSTANCE, WHETHER ANIMATE OR INANIMATE, THAT IS USED OR INTENDED TO BE USED TO INFLICT DEATH OR SERIOUS BODILY INJURY.
- (d) "FACILITY" MEANS A COMPREHENSIVE COMMUNITY BEHAVIORAL HEALTH PROVIDER THAT IS A FACILITY.
 - (e) "FACILITY PERSONNEL" MEANS:
 - (I) AN EMPLOYEE OF A FACILITY;
- (II) A LICENSED PROFESSIONAL BEHAVIORAL HEALTH PROVIDER WHO IS CONTRACTED WITH OR OTHERWISE AUTHORIZED TO PROVIDE BEHAVIORAL HEALTH SERVICES AT A FACILITY; OR
- (III) ANY OTHER INDIVIDUAL PERFORMING SERVICES AT A FACILITY.
- (f) "HARASS" MEANS TO ENGAGE IN A COURSE OF VEXATIOUS COMMENT OR CONDUCT AGAINST AN INDIVIDUAL THAT IS KNOWN OR OUGHT REASONABLY TO BE KNOWN TO BE UNWELCOME.
- (g) "INTIMIDATE" MEANS TO DIRECTLY OR INDIRECTLY INFLICT OR THREATEN TO INFLICT ANY INJURY, DAMAGE, HARM, OR LOSS UPON AN INDIVIDUAL.
- (h) "LICENSED PROFESSIONAL BEHAVIORAL HEALTH PROVIDER" MEANS A BEHAVIORAL HEALTH PROVIDER WHO IS A LICENSED PROFESSIONAL PROVIDING BEHAVIORAL HEALTH SERVICES.
- (i) "MULTIDISCIPLINARY TEAM" OR "TEAM" MEANS A TEAM OF FACILITY PERSONNEL, A MAJORITY OF THE MEMBERS OF WHICH PRIMARILY PROVIDE DIRECT CARE OR SERVICES TO PATIENTS OR VISITORS OF THE FACILITY.
 - (j) (I) "WORKPLACE VIOLENCE" MEANS:
 - (A) VERBAL, NONVERBAL, WRITTEN, OR PHYSICAL AGGRESSION;
- 38 (B) THREATENING, INTIMIDATING, HARASSING, OR HUMILIATING WORDS OR ACTIONS;
 - (C) BULLYING;
- 41 (D) SABOTAGE;
- 42 (E) SEXUAL HARASSMENT;
- 43 (F) PHYSICAL ASSAULT; OR

- (G) OTHER BEHAVIOR OF CONCERN INVOLVING FACILITY PERSONNEL, PATIENTS, OR VISITORS.
 - (II) "WORKPLACE VIOLENCE" INCLUDES:

- (A) Any act described in subsection (2)(j)(I) of this section that occurs between facility personnel, including when the alleged perpetrator is a superior or supervisor of facility personnel; and
- (B) AN INCIDENT INVOLVING THE USE OF A DANGEROUS WEAPON, REGARDLESS OF WHETHER FACILITY PERSONNEL ARE INJURED BY THE WEAPON.
- (III) "WORKPLACE VIOLENCE" DOES NOT INCLUDE AN ACT OF SELF-ADVOCACY THAT IS WITHIN AN INDIVIDUAL'S LEGAL RIGHT TO PURSUE, INCLUDING WHEN AN INDIVIDUAL THREATENS TO PURSUE LEGAL ACTION OR TO FILE A GRIEVANCE OR COMPLAINT WITH A REGULATORY OR ACCREDITATION BODY.
- (k) "Workplace violence prevention program" or "Program" Means a program or plan developed in accordance with subsection (3) of this section to prevent, mitigate, and respond to acts of workplace violence or threats of workplace violence at a facility.
- (3) Workplace violence prevention program. (a) EACH FACILITY SHALL ESTABLISH A WORKPLACE VIOLENCE PREVENTION PROGRAM THAT IS LED BY AN INDIVIDUAL DESIGNATED BY THE FACILITY AND IS DEVELOPED BY A MULTIDISCIPLINARY TEAM.
- (b) A FACILITY'S WORKPLACE VIOLENCE PREVENTION PROGRAM MUST:
- (I) ESTABLISH WRITTEN POLICIES AND PROCEDURES TO PREVENT, MITIGATE, AND RESPOND TO INCIDENTS OF WORKPLACE VIOLENCE, WHICH POLICIES AND PROCEDURES MUST BE REVIEWED AND EVALUATED AT LEAST ANNUALLY;
- (II) ESTABLISH A STANDARDIZED AND STREAMLINED PROCESS FOR FACILITY PERSONNEL, PATIENTS, AND VISITORS TO REPORT INCIDENTS OF WORKPLACE VIOLENCE THAT:
- (A) ALLOWS AT LEAST SEVEN DAYS TO COMPLETE AN INCIDENT REPORT FILING;
- (B) CONSISTENTLY PROVIDES ADMINISTRATIVE SUPPORT TO FACILITY PERSONNEL TO ENSURE THEIR ABILITY TO RESPOND TO INTERNAL AND EXTERNAL REQUIREMENTS FOR REPORTING WORKPLACE VIOLENCE;
- (C) Enables facility personnel, when reporting an incident of workplace violence through the facility's existing occurrence reporting systems, to report the incident without disclosing a patient's, facility personnel member's, or volunteer's personally identifiable information; and

(D) ALLOWS FOR THE ANALYSIS OF WORKPLACE VIOLENCE INCIDENTS AND TRENDS;

- (III) INCLUDE A PROCESS TO FOLLOW UP WITH AND SUPPORT FACILITY PERSONNEL AND WITNESSES AFFECTED BY AN INCIDENT OF WORKPLACE VIOLENCE, INCLUDING TRAUMA AND PSYCHOLOGICAL COUNSELING, IF NECESSARY; AND
- (IV) REQUIRE REPORTING OF WORKPLACE VIOLENCE INCIDENTS AND UPDATES TO THE WORKPLACE VIOLENCE PREVENTION PROGRAM TO THE FACILITY'S GOVERNING BODY.
- (4) Annual worksite analysis. (a) The multidisciplinary team that leads a facility's workplace violence prevention program shall conduct an annual worksite analysis to determine whether there are workplace violence safety and security risks at the facility. A facility shall take actions to mitigate or resolve workplace violence safety and security risks based on findings from the analysis and as reflected in the program.
- (b) The analysis conducted pursuant to this subsection (4) $\,$ must:
- (I) BE BASED ON INDIVIDUAL PRACTICE SETTINGS, INCLUDING SPECIFIC ATTRIBUTES OF A PRACTICE SETTING; AND
- (II) ANALYZE STAFFING, INCLUDING INDIVIDUAL STAFFING PATTERNS AND PATIENT CLASSIFICATIONS, EMERGENCY RESPONSE PROTOCOLS, SECURITY PERSONNEL AVAILABILITY, AND SECURITY RISKS ASSOCIATED WITH SPECIFIC UNITS OR PROGRAMS IN A FACILITY.
- (5) Monitoring, reporting, and investigating incidents. (a) A FACILITY'S MUTLIDISCIPLINARY TEAM SHALL ESTABLISH A PROCESS FOR CONTINUALLY MONITORING FOR, INTERNAL REPORTING OF, AND INVESTIGATING INCIDENTS OF WORKPLACE VIOLENCE INVOLVING PATIENTS, FACILITY PERSONNEL, OR OTHERS WITHIN THE FACILITY.
- (b) As part of the process established pursuant to this subsection (5), the team shall conduct quarterly reviews of incidents of workplace violence that occurred at the facility in the immediately preceding quarter and document any updates to the workplace violence prevention program that result from the review. The team shall accept any information on incidents of workplace violence at the facility from facility personnel, patients, or others.
- (6) **Training, education, and resources.** (a) As part of its workplace violence prevention program, a facility shall provide annual training, education, and resources to facility leadership, including the members of the governing board, and facility personnel. In addition to providing the training, education, and resources annually, the facility shall provide

TRAINING, EDUCATION, AND RESOURCES:

- (I) WITHIN NINETY DAYS AFTER ANY CHANGES OR UPDATES ARE MADE REGARDING THE WORKPLACE VIOLENCE PREVENTION PROGRAM; AND
- (II) (A) FOR FACILITY PERSONNEL, WHEN INITIALLY HIRED, CONTRACTED, OR AUTHORIZED TO PROVIDE HEALTH-CARE OR OTHER SERVICES AT THE FACILITY; AND
- (B) FOR MEMBERS OF FACILITY LEADERSHIP AND OF THE GOVERNING BOARD, WHEN THE MEMBER IS APPOINTED TO THE LEADERSHIP OR GOVERNING BOARD POSITION.
- (b) A FACILITY'S TEAM SHALL DETERMINE THE ASPECTS OF TRAINING THAT ARE APPROPRIATE FOR INDIVIDUALS BASED ON THEIR ROLES, RESPONSIBILITIES, AND PRACTICE SETTING.
- (c) THE TRAINING, EDUCATION, AND RESOURCES MUST ADDRESS PREVENTION OF, RECOGNITION OF, RESPONSE TO, RECOVERY FROM, AND REPORTING OF WORKPLACE VIOLENCE AS FOLLOWS:
- (I) AN EXPLANATION OF WHAT CONSTITUTES WORKPLACE VIOLENCE AND AN OVERVIEW OF THE FACILITY'S WORKPLACE VIOLENCE PREVENTION PROGRAM;
- (II) EDUCATION ON THE ROLES AND RESPONSIBILITIES OF FACILITY LEADERSHIP, CLINICAL STAFF, SECURITY PERSONNEL, AND EXTERNAL LAW ENFORCEMENT;
- (III) TRAINING IN DE-ESCALATION, NONPHYSICAL INTERVENTION SKILLS, PHYSICAL INTERVENTION TECHNIQUES, AND RESPONSE TO EMERGENCY INCIDENTS;
- (IV) THE PROCESS FOR REPORTING INCIDENTS OF WORKPLACE VIOLENCE; AND
- (V) TRAINING IN VIOLENCE PREDICTING BEHAVIORS AND INFORMATION ON HOW TO INTERACT WITH PATIENTS WITH SPECIFIC HEALTH CONDITIONS, TRAUMA-INFORMED CARE, AND STRATEGIES TO PREVENT HARM.
 - (d) THE TRAINING MUST ALSO INCLUDE:
- (I) Information about rights and responsibilities under the "Workers' Compensation Act of Colorado", articles 40 to 47 of title 8, including:
- (A) THE REQUIREMENT FOR A FACILITY TO REPORT AN INJURY SUSTAINED DURING THE COURSE AND SCOPE OF EMPLOYMENT TO THE DIVISION OF WORKERS' COMPENSATION IN THE DEPARTMENT OF LABOR AND EMPLOYMENT AND THE TIME BY WHICH A FACILITY MUST REPORT THE INJURY;
- 41 (B) THE TIME FRAME WITHIN WHICH AND THE FORM IN WHICH 42 FACILITY PERSONNEL MUST REPORT AN INJURY TO THE FACILITY, THE 43 CONSEQUENCES FOR FAILING TO REPORT AN INJURY WITHIN THE SPECIFIED

TIME FRAME, AND THE STATUTE OF LIMITATIONS FOR FILING A CLAIM FOR BENEFITS;

- (C) Information about how and where to file a claim for Benefits, including the ability to file a claim directly with the division of workers' compensation;
- (D) Information about the ability of facility personnel to choose a medical or behavioral health provider when receiving services; and
- (E) INFORMATION ABOUT ELIGIBILITY FOR BENEFITS, INCLUDING THAT FACILITY PERSONNEL PROVIDING SERVICES UNDER A CONTRACT WITH A FACILITY MAY BE ELIGIBLE FOR COVERAGE UNDER THE FACILITY'S WORKERS' COMPENSATION INSURANCE; AND
- (II) Information about rights and responsibilities under the "Paid Family and Medical Leave Insurance Act", part 5 of article 13.3 of title 8, including information about eligibility for leave and benefits under the act.
- (7) **Availability of policies and procedures.** A FACILITY SHALL MAKE WORKPLACE VIOLENCE POLICIES AND PROCEDURES AVAILABLE TO FACILITY PERSONNEL.
- (8) Responding to workplace violence incidents. EACH FACILITY SHALL HAVE AND USE A STANDARDIZED APPROACH TO RESPONDING TO INCIDENTS OF WORKPLACE VIOLENCE THAT IS BASED ON THE FOLLOWING PRINCIPLES:
- (a) EACHINCIDENT OF WORKPLACE VIOLENCE MUST BE ADDRESSED INDIVIDUALLY, TAKING INTO CONSIDERATION THE SPECIFIC CIRCUMSTANCES OF THE INCIDENT;
- (b) The response to the incident by individuals in Leadership Positions or who are otherwise authorized to respond on Behalf of the facility Must include engagement with facility Personnel who are impacted by an incident of workplace violence in a manner that demonstrates the facility's commitment to open and authentic communication, to intentional collaboration in determining a meaningful response to the incident and its effects on the workplace and facility personnel, and to ascertaining appropriate staffing alternatives for facility personnel impacted by the incident;
- (c) FACILITY PERSONNEL MUST BE SUPPORTED IN OBTAINING ANY MENTAL HEALTH AND HEALTH-CARE SERVICES NEEDED TO RECOVER FROM AN INCIDENT OF WORKPLACE VIOLENCE, WHICH MAY INCLUDE PAID TIME OFF, PEER SUPPORT, CARE COORDINATION, AND TIME AND SPACE TO MAKE DECISIONS ABOUT AVAILABLE OPTIONS FOR THE INDIVIDUAL MEMBER OF FACILITY PERSONNEL; AND
 - (d) THE FACILITY MUST ADJUST PATIENT CARE ASSIGNMENTS TO

THE EXTENT PRACTICABLE IN ORDER TO PREVENT A MEMBER OF FACILITY PERSONNEL FROM TREATING OR PROVIDING SERVICES TO A PATIENT WHO HAS INTENTIONALLY PHYSICALLY ABUSED OR THREATENED THE MEMBER OF FACILITY PERSONNEL.

- (9) **Prohibited acts.** (a) A FACILITY SHALL NOT DISCOURAGE FACILITY PERSONNEL FROM EXERCISING THEIR RIGHT TO CONTACT OR FILE A REPORT WITH LAW ENFORCEMENT OR ANY REGULATORY BODY REGARDING AN INCIDENT OF WORKPLACE VIOLENCE.
- (b) A PERSON SHALL NOT DISCIPLINE, INCLUDING BY SUSPENSION OR TERMINATION OF EMPLOYMENT, DISCRIMINATE AGAINST, OR RETALIATE AGAINST ANOTHER PERSON WHO:
- 12 (I) IN GOOD FAITH REPORTS AN INCIDENT OF WORKPLACE 13 VIOLENCE;
 - (II) ADVISES A MEMBER OF FACILITY PERSONNEL OF THE MEMBER'S RIGHT TO REPORT AN INCIDENT OF WORKPLACE VIOLENCE; OR
 - (III) CHOOSES TO NOT REPORT AN INCIDENT OF WORKPLACE VIOLENCE TO LAW ENFORCEMENT.
 - (10) **Reporting.** (a) By July 1, 2025, and by each July 1 thereafter, each facility shall submit an annual report of workplace violence incidents to the BHA in a manner determined by the BHA. Reports must include, at a minimum:
 - (I) THE FACILITY AND LOCATION WITHIN THE FACILITY WHERE AN INCIDENT OCCURRED;
 - (II) THE TYPE OF WORKPLACE VIOLENCE INCIDENT, SUCH AS WHETHER IT WAS STAFF ON STAFF, PATIENT ON STAFF, OR OTHER INDIVIDUAL AT THE FACILITY ON STAFF;
 - (III) THE NATURE OF THE WORKPLACE VIOLENCE INCIDENT, SUCH AS SEXUAL, PHYSICAL, OR A THREAT, AND WHETHER THE INCIDENT RESULTED IN BODILY INJURY OR OTHER PHYSICAL OR PSYCHOLOGICAL TRAUMA; AND
 - (IV) THE STAFF-TO-PATIENT RATIO AT THE TIME OF THE INCIDENT.
 - (b) Starting January 1, 2026, and by each January 1 thereafter, after removing any personally identifiable information, the BHA shall either:
 - (I) Publish a comprehensive report on incidents of workplace violence by facility and type of injury and make available to the public, upon request, disaggregated information submitted by facilities pursuant to subsection (10)(a) of this section; except that the BHA shall not release information identifying a specific facility by name or any identifiable information about individuals involved in an incident of workplace violence; or
 - (II) SEND THE FACILITY REPORTS TO THE DEPARTMENT OF PUBLIC

HEALTH AND ENVIRONMENT FOR INCLUSION IN THE COMPREHENSIVE REPORT PUBLISHED IN ACCORDANCE WITH SECTION 25-3-905 (2).

(11) Alternative compliance method. A FACILITY THAT COMPLIES WITH THE REQUIREMENTS OF AN ALTERNATIVE CREDENTIALING OR LICENSING AGENCY THAT ARE SUBSTANTIALLY SIMILAR TO THE REQUIREMENTS OF SUBSECTIONS (3) TO (7) OF THIS SECTION SHALL BE DEEMED TO BE IN COMPLIANCE WITH SUBSECTIONS (3) TO (7) OF THIS SECTION.

SECTION 5. Act subject to petition - effective date. This act takes effect September 1, 2024; except that, if a referendum petition is filed pursuant to section 1 (3) of article V of the state constitution against this act or an item, section, or part of this act within the ninety-day period after final adjournment of the general assembly, then the act, item, section, or part will not take effect unless approved by the people at the general election to be held in November 2024 and, in such case, will take effect on the date of the official declaration of the vote thereon by the governor."

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