# Second Regular Session Seventieth General Assembly STATE OF COLORADO

# REENGROSSED

This Version Includes All Amendments Adopted in the House of Introduction

LLS NO. 16-0762.01 Jane Ritter x4342

**SENATE BILL 16-013** 

#### SENATE SPONSORSHIP

Newell, Kefalas, Lundberg

## **HOUSE SPONSORSHIP**

Singer,

# **Senate Committees**

#### **House Committees**

Judiciary

### A BILL FOR AN ACT

101 CONCERNING STATUTORY CHANGES RELATED TO THE OFFICE OF THE
102 CHILD PROTECTION OMBUDSMAN.

## **Bill Summary**

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <a href="http://www.leg.state.co.us/billsummaries">http://www.leg.state.co.us/billsummaries</a>.)

The bill addresses several items in the statutes relating to the office of the child protection ombudsman (office), including:

- ! Clarifying that the child protection ombudsman board's (board) duties are advisory only;
- ! Shifting the responsibility for accountability in policies and procedures from the board to the office;

SENATE 3rd Reading Unamended February 26, 2016

SENATE Amended 2nd Reading February 25, 2016

- ! Clarifying that the ombudsman cannot be subpoenaed by independent parties to testify in personal custody proceedings; and
- ! Removing the statutory requirement for an audit of the office by the office of the state auditor but leaving it at the discretion of the legislative audit committee to request such an audit at a future date.

Be it enacted by the General Assembly of the State of Colorado: 1 2 **SECTION 1.** In Colorado Revised Statutes, 19-3.3-102, amend 3 (3); and **add** (1) (a.5) as follows: 4 Office of the child protection ombudsman 19-3.3-102. 5 established - child protection ombudsman advisory board -6 qualifications of ombudsman - duties. (1) (a.5) THE OFFICE AND THE 7 JUDICIAL DEPARTMENT SHALL OPERATE PURSUANT TO A MEMORANDUM OF 8 UNDERSTANDING BETWEEN THE TWO ENTITIES. THE MEMORANDUM OF 9 UNDERSTANDING CONTAINS, AT A MINIMUM: 10 (I) A REQUIREMENT THAT THE OFFICE HAS ITS OWN PERSONNEL 11 RULES: 12 (II) A REQUIREMENT THAT THE OMBUDSMAN HAS INDEPENDENT 13 HIRING AND TERMINATION AUTHORITY OVER OFFICE EMPLOYEES; 14 (III) A REQUIREMENT THAT THE OFFICE MUST FOLLOW JUDICIAL 15 FISCAL RULES; 16 (IV) A REQUIREMENT THAT THE OFFICE OF THE STATE COURT 17 ADMINISTRATOR SHALL OFFER THE OFFICE OF THE CHILD PROTECTION 18 OMBUDSMAN LIMITED SUPPORT WITH RESPECT TO: 19 (A) PERSONNEL MATTERS; 20 (B) RECRUITMENT; 21 (C) PAYROLL; 22 (D) BENEFITS;

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1	(E) BUDGET SUBMISSION, AS NEEDED;
2	(F) ACCOUNTING; AND
3	(G) OFFICE SPACE, FACILITIES, AND TECHNICAL SUPPORT LIMITED
4	TO THE BUILDING THAT HOUSES THE OFFICE OF THE STATE COURT
5	ADMINISTRATOR; AND
6	(V) ANY OTHER PROVISIONS REGARDING ADMINISTRATIVE
7	SUPPORT THAT WILL HELP MAINTAIN THE INDEPENDENCE OF THE OFFICE.
8	<b></b>
9	(3) The board has the following duties and responsibilities:
10	(a) To oversee THE FOLLOWING personnel decisions related to the
11	ombudsman: including, but not limited to:
12	(I) On or before December 1, 2015, and as necessary thereafter,
13	appointing a person to serve as the child protection ombudsman and
14	director of the office, referred to in this article as the "ombudsman". The
15	ombudsman appointed by the board on or before December 1, 2015,
16	shall assume his or her position on the effective date of the memorandum
17	of understanding between the judicial department and the office.
18	developed pursuant to section 19-3.3-102 (3) (e). The board may also
19	discharge an acting ombudsman for cause. A two-thirds majority vote is
20	required to hire or discharge the ombudsman. The general assembly shall
21	set the ombudsman's compensation, and such compensation may not be
22	reduced during the term of the ombudsman's appointment.
23	(II) Filling any A vacancy in the ombudsman position;
24	(III) EVALUATING THE OMBUDSMAN'S PERFORMANCE AS
25	<u>DETERMINED NECESSARY BASED ON FEEDBACK RECEIVED RELATED TO THE</u>
26	OMBUDSMAN; AND
27	(IV) DEVELOPING A PUBLIC COMPLAINT PROCESS RELATED TO THE

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OMBUDSMAN'S PERFORMANCE;
(b) To ensure accountability and consistency in the operating
policies and procedures, including reasonable rules to administer the
provisions of this article and any other standards of conduct and reporting
requirements as provided by <u>law</u> To oversee and advise the
OMBUDSMAN ON THE STRATEGIC DIRECTION OF THE OFFICE AND ITS
MISSION AND TO HELP PROMOTE THE USE, ENGAGEMENT, AND ACCESS TO
THE OFFICE;
(c) To work cooperatively with the ombudsman to provide fiscal
oversight of the general operating budget of the office to assist with
training, as needed, and provide any other assistance to AND ensure that
the office and ombudsman operate OPERATES in compliance with the

(d) To assist with the memorandum of understanding between the office and the state department. The memorandum of understanding must be completed and signed no later than November 1, 2015.

provisions of this article, THE MEMORANDUM OF UNDERSTANDING, and

with state and federal laws relating to the child welfare system;

- (e) To collaborate with the judicial department and the office on the creation of an administrative memorandum of understanding between the office and the judicial department. The memorandum of understanding must be completed and signed no later than November 1, 2015, and have an effective date of no later than January 1, 2016. The memorandum of understanding must contain, at a minimum:
  - (I) A requirement that the office has its own personnel rules;
- (II) A requirement that the ombudsman has independent hiring and termination authority over office employees;
  - (III) A requirement that the office must follow judicial fiscal

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1	<del>rules;</del>
2	(IV) A requirement that the office of the state court administrator
3	shall offer the office of the child protection ombudsman limited support
4	with respect to:
5	(A) Personnel matters;
6	(B) Recruitment;
7	(C) Payroll;
8	(D) Benefits;
9	(E) Budget submission, as needed;
10	(F) Accounting; and
11	(G) Office space, facilities, and technical support limited to the
12	building that houses the office of the state court administrator;
13	(V) Any other provisions regarding administrative support that
14	will help maintain the independence of the office;
15	(f) To assist with training for the ombudsman, office, or as
16	otherwise needed; and
17	(g) To assist with reporting requirements to the general assembly.
18	<del></del>
19	(h) TO PROMOTE THE MISSION OF THE OFFICE TO THE PUBLIC; AND
20	$(\underline{i})$ To provide assistance, as practicable and as requested
21	BY THE OMBUDSMAN, TO FACILITATE THE STATUTORY INTENT OF THIS
22	ARTICLE.
23	<del></del>
24	SECTION 2. In Colorado Revised Statutes, 19-3.3-103, amend
25	(1) (b) and <u>(1) (c)</u> ; and <b>add</b> (1) (d), (1) (e), and (1) (f) as follows:
26	19-3.3-103. Office of the child protection ombudsman - powers
27	and duties - access to information - confidentiality - testimony -

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1	judicial review. (1) The ombudsman has the following duties, at a
2	minimum:
3	(b) To evaluate and make a recommendation to the executive
4	director and any appropriate agency or entity for the creation of a
5	statewide grievance policy that is accessible by children and families
6	within the child protection system and that is transparent and accountable;
7	and
8	(c) To report, at least annually, pursuant to AS REQUIRED BY THE
9	PROVISIONS OF section 19-3.3-108, concerning the actions taken by the
10	ombudsman with respect OF THE OMBUDSMAN RELATED to the goals and
11	duties of the office;
12	(d) TO REVIEW THE MEMORANDUM OF UNDERSTANDING BETWEEN
13	THE OFFICE AND THE JUDICIAL DEPARTMENT AND RENEGOTIATE SUCH
14	MEMORANDUM OF UNDERSTANDING AT ANY TIME AS THE OFFICE AND THE
15	JUDICIAL DEPARTMENT MUTUALLY DEEM APPROPRIATE;
16	(e) TO ACT ON BEHALF OF THE OFFICE AND SERVE AS SIGNATOR
17	FOR THE OFFICE; AND
18	(f) TO ENSURE ACCOUNTABILITY AND CONSISTENCY IN THE
19	OPERATING POLICIES AND PROCEDURES, INCLUDING REASONABLE RULES
20	TO ADMINISTER THE PROVISIONS OF THIS ARTICLE AND ANY OTHER
21	STANDARDS OF CONDUCT AND REPORTING REQUIREMENTS AS PROVIDED
22	BY LAW.
23	SECTION 3. In Colorado Revised Statutes, 19-3.3-108, amend
24	(2); and add (4) as follows:
25	19-3.3-108. Office of the child protection ombudsman - annual
26	report. (2) The ombudsman shall transmit the annual report to the
27	executive director for review and comment The ombudsman shall

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1	distribute the written report to the governor, the chief justice, THE BOARD,
2	and the general assembly. The ombudsman shall present the report to the
3	health and human services committees of the house of representatives and
4	of the senate, or any successor committees.
5	(4) The ombudsman shall present or communicate
6	QUARTERLY UPDATES TO THE BOARD ON THE ACTIVITIES OF THE OFFICE.
7	SECTION 4. In Colorado Revised Statutes, amend 19-3.3-109
8	as follows:
9	19-3.3-109. Review by the state auditor's office. The state
10	auditor shall conduct or cause to be conducted a performance and fiscal
11	audit of the office at the beginning of the third year of operation of the
12	office. Thereafter, At the discretion of the legislative audit committee, the
13	state auditor shall conduct or cause to be conducted a performance and
14	fiscal audit of the office.
15	<b>SECTION 5</b> . <b>Safety clause.</b> The general assembly hereby finds,
16	determines, and declares that this act is necessary for the immediate
17	preservation of the public peace, health, and safety.

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