First Regular Session Seventy-fifth General Assembly STATE OF COLORADO

PREAMENDED

This Unofficial Version Includes Committee Amendments Not Yet Adopted on Second Reading

LLS NO. 25-0318.01 Josh Schultz x5486

HOUSE BILL 25-1291

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Business Affairs & Labor

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A BILL FOR AN ACT

101 CONCERNING MEASURES TO INCREASE PROTECTIONS FOR PERSONS 102 ENGAGED WITH TRANSPORTATION NETWORK COMPANIES.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill prohibits a transportation network company (TNC) driver from driving or offering to drive for more than 10 consecutive hours.

Current law requires that, before an individual is permitted to act as a driver through the use of a TNC's digital network, the individual shall obtain a criminal history record check. The bill requires that the TNC procure a criminal history record check for the individual before the

HOUSE d Reading Unamended April 16, 2025

HOUSE Amended 2nd Reading April 15, 2025 individual is permitted to act as a driver and at least once every 6 months after the initial criminal history record check. The bill requires that the criminal history record check be a fingerprint-based criminal history record check and eliminates the option for the individual to fulfill the requirement through a privately administered national criminal history record check.

Before each prearranged ride, a TNC shall verify that a driver providing the prearranged ride is the same driver authorized by the TNC to provide the prearranged ride through one of the following methods:

- An in-vehicle dash camera;
- A live self-identification photograph or video;
- Biometric verification by fingerprint or optical scan; or
- Another method that effectively verifies that the driver providing the prearranged ride is the same driver authorized by the TNC for that prearranged ride.

If a person files a complaint with the public utilities commission (commission) against a TNC or a driver, the TNC shall, upon request from the person filing the complaint, provide the person filing the complaint all known and available data, photographs, and video related to the prearranged ride that is the subject of the complaint. After a person files a complaint against a TNC or a driver, the TNC is required to respond to a request for information from the person, the commission, a court, a district attorney, the attorney general, or a law enforcement agency no later than 24 hours after the request is made.

In addition to enforcement by the commission, the bill authorizes the attorney general or a person injured or harmed by an alleged violation of the bill to initiate a civil proceeding in a district court against a TNC or a driver that violates the bill.

The bill requires a TNC to ensure that each prearranged ride is continuously audio and video recorded from when the driver picks up the rider until when the rider departs from the driver's vehicle. A rider or driver may opt out of the continuous audio and video recording.

The bill requires that, on or before February 1, 2026, and on or before February 1 each year thereafter, a TNC shall submit specified data to the commission, the attorney general, the house of representatives judiciary committee, and the senate judiciary committee.

A provision in a contract between a TNC and a rider is declared void as against public policy if the provision attempts or purports to waive specified rights.

The bill requires a TNC to develop policies to:

- Prevent imposter accounts, account sharing, and account renting;
- Prevent sexual assault, physical assault, and homicide against or committed by the TNC's drivers; and
- Allow drivers and riders to opt out of continuous audio and

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video recording during a prearranged ride.

The following actions are made a deceptive trade practice in violation of the "Colorado Consumer Protection Act":

- A violation of the "Transportation Network Company Act"; and
- Altering the rating that a rider assigned a driver on a TNC's digital network or assigning an automatic or default driver rating that the rider did not assign.

Be it enacted by the General Assembly of the State of Colorado:

SECTION 1. Legislative declaration. (1) The general assembly

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- (a) Coloradans increasingly rely on a range of transportation modes, including transportation network companies, to travel to work, school, medical appointments, social gatherings, and more;
- (b) Unlike traditional transportation providers, transportation network companies exercise full control over their platforms while classifying drivers as independent contractors rather than employees;
- (c) Transportation network companies market their services as safe and convenient for vulnerable populations, including children, individuals with disabilities, and people seeking a responsible ride home after consuming alcohol. However, transportation network company drivers and riders have reported incidents of fraud, sexual assault, physical assault, and homicide.
- (d) According to the national institutes of health, drivers providing transportation network company services have an accident rate and a fatal crash incidence rate that is higher than the general population, partly due to the increased hours of driving and driver fatigue;
- (e) According to a study conducted by the University of Chicago, transportation network companies account for about a 3% annual increase

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in traffic-related fatalities, or roughly 987 people, including pedestrians, each year. This increase is due, in part, to the large number of drivers needed to provide quick response times.

- (f) Transportation network companies have failed to develop and fully implement adequate protections on their own volition, despite having direct knowledge of serious safety risks to riders and drivers;
- (g) Transportation network companies have not effectively prevented the widespread problem of account sharing, where authorized drivers give unauthorized individuals access to their profiles, allowing unauthorized individuals to bypass security measures. Account sharing undermines security and puts riders and the public at risk of harm.
- (h) Transportation network companies have long been aware of the systemic problem of sexual assaults committed by their drivers. Internal safety reports confirm thousands of reported sexual assaults over multiple years, yet transportation network companies have not implemented meaningful reforms. The actual number of incidents is likely far higher, as studies show that only 30% of sexual assaults are reported, meaning thousands more victims may have been harmed. Transportation network companies have faced lawsuits from passengers and their own shareholders for failing to disclose the extent of the problem.
- (i) Transportation network companies prioritize profits over rider safety, rolling back protections despite billions of dollars in revenue. The cost of a background check is negligible compared to the multibillion-dollar net worth and profit of the industry.
- (2) Therefore, the general assembly declares that the people of Colorado require legislation to ensure that all transportation modes,

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1	including transportation network companies, are safe, reliable, and just
2	and that the people of Colorado have a transportation system that
3	prioritizes their safety.
4	SECTION 2. In Colorado Revised Statutes, 40-10.1-602, amend
5	(1); and add (1.1), <u>(1.5), (1.7), and (7)</u> as follows:
6	40-10.1-602. Definitions. As used in this part 6, unless the
7	context otherwise requires:
8	(1) (a) "Personal vehicle" means a vehicle that is used by a
9	transportation network company driver in connection with providing
10	services for a transportation network company that meets the vehicle
11	criteria set forth in this part 6 "BIOMETRIC DATA" MEANS ONE OR MORE
12	BIOMETRIC IDENTIFIERS THAT ARE USED OR INTENDED TO BE USED, SINGLY
13	OR IN COMBINATION WITH EACH OTHER OR WITH OTHER PERSONAL DATA,
14	FOR IDENTIFICATION PURPOSES.
15	(b) "BIOMETRIC DATA" DOES NOT INCLUDE THE FOLLOWING
16	UNLESS THE BIOMETRIC DATA IS USED FOR IDENTIFICATION PURPOSES:
17	(I) A DIGITAL OR PHYSICAL PHOTOGRAPH;
18	(II) AN AUDIO OR VOICE RECORDING; OR
19	(III) ANY DATA GENERATED FROM A DIGITAL OR PHYSICAL
20	PHOTOGRAPH OR AN AUDIO OR VIDEO RECORDING.
21	(1.1) "BIOMETRIC IDENTIFIER" MEANS DATA GENERATED BY THE
22	TECHNOLOGICAL PROCESSING, MEASUREMENT, OR ANALYSIS OF A
23	CONSUMER'S BIOLOGICAL, PHYSICAL, OR BEHAVIORAL CHARACTERISTICS,
24	WHICH DATA CAN BE PROCESSED FOR THE PURPOSE OF UNIQUELY
25	IDENTIFYING AN INDIVIDUAL. "BIOMETRIC IDENTIFIER" INCLUDES:
26	(a) A FINGERPRINT;
27	(b) A VOICEPRINT;

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1	(c) A SCAN OR RECORD OF AN EYE RETINA OR IRIS;
2	(d) A FACIAL MAP, FACIAL GEOMETRY, OR FACIAL TEMPLATE; OR
3	(e) OTHER UNIQUE BIOLOGICAL, PHYSICAL, OR BEHAVIORAL
4	PATTERNS OR CHARACTERISTICS.
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6	(1.5) "NAME-BASED JUDICIAL RECORD CHECK" HAS THE MEANING
7	SET FORTH IN SECTION 22-2-119.3 (6)(d).
8	(1.7) "Personal vehicle" means a vehicle that is used by a
9	TRANSPORTATION NETWORK COMPANY DRIVER IN CONNECTION WITH
10	PROVIDING SERVICES FOR A TRANSPORTATION NETWORK COMPANY AND
11	THAT MEETS THE VEHICLE CRITERIA SET FORTH IN THIS PART 6 .
12	(7) "YOUTH" MEANS AN INDIVIDUAL UNDER FIFTEEN YEARS OF
13	AGE.
14	SECTION 3. In Colorado Revised Statutes, 40-10.1-605, amend
15	(3)(b), (3)(c)(I), (3)(c)(II), and (5); and add (3)(b.5), (3)(c)(V), (3)(c)(VI),
16	(3)(c)(VII), (3)(c)(VIII), (3)(c)(IX), (3)(d), (3)(e), (7)(c), (7.5), (7.7),
17	(7.8), and (11) as follows:
18	40-10.1-605. Operational requirements - criminal history
19	record check - driver verification - civil action - audio and video
20	recording - deactivation - offering food or beverage prohibited -
21	reviews and ratings - rules. (3) (b) A driver TRANSPORTATION
22	NETWORK COMPANY shall obtain PROCURE a PRIVATELY ADMINISTERED
23	criminal history record check in accordance with subparagraph (I) of
24	paragraph (a) of this subsection (3) FOR EACH INDIVIDUAL SERVING AS A
25	DRIVER THROUGH USE OF THE TRANSPORTATION NETWORK COMPANY'S
26	DIGITAL NETWORK every five years SIX MONTHS while serving THE
27	INDIVIDUAL SERVES as a driver.

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1	(b.5) A TRANSPORTATION NETWORK COMPANY SHALL PAY THE
2	COSTS OF A CRIMINAL HISTORY RECORD CHECK CONDUCTED PURSUANT TO
3	THIS SUBSECTION (3).
4	(c) (I) A person AN INDIVIDUAL who has been convicted of or pled
5	guilty or nolo contendere to driving under the influence of drugs or
6	alcohol in the previous seven THREE years before applying to become a
7	driver shall not serve as a driver. If the criminal history record check
8	PERFORMED PURSUANT TO SUBSECTION (3)(a) OF THIS SECTION reveals that
9	the person INDIVIDUAL has ever been convicted of or pled guilty or nolo
10	contendere to any of the following felony offenses, the person
11	INDIVIDUAL shall not serve as a driver:
12	(A) An A FELONY offense involving fraud, as described in article
13	5 of title 18; C.R.S.;
14	(B) An offense involving unlawful sexual behavior, as defined in
15	section 16-22-102 (9); C.R.S.;
16	(C) An A FELONY offense against property, as described in article
17	4 of title 18; C.R.S.; or
18	(D) A crime of violence, as described in section 18-1.3-406;
19	C.R.S.
20	(E) AN OFFENSE INVOLVING DOMESTIC VIOLENCE, AS DEFINED IN
21	SECTION 18-6-800.3 (1);
22	(F) AN OFFENSE INVOLVING STALKING, AS DESCRIBED IN SECTION
23	18-3-602;
24	(G) AN OFFENSE INVOLVING HARASSMENT, AS DESCRIBED IN
25	SECTION 18-9-111; OR
26	(H) AN OFFENSE INVOLVING MENACING, AS DESCRIBED IN SECTION
27	18-3-206.

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1	(II) A person AN INDIVIDUAL who has been convicted of OR PLED
2	GUILTY OR NOLO CONTENDERE TO a comparable offense to the offenses
3	listed in subparagraph (I) of this paragraph (c) SUBSECTION (3)(c)(I) OF
4	THIS SECTION in another state or in the United States shall not serve as a
5	driver.
6	(V) A DRIVER WHO HAS BEEN CONVICTED OF OR PLED GUILTY OR
7	Nolo contendere to an offense listed in subsection $(3)(c)(I)$ of
8	THIS SECTION SHALL NOTIFY THE TRANSPORTATION NETWORK COMPANY
9	WITHIN FORTY-EIGHT HOURS AFTER THE INDIVIDUAL'S CONVICTION WAS
10	PRONOUNCED OR PLEA WAS ENTERED.
11	(VI) AN INDIVIDUAL WHO HAS BEEN CONVICTED OF OR PLED
12	GUILTY OR NOLO CONTENDERE TO DRIVING UNDER THE INFLUENCE OF
13	DRUGS OR ALCOHOL SHALL NOT SERVE AS A DRIVER FOR THREE YEARS
14	AFTER THE CONVICTION WAS PRONOUNCED OR THE PLEA WAS ENTERED.
15	(VII) AN INDIVIDUAL WHO HAS BEEN DISQUALIFIED OR REMOVED
16	FROM DRIVING FOR A TRANSPORTATION SERVICE REGULATED UNDER THIS
17	TITLE 40 OR DISQUALIFIED OR REMOVED FROM DRIVING UNDER A
18	SUBSTANTIALLY SIMILAR LAW OF ANOTHER STATE FOR AN INCIDENT
19	INVOLVING ANY OF THE FOLLOWING ACTIVITIES SHALL NOT SERVE AS A
20	DRIVER:
21	(A) PHYSICAL ASSAULT;
22	(B) SEXUAL ASSAULT;
23	(C) HARASSMENT;
24	(D) KIDNAPPING;
25	(E) FELONY ROBBERY;
26	(F) MENACING;
27	(G) ACCOUNT SHADING: OP

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1	(H) IMPERSONATING A DRIVER.
2	(VIII) AN INDIVIDUAL SHALL NOT SERVE AS A DRIVER FOR A
3	TRANSPORTATION NETWORK COMPANY IF THE INDIVIDUAL:
4	(A) Has an authorized profile to drive for A
5	TRANSPORTATION NETWORK COMPANY; AND
6	(B) IS CONFIRMED BY A TRANSPORTATION NETWORK COMPANY TO
7	HAVE ALLOWED ANOTHER INDIVIDUAL TO DRIVE FOR THE
8	TRANSPORTATION NETWORK COMPANY UNDER THE AUTHORIZED PROFILE
9	OR HAS USED ANOTHER INDIVIDUAL'S AUTHORIZED PROFILE TO ACCEPT A
10	PREARRANGED RIDE FOR A TRANSPORTATION NETWORK COMPANY.
11	(IX) IF A PERSON FILES A COMPLAINT WITH A TRANSPORTATION
12	NETWORK COMPANY OR THE COMMISSION REGARDING THE ALLEGATIONS
13	DESCRIBED IN SUBSECTION $(3)(d)(I)$ OF THIS SECTION AGAINST AN
14	INDIVIDUAL ACTING AS A DRIVER THROUGH USE OF THE TRANSPORTATION
15	NETWORK COMPANY'S DIGITAL NETWORK, THE TRANSPORTATION
16	NETWORK COMPANY SHALL PROCURE A PRIVATELY ADMINISTERED
17	CRIMINAL HISTORY RECORD CHECK FOR THE INDIVIDUAL ACTING AS A
18	DRIVER.
19	(d) (I) A TRANSPORTATION NETWORK COMPANY SHALL INITIATE
20	A REVIEW OF A DRIVER FOR DEACTIVATION PURSUANT TO SUBSECTION
21	(3)(d)(II) OF THIS SECTION IF THE TRANSPORTATION NETWORK COMPANY
22	IS NOTIFIED THROUGH A COMPLAINT FILED WITH THE TRANSPORTATION
23	NETWORK COMPANY OR THE COMMISSION OR THROUGH CONTACT BY THE
24	COMMISSION, THE OFFICE OF THE ATTORNEY GENERAL, A DISTRICT
25	ATTORNEY'S OFFICE, OR LAW ENFORCEMENT AGENCY REGARDING AN
26	ALLEGATION AGAINST THE DRIVER OF:
27	(A) PHYSICAL ASSAULT;

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1	(B) SEXUAL ASSAULT;
2	(C) KIDNAPPING;
3	(D) FELONY ROBBERY;
4	(E) MENACING; OR
5	(F) HOMICIDE.
6	(II) WITHIN SEVENTY-TWO HOURS AFTER RECEIVING NOTICE OF AN
7	ALLEGATION AGAINST A DRIVER AS DESCRIBED IN SUBSECTION $(3)(d)(I)$ OF
8	THIS SECTION, THE TRANSPORTATION NETWORK COMPANY SHALL REVIEW
9	THE AVAILABLE EVIDENCE AND, IF THE TRANSPORTATION NETWORK
10	COMPANY DETERMINES THAT THE ALLEGATION IS MORE THAN LIKELY TO
11	HAVE OCCURRED, THE TRANSPORTATION NETWORK COMPANY SHALL
12	DEACTIVATE THE DRIVER FROM THE TRANSPORTATION NETWORK
13	COMPANY'S DIGITAL PLATFORM IN ACCORDANCE WITH THE
14	TRANSPORTATION NETWORK COMPANY S DEACTIVATION AND SUSPENSION
15	POLICY DEVELOPED PURSUANT TO SECTION 8-4-127.
16	(e) (I) A DRIVER WHO HAS BEEN DEACTIVATED PURSUANT TO
17	SUBSECTION (3)(d) OF THIS SECTION MAY, WITHIN THIRTY CALENDAR DAYS
18	AFTER RECEIVING A WRITTEN NOTICE OF THE DEACTIVATION, CHALLENGE,
19	IN WRITING, THE DEACTIVATION WITH THE TRANSPORTATION NETWORK
20	COMPANY PURSUANT TO THE TRANSPORTATION NETWORK COMPANY'S
21	INTERNAL DEACTIVATION REVIEW PROCESS ESTABLISHED PURSUANT TO
22	SECTION 8-4-127 (5).
23	(II) A TRANSPORTATION NETWORK COMPANY SHALL CONDUCT AN
24	INTERNAL DEACTIVATION RECONSIDERATION OF A CHALLENGED
25	DEACTIVATION WITHIN FOURTEEN CALENDAR DAYS AFTER THE DRIVER
26	MAKES THE WRITTEN REQUEST FOR DEACTIVATION RECONSIDERATION IN
27	ACCORDANCE WITH SECTION 8-4-127 (5)(b); EXCEPT THAT THE

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1	TRANSPORTATION NETWORK COMPANY MAY NOTIFY THE DRIVER IN
2	WRITING OF A CONTINUANCE OF THE DEACTIVATION RECONSIDERATION IF
3	THE DRIVER HAS NOT PROVIDED SUFFICIENT EVIDENCE OR
4	DOCUMENTATION FOR CONSIDERATION BY THE TRANSPORTATION
5	NETWORK COMPANY OR IF CIRCUMSTANCES OUTSIDE OF THE
6	TRANSPORTATION NETWORK COMPANY'S CONTROL NECESSITATE
7	ADDITIONAL TIME TO RECONSIDER THE CHALLENGED DEACTIVATION.
8	(III) A TRANSPORTATION NETWORK COMPANY'S INTERNAL
9	DEACTIVATION REVIEW PROCESS DEVELOPED PURSUANT TO SECTION
10	8-4-127 (5) MUST:
11	(A) REQUIRE CONSIDERATION OF ALL RELEVANT, AVAILABLE
12	INFORMATION;
13	(B) BE CONDUCTED IN GOOD FAITH; AND
14	(C) APPLY EVENHANDEDLY THE TRANSPORTATION NETWORK
15	COMPANY'S DEACTIVATION POLICY, CONSISTENT WITH THE
16	TRANSPORTATION NETWORK COMPANY'S INTEREST IN SAFE AND EFFICIENT
17	OPERATIONS.
18	(IV) THE TRANSPORTATION NETWORK COMPANY'S RESOLUTION OF
19	A DRIVER'S CHALLENGE TO A DEACTIVATION MUST INCLUDE A WRITTEN
20	STATEMENT THAT THE TRANSPORTATION NETWORK COMPANY SENDS THE
21	DRIVER THROUGH THE TRANSPORTATION NETWORK COMPANY'S DIGITAL
22	PLATFORM AND VIA EMAIL OR OTHER MECHANISM THAT THE
23	TRANSPORTATION NETWORK COMPANY REASONABLY EXPECTS WILL
24	REMAIN ACCESSIBLE TO THE DRIVER FOR AT LEAST ONE YEAR. THE
25	WRITTEN STATEMENT MUST INCLUDE:
26	(A) A DETERMINATION AFFIRMING DEACTIVATION AND INCLUDING
27	A SUMMARY OF THE REASONS FOR THE DEACTIVATION AND A DESCRIPTION

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1	OF THE STEPS THE DRIVER MAY TAKE, IF ANY, TO REMEDY THE ALLEGED
2	VIOLATION; OR
3	(B) A DETERMINATION THAT THE DRIVER DID NOT VIOLATE THE
4	TRANSPORTATION NETWORK COMPANY'S DEACTIVATION POLICY OR THAT
5	THE DRIVER REMEDIED ANY VIOLATION OF THE POLICY, WHICH
6	DETERMINATION MUST BE ACCOMPANIED BY REACTIVATION OF THE
7	DRIVER'S ACCOUNT WITHIN TWENTY-FOUR HOURS AFTER THE
8	DETERMINATION IS MADE.
9	(V) THE TRANSPORTATION NETWORK COMPANY'S RESOLUTION OF
10	A DRIVER'S CHALLENGE TO A DEACTIVATION MUST INCLUDE A WRITTEN
11	STATEMENT THAT THE TRANSPORTATION NETWORK COMPANY SENDS THE
12	PARTY THAT FILED A COMPLAINT PURSUANT TO SUBSECTION $(3)(d)(I)$ of
13	THIS SECTION THROUGH THE TRANSPORTATION NETWORK COMPANY'S
14	DIGITAL PLATFORM AND VIA EMAIL DETAILING THE DISPOSITION OF THE
15	DRIVER'S CHALLENGE.
16	(5) (a) If any A person files a complaint with the commission
17	against a transportation network company or driver, the commission may
18	inspect the transportation network company's records as reasonably
19	necessary to investigate and resolve the complaint.
20	(b) IF A PERSON FILES A COMPLAINT AGAINST A TRANSPORTATION
21	NETWORK COMPANY OR DRIVER, THE TRANSPORTATION NETWORK
22	COMPANY SHALL RESPOND TO A SUBPOENA OR SEARCH WARRANT FOR
23	INFORMATION RELATED TO THE COMPLAINT FROM A COURT, THE OFFICE OF
24	THE ATTORNEY GENERAL, A DISTRICT ATTORNEY'S OFFICE, THE
25	COMMISSION, OR A LAW ENFORCEMENT AGENCY NO LATER THAN
26	FORTY-EIGHT HOURS AFTER THE REQUEST IS MADE.
27	(7) (c) (I) THE ATTORNEY GENERAL OR A PERSON INJURED OR

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1	HARMED BY AN ALLEGED VIOLATION OF THIS SECTION MAY INITIATE A
2	CIVIL PROCEEDING IN A DISTRICT COURT AGAINST A TRANSPORTATION
3	NETWORK COMPANY OR A DRIVER THAT VIOLATES THIS SECTION.
4	(II) A VIOLATION OF THIS SECTION BY A TRANSPORTATION
5	NETWORK COMPANY THAT RESULTS IN INJURY OR DEATH TO AN
6	INDIVIDUAL HAS A SIGNIFICANT PUBLIC IMPACT.
7	(7.5) (a) (I) ON AND AFTER JANUARY 1, 2026, A TRANSPORTATION
8	NETWORK COMPANY SHALL:
9	(A) Ensure that continuous audio recording of the driver
10	IS CONDUCTED FOR EACH PREARRANGED RIDE FROM WHEN THE DRIVER
11	PICKS UP THE RIDER IN A PERSONAL VEHICLE UNTIL WHEN THE RIDER
12	DEPARTS FROM THE PERSONAL VEHICLE;
13	(B) NOTIFY THE DRIVER IN AN ONLINE APPLICATION THAT EACH
14	PREARRANGED RIDE IS CONTINUOUSLY AUDIO RECORDED; AND
15	(C) Ensure that each rider in a prearranged ride is
16	NOTIFIED IN THE PERSONAL VEHICLE THAT THE RIDE IS CONTINUOUSLY
17	AUDIO RECORDED.
18	(II) ON AND AFTER JULY 1, 2026, A TRANSPORTATION NETWORK
19	COMPANY SHALL:
20	(A) ENSURE THAT CONTINUOUS AUDIO AND VIDEO RECORDING OF
21	THE DRIVER IS CONDUCTED FOR EACH PREARRANGED RIDE FROM WHEN
22	THE DRIVER PICKS UP THE RIDER IN A PERSONAL VEHICLE UNTIL WHEN THE
23	RIDER DEPARTS FROM THE PERSONAL VEHICLE;
24	(B) NOTIFY THE DRIVER IN AN ONLINE APPLICATION THAT EACH
25	PREARRANGED RIDE IS CONTINUOUSLY AUDIO AND VIDEO RECORDED; AND
26	(C) Ensure that each rider in a prearranged ride is
27	NOTIFIED IN THE PERSONAL VEHICLE THAT THE RIDE IS CONTINUOUSLY

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1	AUDIO AND VIDEO RECORDED.
2	(b) On or before December 1, 2025, the commission shall
3	ADOPT RULES:
4	(I) ESTABLISHING REQUIREMENTS FOR RETENTION OF, ACCESS TO
5	STORAGE OF, AND ENCRYPTION OF AUDIO AND VIDEO RECORDING
6	CONDUCTED PURSUANT TO SUBSECTION (7.5)(a) OF THIS <u>SECTION</u>
7	INCLUDING MEASURES TO PROMOTE VICTIM-SURVIVOR PRIVACY AND
8	<u>CHOICE;</u>
9	(II) REQUIRING A TRANSPORTATION NETWORK COMPANY TO
10	REIMBURSE A DRIVER FOR PURCHASING TECHNOLOGY TO ENABLE AUDIO
11	AND VIDEO RECORDING CONDUCTED PURSUANT TO SUBSECTION (7.5)(a
12	OF THIS SECTION; AND
13	(III) GOVERNING TECHNOLOGY FAILURES RELATED TO AUDIO AND
14	VIDEO RECORDING CONDUCTED PURSUANT TO SUBSECTION $(7.5)(a)$ OF THIS
15	SECTION.
16	(7.7) A DRIVER OR A RIDER SHALL NOT PROVIDE, OFFER TO
17	PROVIDE, SELL, OR OFFER TO SELL TO ANOTHER DRIVER OR RIDER FOOD OF
18	A BEVERAGE.
19	(7.8) (a) A TRANSPORTATION NETWORK COMPANY SHALL NOT:
20	(I) ALTER THE RATING A RIDER ASSIGNED A DRIVER OR THE RATING
21	A DRIVER ASSIGNED A RIDER ON A TRANSPORTATION NETWORK COMPANY'S
22	DIGITAL PLATFORM;
23	(II) ASSIGN AN AUTOMATIC OR DEFAULT DRIVER RATING THAT THE
24	RIDER DID NOT ASSIGN; OR
25	(III) ASSIGN AN AUTOMATIC OR DEFAULT RIDER RATING THAT THE
26	DRIVER DID NOT ASSIGN.
27	(b) A TRANSPORTATION NETWORK COMPANY SHALL ENSURE THAT

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1	(1) ALL RIDER-SUBMITTED COMMENTS REVIEWING A DRIVER ARE
2	VISIBLE TO ALL OTHER RIDERS ON THE TRANSPORTATION NETWORK
3	COMPANY'S DIGITAL PLATFORM; AND
4	(II) ALL DRIVER-SUBMITTED COMMENTS REVIEWING A RIDER ARE
5	VISIBLE TO ALL OTHER DRIVERS ON THE TRANSPORTATION NETWORK
6	COMPANY'S DIGITAL PLATFORM.
7	(11) SUBSECTIONS $(3)(c)(VII)$, $(3)(c)(IX)$, $(3)(d)$, $(3)(e)$, $(7)(c)$,
8	(7.5), (7.7) , and (7.8) of this section do not apply to a
9	TRANSPORTATION NETWORK COMPANY THAT:
10	(a) EITHER SERVES RIDERS AT LEAST SEVENTY-FIVE PERCENT OF
11	WHOM ARE UNDER THE AGE OF EIGHTEEN OR EARNS AT LEAST NINETY
12	PERCENT OF THE TRANSPORTATION NETWORK COMPANY S REVENUE FROM
13	CONTRACTS WITH A PUBLIC OR PRIVATE SCHOOL, THE FEDERAL
14	GOVERNMENT, THE STATE, OR AN AGENCY OR A POLITICAL SUBDIVISION OF
15	THE FEDERAL GOVERNMENT OR OF THE STATE; AND
16	(b) Has at least ninety percent of the transportation
17	NETWORK COMPANY'S DRIVERS IN COMPLIANCE WITH THE COMMISSION'S
18	RULES PROMULGATED PURSUANT TO SECTION 40-10.1-608 (3)(a).
19	SECTION 4. In Colorado Revised Statutes, 40-10.1-609, add (3)
20	and (4) as follows:
21	40-10.1-609. Reporting requirements - report - rules. (3) On
22	OR BEFORE FEBRUARY 1, 2026, AND ON OR BEFORE FEBRUARY 1 EACH
23	YEAR THEREAFTER, A TRANSPORTATION NETWORK COMPANY SHALL
24	SUBMIT A REPORT THAT INCLUDES THE FOLLOWING DATA TO THE
25	COMMISSION, THE ATTORNEY GENERAL, AND EACH MEMBER OF THE
26	GENERAL ASSEMBLY:
27	(a) THE NUMBER OF REPORTED SAFETY INCIDENTS INVOLVING A

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1	DRIVER WHO PROVIDED SERVICES FOR OR A RIDER WHO RECEIVED
2	SERVICES FROM THE TRANSPORTATION NETWORK COMPANY IN THE
3	PRECEDING CALENDAR YEAR. THE REPORT MUST INCLUDE THE NUMBER OF
4	REPORTED INSTANCES OF:
5	(I) PHYSICAL ASSAULT;
6	(II) SEXUAL ASSAULT;
7	(III) VERBAL THREATS;
8	(IV) STALKING;
9	(V) HARASSMENT;
10	(VI) THEFT;
11	(VII) A MOTOR VEHICLE ACCIDENT, INCLUDING AN INDICATION OF
12	WHETHER THE DRIVER WAS AT FAULT OR THE DRIVER WAS NOT AT FAULT;
13	AND
14	(VIII) HOMICIDE; AND
15	(b) THE NUMBER OF REPORTED INCIDENTS OF DISCRIMINATORY
16	SPEECH OR DISCRIMINATORY CONDUCT INVOLVING A DRIVER WHO
17	PROVIDED SERVICES FOR OR A RIDER WHO RECEIVED SERVICES FROM THE
18	TRANSPORTATION NETWORK COMPANY.
19	(4) Subsection (3) of this section does not apply to a
20	TRANSPORTATION NETWORK COMPANY THAT:
21	(a) EITHER SERVES RIDERS AT LEAST SEVENTY-FIVE PERCENT OF
22	WHOM ARE UNDER THE AGE OF EIGHTEEN OR EARNS AT LEAST NINETY
23	PERCENT OF THE TRANSPORTATION NETWORK COMPANY'S REVENUE FROM
24	CONTRACTS WITH A PUBLIC OR PRIVATE SCHOOL, THE FEDERAL
25	GOVERNMENT, THE STATE, OR AN AGENCY OR A POLITICAL SUBDIVISION OF
26	THE FEDERAL GOVERNMENT OR OF THE STATE; AND
27	(b) HAS AT LEAST NINETY DEDCENT OF THE TRANSPORTATION

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1	NETWORK COMPANY'S DRIVERS IN COMPLIANCE WITH THE COMMISSION'S
2	RULES PROMULGATED PURSUANT TO SECTION 40-10.1-608 (3)(a).
3	SECTION 5. In Colorado Revised Statutes, add 40-10.1-610 as
4	follows:
5	40-10.1-610. Consumer protection - waiver of rights void -
6	biometric data and biometric identifiers - safety policies - training -
7	data retention - rules. (1) A PROVISION IN A CONTRACT BETWEEN A
8	TRANSPORTATION NETWORK COMPANY AND A RIDER IS VOID AS AGAINST
9	PUBLIC POLICY IF THE PROVISION ATTEMPTS TO WAIVE OR WAIVES:
10	(a) A RIGHT SPECIFIED IN THIS PART 6;
11	(b) A RIGHT PROVIDED BY THE "COLORADO CONSUMER
12	PROTECTION ACT", ARTICLE 1 OF TITLE 6; OR
13	(c) THE RIGHT TO A JURY TRIAL.
14	(2) (a) WITHIN THIRTY DAYS AFTER THE EFFECTIVE DATE OF THIS
15	SECTION, A TRANSPORTATION NETWORK COMPANY SHALL:
16	(I) DEVELOP A POLICY TO PREVENT IMPOSTER ACCOUNTS,
17	ACCOUNT SHARING, AND ACCOUNT RENTING;
18	(II) DEVELOP A POLICY TO PREVENT SEXUAL ASSAULT, PHYSICAL
19	ASSAULT, AND HOMICIDE AGAINST OR COMMITTED BY THE
20	TRANSPORTATION NETWORK COMPANY'S DRIVERS;
21	(III) DEVELOP AND ENFORCE A POLICY PROHIBITING THE
22	TRANSPORT OF AN UNACCOMPANIED YOUTH UNLESS THE YOUTH IS PART
23	OF A DULY AUTHORIZED FAMILY ACCOUNT, IN WHICH A PARENT OR
24	GUARDIAN MUST BE PRESENT WHEN THE \underline{YOUTH} ENTERS THE VEHICLE OR
25	CONFIRMS AUTHORIZATION FOR THE PREARRANGED RIDE;
26	(IV) EXCEPT AS AUTHORIZED IN A POLICY DEVELOPED PURSUANT
2.7	TO SUBSECTION (2)(a)(III) OF THIS SECTION, DEVELOP A POLICY THAT

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1	ALLOWS A DRIVER TO REFUSE A PREARRANGED RIDE TO AN INDIVIDUAL
2	WHO IS NOT AUTHORIZED TO USE THE ACCOUNT REQUESTING THE
3	PREARRANGED RIDE. THE POLICY MUST ENSURE THAT THE DRIVER IS NOT
4	PENALIZED BY THE TRANSPORTATION NETWORK COMPANY FOR REFUSING
5	A PREARRANGED RIDE TO AN INDIVIDUAL WHO IS NOT THE AUTHORIZED
6	RIDER ON THE ACCOUNT REQUESTING THE PREARRANGED RIDE.
7	(V) DEVELOP A POLICY ESTABLISHING PROCEDURES FOR
8	DEACTIVATION OF A DRIVER IF THE TRANSPORTATION NETWORK COMPANY
9	IS NOTIFIED OF AN ALLEGATION AGAINST A DRIVER AS DESCRIBED IN
10	SECTION 40-10.1-605 (3)(d);
11	(VI) DEVELOP A POLICY TO NOTIFY AND TRAIN DRIVERS AND
12	RIDERS OF ANY UPDATES TO TRANSPORTATION NETWORK COMPANY
13	POLICIES IMPACTING DRIVERS AND RIDERS;
14	(VII) DEVELOP A POLICY REQUIRING DRIVERS TO REPORT AND A
15	PROCESS FOR DRIVERS TO REPORT INFORMATION REGARDING A
16	CONVICTION OF OR A PLEA OF GUILTY OR NOLO CONTENDERE TO THE
17	OFFENSES DESCRIBED IN SECTION $40-10.1-605$ (3)(c)(I);
18	(VIII) DEVELOP A POLICY TO PREVENT CRIMES COMMITTED
19	AGAINST DRIVERS BY RIDERS;
20	(IX) PROVIDE COPIES OF THE POLICIES CREATED PURSUANT TO THIS
21	SUBSECTION (2) TO THE ATTORNEY GENERAL AND TO THE COMMISSION;
22	AND
23	(X) PROVIDE COPIES OF THE POLICIES CREATED PURSUANT TO THIS
24	SUBSECTION (2) TO EVERY DRIVER WHO PROVIDES SERVICES FOR THE
25	TRANSPORTATION NETWORK COMPANY.
26	(b) WITHIN TEN BUSINESS DAYS AFTER AN UPDATE TO A POLICY
27	CREATED PURSUANT TO THIS SUBSECTION (2), A TRANSPORTATION

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1	NETWORK COMPANY SHALL PROVIDE A COPY OF THE UPDATED POLICY TO
2	THE ATTORNEY GENERAL, THE COMMISSION, AND EVERY DRIVER WHO
3	PROVIDES SERVICES FOR THE TRANSPORTATION NETWORK COMPANY.
4	(3) (a) A TRANSPORTATION NETWORK COMPANY SHALL NOT
5	COLLECT BIOMETRIC DATA OR BIOMETRIC IDENTIFIERS FROM A DRIVER OR
6	RIDER WITHOUT FIRST OBTAINING THE CONSENT OF THE DRIVER OR RIDER.
7	(b) IF A TRANSPORTATION NETWORK COMPANY COLLECTS
8	BIOMETRIC DATA OR BIOMETRIC IDENTIFIERS FROM A DRIVER OR RIDER,
9	THE TRANSPORTATION NETWORK COMPANY SHALL COMPLY WITH SECTION
10	6-1-1314.
11	(4) (a) A TRANSPORTATION NETWORK COMPANY SHALL PROCESS
12	DATA IN COMPLIANCE WITH THE "COLORADO PRIVACY ACT", PART 13 OF
13	ARTICLE 1 OF TITLE 6.
14	(b) WITHIN NINETY DAYS AFTER THE EFFECTIVE DATE OF THIS
15	SECTION, THE COMMISSION SHALL ADOPT RULES GOVERNING THE
16	RETENTION, STORAGE, AND USE OF AND ACCESS TO THE DATA COLLECTED
17	BY A TRANSPORTATION NETWORK COMPANY.
18	(c) Until the commission adopts rules governing data
19	COLLECTED BY A TRANSPORTATION NETWORK COMPANY PURSUANT TO
20	SUBSECTION (4)(b) OF THIS SECTION, A TRANSPORTATION NETWORK
21	COMPANY SHALL RETAIN ALL AUDIO AND VIDEO RECORDINGS FROM A
22	PREARRANGED RIDE FOR THIRTY DAYS AFTER THE PREARRANGED RIDE;
23	EXCEPT THAT, IF A PERSON FILES A COMPLAINT AGAINST A
24	TRANSPORTATION NETWORK COMPANY WITH THE COMMISSION OR A
25	PREARRANGED RIDE IS THE SUBJECT OF AN ACTIVE LAW ENFORCEMENT
26	INVESTIGATION, THE TRANSPORTATION NETWORK COMPANY SHALL RETAIN
27	THE AUDIO AND VIDEO RECORDING FOR ONE YEAR OR UNTIL THE

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1	INVESTIGATION IS COMPLETED, WHICHEVER IS LONGER.
2	(d) WITHIN NINETY DAYS AFTER THE EFFECTIVE DATE OF THIS
3	SECTION, THE COMMISSION SHALL ADOPT RULES GOVERNING A
4	COMPLAINANT'S ACCESS TO THE DATA COLLECTED BY A TRANSPORTATION
5	NETWORK COMPANY RELATED TO A COMPLAINT FILED PURSUANT TO
6	SECTION 40-10.1-605 (3)(d)(I).
7	(5) This section does not apply to a transportation
8	NETWORK COMPANY THAT:
9	(a) EITHER SERVES RIDERS AT LEAST SEVENTY-FIVE PERCENT OF
10	WHOM ARE UNDER THE AGE OF EIGHTEEN OR EARNS AT LEAST NINETY
11	PERCENT OF THE TRANSPORTATION NETWORK COMPANY S REVENUE FROM
12	CONTRACTS WITH A PUBLIC OR PRIVATE SCHOOL, THE FEDERAL
13	GOVERNMENT, THE STATE, OR AN AGENCY OR A POLITICAL SUBDIVISION OF
14	THE FEDERAL GOVERNMENT OR OF THE STATE; AND
15	(b) Has at least ninety percent of the transportation
16	NETWORK COMPANY'S DRIVERS IN COMPLIANCE WITH THE COMMISSION'S
17	RULES PROMULGATED PURSUANT TO SECTION 40-10.1-608 (3)(a).
18	SECTION 6. In Colorado Revised Statutes, 40-7-113, aend (1)
19	introductory portion and (1)(g); and add (1)(b.5) as follows:
20	40-7-113. Civil penalties - fines. (1) In addition to any other
21	penalty otherwise authorized by law and except as otherwise provided in
22	subsections (3) and (4) of this section, any A person who THAT violates
23	article 10.1 or 10.5 of this title 40 or any A rule promulgated ADOPTED by
24	the commission pursuant to article 10.1 or 10.5 OF THIS TITLE 40, which
25	article or rule is applicable to the person, may be subject to fines as
26	specified in the following paragraphs FOLLOWS:
27	(b.5) A TRANSPORTATION NETWORK COMPANY THAT VIOLATES

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1	Part 6 of article 10.1 of this title 40 may be assessed a civil
2	PENALTY AS DETERMINED BY THE COMMISSION BY RULE.
3	(g) A person who THAT violates any A provision of article 10.1 or
4	10.5 of this title 40 not enumerated in subsection (1)(a), (1)(b), (1)(b.5),
5	or (1)(e) of this section, any A rule promulgated ADOPTED by the
6	commission pursuant to this title 40, or any A safety rule adopted by the
7	department of public safety relating to motor carriers as defined in section
8	40-10.1-101 may be assessed a civil penalty of not more than one
9	thousand one hundred dollars; except that any A person who THAT
10	violates a safety rule promulgated ADOPTED by the commission is subject
11	to the civil penalties authorized pursuant to 49 CFR 386, subpart G, and
12	associated appendices to part 386 49 CFR 386, as the subpart existed or
13	January 1, 2017.
14	SECTION 7. Applicability. This act applies to offenses
15	committed on or after the effective date of this act.
16	SECTION 8. Safety clause. The general assembly finds
17	determines, and declares that this act is necessary for the immediate
18	preservation of the public peace, health, or safety or for appropriations for
19	the support and maintenance of the departments of the state and state
20	institutions.

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