

# AI-Powered Campus Service Management

Aiding App helps colleges deliver faster, more consistent service for students, faculty, and staff across campus.

## Campus Service Delivery



### Service Requests

Give users one place to request help while teams manage work in unified queues.



### AI Service Desk

Help users get answers, improve request details, and resolve common issues before tickets reach an agent.



### Knowledge Base

Make approved answers easy to find so users get help faster and teams reduce repeat requests.

## SERVICE OPERATIONS MANAGEMENT

### Campus Workflows

Coordinate changes, projects, service updates, and operational work tied to campus requests.

### Reporting and Analytics

See workload, response times, satisfaction, trends, and service quality across campus teams.

### Integrated and Secure

Connect securely with campus systems, backed by SSO, ISO 27001, ISO 42001, SOC 2, and HIPAA.

We are building trusted technology for organizations that serve the public good.



Supporting 150+ colleges, universities, and public-sector organizations around the world.



Top Categories

- Tech Support
- ID / Access
- Facilities
- Advising

Priorities

1. Registration Support
2. Classroom AV
3. Move-In Coordination

Connected

Notes

Check in with Housing  
on Friday.

Scan to Request a Demo

See Aiding App in Action

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