

Warranty Information

The Aspire Collection is backed by a 30 year replacement warranty & 12 months on parts & labour. The above mentioned warranty is limited to the Air, Nuovo & Nuovovair product ranges and does not extend to purchases outside this scope. The specified warranties apply only to flaws that are the sole result of workmanship or faults in material.

Items	Warranty Period	Extended Information
Tapware	30 Years 1 Year	30 Years Replacement Product or Part 1 Year Parts & Labour
Showers	30 Years 1 Year	30 Years Replacement Product or Part 1 Year Parts & Labour
Accessories	30 Years 1 Year	30 Years Replacement Product or Part 1 Year Parts & Labour
Finish	5 Years	5 Years Replacement Product or Part

- On receipt and before installation the consumer must first check all components are supplied with the product.
- The consumer must always have the product readily available and use physical product measurements for cut-outs and installations. Manufacturers templates and specifications sheets are a guide and are not to be considered 100% accurate.
- The consumer must always check products for any imperfections or faults on receipt and before installation. By installing the product, the consumer consents that the product is free of blemishes/faults; including but not limited to scratches, discolouration, and dents.
- Burdens is not responsible for any consequential loss associated with any defect or fault of a product. This applies to but is not limited to benches, cabinetry, fittings & fixtures, flooring and is only to the extent permissible by Australian law.
- Over time, Aspire's warranty terms and durations have changed. Your product's warranty may be different to what is stated in this document. Where under this warranty a product is repaired or replaced by Burdens, the warranty for the repaired or replaced product begins from date of original purchase.
- Warranties are held with the original owner and are not transferable.

This specified product warranty will be void if:

- The consumer is unable to produce proof of purchase or equal documentation.
- The product is not installed by a licensed plumber.
- The product is not installed to meet relevant Australian Standards and state regulations.
- Modifications, repairs or alterations have been implemented to the product not in compliance with original manufacturing specifications.
- The KPA/Water Pressure reading exceeds the maximum level of 500kPa.
- Damage is incurred to the product during installation of the product.
- Misuse, negligence, incorrect maintenance, or other abuses of the product are the cause of damage. This includes, but not limited to, inlet water pressure and temperature.
- Damage to the product is a result of chemical or physical products. Including but not limited to detergents, solvents, drain cleaning products, bleaches, and abrasive pads.
- Scratches, dents and discolouration are not inclusive in this specified product warranty.
- The Product is used in a commercial setting.

Warranty Information

Cleaning

- A soft cotton or microfibre cloth is ideal for cleaning all hand Polished, PVD and matte brushed stainless steel tapware, showers, and accessories.
- Regular cleaning using warm water is recommended to prevent the accumulation of dirt, lime scale and other surface build up, allowing for lifetime use.
- Use mild, diluted, liquid cleaning agents specifically developed for the fitting surface being cleaned. The dosage of the cleaning agent and working time should be adapted based to the level of dirt. Rinse all fittings thoroughly with water after use of such agents.
- Tapware, showers and accessories with "Mirror Polish" and "Brushed Stainless Steel" finishes can be polished using mild stainless steel polishes
- For the best result, polish tapware, shower, and accessory fittings with a soft cloth.

Do not use

- An abrasive or harsh substance.
- Cleaning agents with light, volatile acids such as but not limited to hydrochloric acid or acetic acid. This will cause strain to the surface resulting in pitting, stress marks etc.
- Scouring powders or abrasive cleaning fluids.
- Cleaning agents containing chlorides or halides. Example: Fluoride, Iodine etc
- Any abrasive sponges, pads, or materials.
- Disinfectants to clean stainless steel tapware, showers or accessories.

Use of any above listed items will void warranty.