

Avenir Warranty Information

All Products	10 Years
<p>Installation Labour: Any applicable removal or re-installation labour, is covered for the first 12 months only.</p> <p>Serviceable Parts: Serviceable parts like pump dispensing mechanisms, electrical timers and transformers, are covered for the first 12 months only.</p> <p>Heated Rails Timers: A timer MUST be fitted to prolong the life of the heating elements and the transformer - Transformer warranty is VOID if no timer is installed.</p> <p>Special Finishes: All finishes, including painted, electroplated or PVD are covered for 2 years. This excludes "Living Finishes" like raw brass or copper, which, by their nature will change over time, cannot be warranted.</p> <p>Installation Issues: Our warranty explicitly excludes installation issues - if you need assistance installing any Avenir product, we would be happy to provide assistance over the phone, however we are not able to assist onsite.</p>	