

Bella Vista Warranty Information

MICA / LANTRA / BEKI / TIAGO / KAZA ▸ Sink Mixers ▸ Shower Mixers ▸ Basin Mixers ▸ Mixer Spout Combo ▸ Wall Mount Bath Spouts ▸ Accessories (No Labour)	Lifetime parts or replacement product. 1 Year parts & labour Lifetime guarantee on colour Excludes: Scratches, discolouration due to chemical damage, misuse, incorrect installation, or lack of maintenance
Supra / Milos ▸ Accessories	Lifetime guarantee on colour No labour included in Guarantee Excludes: Scratches, discolouration due to chemical damage, misuse, incorrect installation, or lack of maintenance
ALEKO ▸ Sink Mixers ▸ Shower Mixers	15 Years replacement parts (Cartridge Only) 1 Year parts & labour 1 Year on colour

▸ Basin Mixers ▸ Mixer Spout Combo ▸ Wall Mount Bath Spouts ▸ Accessories (No Labour)	Excludes: Scratches, discolouration due to chemical damage, misuse, incorrect installation, or lack of maintenance
FREESTANDING BATH FILLERS ▸ Bath filler ▸ Bath filler with mixer ▸ Bath filler with mixer and hand shower	Lifetime parts or replacement product. 1 Year parts & labour Lifetime guarantee on colour (1 year only on base plate) Excludes: Scratches, discolouration due to chemical damage, misuse, incorrect installation, or lack of maintenance
Heated Towel Rails	10 Years Structure / Heating Element 2 Years Indicator Light 2 Years Colour Excludes: Scratches, discolouration due to chemical damage, misuse, incorrect installation, or lack of maintenance
Mica Care Accessories	Lifetime parts or replacement product (Residential) Lifetime guarantee on colour (Residential) 12 Months parts or replacement product (Commercial) 12 Months guarantee on colour (Commercial)

	Excludes: Scratches, discolouration due to chemical damage, misuse, incorrect installation, or lack of maintenance
SHOWERS ▸ Shower Arms ▸ Shower Rails ▸ Shower Rail Slider ▸ Shower Hoses ▸ Multi-Function Rails ▸ Shower Head ▸ Shower Head Multi-Function ▸ Outdoor Shower	Lifetime parts or replacement product 1 Year parts & labour Lifetime Guarantee on colour Excludes: Scratches, discolouration due to chemical damage, misuse, incorrect installation, or lack of maintenance
DRAINAGE — Floor Grates	Lifetime for structural replacement parts *No labour included in Guarantee Excludes: Scratches, discolouration due to chemical damage, misuse, incorrect installation, or lack of maintenance
DRAINAGE — Pop-Up Wastes	1 Year replacement product or parts 1 Year on Colour *No labour included in Guarantee Parts subject to wear and tear

	Excludes: Scratches, discolouration due to chemical damage, misuse, incorrect installation, or lack of maintenance
SINKS - BASINS ▸ Stainless ▸ Granite Sinks ▸ Ceramic Basins ▸ Paros Basins	Lifetime for structural replacement parts (Luminare) 2 Year on Granite sinks for structural replacement parts (Fomos) 1 Year on colour (Luminare & Fomos) 5 Year on Basins for structural replacement parts (ceramic basins) 25 Years for structural replacement (Paros) 5 Years Colour (Paros) No labour included in Guarantee Parts subject to wear and tear Excludes: Scratches, discolouration due to chemical damage, misuse, incorrect installation, or lack of maintenance
SHOWER SCREENS — Semi Framed 6mm	SUPPLY-ONLY (Residential Only) 1 Year parts only Silicon no warranty This Warranty does not cover glass breakage. Excludes: Scratches, discolouration. chemical damage, misuse, incorrect installation, or lack of maintenance.

	SUPPLY AND INSTALL (Residential Only) 1 Year parts and labour 1 Year on silicon work (discolouration and mould) This Warranty does not cover glass breakage. Excludes: Scratches, discolouration. chemical damage, misuse, incorrect installation, or lack of maintenance
Commercial Policy	1 Year parts and labour Excludes all previous exclusions and; Scratches, discolouration due to chemical damage, misuse, incorrect installation, or lack of maintenance