



April 9, 2025

IMPORTANT PRODUCT SERVICE BULLETIN

This Notice Applies to All Ronin Pole Mounts



Spartaco Tool Group recently documented an occurrence on the Pole Mount using the "Quick Release Pin" and it not properly engaging. This condition could allow the ball to not fully recess and the pin to lock properly in place.

This service bulletin applies to all Ronin Pole Mount Units.

Please take immediate steps to conduct a check to verify that the quick release pin is locking properly on your unit. If the pin is locking properly, the unit operates correctly and no further action is necessary.

If after completing the check, the unit's quick release pin is not working properly you should immediately return your Pole Mount for rework, using the return material authorization process:

<https://roninpowerascender.com/rma/>

Spartaco Tool Group will provide this service free of charge.