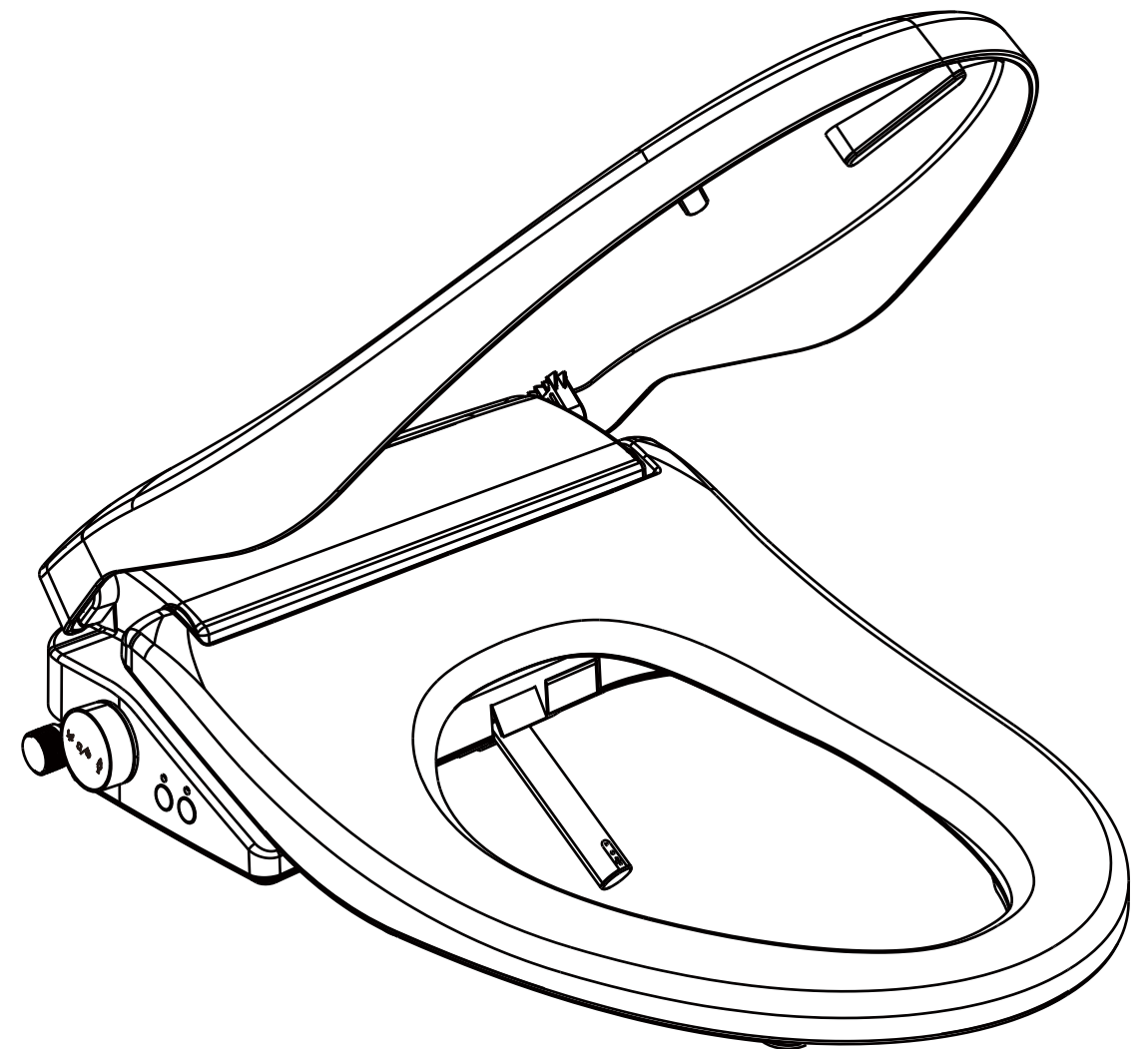


Smart Toilet Bidet Instruction Manual

Please read this manual carefully
before use and keep it properly

Model: **BS35-S**



Correct specifications depend on the actual model.
All specifications are subject to change without prior notice.

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Before starting installation work, read the manual carefully.
If you encounter any problems in installation or performance, please be sure to contact us.
Our contact information is on the bottom page of the manual.
There is a guarantee in this manual, so please keep it properly and take it out for reading when necessary.

Product Features

Please confirm the model you purchased first, and then check the corresponding function.
The model and specification can be found on the nameplate at the rear of the machine.
○ indicates that the function is available and the blank indicates that no such function.

Models Functions		BS35-S
Basic functions	Seat heating	○
	Water heating	○
	Rear/ Feminine	○
	Warm air drying	○
	Laxative	○
Additional functions	Soft Close	○
	Smart Remote Control	○
	Oscillating	○
	Antibacterial seat	○
	Energy saving	○

Safety precautions

In order to prevent hazards and property losses caused by users and others, please read the safety precautions in detail to use this product correctly.

The following information is related to safety, please pay special attention!

- The logo and its meaning are described below:

 Warning	If you ignore this sign and misoperate, you may cause serious injury or death.
 Caution	If this sign is ignored and mis-operated, personal injury or financial loss may be caused.

Sign	Description
	This sign means: Enforce obedience.
	This sign means: Prohibit
	This sign means: No disassembly or refit
	This sign means: Keep dry
	This sign means: No touching with wet hands.
	This sign means: Ground Connection.
	This sign means: No high temperature or flammable objects.

WARNING

Do not splash the product with water.



May cause fire or electric shock.



※Reminder : Any personal with physical and/or intellectual disability should be accompanied by special personnel when using this product.
This product must be connected with cold water supply (water inlet temperature is 1-40 °C), otherwise it may burn or machine failure.

■ Important safeguards

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

PLEASE READ ALL INSTRUCTIONS BEFORE USING

GROUNDING INSTRUCTIONS

This product should be grounded. If in the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

DANGER– Improper use of the grounding plug can result in a risk of electric shock.

Check with a qualified electrician or serviceman if the grounding instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

This product is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. Do not modify the plug provided — if it will not fit the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, the connection should be made by qualified service personnel. **CAUTION:** Risk of property damage. If it is necessary to use an extension cord, a single cord may be used provided that the “Type” begins with “SJ” , the cord is a 12 gauge, grounded (12/3), is no longer than 25 feet (7.6 meters), and is plugged into a electrical outlet. Promptly replace an extension cord that exhibits any sign of damage.

DANGER– To reduce the risk of electrocution:

1. Do not use while bathing. It could lead to electric shock.
2. Do not place or store product where it can fall or be pulled into a tub or sink.
3. Do not place in or drop into water or other liquid.
4. Do not reach for a product that has fallen into water. Unplug immediately.

WARNING – To reduce the risk of burns, electrocution, fire, or injury to persons.

1. Close supervision is necessary when this product is used by, on, or near children or invalids.
2. Use this product only for its intended use as described in this manual.

Do not use attachments

not recommended by the manufacturer.

3. Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.

4. Keep the cord away from heated surfaces.

5. Never block the air openings of the product or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and the like.

6. Never use while sleeping or drowsy.

7. Never drop or insert any object into any opening or hose.

8. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.

9. Connect this product to a properly grounded outlet only. See Grounding Instructions.

10. Unplug this product before filling. Fill (reservoir) with water only unless otherwise specified by manufacturer.

Do not overfill (or specify filling instructions).

SAVE THESE INSTRUCTIONS

■ IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE)

WARNING – To reduce the risk of fire, electric shock, or injury:

1. Do not leave Appliance when plugged in. Unplug from outlet when not in use and before servicing.
2. Do not allow to be used as a toy. Close attention is necessary when used by or near children.
3. Use only as described in this manual. Use only manufacturer's recommended attachments.
4. Do not use with damaged cord or plug. If Appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
5. Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run Appliance over cord. Keep cord away from heated surfaces.
6. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
7. Do not handle plug or Appliance with wet hands.
8. Turn off all controls before unplugging.

SAVE THESE INSTRUCTIONS

Please use the new hose assembly included with the product. Do not reuse old inlet hose.

WARNING: IF CONNECTION IS MADE TO A POTABLE WATER SYSTEM, THE SYSTEM SHALL BE PROTECTED AGAINST BACKFLOW

WARNING

If you ignore this sign and operate incorrectly,
it may cause danger!



Check whether the power socket is grounded.

- This product must be well grounded and can only be connected to the special 240V, 50Hz, 10A circuit with grounding fault short circuit or grounding leakage protector.



Ground connection
The appliance must
be earthed.



Remove the dust on the plug and completely
insert the plug into the socket.

- Pull out the plug and clean it with a dry cloth.



Enforce
obedience



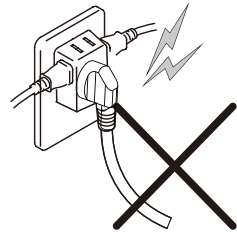
It is only suitable for AC voltage of
240V(50Hz).

It is forbidden to use too much load on the same
socket.

- May overheat or
cause fire.



Prohibit

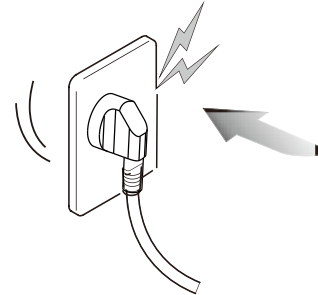


Do not use loose sockets.

- May cause fire or electric shock.



Prohibit

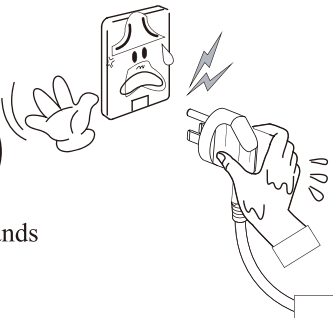


Do not plug/unplug the power plug when
your hands are wet.

- May get electric shock hazard.



No wet hands

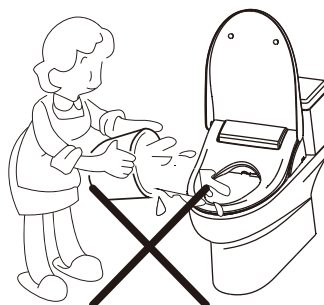


Do not pour water or detergent on the body
or power plug.

- May cause fire or electric shock.



Keep dry



WARNING

If you ignore this sign and operate incorrectly,
it may cause danger!



Do not pull the power plug or power cord at
will.

- May cause fire or electric shock.



Prohibit



Ensure that the product uses tap water, and do
not use other water sources other than tap water
that do not meet the sanitary standards.

- May cause skin infection.
- May cause machine
failure.



Prohibit

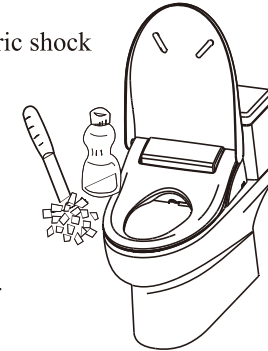


Please pull out the plug before cleaning the
product.

- May get electric shock
hazard.



Pull off the plug.

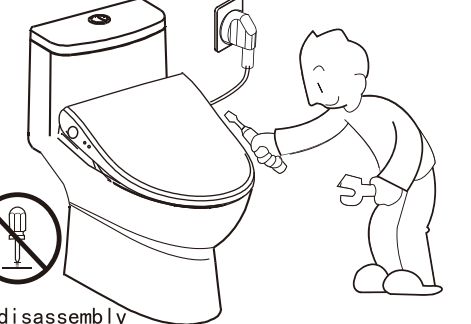


Do not disassemble or refit the product by
yourself.

- May cause fire or electric shock.



No disassembly



Do not put high temperature and
inflammables near the product.

- May cause fire.



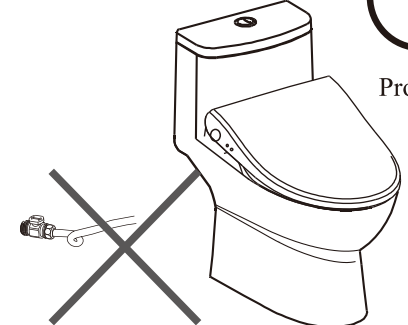
No high temperature



Do not bend or twist the water hose.
• May cause leaking



Prohibit

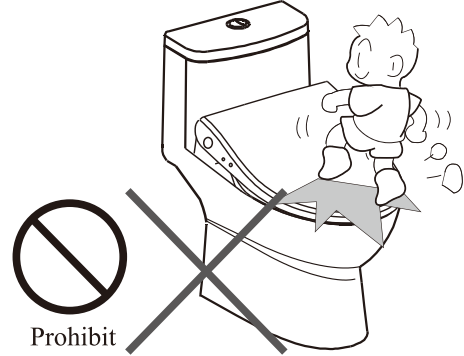


WARNING

If you ignore this sign and operate incorrectly, it may cause danger!



Do not place heavy objects on the seat ring or cover.
● May damage the product.



Do not use the following items to clean this product. Benzene, paint thinner, decontamination powder, nylon brush, etc.

- May damage the product.



When the cover is open, please do not continue to force up. Do not close the cover forcefully.

- The product may be damaged



For models with auto open/close function, please do not intervene manually during the automatic opening and closing of the cover.

- The product may be damaged

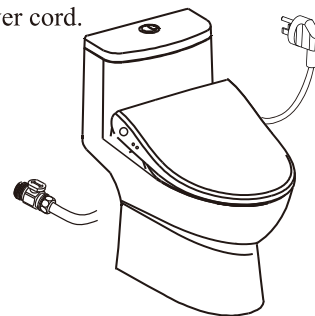


When replacing the power cord, observe the following:

- If the power cord is damaged, contact the retail store where you purchased this product or the nearby customer service center.
- Only authorized technicians can replace the power cord.



Enforce obedience.



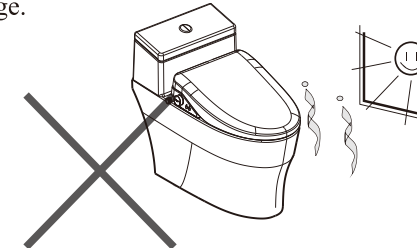
WARNING

Please follow the following guidelines



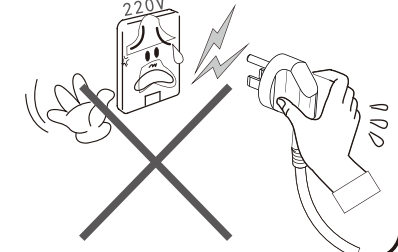
Do not expose the product to direct sunlight.

- May causes discoloration, plastic corrosion and damage.



Do not use DC or AC power supply with voltage not 240V.

- May cause product fault.



When using the product, make sure you don't lean against the cover.

- The cover may be damaged.



Do not pour urine on any part of the product.



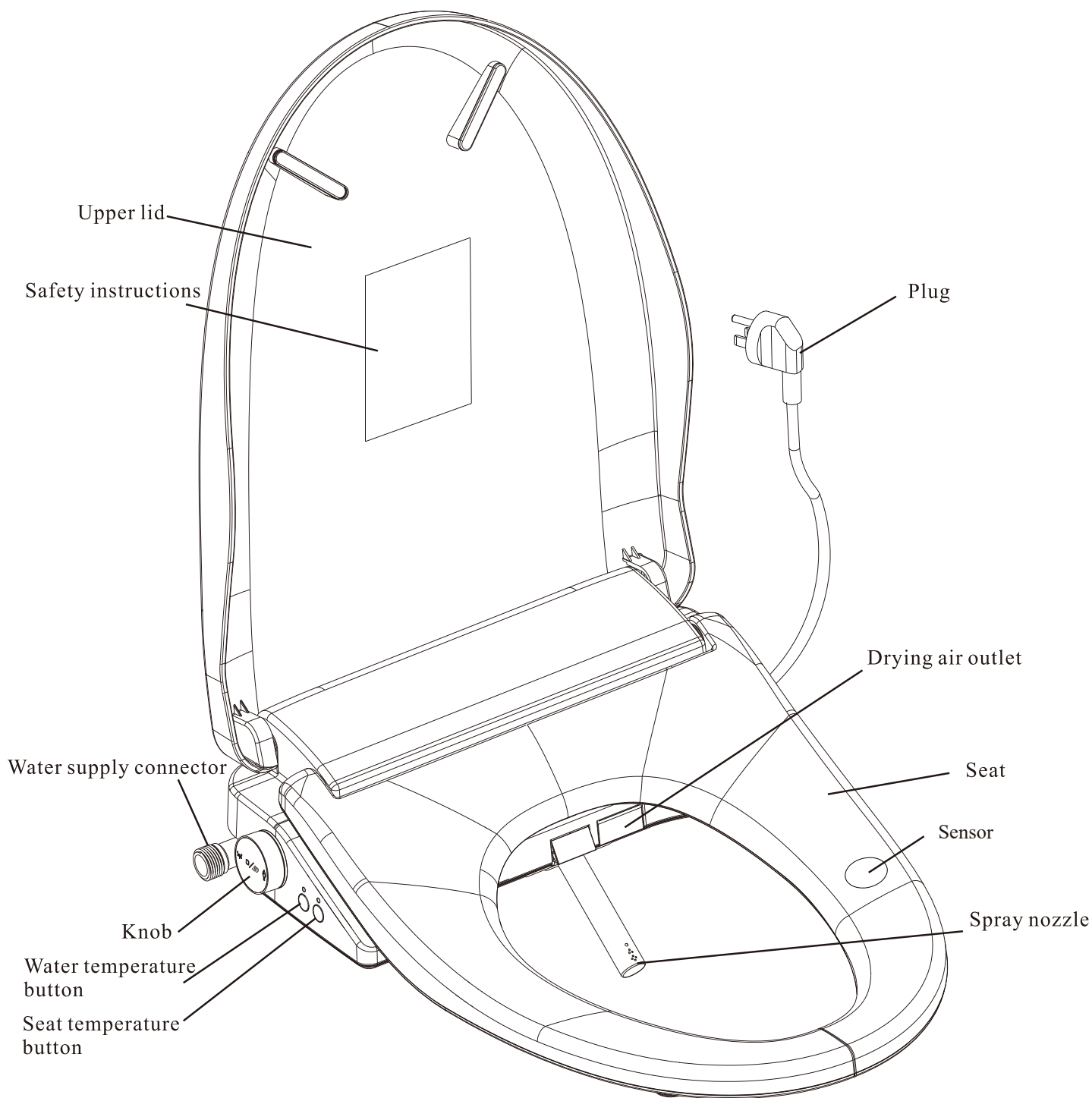
Installation can only be conducted by a licensed plumber subject to the requirements of the applicable regulatory authority, the National Construction Code Volume Three -Plumbing Code of Australia, associated reference standards as applicable at the time and WMTS-051:2021, AS/NZS 3500.1: 2021.

Electrical connection must be suitable following local electrical codes, to be conducted by qualified technicians (e.g. specific application of bathroom safety would require Sockets fitted with Residual Current Detectors in appropriate ratings). 3-pole grounding structure must be grounded. Only connect to the socket of local wiring rules a circuit breaker with suitable ratings.

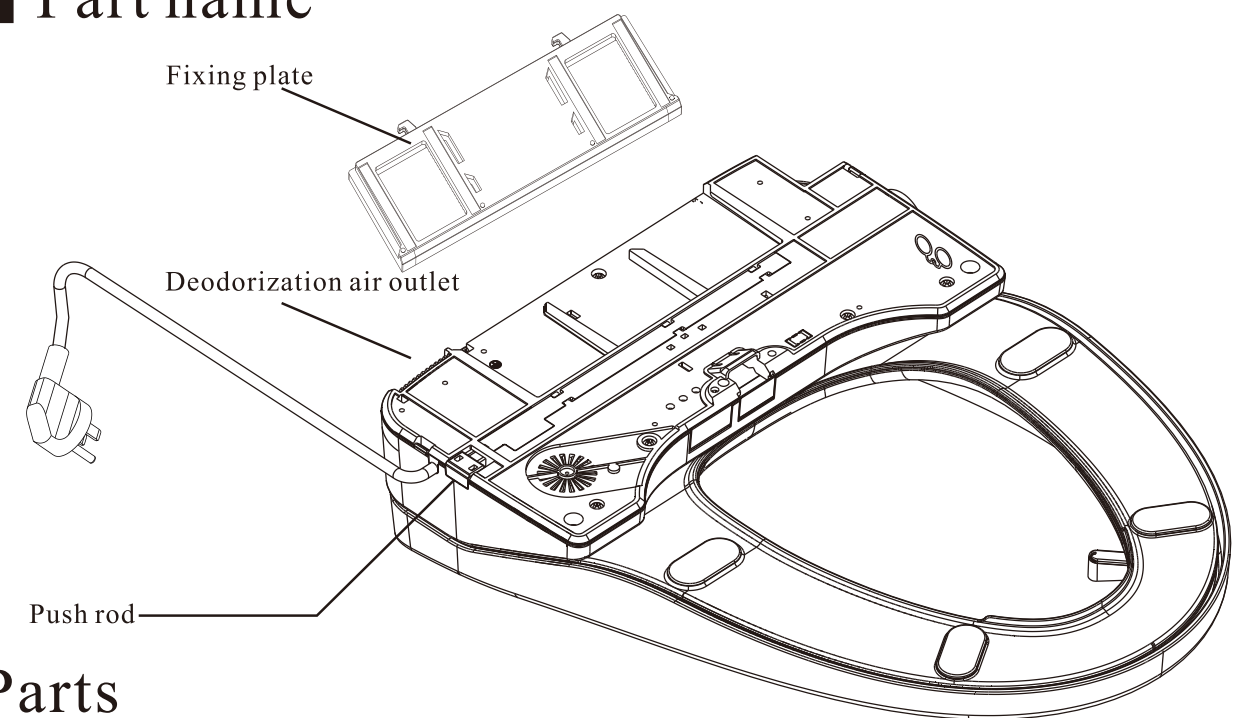
WARNING: THIS DOUCHE SEAT MUST BE INSTALLED WITH APPROPRIATE BACKFLOW CONFORMING TO THE NATIONAL CONSTRUCTION CODE VOLUME THREE. THIS DOUCHE SEAT IS SUPPLIED WITH A HIGH HAZARD BACKFLOW DEVICE OF AVB COMPLING WITH AS/NZS 2845.1: 2022.

WARNING: Electrical connection must be suitable following local electrical codes, to be conducted by qualified technicians or consult with the qualified retailer for details if unclear (e.g. specific application of bathroom safety would require Sockets fitted with Residual Current Detectors in appropriate ratings).

Part name



Part name

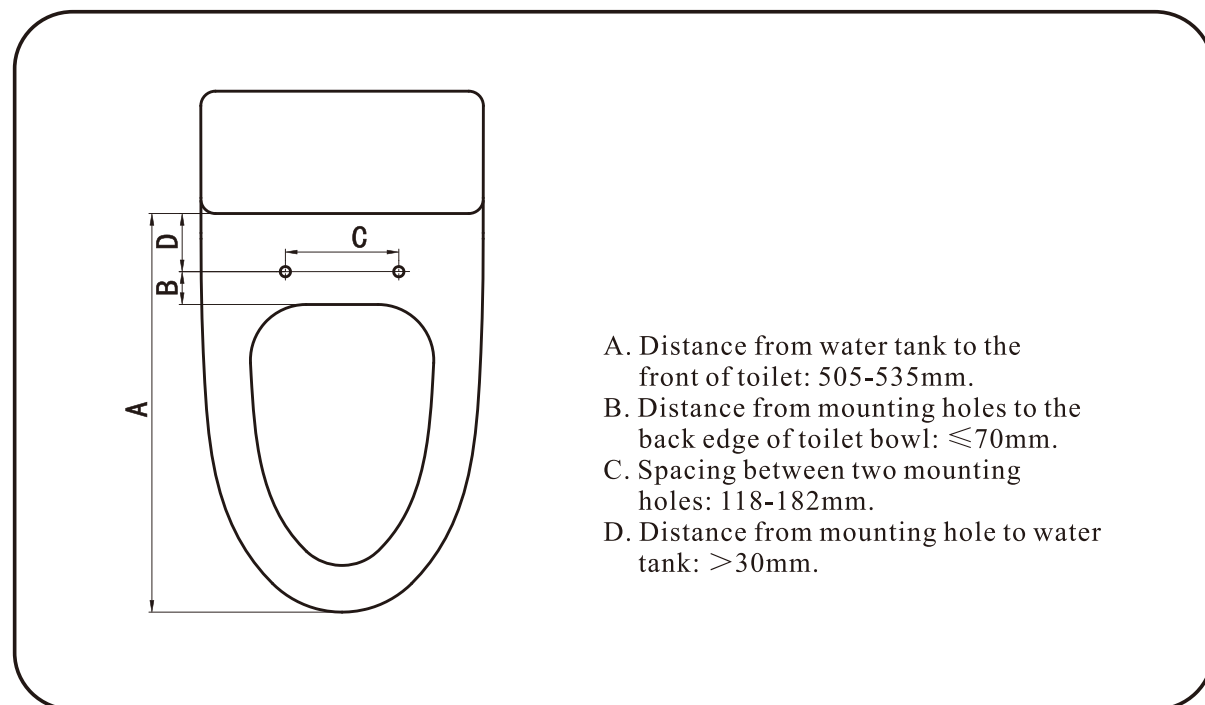


Parts

NO.	Name	Quantity	Sketch	Remark	NO.	Name	Quantity	Sketch	Remark
1	Bidet Seat	1pcs			6	Remote control accessories Remote control	1pcs		
2	Accessories	1pcs				Fixing plate	1pcs		
	Adjust Block	2pcs				Wall Anchor	2pcs		
	Expansion bolt	2pcs				Screw	2pcs		
3	T-Valve	1pcs							
	Water Hose	1pcs							
4	User's manual	1pcs							
5	Installation cardboard	1pcs							

Product installation

Size requirements of adapter cover

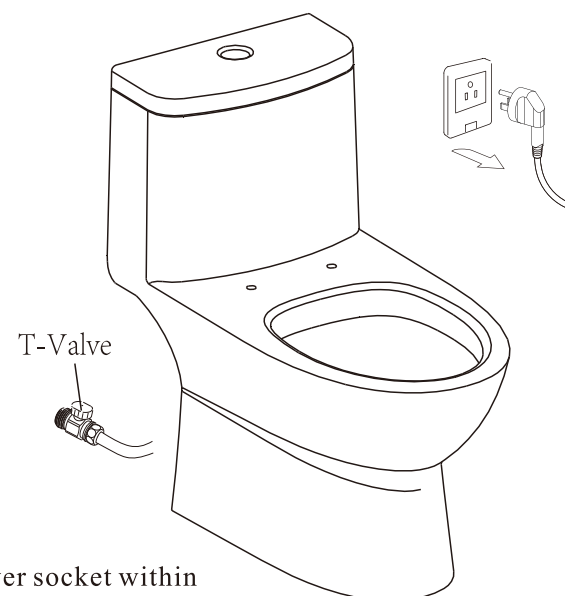


Preparation before installation

Before installing the smart toilet cover:

1. Remove the existing toilet cover and close the water supply system of the toilet cover.
2. Press the flush button to release the pressure from the water supply pipe.
3. Place a container under the inlet valve to fill the excess water.
4. Close the water inlet angle valve and disconnect the connection between the water inlet valve of the toilet cover and the water supply pipe.

Caution: When determining the outlet position of the circuit, it is necessary to follow the local standards.



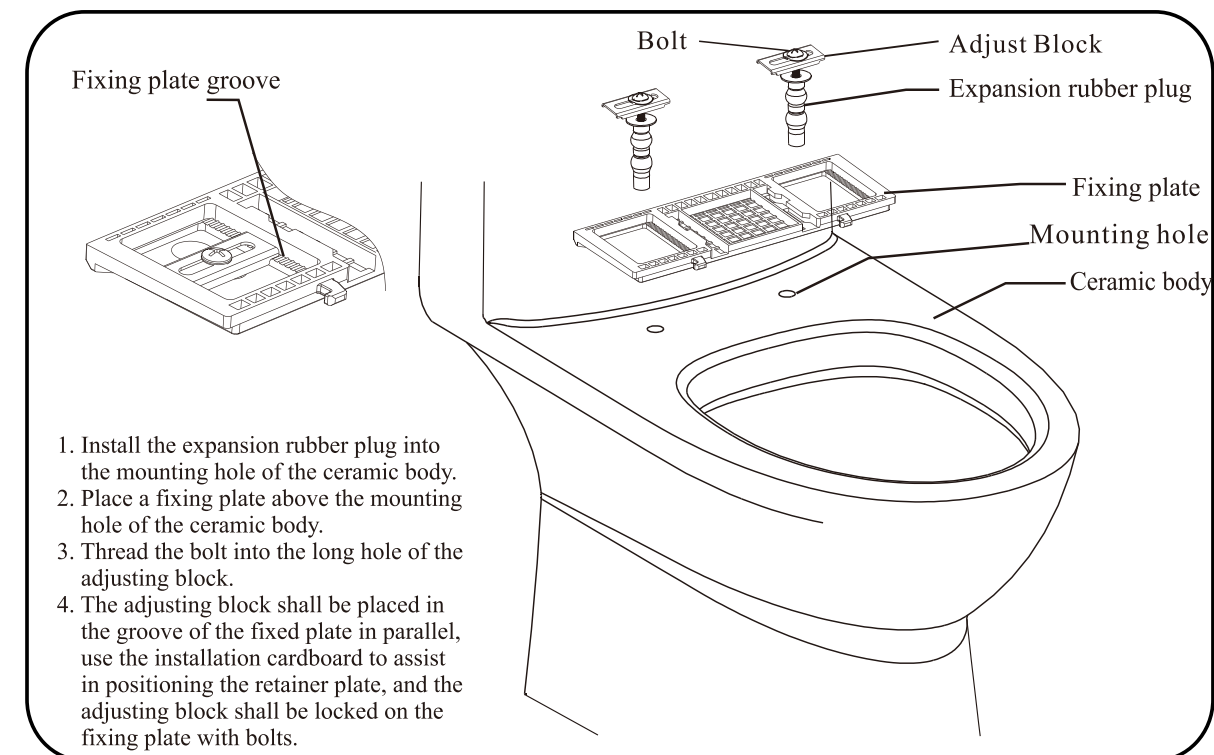
Install circuit outlet:

1. Before installation, please reserve a power socket within about 1m on the right side of the toilet.
2. It is recommended to use waterproof socket instead of extension cord connection products.

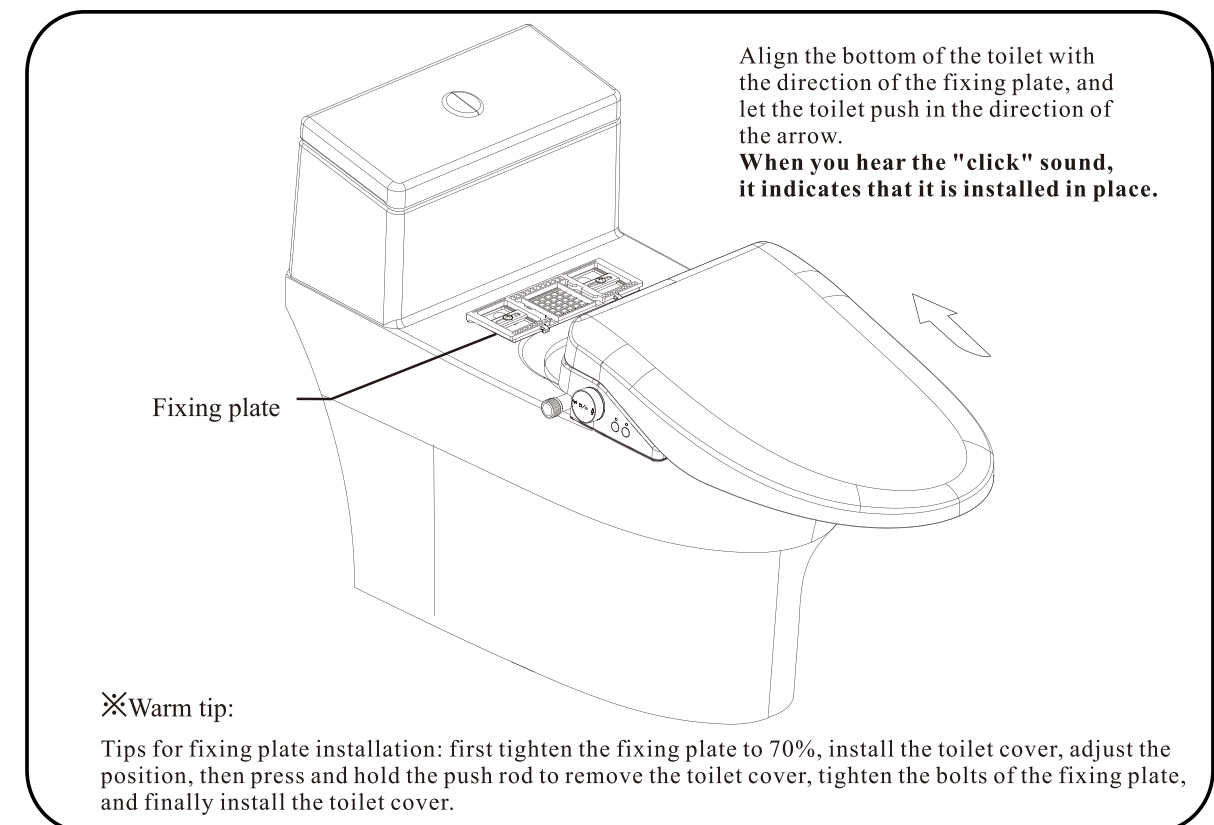
※All ceramic body outline drawings in this manual are for demonstration only.

Product installation

Install the fixing plate



Install the toilet lid

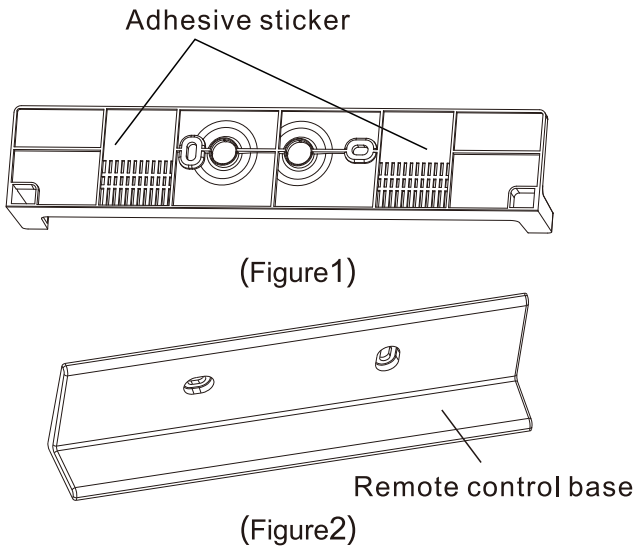


Product installation

Remote control installation

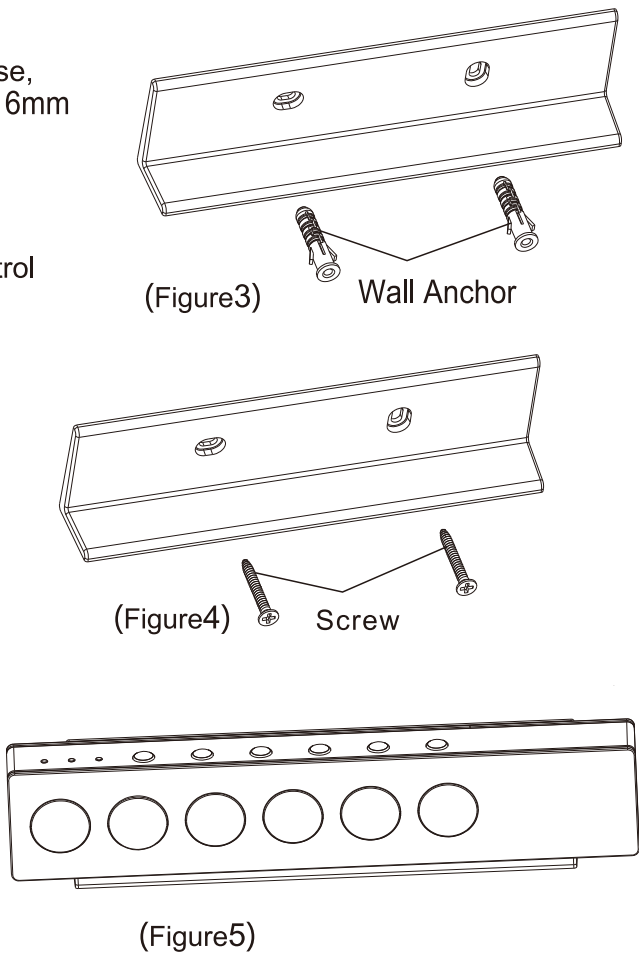
Installation method I

1. Remove the EVA adhesive sticker on the back of the remote control base.(as shown in Figure 1).
2. Stick the remote control base at the chosen position .(as shown in Figure 2).
3. After the base is installed, put the remote control on the base as shown in the figure.(as shown in Figure 5 and Figure 6)



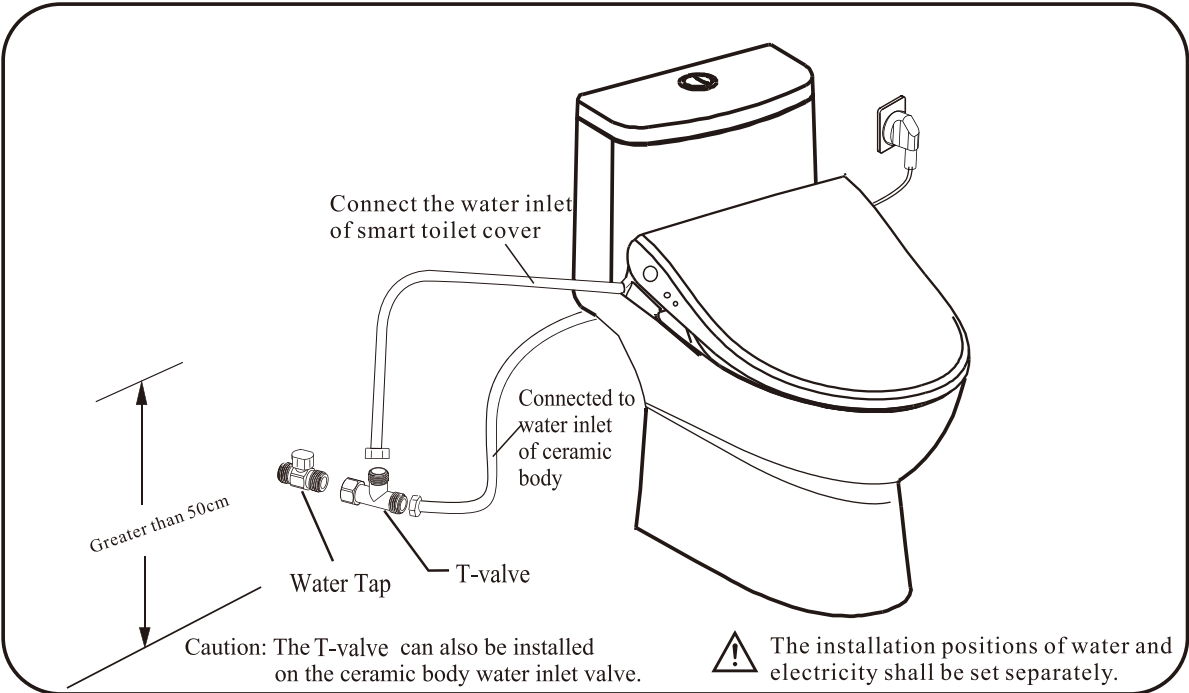
Installation method II

1. Facing the fixing hole of the remote controlbase, drill two expansion pipe holes withdiameter of 6mm on the wall and insert wall anchor.(as shown in Figure 3)
2. Install the remote control base and fix it with screws.(as shown in Figure 4)
3. After the base is installed, put the remote control on the base as shown in the figure.(as shown in Figure 5)



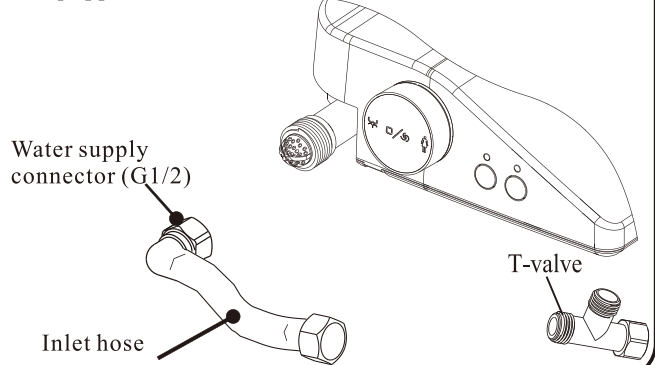
Product installation

Power on and water supply



Connect the water supply

Connect the external water source with the water inlet with the equipped hose and filter screen.



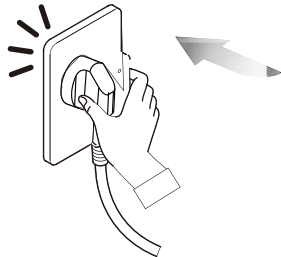
CAUTION

The plug shall be connected to an effectively grounded socket. Otherwise, electric shock may be caused in case of power failure or leakage.



Turn on electricity

1. Install 240V (more than 10A) socket at a position above 50cm from the ground.
2. The socket shall be installed where the water is not easy to splash.
3. Use a grounded socket.
4. Insert the power plug of the product into the socket.



WARNING!

Please connect the power supply according to the product power supply requirements, otherwise it may cause product fault.



■ Confrim before use

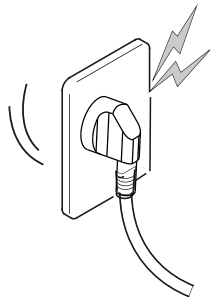
Open Tap

Open the inlet tap to provide water for the whole machine.

Confirmation and commissioning

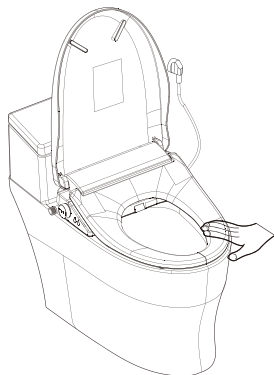
1. Check power supply.

- 1.For a grounded, cord connected product rated 10A or less and intended for use on a nominal (240Va.c.) supply circuit.
- 2.The socket shall be installed where the water is not easy to splash.
- 3.Use a grounded socket.
- 4.Insert the power plug of the product into the socket.



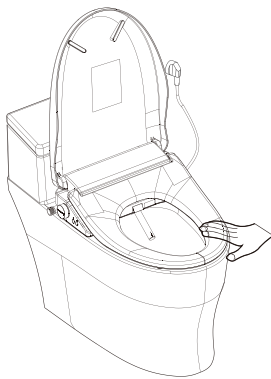
2. Human-body seating sensor

In the area shown in the figure. The system function can be enabled only when the system senses that someone is seated.



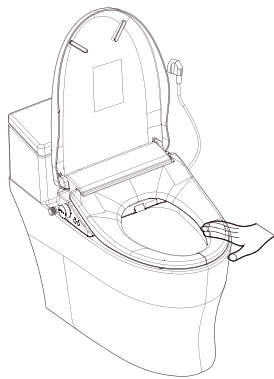
3. Check basic functions

When the human body seating sensor is on, press the " " or " " function on the quick panel to start the corresponding function.



4. Check the drying function

When the human body is seated in the conduction state, press the " " function on the quick panel to start the corresponding function.



Operation is subject to the following two conditions:

- 1) this device may not cause harmful interference,
- 2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

The device has been evaluated to meet general RF exposure requirement.

■ How to use

Side Controls

Control Knob

Turn backward to start a Rear Wash.

Turn forward to start Feminine Wash.

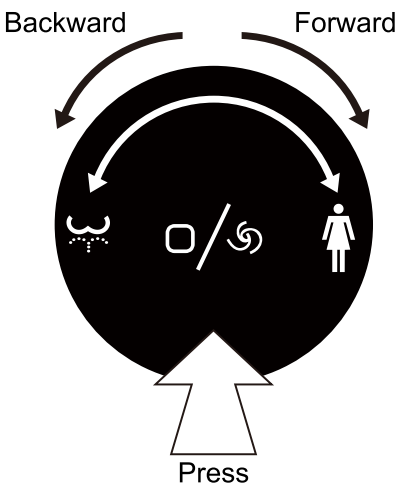
Long press (2 seconds) to start Laxative Wash.

Once a wash has started:

Turn knob forward to increase pressure and back - ward to reduce pressure.

Press in on Knob to stop Wash.

When stopped, press Knob to start Dry.



Water Temperature Button

Short press the button to switch the water temperature to level 1, level 2, level 3, off, and cycle in turn.

Long press during wash to switch nozzle from oscillation to stationary and back.



Water Temp



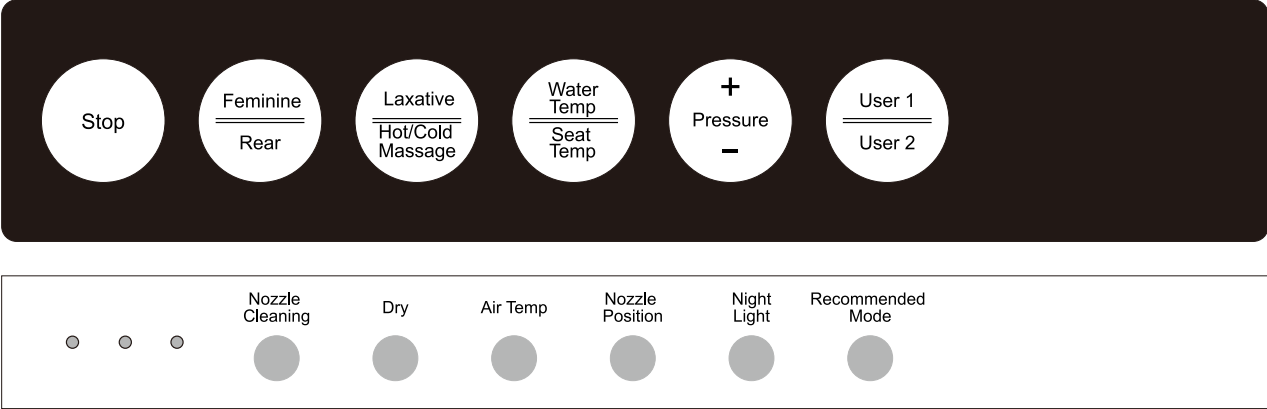
Seat Temp

Seat Temperature Button

Short press to switch the seat temperature to level 1, level 2, level 3, off, and cycle in turn.

How to use

How to use the control remote



■ Stop	Press the stop button to end the running function such as "Rear " , "Feminine " , "Dry " .
■ Rear	When body sensor detects someone in sitting position , and press the Rear button in stop or other modes, it will start the washing function after a beep, and stop after 90 seconds. If the person leaves the seat ring during the function is running, the function will be stopped.
■ Feminine	When body sensor detects someone in sitting position and press the Feminine button in stop or other modes, it will start the washing function after a beep, and stop after 90 seconds. If the person leaves the seat ring during the function is running, the function will be stopped.
■ Laxative	When body sensor detects someone in sitting position and press the Laxative button in stop or other modes, it will start the washing function after a beep, and stop after 90 seconds. If the person leaves the seat ring during the function is running, the function will be stopped.
■ Dry	When body sensor detects someone in sitting position and press the Dry button in stop or other modes, it will start the drying function after a beep, and stop after 3 minutes. If the person leaves the seat ring during the function is running, the function will be stopped.
■ Water temperature	Press the water temperature button to increase the water temperature in the "rear " and " feminine " modes. It has three levels and stand-by mode. 3 level is the highest and stand-by mode means all the indicated lights are off.
■ Air temperature	Press the Air temperature button to change the air outlet temperature in the " dry " mode. The outlet air temperature has 3 levels and stand-by mode. 3 level is the highest and stand-by mode means all the indicated lights are off.
■ Seat temperature	Press the seat temperature button to change the temperature of the seat ring. The seat ring temperature has 3 levels and stand-by mode. Level 3 is the highest and stand-by mode means all the indicated lights are off.
■ Favourite mode	Press the recommended mode to use the preset setting.
■ Nozzle cleaning	Press the nozzle cleaning button, and the nozzle will come out. Then the cleaning hole will spray water to clean the nozzle for 10 seconds. Press stop button to stop it when it is running.
■ Night light	Turn on or turn off the decorative light of the control knob.
■ Code matching	Press and hold the “ Feminine ” button on remote control for 3 seconds, and the three indicators on the remote control will flash red. At the same time, the machine is powered on, and the buzzer will make a long beep to indicate that the code is successfully paired. Otherwise, repeat the above actions again.
■ Nozzle Positon	Press the Nozzle Positon button to change the water position
■ Pressure	Press the Pressure button to change the water pressure
■ H/C Massage	When the “rear”or”feminine”function is started,press the”Hot/Cold Massage” button to start or stop this massage function. When this function is running the water temperature changes alternately from 30℃ to38℃.

Function description

Some models without this function

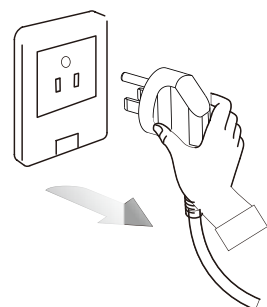
Function	Name	Description
Basic Function	Rear Wash	Buttock wash
	Feminine Wash	Special wash for women
	Laxative Wash	Special wash for Constipation
	Warm Air Drying	Blow warm air to dry people’s hip
	Water Pressure	Adjust the water volume and pressure
	Nozzle position	Adjust the washing position
	Oscillating	Moving the nozzle back and forth while washing
Convenient Function	Water Temperature	Adjust the water temperature
	Seat Temperature	Adjust the seat temperature
	Wind Temperature	Adjust the air temperature
	Remote	Convenient to use all function by a remote
	Status Display	The decorative light of the knob glows white when no one is seated, red in rear wash function, blue in Feminine function, and flashes red when a fault occurs
Care Function	Seat Heating	Ideal in winter climate
	Soft Close	The damping device is used to close lid smoothly and quietly.
	Decorative Light	For night use
Safety Function	Overheating Protection	Thermal fuse to prevent the water temperature from being too high
	Leakage Protection	Leakage protection devices to prevent accidents
	Anti-scald System	After sitting for 15 minutes, the seat temperature will be automatically adjusted to level 1.
Secondary Function	Control Knob	The knobs and buttons on the side of the toilet lid can be used when the remote control fails
Clean Function	Troubleshooting	Sense faults
	Nozzle self-cleaning	The nozzle will be cleaned by strong water pressure before and after use
	Nozzle cleaning	Clean the nozzle

Cleaning procedure

Product Cleaning

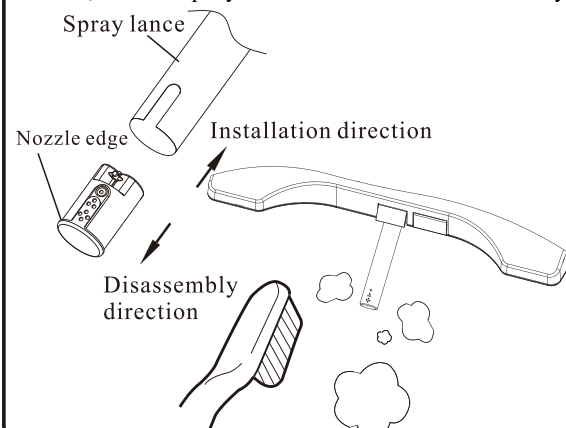
1. Power cut

Unplug the power plug before cleaning the product body.



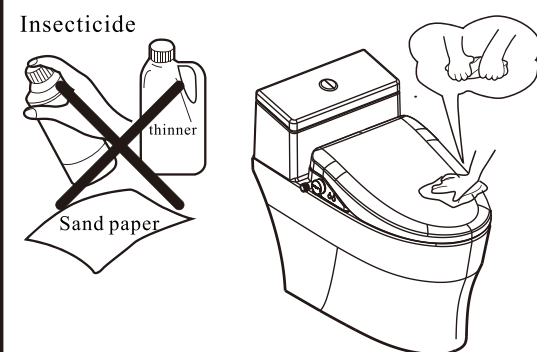
2. Nozzle Cleaning

Press the "nozzle cleaning" button on the panel of the remote control, and the nozzle will automatically come out to facilitate the user to clean. Use a soft cloth or soft bristled toothbrush to dip into the kitchen and wipe the nozzle with detergent. You can also remove the nozzle for cleaning. The method is holding the spray lance in one hand (not shaking) and pull out the spray nozzle with the other hand, and the spray nozzle will be taken out. After cleaning, it can be installed back. Finally, press the "stop" button, and the spray lance will return automatically.



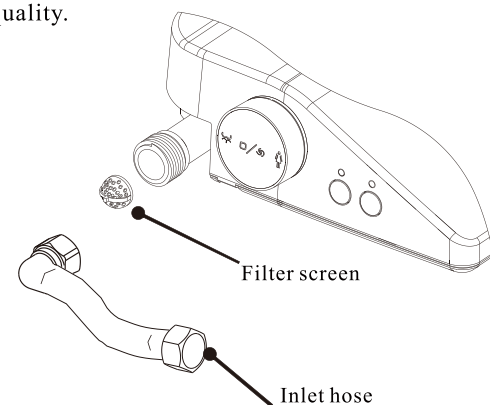
3. Clean the external parts of the product

Clean the product with a soft cloth and neutral detergent. Do not use hydrogen chloride cleaner, thinner, benzene, sandpaper, polishing machine, perfume and insecticide and other cleaning products.



4. Clean the filter screen

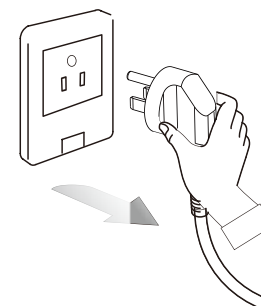
When users feel that the water flow is less than normal during use, they can clean both ends of the filter screen with a brush. The product must be completely separated from the water supply hose during cleaning. If the product is connected to an external filter, please replace it regularly according to the water quality.



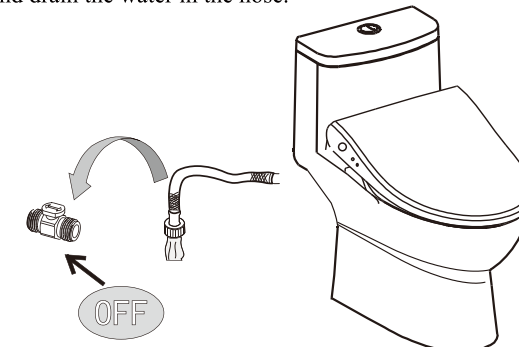
Not use for extended period

Drain and cut off the power supply

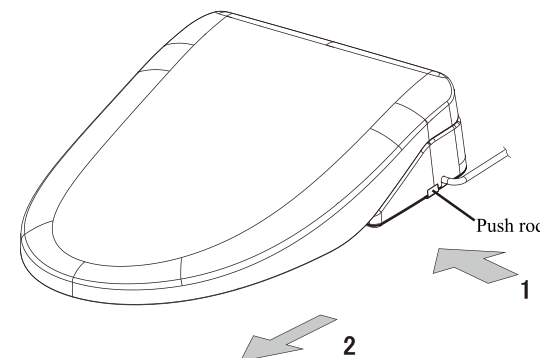
1. Pull the plug out.



2. Close the valve to stop supplying water to the system. Remove the water inlet hose from the water inlet valve and drain the water in the hose.



2. Press and hold the Lock-in button in the direction of arrow 1, and then horizontally remove the toilet in the opposite direction of the water tank (arrow 2).



CAUTION

When using the product again, please confirm and test run (refer to the part Product Installation).



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Trouble shooting guide

If you think there is a fault, please read the following items first and take measures. If the fault cannot be solved, please contact your retailer or our customer service center.

※Please unplug the power cord before maintenance.

⚠ CAUTION

! Important

※ When the power cord is damaged, it shall be replaced by the manufacturer, after-sales service center or professional personnel (with qualification certificate) to avoid safety accidents.
※ In case of water leakage, first rotate the handle of the inlet valve clockwise, close the valve and stop water supply.

close the valve

● Please confirm the following precautions before maintenance

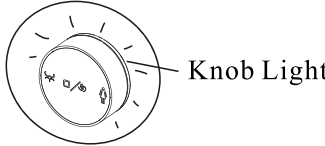
Fault Problem	Checking	Solution
Power		
Function non-responding	● Is there power outage? Is there power in the power socket? ● Is the main power turned on?	● Please wait until power is restored. Please turn on the power socket. ● Please turn on the main power.
Rear wash/Female wash/Pulse wash		
No water	● Is water cut off? ● Is water valve closed? ● Did you not touch the sensing area?	● Please wait for water. ● Please open the water valve. ● Please sit on the sensing area.
Water pressure is decreasing	● Is the warm water switch off or the water pressure setting is low?	● Turn up the water pressure by control knob or remote control.
Water temperature is low	● Is the warm water switch off or the water temperature setting is low?	● Adjust the water temperature by control button or remote control
Stop spraying water after 90s of washing	● Auto stop function. Not a fault unit	● Use the washing functions again

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Trouble shooting guide

Fault Problem	Checking	Solution
Water stop during washing	The sensor does not detect human body	Adjust sitting position to make sure you sit on the body sensor.
Seated sensing are of the sear ring		
It activates the washing or deodorizing function without being seated.	● Has the seat been splashed with water?	● Please wipe the water off with dry towel; ● Please take the wet towel away.
Seat heating		
Seat temperature is low	● Is the warm seat switch off or the seat temperature setting is low? ● Is it in ECO mode?	● Adjust the seat temperature by control button or remote control; ● Please wait for 5 mins after seated. or turn off eco mode.
Remote control		
Remote control not responding	● Is the battery on the remote control depleted? ● Is the battery installed incorrectly? ● The sensor does not detect human body	● Replacement battery. ● Please install the battery correctly. ● Adjust sitting position to make sure you sit on the body sensor

Trouble shooting guide

Fault Problem	Checking	Solution	
Deodorization			
Deodorization is not activated	• The sensor does not detect human body	• Adjust sitting position to make sure you sit on the body sensor	
Warm air drying			
Air temperature is low	• Is the air temp. setting low?	• Adjust the air temp. by remote control.	
Function stops during drying	• Normally it stops after 3 mins of drying	• Use this function again.	
		• Adjust sitting position to make sure sitting on the sensing area	
Air drying is not activated	• The sensor does not detect human body	• Adjust sitting position to make sure you sit on the body sensor	
Others			
No water from nozzle	• Is the water valve fully open? • Is the water valve filter blocked? • Water pressure too low when sharing water with bathroom.	• Open the water valve	
Water pipe connection leaking	• Is the the connecting pipe not tightened or cross threaded?	• Tighten it or replace the hose.	
If there is any abnormal situation other than the above table, please contact the seller.			
Troubleshooting 			
Alert	Knob light alert	Buzzer	Fault description
Seat temp. sensor alert	• Flash red once	1 beep	• Sensor open or short circuit will alarm and stop seat heating
Air temp. sensor alert	• Flash red twice	1 beep	• Sensor open or short circuit will alarm and stop air drying
Water temperature sensor alarm	• Flash red three	1 beep	• The outlet water temperature is greater than 45 °C. (After 3 subsequent alarms, it returns to normal if there is no abnormality)

WARNING

- Do not disassemble, repair or refit the product by yourself.
- May cause electric shock, fire or failure.



Technical information

Model	BS35-S
Technical parameters	
Rated power	220V-240V 50Hz-60Hz
Rated power	1050W (The inlet water temperature is 15 °C, the outlet water temperature is at the maximum level, the water pressure is 0.2MPa, the water pressure is at the maximum level, and 30 seconds before the Rear wash operation).
Power line length	1. 2m
Warm water heating mode	Instant heating
Water temperature	The temperature adjustment range is about 30 °C ~ 39 °C
Safety device	Flow monitoring sensor, water temperature sensor, bimeta temperature control switch, temperature fuse.
Air temperature	Adjustable temperature range (room temperature~55°C)
Heated Dryer power	260W
Seat ring surface temperature	Adjustable temperature range (room temperature~40°C)
Heated seat power	40W
Waterproof level	IPX4
Water supply pressure	0.15MPa-0.75MPa
Supply water temperature	1-35°C
Environment temperature	1-35°C
Product size	L505xW375xH112mm
Product weight	4.0kg

The bar codes on our products and outer boxes are only for internal use, not for other purposes.

We reserve the right to change specifications without prior notice.