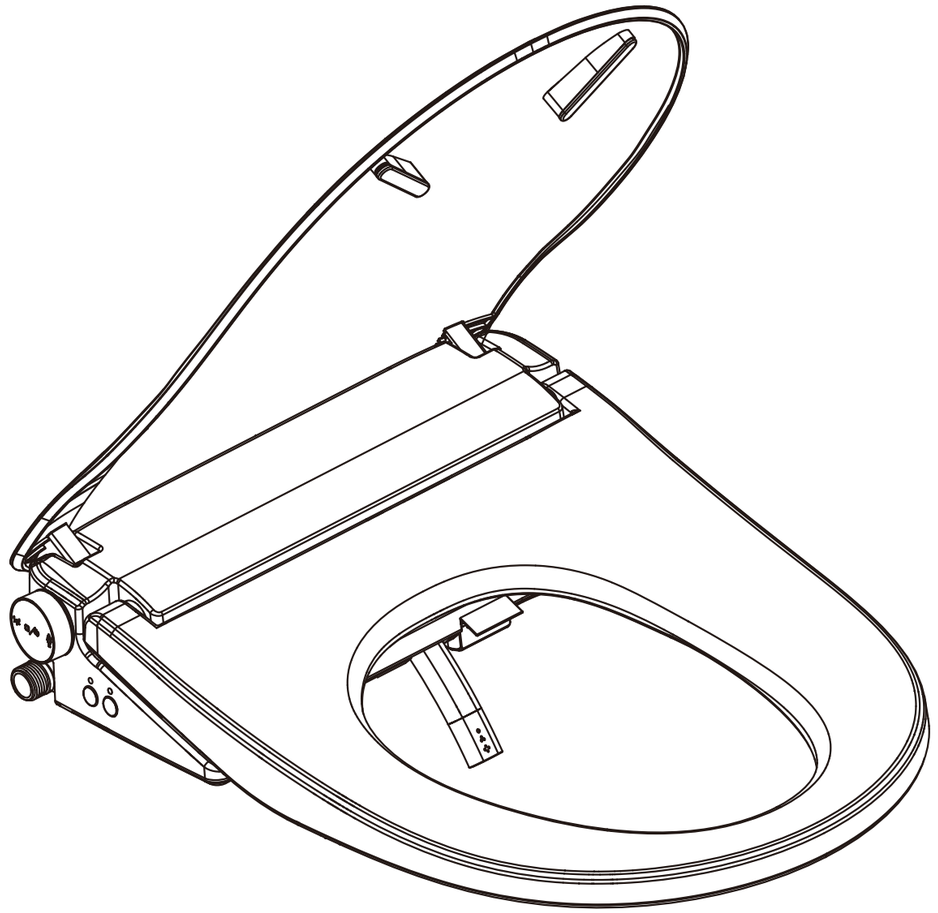
Smart Toilet Bidet Instruction Manual

Please read this manual carefully
before use and keep it properly

Model: BS36-L



Correct specifications depend on the actual model.
All specifications are subject to change without prior notice.

Content

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Before starting installation work, read the manual carefully
If you encounter any problems in installation or performance, please be sure to contact us.
Our contact information is on the bottom page of the manual.
There is a guarantee in this manual, so please keep it properly and take it out for reading when necessary

Product Features

Please confirm the model you purchased first, and then check the corresponding function.
The model and specification can be found on the nameplate at the rear of the machine.
◯indicates that the function is available and the blank indicates that no such function.

Functions \ Models		BS36-L
Basic functions	Seat heating	◯
	Water heating	◯
	Rear/feminine Wash	◯
	Air drying	◯
Additional functions	Auto lid open/close	◯
	Soft close	◯
	Auto flushing	
	Remote Control	◯
	Oscillating	◯
	Hot/Cold Massage	◯
	Laxative	◯
	Antibacterial seat	◯

Safety precautions

In order to prevent hazards and property losses caused by users and others, please read the safety precautions in detail to use this product correctly

The following information is related to safety, please pay special attention!

- The logo and its meaning are described below

⚠ Warning	If you ignore this sign and misoperate, you may cause serious injury or death.
⚠ Caution	If this sign is ignored and mis-operated, personal injury or financial loss may be caused.

Sign	Description
	This sign means: Enforce obedience.
	This sign means: Prohibit
	This sign means: No disassembly or refit
	This sign means: Keep dry
	This sign means: No touching with wet hands.
	This sign means: Ground Connection.
	This sign means: No high temperature or flammable objects.

WARNING

Do not splash the product with water.



May cause fire or electric shock.



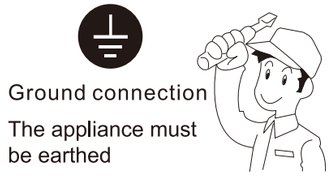
※Reminder:
Any person with physical and /or intellectual disability should be accompanied by special personnel when using this product.
This product must be connected with cold water supply (water inlet temperature is 1-40℃), otherwise it may burn or machine failure.

WARNING

If you ignore this sign and operate incorrectly, it may cause danger!

Check whether the power socket is grounded.

- This product must be well grounded and can only be connected to the special 240V~,50 Hz, 10A circuit with grounding fault short circuit or grounding leakage protector.



Remove the dust on the plug and completely insert the plug into the socket.

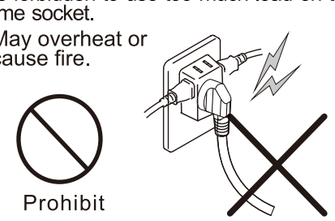
- Pull out the plug and clean it with a dry cloth.



It is only suitable for AC voltage of 240V~ (50Hz).

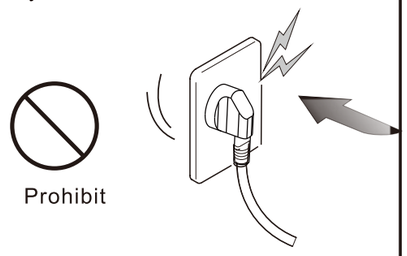
It is forbidden to use too much load on the same socket.

- May overheat or cause fire.



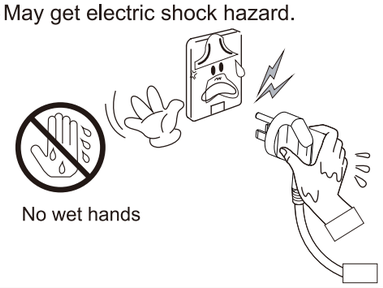
Do not use loose sockets.

- May cause fire or electric shock.



Do not plug/unplug the power plug when your hands are wet.

- May get electric shock hazard.



Do not pour water or detergent on the body or power plug.

- May cause fire or electric shock.



WARNING

If you ignore this sign and operate incorrectly, it may cause danger!

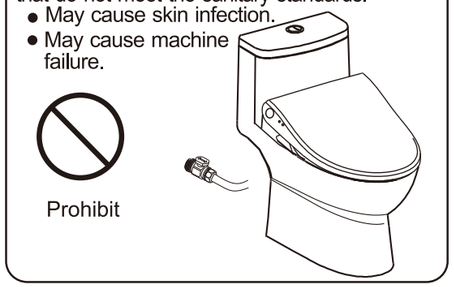
Do not pull the power plug or power cord at will.

- May cause fire or electric shock.



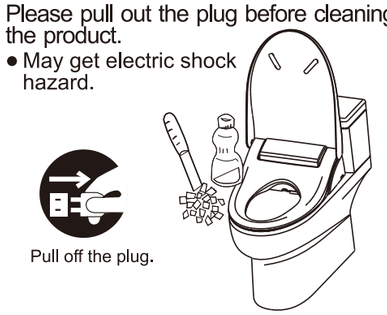
Ensure that the product uses tap water, and do not use other water sources other than tap water that do not meet the sanitary standards.

- May cause skin infection.
- May cause machine failure.



Please pull out the plug before cleaning the product.

- May get electric shock hazard.



Do not disassemble or refit the product by yourself.

- May cause fire or electric shock.



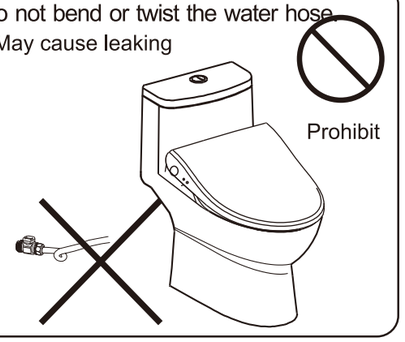
Do not put high temperature and inflammables near the product.

- May cause fire.



Do not bend or twist the water hose.

- May cause leaking



WARNING

If you ignore this sign and operate incorrectly, it may cause danger!

Do not place heavy objects on the seat ring or cover.
- May damage the product.



Do not use the following items to clean this product. Benzene, paint thinner, decontamination powder, nylon brush, etc.
- May damage the product.

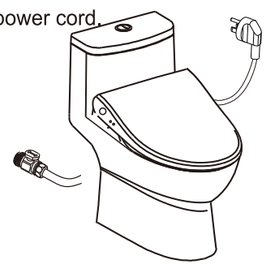


Do not close the seat cover and seat ring with force.
- May damage the product.



When replacing the power cord, observe the following:
- If the power cord is damaged, contact the retail store where you purchased this product or the nearby customer service center.
- Only authorized technicians can replace the power cord.

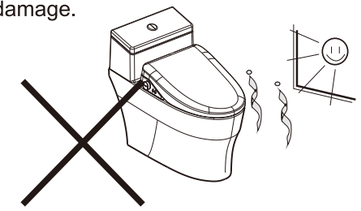




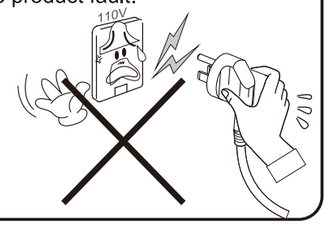
WARNING

Please follow the following guidelines

Do not expose the product to direct sunlight.
- May causes discoloration, plastic corrosion and damage.



Do not use DC or AC power supply with voltage not 240V~.
- May cause product fault.



When using the product, make sure you don't lean against the cover.
- The cover may be damaged.



Do not pour urine on any part of the product



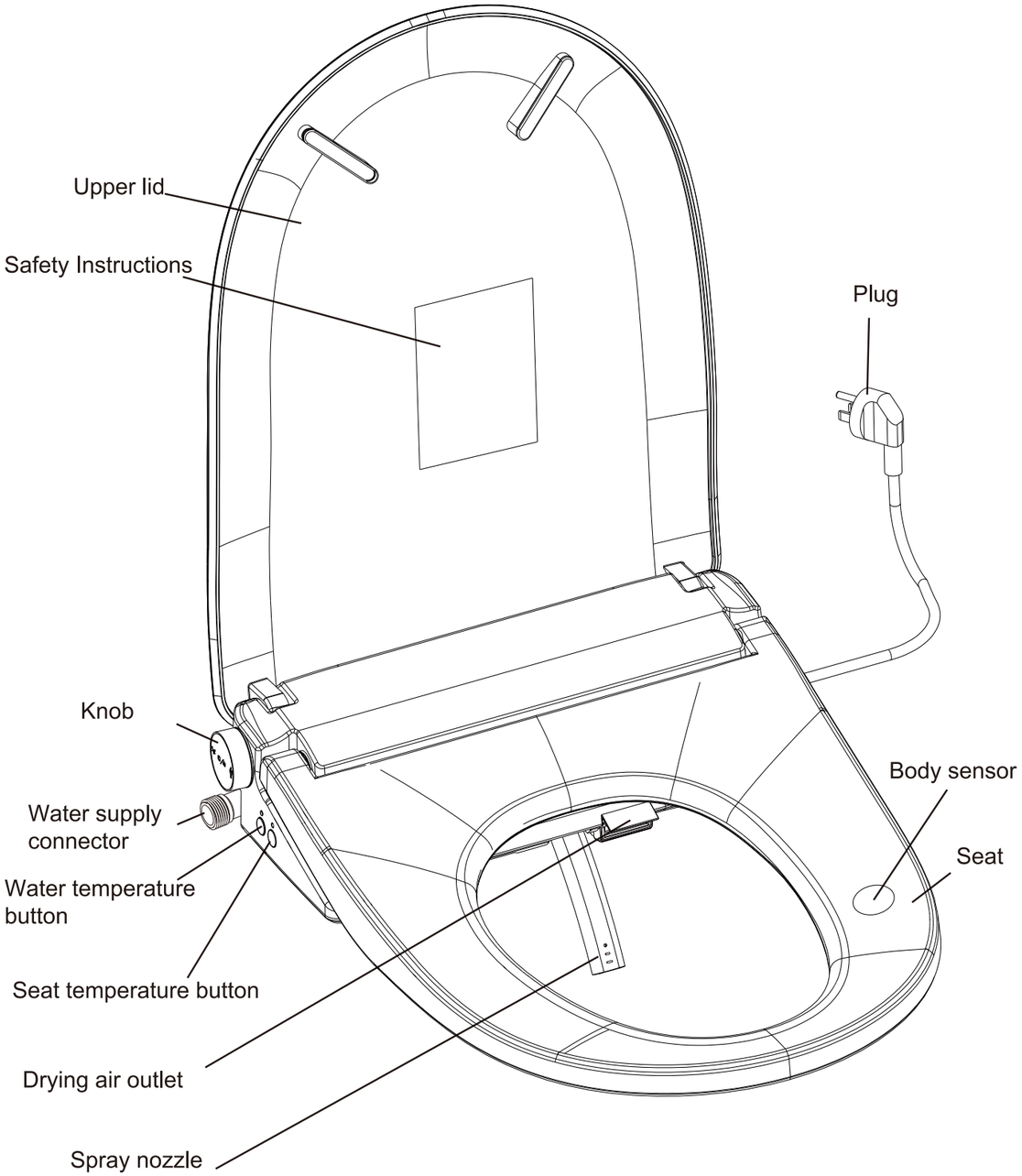
Installation can only be conducted by a licensed plumber subject to the requirements of the applicable regulatory authority, the National Construction Code Volume Three -Plumbing Code of Australia, associated reference standards as applicable at the time and WMTS-051:2021, AS/NZS 3500.1: 2021.

Electrical connection must be suitable following local electrical codes, to be conducted by qualified technicians (e.g. specific application of bathroom safety would require Sockets fitted with Residual Current Detectors in appropriate ratings). 3-pole grounding structure must be grounded. Only connect to the socket of local wiring rules a circuit breaker with suitable ratings.

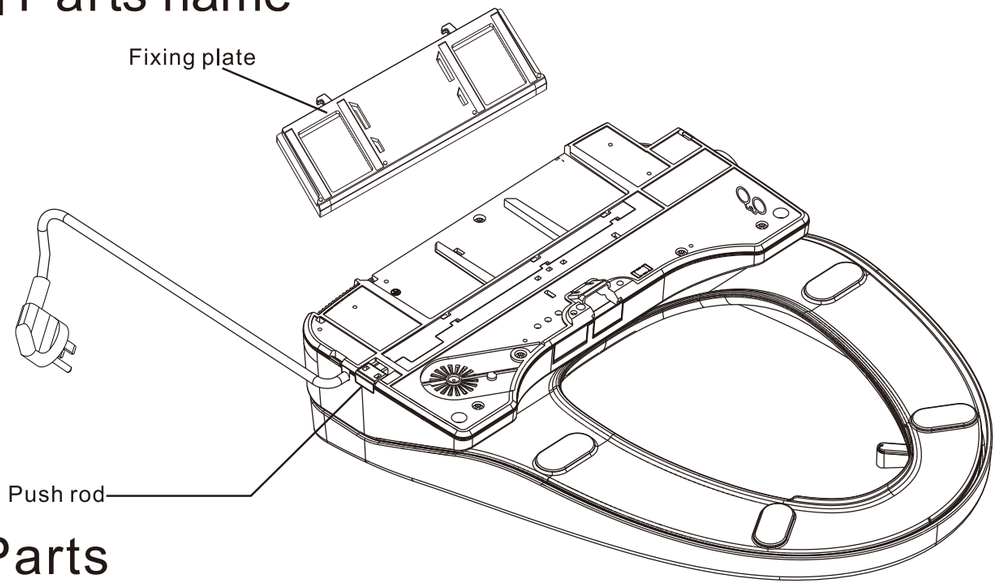
WARNING: THIS DOUCHE SEAT MUST BE INSTALLED WITH APPROPRIATE BACKFLOW CONFORMING TO THE NATIONAL CONSTRUCTION CODE VOLUME THREE. THIS DOUCHE SEAT IS SUPPLIED WITH A HIGH HAZARD BACKFLOW DEVICE OF AVB COMPLING WITH AS/NZS 2845.1: 2022.

WARNING: Electrical connection must be suitable following local electrical codes, to be conducted by qualified technicians or consult with the qualified retailer for details if unclear (e.g. specific application of bathroom safety would require Sockets fitted with Residual Current Detectors in appropriate ratings).

Parts name



Parts name



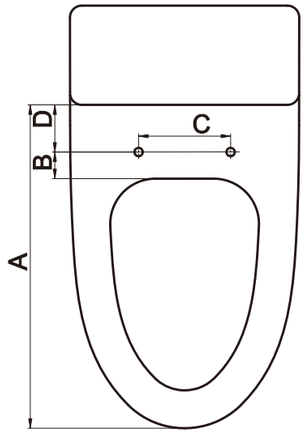
Parts

NO.	Name	Quantity	Sketch	Remark
1	Bidet Seat	1pcs		
2	Accessories Fixing plate	1pcs		
	Adjust Block	2pcs		
	Expansion bolt	2pcs		
3	T-Valve	1pcs	Sealing ring	
	Water Hose	1pcs		
4	User's manual	1pcs		
5	Installation cardboard	1pcs		

NO.	Name	Quantity	Sketch	Remark
6	Remote control	1pcs		
	Fixing plate	1pcs		
	Wall anchor	2pcs		
	Screw	2pcs		

Product installation

Size requirements of adapter cover



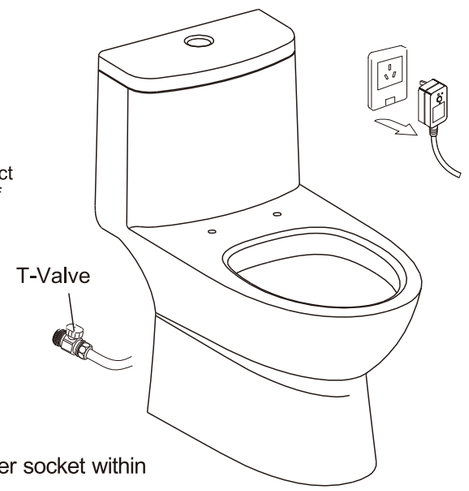
A. Distance from water tank to the front of toilet: 505-535mm.
B. Distance from mounting holes to the back edge of toilet bowl: ≤70mm.
C. Spacing between two mounting holes: 118-182mm.
D. Distance from mounting hole to water tank: ＞30mm.

Preparation before installation

Before installing the smart toilet cover:

1. Remove the existing toilet cover and close the water supply system of the toilet cover.
2. Press the flush button to release the pressure from the water supply pipe.
3. Place a container under the inlet valve to fill the excess water.
4. Close the water inlet angle valve and disconnect the connection between the water inlet valve of the toilet cover and the water supply pipe.

Caution: When determining the outlet position of the circuit, it is necessary to follow the local standards.



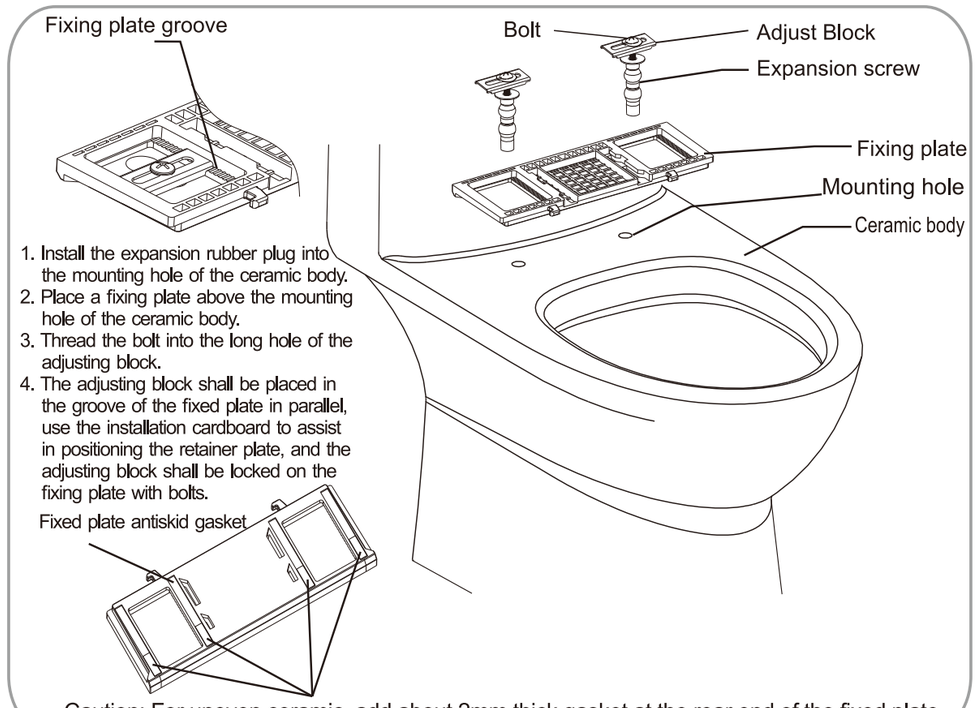
Install circuit outlet:

1. Before installation, please reserve a power socket within about 1m on the right side of the toilet.
2. It is recommended to use waterproof socket instead of extension cord connection products.

※All ceramic body outline drawings in this manual are for demonstration only.

Product installation

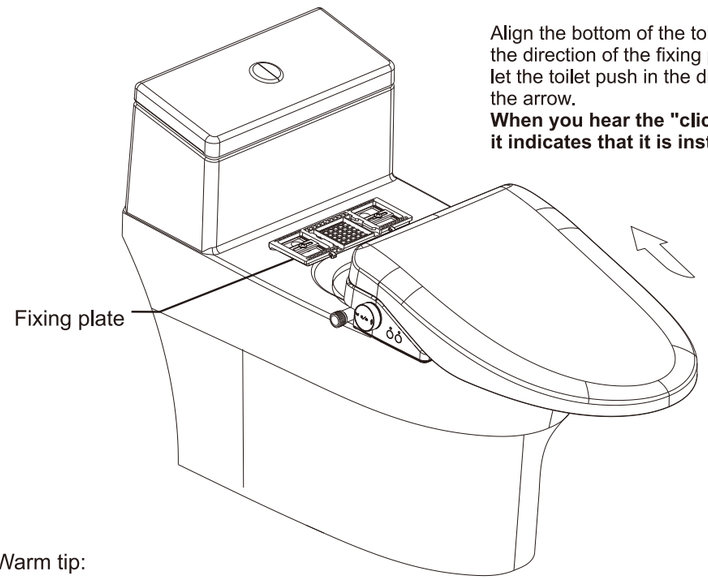
Install the fixing plate



1. Install the expansion rubber plug into the mounting hole of the ceramic body.
2. Place a fixing plate above the mounting hole of the ceramic body.
3. Thread the bolt into the long hole of the adjusting block.
4. The adjusting block shall be placed in the groove of the fixed plate in parallel, use the installation cardboard to assist in positioning the retainer plate, and the adjusting block shall be locked on the fixing plate with bolts.

Caution: For uneven ceramic, add about 2mm thick gasket at the rear end of the fixed plate.

Install the toilet lid



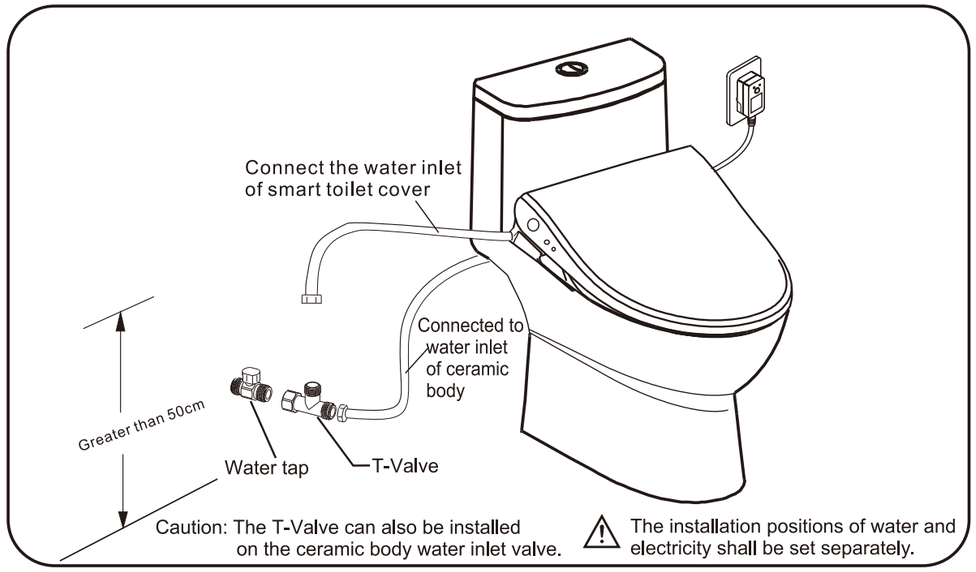
Align the bottom of the toilet with the direction of the fixing plate, and let the toilet push in the direction of the arrow.
When you hear the "click" sound, it indicates that it is installed in place.

※Warm tip:

Tips for fixing plate installation: first tighten the fixing plate to 70%, install the toilet cover, adjust the position, then press and hold the push rod to remove the toilet cover, tighten the bolts of the fixing plate, and finally install the toilet cover.

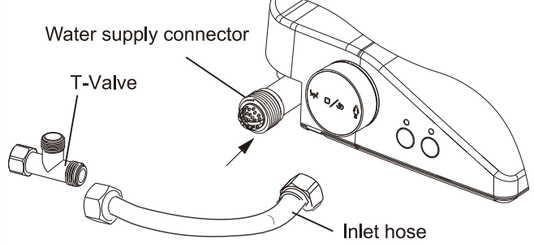
Product installation

Power on and water supply



Connect the water supply

Connect the external water source with the water inlet with the equipped hose and filter screen.

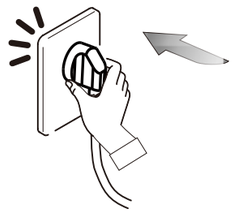


CAUTION

The plug shall be connected to an effectively grounded socket.
Otherwise, it may cause electric shock, power failure and/or product fault

Turn on electricity

1. For a grounded, cord connected product rated 10A or less and intended for use on a nominal (220-240Va.c.) supply circuit.
2. The socket shall be installed where the water is not easy to splash.
3. Use a grounded socket.
4. Insert the power plug of the product into the socket.



WARNING!

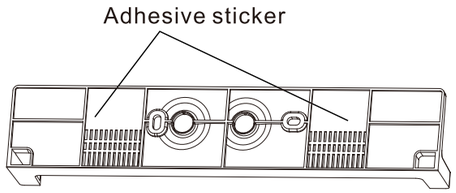
Please connect the power supply according to the product power supply requirements, otherwise it may cause product fault.

Product installation

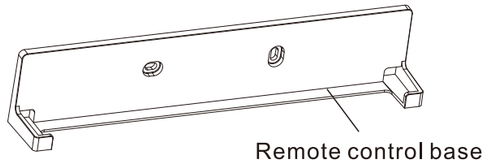
Remote control installation

Installation method I

1. Remove the EVA adhesive sticker on the back of the remote control base.(as shown in Figure 1).
2. Stick the remote control base at the chosen position. (as shown in Figure 2).
3. After the base is installed, put the remote control on the base as shown in the figure.(as shown in Figure 5 and Figure 6)



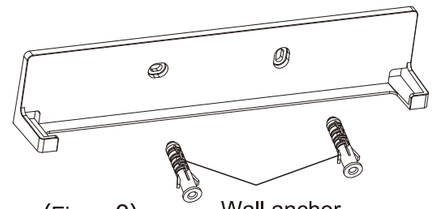
(Figure1)



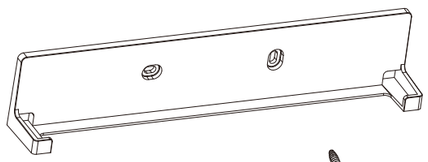
(Figure2)

Installation method II

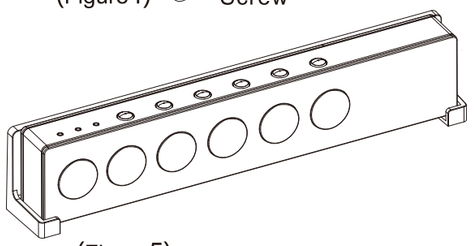
1. Facing the fixing hole of the remote controlbase, drill two expansion pipe holes withdiameter of 6mm on the wall and insert the wall anchor. (as shown in Figure 3)
2. Install the remote control base and fix it with screws.(as shown in Figure 4)
3. After the base is installed, put the remote control on the base as shown in the figure. (as shown in Figure 5)



(Figure3)



(Figure4)



(Figure5)

Confirm before use

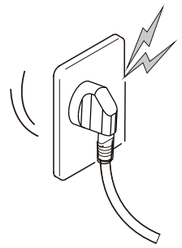
Open water tap

Open the water tap to provide water for the whole machine.

Confirmation and commissioning

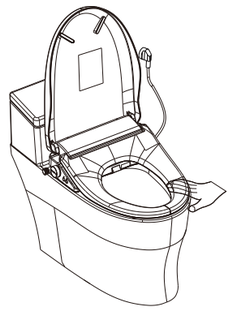
1. Check power supply.

Confirm that the power plug is plugged in tightly and the indicator light on the plug is on, indicating that the system has been powered on. If the indicator light is not on, you can press the "reset" button on the plug to power on. After power on, you can hear the "tick" sound of the system buzzer.



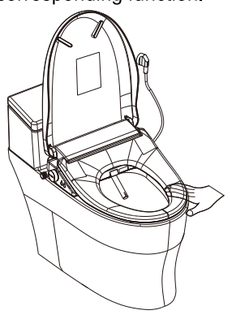
2. Human-body seating sensor

In the area shown in the figure,the system function can be enabled only when the system senses that someone is seated.



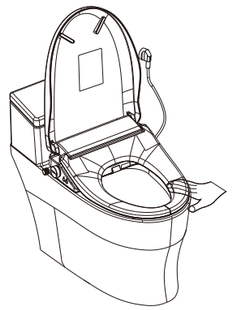
3. Check basic functions

When the human body seating sensing is on, press the " " or " " function on the quick panel to start the corresponding function.



4. Check the drying function

When the human body is seated in the conduction state, press the " " function on the quick panel to start the corresponding function.

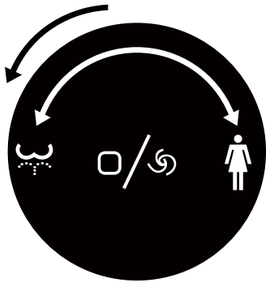


This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
1) this device may not cause harmful interference, and
2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.
The device has been evaluated to meet general RF exposure requirement.

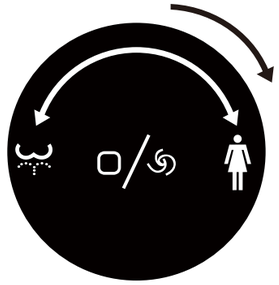
How to use

Quick use of knob



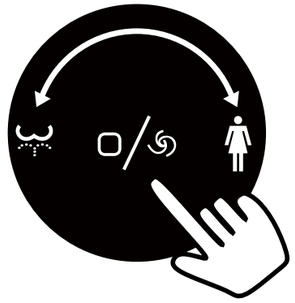
Seated

Turn backward to start rear wash function, and turn again to reduce water pressure.



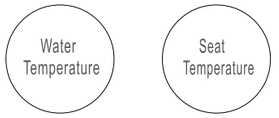
Seated

Turn forward to start the female wash function, and turn again to increase the water pressure.



Seated

Long press for 2 seconds to get into Enema Wash, rotate again to adjust water pressure.
In non washing state: Press once to start the drying mode.
In washing state, press once to stop the current mode, and press again to start the drying mode.



How to use the button

1. Water temperature button: Short press the button to switch the water temperature to level1, level2, level3, off, and cycle in turn.
   Long press the button to switch the nozzle moving or fixed cleaning state when using the rear wash/female wash function.
2. Seat temperature button: Short press the button to switch the seat temperature to level1, level2, level3, off, and cycle in turn.
   Long press the button to switch the nozzle possition to level1, level2, level3, level2, level1, and cycle in turn when using the rear wash/female wash function.

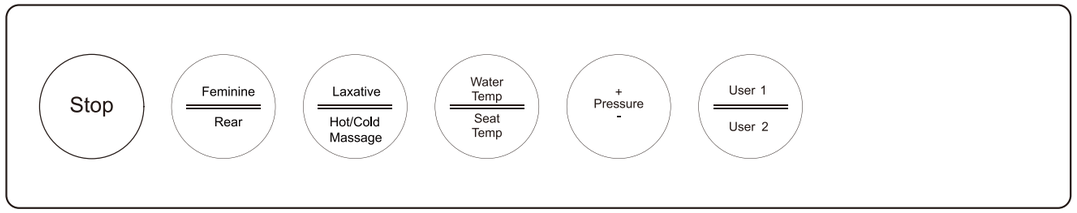
How to use

Function	Name	Description
Basic Function	Rear Wash	Buttock wash
	Feminine Wash	Special wash for women
	Laxative Wash	Special wash for Constipation
	Warm Air Drying	Blow warm air to dry
	Water Pressure	Adjust the water volume and pressure
	Nozzle position	Adjust the washing position
	Oscillating	Moving the nozzle back and forth while washing
Convenient Function	Water Temperature	Adjust the water temperature
	Seat Temperature	Adjust the seat temperature
	Air Temperature	Adjust the air temperature
	Remote	Convenient to use all function by a remote
	Status Indication Light	The decorative light of the knob glows white when no one is seated red in rear wash functionblue in feminine wash function.and flashes red when a fault occurs
Care Function	Seat Heating	Ideal in water climate
	Soft close	The damping device is used to close lid smoothly and quietly
	Decorative Light	For night use
Care Function	Seat Heating	Make people not feel cold
	Deodorization	Keep the air in the toilet fresh.Automatically turn on when seated and turn offafter 10 seconds when seat is empty
Safety Function	Overheating Protection	Thermal fuse to prevent the water temperature and seat temperature from being too high
	Leakage Protection	Leakage protection devices to prevent accidents
	Anti-scald System	After sitting for 15 minutesthe seat temperature will be automatically adjusted to level 1.
Secondary	Control Knob	The knobs and buttons on the side of the toilet lid can be Function used when the remote control fails
	Manual Flushing	Manual flushing during power outages
Clean Function	Troubleshooting	Sense faults
	Nozzle self-cleaning	The nozzle will be cleaned by strong water pressure before and after use
	Nozzle cleaning	Clean the nozzle

How to use

How to use the control remote

The function of the remote controller shall be subject to the actual object.
Remote for Model FT-SCEBD1800046PS



How to use

■ Stop	● Press the stop button to end the running function such as "rear ", "feminine", "drying" and "laxative". Long press for 2 seconds to turn on/off of beeping sound.
■ Feminine Wash	● When body sensor detects in sitting position, press the Feminine button, the feminine washing function will be started after a beeping and run for 90 seconds. If user leaves the seat during the function is running, the function will be stopped. Default to moving washing press again to turn into fixing position washing.
■ Rear Wash	● When body sensor detects in sitting position, press the Rear button, the rear washing function will be started after a beeping and run for 90 seconds. If user leaves the seat during the function is running, the function will be stopped. Default to moving washing press again to turn into fixing position washing.
■ Laxative Wash	● When body sensor detects in sitting position, press the Laxative button, the feminine washing function will be started after a beeping and run for 90 seconds. If user leaves the seat during the function is running, the function will be stopped.
■ Hot/Cold Massage	● When the "rear wash" or "feminine wash" function is started, press the 'Hot/Cold Massage' button to start or stop this massage function, and the water temperature changes alternately at 32-38 ℃.
■ Water Temperature	● Press the water temperature button to increase the water temperature in the "rear wash" and "feminine wash" modes. It has three levels and stand-by mode. 3 level is the highest and stand-by mode means all the indicated lights are off.
■ Seat Temperature	● Press the seat temperature button to change the temperature of the seat . The seat temperature has 3 levels and off mode. Level 3 is the highest and off mode means all the indicated lights are off.
■ Water Pressure	● Press the water pressure button to change the water pressure of "rear wash" and "feminine wash" modes. The water pressure has three levels.
■ User mode 1	● Press the user mode 1 button for 2 seconds to memorize the current water temperature, air temperature, seat temperature, nozzle position and water pressure. Press the user mode 1 button to use the memory setting.

How to use

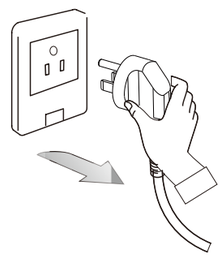
■ User mode 2	● Press the user mode 2 button for 2 seconds to memorize the current water temperature, air temperature, seat temperature, nozzle position and water pressure. Press the user mode 2 button to use the memory setting.
■ Nozzle Cleaning	● Press the nozzle cleaning button, and the nozzle will come out. Then the cleaning hole will spray water to clean the nozzle for 10 seconds. Press stop button to stop it when it is running.
■ Air Drying	● When the user is sitting on the seat, press the Dry button, the air drying function will be started after a beeping and run for 3 minutes. If the user leaves the seat during the function is running, the function will be stopped.
■ Air Temperature	● Press the air temperature button to change the air outlet temperature in "air drying" mode. The outlet air temperature has 3 levels and off mode. level 3 is the highest and off mode means all the indicated lights are off.
■ Nozzle Position	● Press the nozzle position button to move the nozzle forward in the "rear wash" and "feminine wash" modes. It has three levels from 1 to 3 indicated lights on. Each time you press it, the nozzle moves forward for one level, and then returns to level 1 after level 3.
■ Night light	● Turn on or turn off the decorative light of the control knob.
■ Lid Open/close	● Press the lid open/close button to open the toilet lid, and then press the button again to close it. Press for 3s to start or stop the auto lid open/close function.
■ Code Matching	● Press and hold the “Feminine” button on remote control for 3 seconds, and the three indicators on the remote control will flash red. At the same time, the machine is powered on, and the buzzer will make a long beeping to indicate that the code is successfully paired. Otherwise, repeat the above actions again.

Cleaning procedure

Product Cleaning

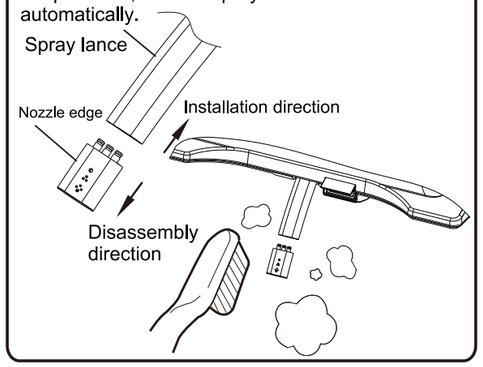
1. Power cut

Unplug the power plug before cleaning the product body.



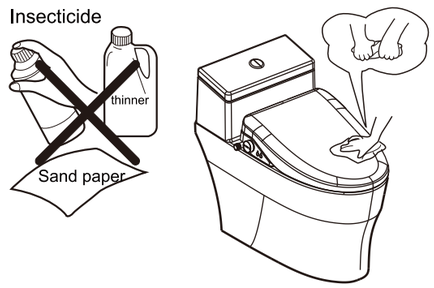
2. Nozzle Cleaning

Press the "nozzle cleaning" button on the panel of the remote control, and the nozzle will automatically come out to facilitate the user to clean. Use a soft cloth or soft bristled toothbrush to dip into the kitchen and wipe the nozzle with detergent. You can also remove the nozzle for cleaning. The method is holding the spray lance in one hand (not shaking) and pull out the spray nozzle with the other hand, and the spray nozzle will be taken out. After cleaning, it can be installed back. Finally, press the "stop" button, and the spray lance will return automatically.



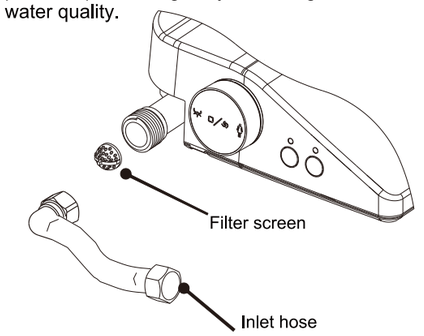
3. Clean the external parts of the product

Clean the product with a soft cloth and neutral detergent. Do not use hydrogen chloride cleaner, thinner, benzene, sandpaper, polishing machine, perfume and insecticide and other cleaning products.



4. Clean the filter screen

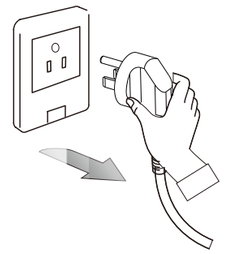
When users feel that the water flow is less than normal during use, they can clean both ends of the filter screen with a brush. The product must be completely separated from the water supply hose during cleaning.
If the product is connected to an external filter, please replace it regularly according to the water quality.



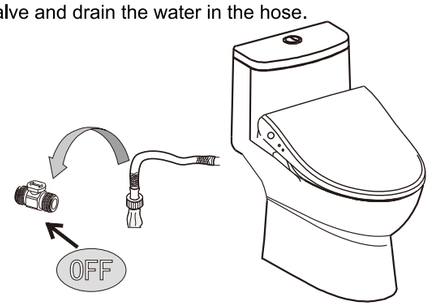
Not use for extended period

Drain and cut off the power supply

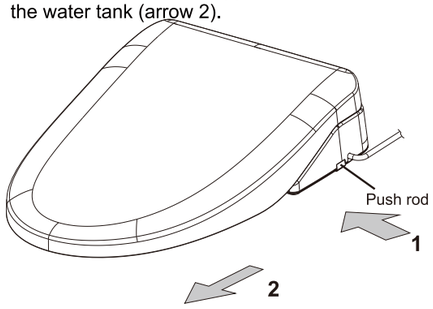
1. Pull the plug out.



2. Close the valve to stop supplying water to the system. Remove the water inlet hose from the water inlet valve and drain the water in the hose.



2. Press and hold the Lock-in button in the direction of arrow 1, and then horizontally remove the toilet in the opposite direction of the water tank (arrow 2).



CAUTION

When using the product again, please confirm and test run (refer to the part Product Installation).

Trouble shooting guide

If you think there is a fault, please read the following items first and take measures. If the fault cannot be solved, please contact your retailer or our customer service center.

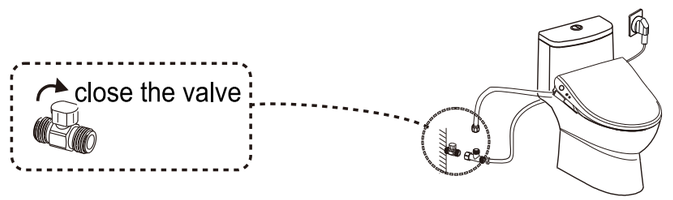
※Please unplug the power cord before maintenance.

⚠CAUTION

※ When the power cord is damaged, it shall be replaced by the manufacturer, after-sales service center or professional personnel (with qualification certificate) to avoid safety accidents.

※ In case of water leakage, first rotate the handle of the inlet valve clockwise, close the valve and stop water supply.

! Important



● Please confirm the following precautions before maintenance

Fault Problem	Checking	Solution
Power		
Function non-responding	● Is there power outrage? Is there power in the power socket? ● Is the main power turned on?	● Please wait until power is restored. Please turn on the power socket. ● Please turn on the main power.
Rear wash/Female wash/Enema wash		
No water	● Is water cut off? ● Is water valve closed? ● Did you not touch the sensing area?	● Please wait for water. ● Please open the water valve. ● Please sit on the sensing area.
Water pressure is decreasing	● Is the warm water switch off or the water pressure setting is low? ● Is the filter or external filter clogged?	● Turn up the water pressure by control knob or remote control. ● Clean the filter; Change the external filter regularly
Water temperature is low	● Is the warm water switch off or the water temperature setting is low?	● Adjust the water temperature by control button or remote control
Stop spraying water after 90s of washing	● Auto stop function. Not a fault unit	● Use the washing functions again

Trouble shooting guide

Fault Problem	Checking	Solution
Water stop during washing	● The sensor does not detect human body.	Adjust sitting position to make sure you seat on the body sensor.
Seat Sensor		
It activates the washing without being seated.	● Has the seat been splashed with water?	● Please wipe the water off with dry towel; ● Please take the wet towel away.
Seat heating		
Seat temperature is low	● Is the warm seat switch off or the seat temperature setting is low?	● Adjust the seat temperature by control button or remote control;
Remote control		
Remote control not responding	● Is the battery on the remote control depleted? ● Is the battery installed incorrectly? ● The sensor does not detect human body.	● Replacement battery. ● Please install the battery correctly. ● Adjust sitting position to make sure you sit on the body sensor

Trouble shooting guide

Fault Problem	Checking	Solution
Warm air drying		
Air temperature is low	● Is the air temp. setting low?	● Adjust the air temp. by remote control.
Function stops during drying	● Normally it stops after 3 mins of drying	● Use this function again. ● Adjust sitting position to make you sit on the body sensor
Air drying is not activated	● The sensor does not detect hunab body.	● Adjust sitting position to make you sit on the body sensor
Others		
No water from nozzle	● Is the water valve fully open? ● Is the water valve filter blocked? ● Water pressure too low when sharing water with bathroom.	● Open the water valve ● Clean the filter
Water is dirty	● The external filter is used over 6 months.	● Replace a new filter
Water pipe connection leaking	● Is the nut of the connecting pipe not tightened or cross threaded?	● Tighten it or replace the hose

If there is any abnormal situation other than the above table, please contact the seller.



Troubleshooting

Alert	Knob light alert	Buzzer	Fault description
Seat temp. sensor alert	● Flash red once	1 beep	● Sensor open or short circuit will alarm and stop seat heating
Air temp. sensor alert	● Flash red twice	1 beep	● Sensor open or short circuit will alarm and stop air drying
Water temperature sensor alarm	● Flash red three	1 beep	● The outlet water temperature is greater than 45 ˚C. (After 3 subsequent alarms, it returns to normal if there is no abnormality)

WARNING

● Do not disassemble, repair or refit the product by yourself.

● May cause electric shock, fire or failure.

Technical Information

Technical parameters \ Model	BS36-L
Rated power	220V-240V 50Hz-60Hz
Rated power	1150W (The inlet water temperature is 15 ℃, the outlet water temperature is at the maximum level, the water pressure is 0.2MPa, the water pressure is at the maximum level, and 30 second s before the Rear wash operation).
Power line length	1.2m
Warm water heating mode	Instant heating
Water temperature	The temperature adjustment range is about 30 ℃- 39 ℃
Safety device	Flow monitoring sensor, water temperature sensor, bimeta temperature control control switich, temperat ure fuse.
Air temperature	Adjustable temperature range (room temperature-55℃)
Heated dryer power	200W
Seat ring surface temperature	Adjustable temperature range (room temperature-40℃)
Heated seat power	40W
Applicable water pressure	0.075MPa-0.8MPa
Environment temperature	1-35℃
Product size	L505xW375xH93mm
Product net weight	4.2kg

The bar codes on our products and outer boxes are only for internal use, not for other purposes.