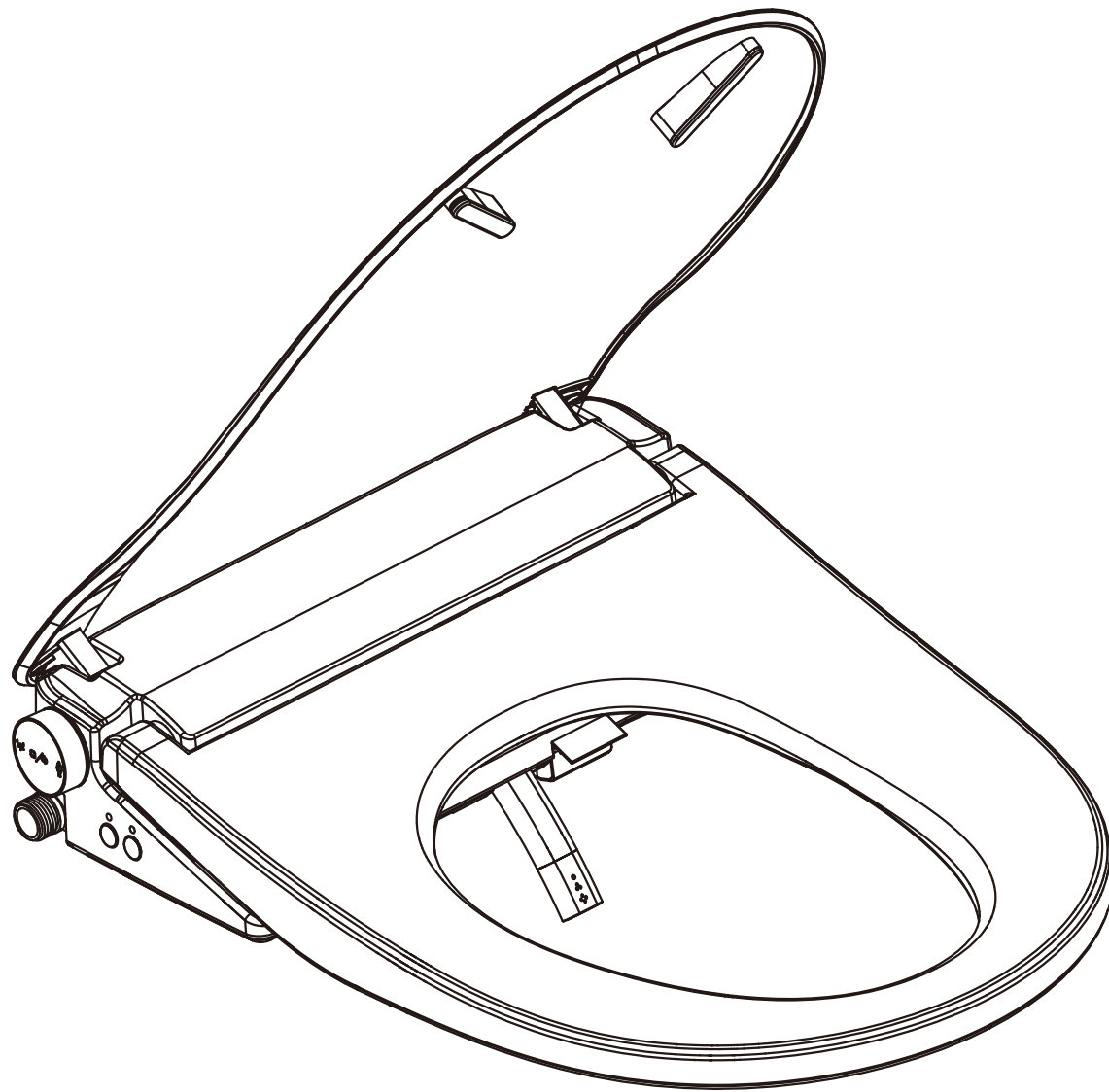


Smart Toilet Bidet Instruction Manual

Please read this manual carefully
before use and keep it properly

Model: **BS36-S**



Content:

Features	3
Safety Precautions	4
Important Safeguards	5-10
Parts	11-12
Installation	13-17
Testing Before Use	18
Operation	19-22
Cleaning	23
Troubleshooting	24
Technical Specifications	25

Features

Please confirm the model you purchased first, and then check the corresponding function.
The model and specification can be found on the nameplate at the rear of the machine.

Model		BS36-S
Functions		
Basic functions	Seat heating	☐
	Water heating	☐
	Rear/Feminine	☐
	Warm air drying	☐
Additional functions	Soft close	☐
	Auto flushing	
	Smart Remote Control	☐
	Moving wash	☐
	Hot/Cold massage	☐
	Laxative	☐
	Antibacterial seat	☐
	Energy saving	☐

Warnings and precautions

- Do not kink water hose
- Do not get the unit wet
- Unplug before cleaning
- Only use natural cleaners on unit
- If extension cord is needed use 14 or 12 gauge
- This unit is only intended for use as described in this manual
- Do not use if the unit is damaged

Safety Precautions

In order to prevent hazards and property losses caused by users and others, please read the safety precautions in detail to use this product correctly.

The following information is related to safety, please pay special attention!

- The logo and its meaning are described below:

 Warning	If you ignore this sign and misoperate, you may cause serious injury or death.
 Caution	If this sign is ignored and mis-operated, personal injury or financial loss may be caused.

Sign	Description
	This sign means: Enforce obedience.
	This sign means: Prohibit
	This sign means: No disassembly or refit
	This sign means: Keep dry
	This sign means: No touching with wet hands.
	This sign means: Ground Connection.
	This sign means: No high temperature or flammable objects.

WARNING

Do not splash the product with water.



May cause fire or electric shock.



※Reminder : Any person with physical and/or intellectual disability should be accompanied by special personnel when using this product.
This product must be connected with cold water supply (water inlet temperature is 1-40 °C), otherwise it may burn or machine failure.

Important Safeguards

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

PLEASE READ ALL INSTRUCTIONS BEFORE USING

GROUNDING INSTRUCTIONS

This product should be grounded. If in the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

DANGER– Improper use of the grounding plug can result in a risk of electric shock.

Check with a qualified electrician or serviceman if the grounding instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

This product is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. Do not modify the plug provided — if it will not fit the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, the connection should be made by qualified service personnel. **CAUTION:** Risk of property damage. If it is necessary to use an extension cord, a single cord may be used provided that the “Type” begins with “SJ” , the cord is a 12 gauge, grounded (12/3), is no longer than 25 feet (7.6 meters), and is plugged into a electrical outlet. Promptly replace an extension cord that exhibits any sign of damage.

DANGER– To reduce the risk of electrocution:

1. Do not use while bathing. It could lead to electric shock.
2. Do not place or store product where it can fall or be pulled into a tub or sink.
3. Do not place in or drop into water or other liquid.
4. Do not reach for a product that has fallen into water. Unplug immediately.

WARNING – To reduce the risk of burns, electrocution, fire, or injury to persons.

1. Close supervision is necessary when this product is used by, on, or near children or invalids.
2. Use this product only for its intended use as described in this manual.

Do not use attachments

not recommended by the manufacturer.

3. Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.

4. Keep the cord away from heated surfaces.

5. Never block the air openings of the product or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and the like.

6. Never use while sleeping or drowsy.

7. Never drop or insert any object into any opening or hose.

8. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.

9. Connect this product to a properly grounded outlet only. See Grounding Instructions.

10. Unplug this product before filling. Fill (reservoir) with water only unless otherwise specified by manufacturer.

Do not overfill (or specify filling instructions).

SAVE THESE INSTRUCTIONS

■ IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE)

WARNING – To reduce the risk of fire, electric shock, or injury:

1. Do not leave Appliance when plugged in. Unplug from outlet when not in use and before servicing.
2. Do not allow to be used as a toy. Close attention is necessary when used by or near children.
3. Use only as described in this manual. Use only manufacturer's recommended attachments.
4. Do not use with damaged cord or plug. If Appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
5. Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run Appliance over cord. Keep cord away from heated surfaces.
6. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
7. Do not handle plug or Appliance with wet hands.
8. Turn off all controls before unplugging.

SAVE THESE INSTRUCTIONS

Please use the new hose assembly included with the product. Do not reuse old inlet hose.

WARNING: IF CONNECTION IS MADE TO A POTABLE WATER SYSTEM, THE SYSTEM SHALL BE PROTECTED AGAINST BACKFLOW

WARNING

If you ignore this sign and operate incorrectly,
it may cause danger!



Check whether the power socket is grounded.

- This product must be well grounded and can only be connected to the special 240V, 50Hz, 10A circuit with grounding fault short circuit or grounding leakage protector.



Ground connection
The appliance must
be earthed.



Remove the dust on the plug and completely
insert the plug into the socket.

- Pull out the plug and clean it with a dry cloth.



Enforce
obedience



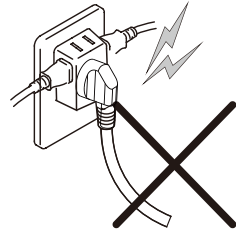
It is only suitable for AC voltage of
240V(50Hz).

It is forbidden to use too much load on the same
socket.

- May overheat or
cause fire.



Prohibit

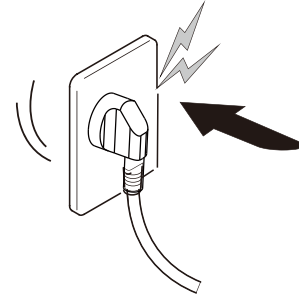


Do not use loose sockets.

- May cause fire or electric shock.



Prohibit

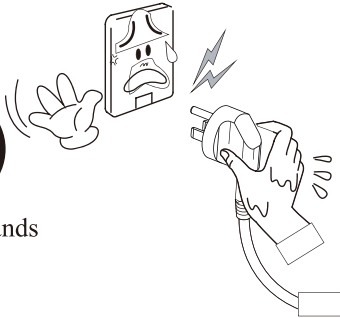


Do not plug/unplug the power plug when
your hands are wet.

- May get electric shock hazard.



No wet hands

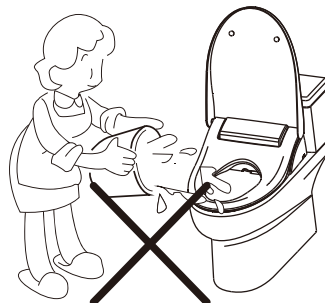


Do not pour water or detergent on the body
or power plug.

- May cause fire or electric shock.



Keep dry



WARNING

If you ignore this sign and operate incorrectly,
it may cause danger!



Do not pull the power plug or power cord at
will.

- May cause fire or electric shock.



Prohibit



Ensure that the product uses tap water, and do
not use other water sources other than tap water
that do not meet the sanitary standards.

- May cause skin infection.
- May cause machine
failure.



Prohibit

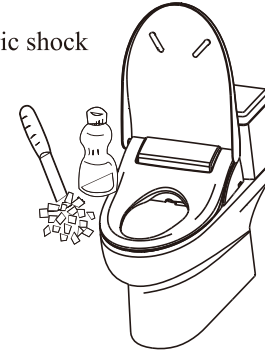


Please pull out the plug before cleaning the
product.

- May get electric shock
hazard.



Pull off the plug.

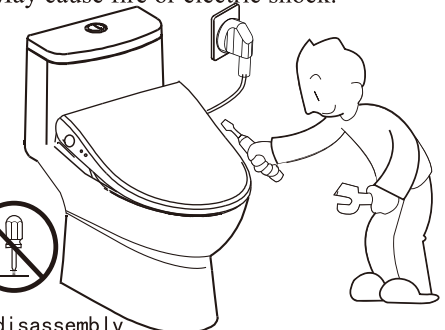


Do not disassemble or refit the product by
yourself.

- May cause fire or electric shock.



No disassembly



Do not put high temperature and
inflammables near the product.

- May cause fire.



No high temperature

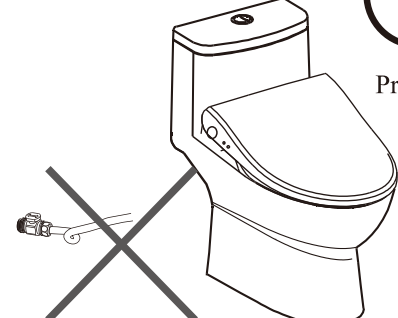


Do not bend or twist the water hose.

- May cause leaking



Prohibit



WARNING

If you ignore this sign and operate incorrectly,
it may cause danger!



Do not place heavy objects on the seat ring or cover.
● May damage the product.



Do not use the following items to clean this product.
Benzene, paint thinner, decontamination powder,
nylon brush, etc.

- May damage the product.



When the cover is open, please do not continue
to force out. Do not close the cover forcefully.

- The product may be
damaged



For models with auto open/close function, please
do not intervene manually during the automatic
opening and closing of the cover.

- The product may be
damaged

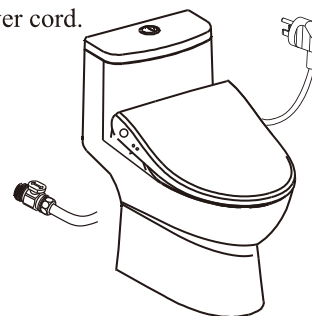


When replacing the power cord, observe the following:

- If the power cord is damaged, contact the retail store where you purchased this product
or the nearby customer service center.
- Only authorized technicians can replace the power cord.



Enforce obedience.

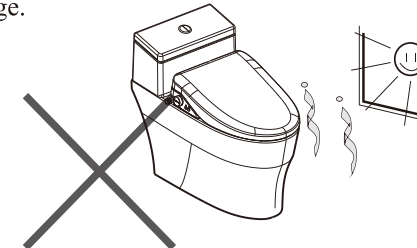


WARNING

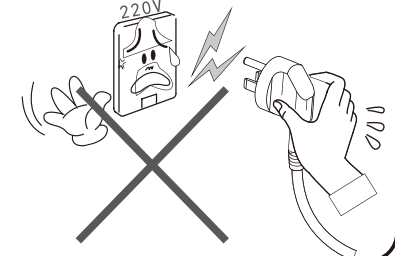
Please follow the following guidelines



Do not expose the product to direct sunlight.
● May causes discoloration, plastic corrosion and
damage.



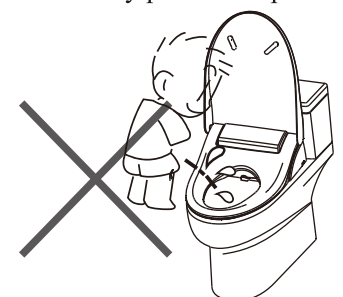
Do not use DC or AC power supply with
voltage not 240V.
● May cause product fault.



When using the product, make sure you don't
lean against the cover.
● The cover may be damaged.



Do not pour urine on any part of the product.



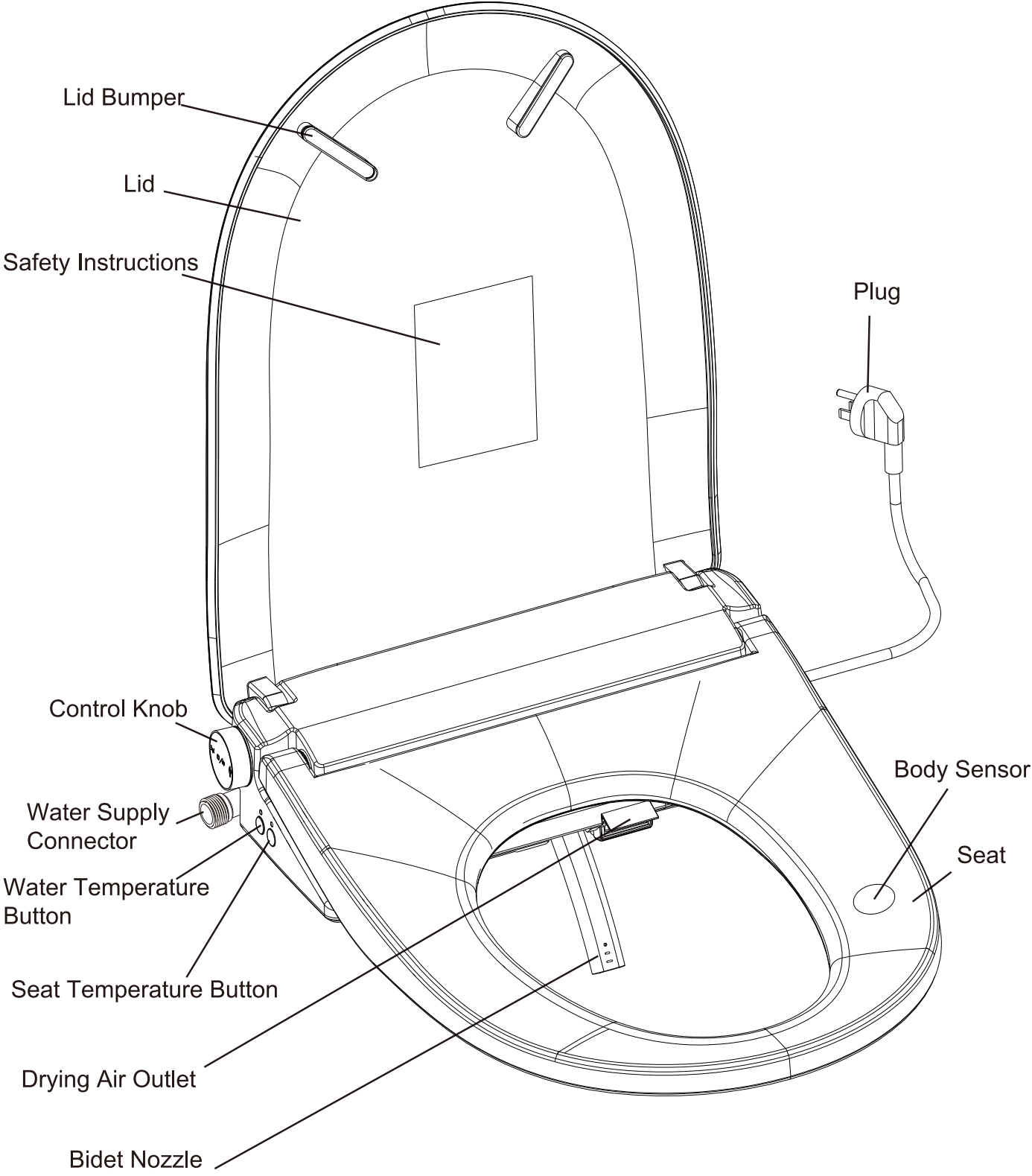
Installation can only be conducted by a licensed plumber subject to the requirements
of the applicable regulatory authority, the National Construction Code Volume Three -Plumbing
Code of Australia, associated reference standards as applicable at the time and
WMTS-051:2021, AS/NZS 3500.1: 2021.

Electrical connection must be suitable following local electrical codes, to be conducted by
qualified technicians (e.g. specific application of bathroom safety would require Sockets fitted
with Residual Current Detectors in appropriate ratings). 3-pole grounding structure must be
grounded. Only connect to the socket of local wiring rules a circuit breaker with suitable ratings.

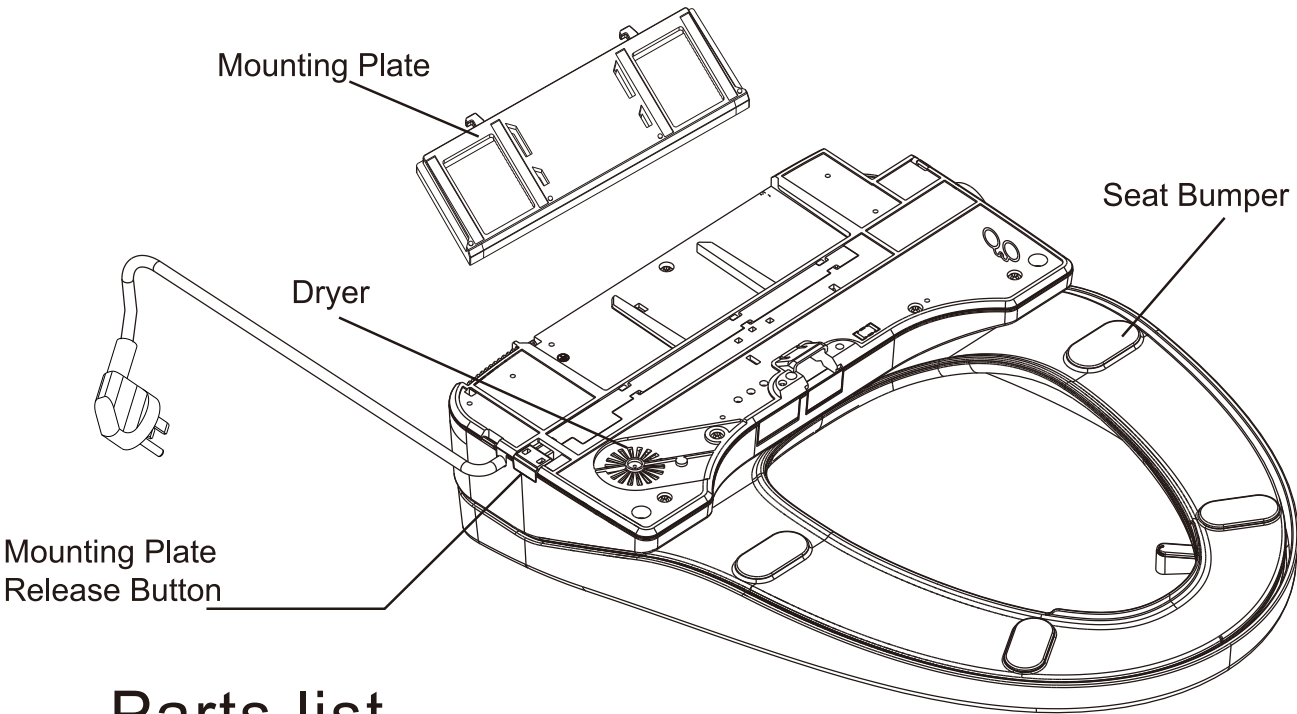
WARNING: THIS DOUCHE SEAT MUST BE INSTALLED WITH APPROPRIATE
BACKFLOW CONFORMING TO THE NATIONAL CONSTRUCTION CODE VOLUME
THREE. THIS DOUCHE SEAT IS SUPPLIED WITH A HIGH HAZARD BACKFLOW
DEVICE OF AVB COMPLING WITH AS/NZS 2845.1: 2022.

WARNING: Electrical connection must be suitable following local electrical codes, to be
conducted by qualified technicians or consult with the qualified retailer for details if unclear
(e.g. specific application of bathroom safety would require Sockets fitted with Residual
Current Detectors in appropriate ratings).

Parts



Parts

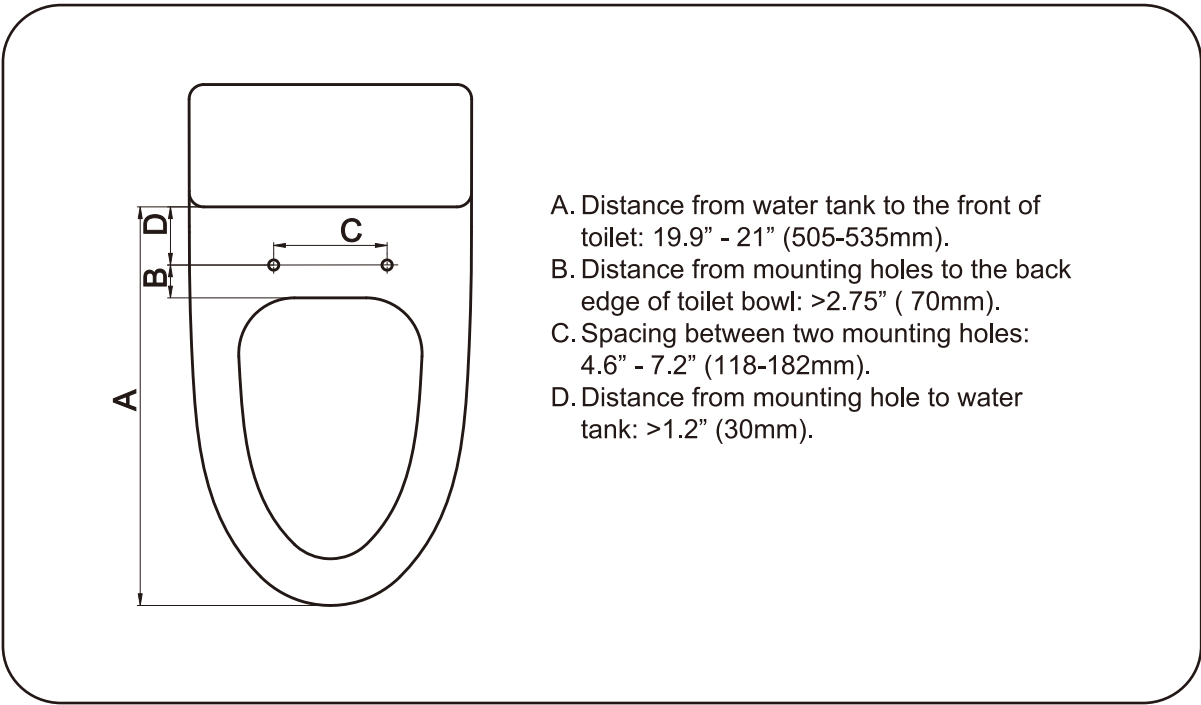


Parts list

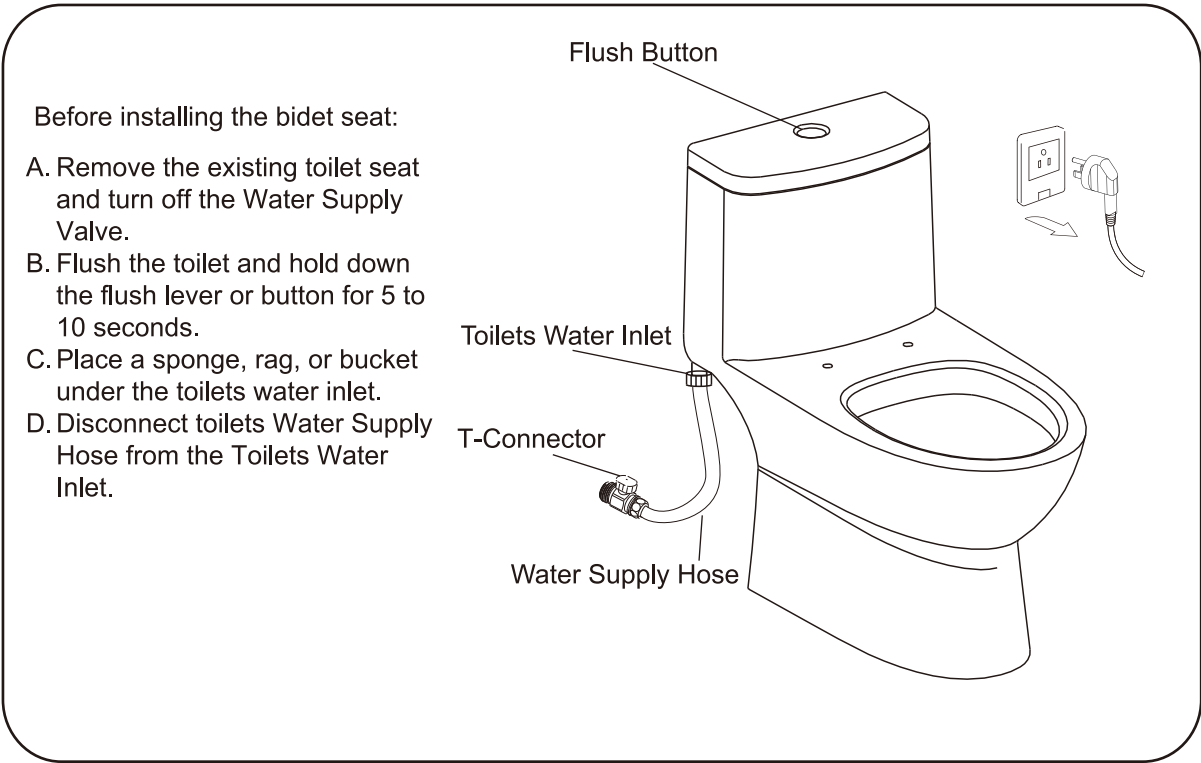
NO.	Name	Quantity	Sketch	NO.	Name	Quantity	Sketch
1	Bidet Seat	1pcs		6	Remote Control	1pcs	
2	Mounting Plate	1pcs			Remote Mounting Bracket	2pcs	
	Locking Bracket	2pcs			Expansion Tube	2pcs	
	Top Mounting Bolts	2sets	Bolt Rubber Sleeve		Wall Screw	2pcs	
3	T-Connector	1pcs	Rubber O Ring				
	Supply Hose	1pcs					
4	Owners Manual	1pcs					
5	Cardboard Installation Guide	1pcs					

Installation

Size requirements of bidet seat

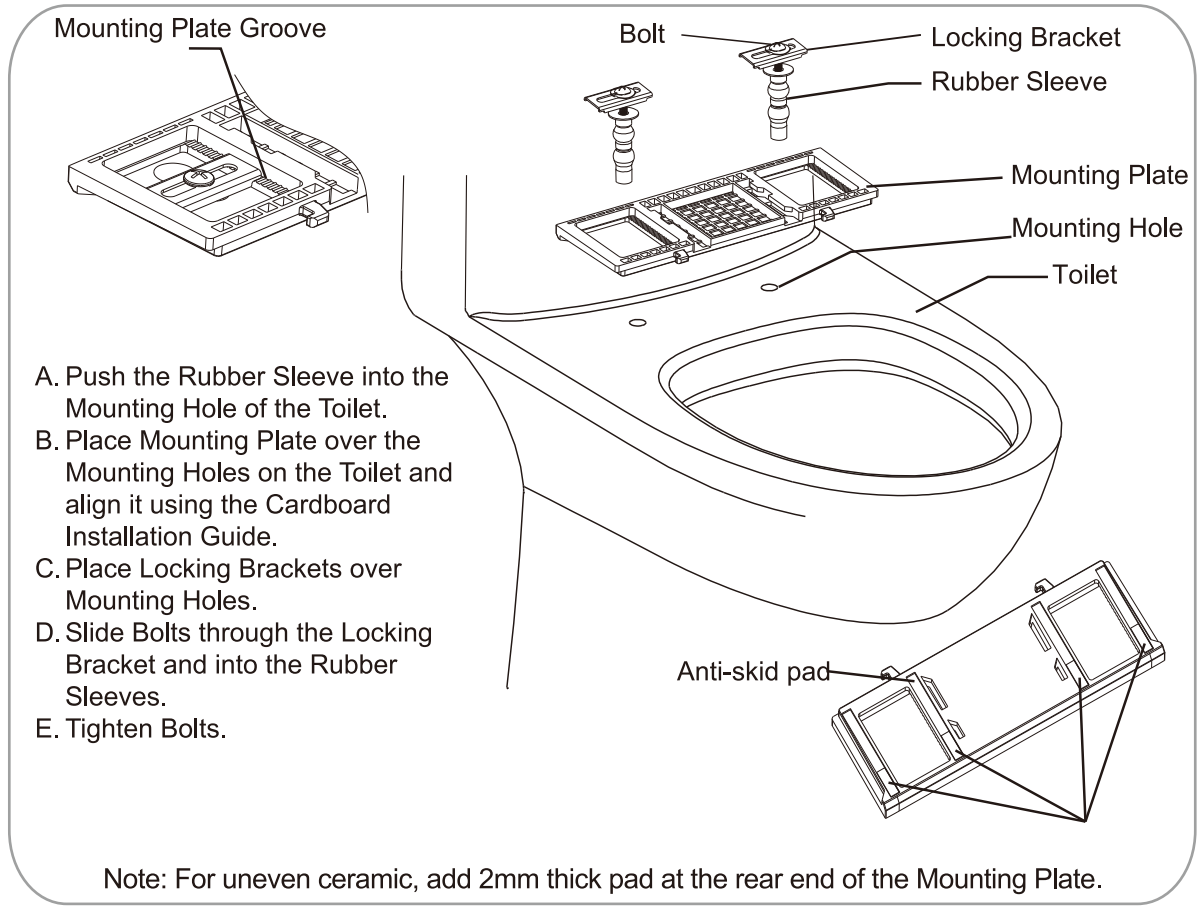


1. Preparation before installation

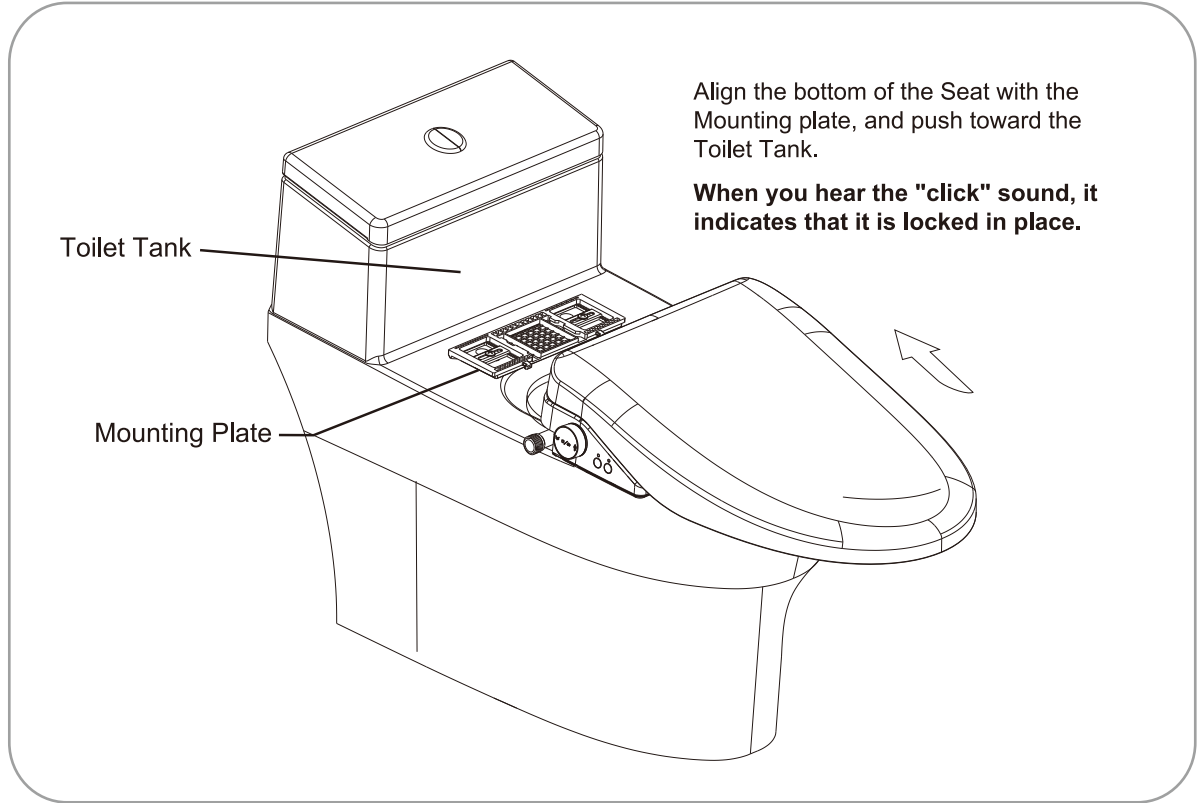


Installation

2. Install the Mounting Plate

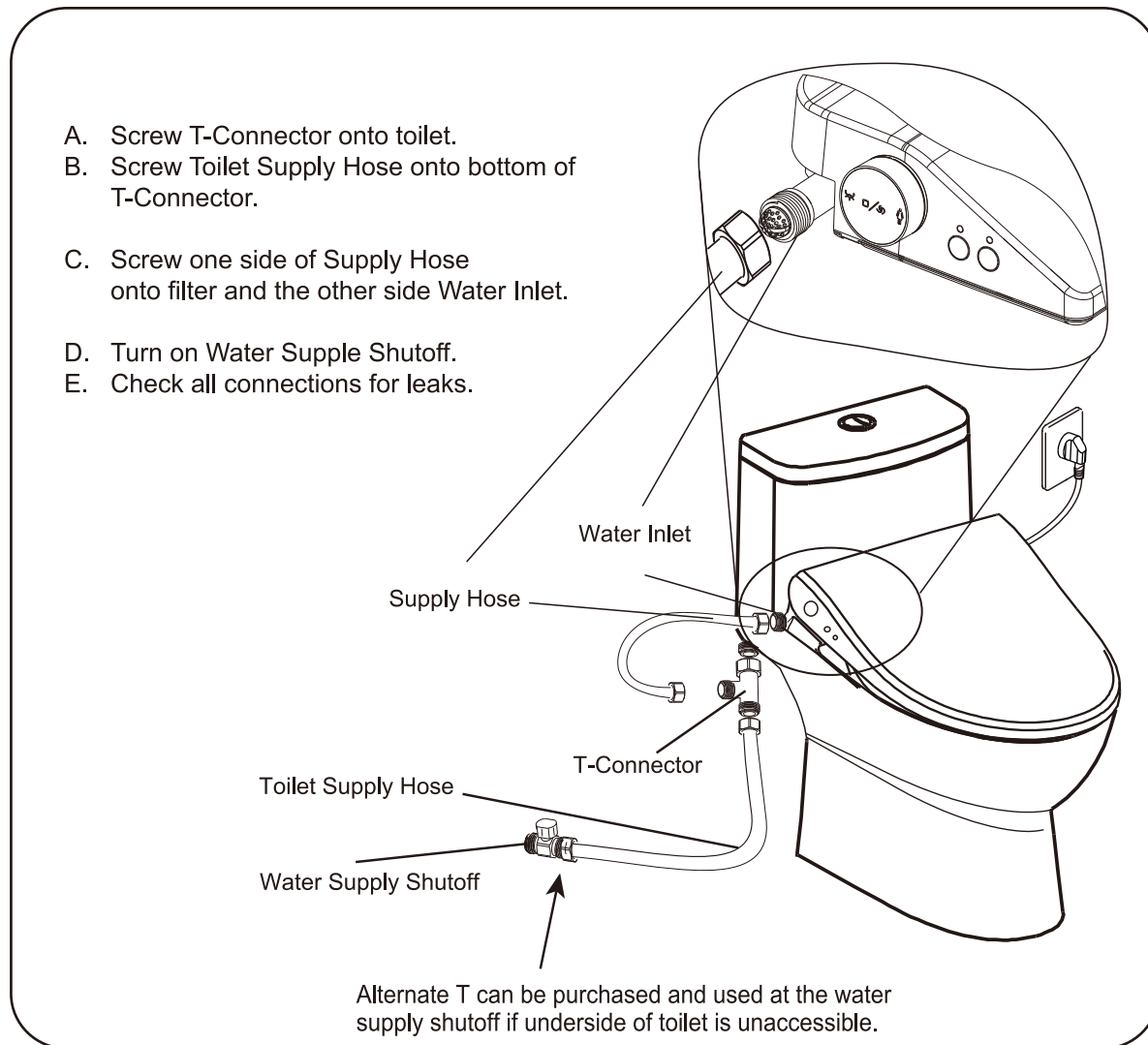


3. Secure Seat

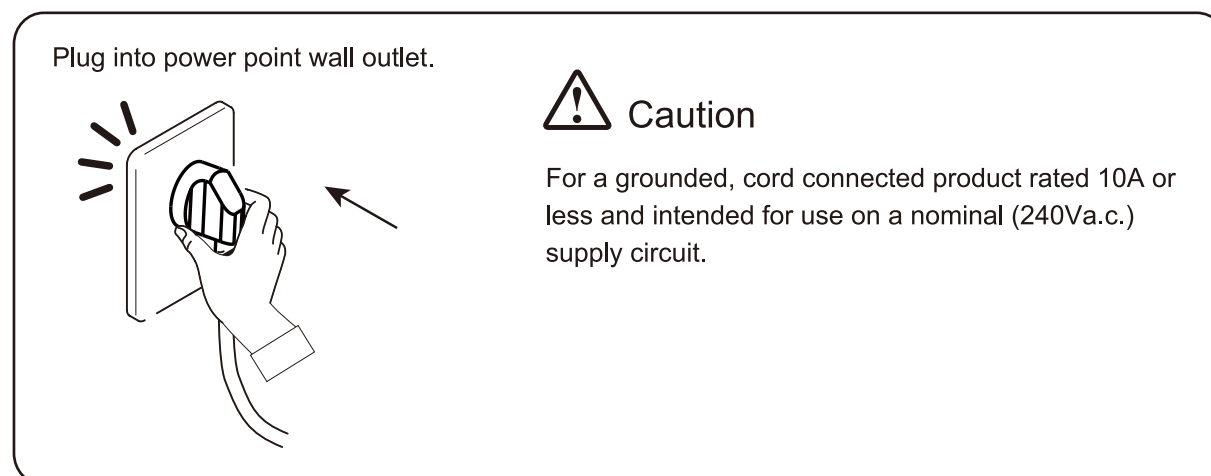


Installation

4. Connect all water supply parts



5. Connect power

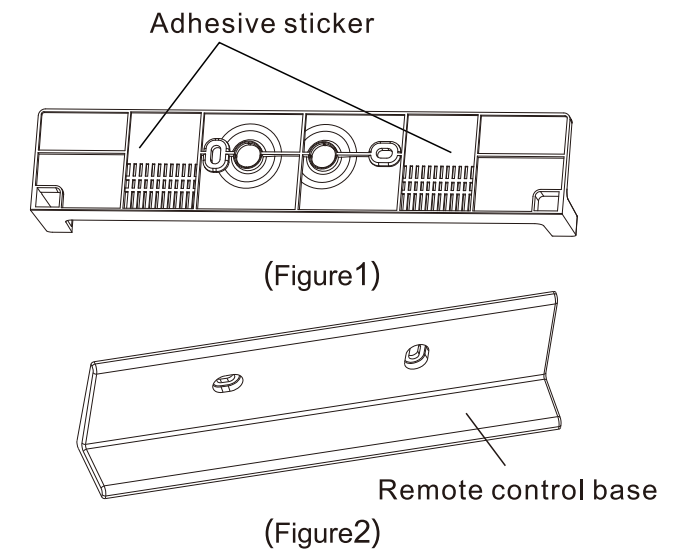


Installation

6. Remote Control installation

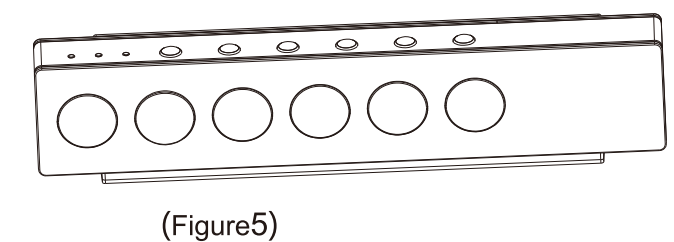
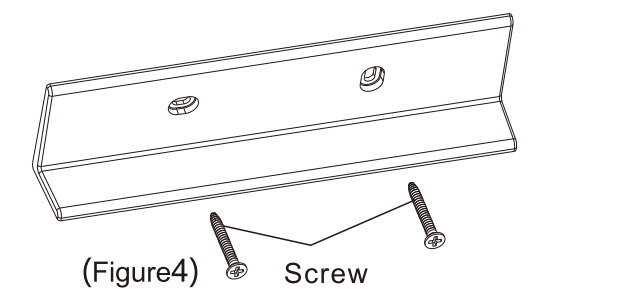
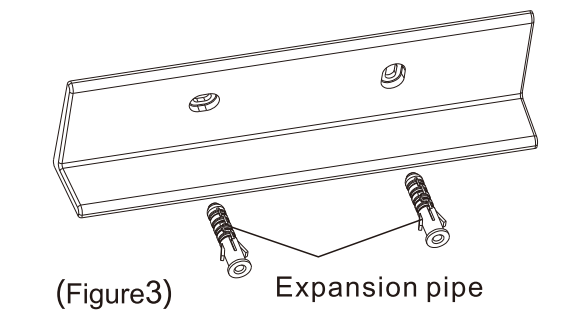
Installation method I

1. Remove the EVA adhesive sticker on the back of the remote control base.(as shown in Figure 1).
2. Stick the remote control base at the verified position. (as shown in Figure 2).
3. After the base is installed, put the remote control on the base as shown in the figure.(as shown in Figure 5 and Figure 6)



Installation method II

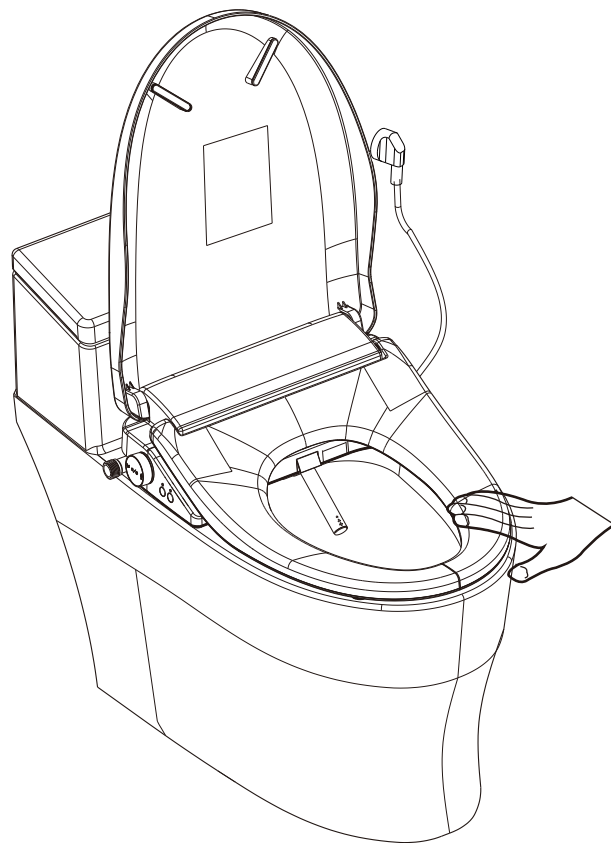
1. Facing the fixing hole of the remote controlbase, drill two expansion pipe holes withdiameter of 6 on the wall and insert theexpansion pipe. (as shown in Figure 3)
2. Install the remote control base and fix it with screws.(as shown in Figure 4)
3. After the base is installed, put the remote control on the base as shown in the figure. (as shown in Figure 5)



Testing Before Use

- 1. Check power supply is securely connected to wall outlet.
- 2. Activate seat Body Sensor by placing a hand or wet rag on the seat where indicated. (If hand or wet rag doesn't work place bare bottom on the seat).
- 3. Press a wash button on the remote and place a hand or cup over the nozzle as it comes out and wait until wash begins.
- 4. Press Stop or remove hand/rag from Body Sensor.

SUCCESS!!!



Operation

Function	Description
Stop	Press the stop button to end and function "rear", "feminine", "laxative", and "dry". Long press for 2 seconds to turn on/off of beeping sound.
Rear Feminine Laxative	While seated, press the Rear, Feminine , or laxative button, corresponding wash function will start and run for 90 seconds. If user leaves the seat during the wash, the function will be stopped. Rear & Feminine washes default to oscillating wash, press again to turn into fixing position washing.
Hot/Cold massage	When the "rear" or "feminine" function is started, press the 'Hot/Cold massage' button to start or stop this massage function. When this function is running the water temperature changes alternately from 30 C to 38 C .
Water Temperature	Press Water Temp button to increase the water temperature in the "rear", "feminine", and "Laxative" modes. It has Low, Med, High, and Off.
Seat Temperature	Press Seat Temp button to change the temperature of the seat. The seat temperature has 3 levels and off mode.
Pressure	Use + and - buttons during a wash cycle to increase and decrease water pressure.
Nozzle Position	Press the Nozzle Position button to move the nozzle forward in the Rear, Feminine, and Laxative modes. It has three positions from 1 to 3 indicated lights on. Each time you press it, the nozzle moves forward one position till reaching position 3, then comes back towards position 1 with each press.
Dual Users Memory	To set User modes, start a function and adjust the setting to your desired level, then press User 1 or User 2 button for 2 seconds to memorize the current water temperature, air temperature, seat temperature, nozzle position and water pressure. To use a User mode, press desired function (Rear, Feminine, Laxative, or Dry) then press the User 1 or User 2 button to use the memory setting.
Dry	When sitting on the seat, press the Dry button, the air drying function will run for 3 minutes. If the stop button is pressed or user leaves the seat before the 3 minutes are up, the function will be stopped automatically.
Air Temperature	Press the Air Temperature button to change the air temperature in "dry" mode. The air temperature has 4 heat levels (low, medium, high, and off).
Nozzle Cleaning	Press the Nozzle Cleaning button , the Nozzle will come out and water will run over the Nozzle for 10 seconds. The Nozzle will stay out for cleaning. Press Stop button to send the Nozzle back into the seat.
Night Light	Turn on or turn off the decorative light of the Control Knob.

Operation

Function	Description
Sync Remote	With the seat unplugged from the electrical outlet, press and hold the "Feminine" button for 3 seconds. At this time the three LED indicators on the remote will flash red. When this happens, plug the seat into the electrical outlet. If pairing is successful, the seat will make a multi-beep tune. Otherwise, start the process over again.
Nozzle Oscillation	Nozzle will oscillate (move forward and back) by default with Rear and Feminine. A second press of a wash button will stop the oscillation (keep the nozzle stationary).
Slow Close	the lid has a damper that makes it close softly. The Seat also has a slow close damper for soft, quiet close.
Seat Status Indication	Night light will glow white when no one is seated, it will glow red during rear wash, and blue during Feminine. If a malfunction is detected the light we flash red.
Anti-scald System	If a user seated for more than 15 minutes, the seat will turn heat to Low setting in order to reduce prolonged heat exposure.
Nozzle Self-cleaning	Before and after each use, the nozzle will run self-cleaning cycle. This self-cleaning cycle runs water over the nozzle to remove debris.

Operation

Side Controls

Control Knob

Turn backward to start a Rear Wash.

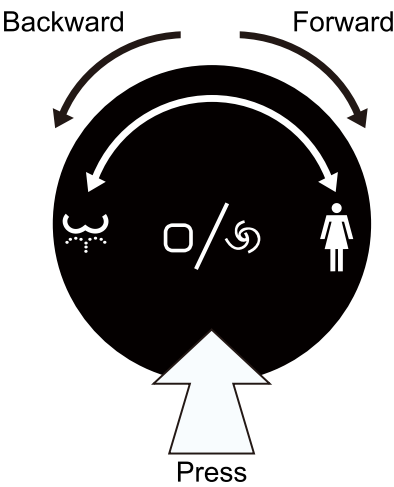
Turn forward to start Feminine Wash

Long press (2 seconds) to start Laxative Wash.

Once a wash has started:
Turn knob forward to increase pressure and back-ward to reduce pressure.

Press in on Knob to stop Wash.

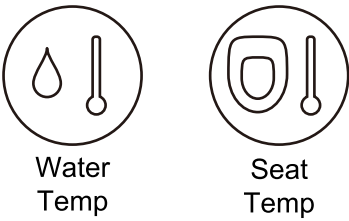
When stopped, press Knob to start Dry.



Water Temperature Button

Short press the button to change the water temperature.

Long press during wash to switch nozzle from oscillation to stationary and back.



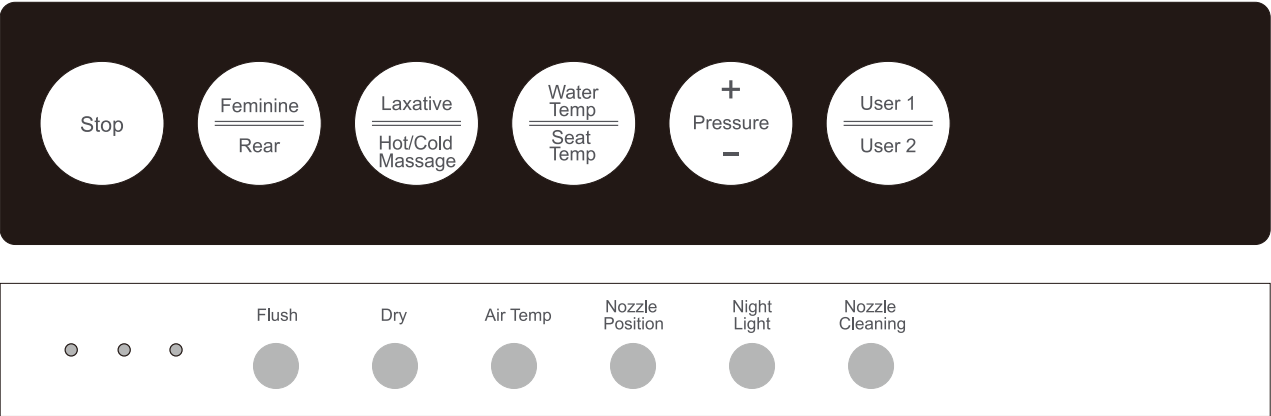
Seat Temperature Button

Short press to change the seat temperature.

Operation

Remote Control button layout

Remote for Model BS36-S

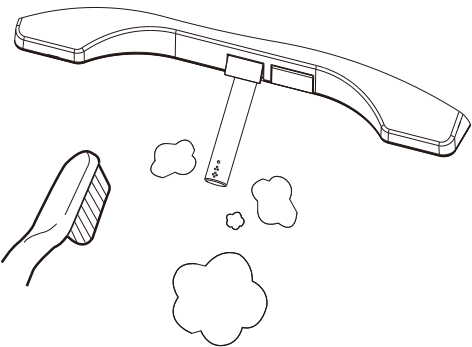


Cleaning

Nozzle Cleaning

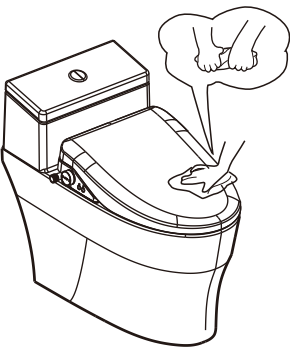
Press the "nozzle cleaning" button on the remote and the nozzle will automatically come out. Use cleaner and a soft cloth or soft bristled brush to clean nozzle.

When done cleaning, press Stop button and nozzle will go back into seat.



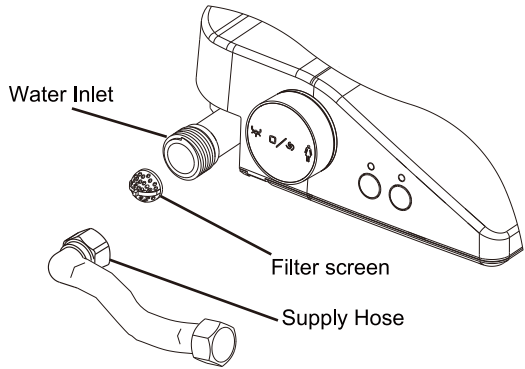
External Cleaning

Clean the product with a soft cloth and natural cleaners. Do not use strong chemicals on the seat as they can damage the anti-bacterial coating on the unit.



Clean the filter screen

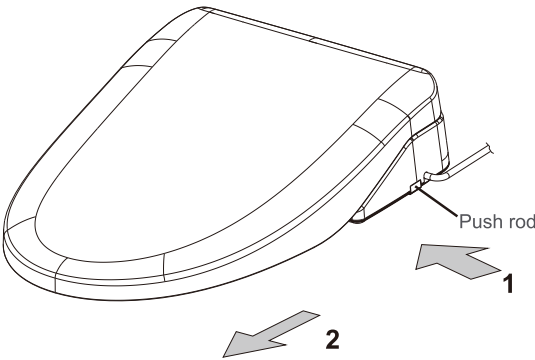
If you feel that the water flow is less than original during normal use, clean the Filter Screen. To clean the Filter Screen, turn off water supply, flush toilet, and disconnect the Supply Hose from the side of the seat. Remove Filter Screen from Water Inlet and scrub with soft bristled brush. After cleaning reassemble and turn on water supply.



Remove seat to clean toilet

If you need to access the under side of the seat for cleaning, turn off water and power first. Then push the release button on the right side (while facing the toilet) and pull the seat forward.

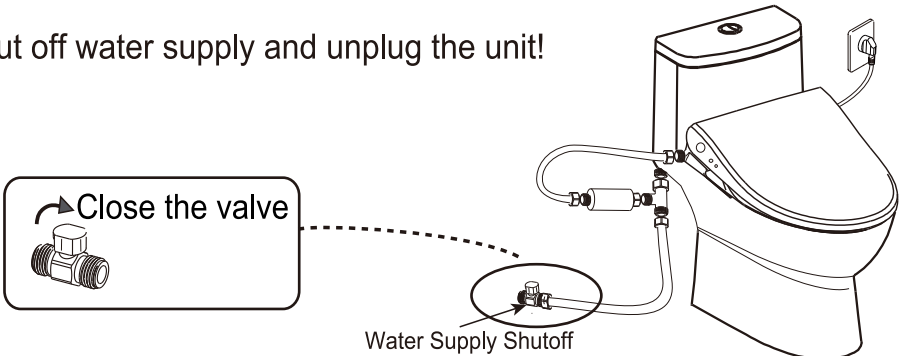
Seat can be reinstalled by sliding it back into the mounting plate until it click into place.



Troubleshooting

⚠ CAUTION

If leaking, immediately shut off water supply and unplug the unit!



Problem	Test	Solution
Seat not responding	Are lights on seat turned off	Check wall power outlet for power and plug seat in to wall outlet.
No water	Check water supply shutoff valve	Open if closed
	Is the supply hose kinked	Adjust the hose to unkink it
	Are you covering the seat sensor with skin to activate it?	Move your body to fully cover skin sensor
Water pressure low	Is water pressure setting low	Press Pressure + button on remote
Water temperature low	Is the water temperature set to low	Press Water Temp button to adjust temp
Seat temperature low	Is the seat temperature set to low	Press Seat Temp button to adjust temp
Air temperature low	Is the air temperature set to low	Press Air Temp button to adjust temp
Wash stops running	Has it run for more than 90 seconds	Not a malfunction (cycle runs for 90 sec)
	Has it run less than 90 seconds	Move your body to fully cover body sensor
Dry stops running	Has it run for more than 3 minutes	Not a malfunction (cycle runs for 3 min)
Remote control not responding	Has it run less than 3 minutes	Move your body to fully cover body sensor
Water connection leaking	Is the connection lose	Tighten the connection
	If the connection missing a rubber washer	Replace the rubber washer
Flashing red light	Flashes red once: seat temp sensor alert	Sensor open or short circuit seat will beep and stop heating
	Flashes red twice: air temp sensor alert	Sensor open or short circuit seat will beep and stop heating
	Flashes red three times: Water temp sensor alert	Water temp above 45℃ (After 3 beeps it returns to normal).

Technical Specifications

Technical parameters \ Model	BS36-S
Power type	220V-240V 50Hz-60Hz
Rated power	1150W (The inlet water temperature is 15℃, the outlet water temperature is at the maximum level, the water pressure is 0.2MPa, the water pressure is at the maximum level, and 30 seconds before the Rear wash operation).
Power cord length	1.2m
Warm water heating type	Instant heating
Water temperature	The temperature adjustment range is approx 30℃ ~ 39℃
Safety devices	Flow monitoring sensor, water temperature sensor, bimetal temperature control switch, temperature fuse.
Air temperature	Adjustable temperature range (room temperature~55℃)
Drying heating power	200W
Seat surface temperature	Adjustable temperature range (room temperature~40℃)
Seat heating power	40W
Waterproof level	IPX4
Water supply pressure	0.15MPa-0.75MPa
Environment temperature	1-35℃
Product size	L505xW375xH93mm
Product net weight	4.0kg

The bar codes on our products and outer boxes are only for internal use, not for other purposes. We reserve the right to change specifications without prior notice.