

Limited Warranty Policy



Revision Date: March 1, 2026
GPI and GPRO Products

Great Plains Industries Inc. ("Manufacturer") warrants to the original buyer ("Buyer") of the goods described in the chart below (each, a "Good", and collectively, the "Goods") that such Goods shall be free from defects of materials and workmanship from date of sale or date of delivery (if later than the date of purchase) for the period of the applicable "Warranty Duration" described in the chart below.

Because Manufacturer cannot control the quality of Goods sold by unauthorized sellers, this warranty applies only to Goods that were purchased directly from Manufacturer or a Manufacturer-authorized seller in the United States or Canada, unless otherwise prohibited by law. Manufacturer reserves the right to reject warranty claims for Goods purchased from unauthorized sellers, including unauthorized Internet sites.

There are no other warranties which extend beyond those stated herein. **ALL IMPLIED WARRANTIES OR CONDITIONS THAT MAY BE APPLICABLE TO GOODS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE APPLICABLE WARRANTY DURATION.** Any oral or written description of the Goods is for the sole purpose of identifying the Goods and shall not be construed as an express warranty. Some states or jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.



LIMITED LIFETIME WARRANTY
applies to the following product families:

GPRO Fluid Transfer Pumps:

V25-012 V20-115 V35-115
V25-024 V20-230 V35-230

GPRO Mechanical Meters:

M30 QM40 QM40-RD

GPI Fluid Transfer Pumps:

M-150S M-240S G20-012
M-180S M-1115S

GPI Mechanical Meters:

M30

Lifetime **CASTINGS**

Castings are warranted against manufacturing and material defects for the lifetime of the product. This excludes powder coating, paint, and corrosion related issues. Castings include, but are not limited to, pump housings, motor housings, motor frames, end bells, junction box covers, meter housings, outlet fittings, inlet fitting, and bung adapters.

5 Years **PUMP MOTORS**

Pump motors and associated components within the pump are warranted against manufacturing and material defects for a period of 5 years. Motor components include, but are not limited to, armatures, magnets, brush assemblies, thermal protectors, brush holders, lead wires, and circuit boards.

2 Years **WEARABLE COMPONENTS**

Wearable components necessary for the proper function of the pump or meter are warranted against manufacturing and material defects for a period of 2 years. Components include, but are not limited to, gears, vanes, nutators, registers, valves, seals, gaskets, o-rings, springs, switches, switch actuator assembly components, circuit breakers, rotors, rotor covers, powder coating and paint*.

**Powder coating and paint is warranted for manufacturing and material defects such as adhesion. Normal wear from product use, exposure to the elements and/or chemicals resulting in material degradation or corrosion are excluded.*

1 Year **ACCESSORIES**

Accessories included in the package are warranted against manufacturing and material defects for a period of 1 year. Accessories include, but are not limited to, nozzles, hoses, suction pipes, pipe fittings, swivels, cables, and vacuum breaker kits.



FIVE-YEAR WARRANTY
applies to the following product families:

GPRO Sensors: OPB-012
OPB-115

5 Years

All components warranted against manufacturing and material defects for a period of 5 years.



ONE-YEAR WARRANTY
applies to the following products:

GPI / GPRO
Accessories, Parts, and Std. Duty Hand Pumps

RP-5 BP-12 LP-50

1 Year

All components warranted against manufacturing and material defects for a period of 1 year.



TWO-YEAR WARRANTY
applies to the following product families:

GPI Fluid Transfer Pumps:
G8P EZ-8

GPI Hand Pumps:
HP-100 DP-20 RP-10

GPI Electronic Meters:
01A 01N T32P

GPI DEF, Chemical, and Oil Transfer Pumps:

D08TS-012 P-120H PA-200H L5116
D08TS-115 P-200H L5020 L5132

2 Years

COMPONENTS

All pump and meter, components warranted against manufacturing and material defects for a period of 2 years.

1 Year

ACCESSORIES

Accessories included in the package are warranted against manufacturing and material defects for a period of 1 year. Accessories include, but are not limited to, nozzles, hoses, suction pipes, pipe fittings, swivels, cables, couplers, valves, and vacuum breaker kits.

Items not covered under this warranty include, but are not limited to, labels, emblems, nameplates, miscellaneous fasteners, wiring nuts, PTFE tape, documentation, and packaging. In addition, Buyer waives the right of subrogation against Manufacturer and all its assigns, affiliates, employees, insurers, and underwriters, to the extent permitted by law.

Proof of purchase from a Manufacturer-authorized seller is required for warranty claims. Without proof of purchase or proof of delivery, the product warranty date code will be used as the warranty period start date.

Please do not return Goods to any store. For all warranty and product questions, contact Manufacturer's Customer Support at 1-800-835-0113. If the Manufacturer requests the return of Goods, in its sole discretion, Manufacturer's Customer Support will provide an RGA number to the Buyer, which the Buyer must note on any Goods returned at the request of Manufacturer. Buyer shall cause the Goods to be redelivered to the Manufacturer in accordance with Manufacturer's instructions FOB Factory at

the Manufacturer's expense. Such Goods shall be shipped at Customer's risk of loss, to Great Plains Industries Inc., 5252 East 36th Street North, Wichita, KS 67220-3025.

Manufacturer's sole obligation under the foregoing warranties will be limited, at Manufacturer's sole discretion, to repairing the defective Goods, replacing such defective Goods (subject to limitations hereinafter provided), or refunding the purchase price for such defective Goods paid by the Buyer. This Limited Warranty is Buyer's exclusive remedy for any material or manufacturing defects in the Goods.

IN NO EVENT SHALL THE MANUFACTURER'S LIABILITY FOR ANY CLAIM FOR DAMAGES ARISING OUT OF THE MANUFACTURE, SALE, DELIVERY, OR USE OF THE GOODS EXCEED THE PURCHASE PRICE. UNDER NO CIRCUMSTANCES SHALL MANUFACTURER BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT, OR STRICT LIABILITY. Some States do not allow the exclusion or limitation of incidental or

consequential damages, so the above limitation or exclusion may not apply to you. Where any term of this warranty is prohibited by such laws, it shall be null and void, but the remainder of the warranty shall remain in effect.

The foregoing warranties will not extend to Goods subject to misuse, neglect, accident, negligence, improper installation, or Buyer's failure to properly maintain the Goods. This warranty does not cover damage due to repair by anyone other than the Manufacturer or its authorized representative. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State and jurisdiction to jurisdiction. The disclaimers, exclusions, and limitations of liability under this warranty will not apply to the extent prohibited by applicable law. No person may vary the foregoing warranties or remedies, except in writing signed by a duly authorized officer of the Manufacturer. The Buyer's acceptance of delivery of the Goods constitutes acceptance of the foregoing warranties and remedies, and all conditions and limitations thereof.



COMPANY HEADQUARTERS:
5252 East 36th Street North
Wichita, KS, USA 67220-3205

GreatPlainsIndustries.com

**To obtain warranty service,
contact Product Support: 800-835-0113**

Technical experts will guide you through a troubleshooting process to determine appropriate corrective actions.