

10-2-1 Limited Warranty

For Alliance SL™ and Alliance LT™ Indirect-Fired Water Heaters

Ten Year Limited Tank Replacement Warranty
Two Year Limited Tank Replacement Labor Allowance
One Year Limited Parts Warranty

U.S. Boiler Company, LLC (hereinafter called the "Company") offers the following Limited Tank Replacement Warranty, Limited Tank Replacement Labor Allowance, and Limited Parts Warranty to the original Owner (as defined herein) of this Alliance SL or Alliance LT indirect-fired water heater. For the purposes of this limited warranty, "Owner" is defined as original consumer owner of the water heater (unless exceptions or expansions of this definition are provided for and required under applicable laws). These warranties are not transferable beyond the original Owner unless exceptions are provided for and required under applicable laws, and are not applicable if the tank is removed from initial installation site. The Company reserves the right to require proof of purchase and inspection and/or testing of tank as a condition of these warranties.

TEN (10) YEAR LIMITED TANK REPLACEMENT WARRANTY DURATION:

- STANDARD DURATION:** Ten (10) years from the date of manufacture as indicated by the serial number.
- OPTIONAL LIFETIME DURATION:** Available to residential, single family homes only (excludes AL119SL, AL70CSL, AL80CLT, and AL119CLT) for as long as the Owner owns the home in which the Alliance SL or Alliance LT was originally installed. Optional Lifetime replacement Warranty is not effective unless U.S. Boiler Company, LLC receives completed registration card and payment within 30 days of purchase (please see back cover of product manual for details).

IF NO CARD IS RETURNED OR PAYMENT RECEIVED, THE REPLACEMENT WARRANTY WILL BE THE STANDARD 10-YEAR WARRANTY AND WILL BEGIN FROM THE MANUFACTURED DATE INDICATED BY THE SERIAL NUMBER ON THE ALLIANCE SL WATER HEATER.

COVERAGE: Replacement warranty covers only the storage tank for leaks caused by the corrosive effects of water under normal and proper use. Subject to prior Company approval.

COMPANY OBLIGATION: Repair of the original tank or replacement of the entire heater with a new comparable model is at the option of the Company and constitutes the fulfillment of ALL obligations of the Company hereunder. In replacing or repairing the Alliance SL or Alliance LT water heater, the Company reserves the right to make such changes in details of design, construction or material as shall in their judgment constitute an improvement of former practices.

REPLACEMENT: When a replacement is made under the terms of this warranty, the replacement unit will have a warranty of replacement and labor allowance only for the remaining time under the original warranty. The Company reserves the right to require the return of the defective unit at the expense of the Owner.

LIMITATION: The duration of the tank replacement warranty on the tank assembly shall be reduced to a period of five years if (1) the Owner is a business, partnership or corporation, or if (2) the Alliance SL or Alliance LT water heater is used for a commercial, institutional, industrial, non-residential or multi-application, or (3) if the covered tank model is an AL119SL, AL70CSL, AL80CLT, or AL119CLT water heater, as these models are configured as commercial tanks and will always follow commercial warranty terms. All repairs or replacements will be made F.O.B. the Company. The Owner must pay for transportation service, labor, installation, administrative fees or other costs involving the repair or replacement of such part.

YOUR ACTION: When you discover a defect, immediately notify the dealer from whom the heater was purchased. If you cannot locate the dealer, contact the Company.

TWO (2) YEAR LIMITED TANK REPLACEMENT LABOR ALLOWANCE:

The Company shall pay up to a maximum of \$200, for the labor to exchange a tank that is leaking due to the corrosive effects of water within two years from date of installation. This labor allowance is for tank replacement only, and not for any service work on the heater such as cleaning of the heat exchanger (due to the build-up of calcium or other minerals or metals), leakage from plumbing connections, relief valves, heat exchanger gaskets, thermostats, or any other component of the heater. This labor must be performed by a qualified installer. Proof of labor costs may be required as a condition of payment of the Tank Replacement Labor Allowance.

LIMITATION: All other repairs or replacements will be made F.O.B. the Company. The Owner must pay for all transportation, service, labor, installation, administrative fees or other cost involving the repair or replacement of such component parts.

YOUR ACTION: When you discover a defect, immediately notify the dealer from whom the heater was purchased. If you cannot locate the dealer, contact the Company.

ONE (1) YEAR LIMITED PARTS WARRANTY:

DURATION: The warranty is effective for one (1) year beginning with the date of original purchase. This warranty shall begin from the date of manufacture as indicated by the serial number. **COVERAGE:** The warranty covers any component part of the Alliance SL or Alliance LT water heater proven to be defective in workmanship or material (subject to prior Company approval).

COMPANY OBLIGATION: The warranty covers any component of the Alliance SL or Alliance LT water heater proven to be defective in workmanship or material.

EXCLUSIONS AND LIMITATIONS:

Limited Warranty and Tank Replacement Warranty are valid only if you comply with the following conditions and limitations:

- The Alliance SL or Alliance LT water heater is correctly installed according to the installation manual provided with the unit and all applicable local and national codes.
- The unit is operated within the factory calibrated temperature limits and water pressure not exceeding 150 psi.
- Any failure or malfunction that does not result from improper or negligent operation, accident, abuse (including freezing), misuse, unauthorized alteration or improper maintenance.
- Any failure or malfunction that does not result from failure to keep the tank full of potable water, free to circulate at all times; and free of damaging water sediment or scale deposits. In areas where adverse water conditions are suspected (i.e. calcium and other minerals), it is essential that the water be tested and appropriate action be taken to prevent damage to the Alliance SL or Alliance LT tank. It may be necessary to remove the heat exchanger for cleaning to maintain maximum performance in poor water areas. Diminished performance due to the build-up of calcium or other minerals, metals, or deposits on the heat exchanger is specifically not included in the coverage of these warranties.
- THE FOREGOING EXPRESS LIMITED WARRANTIES ARE THE ONLY WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. THERE ARE NO EXPRESS OR IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE OR NON-INFRINGEMENT, OR OTHER EXPRESS OR IMPLIED WARRANTIES. EXCEPT FOR THE LIMITED WARRANTIES SET FORTH HEREIN, THE COMPANY DISCLAIMS ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, REGARDING THE PRODUCT OR ITS OR THEIR FITNESS FOR A PARTICULAR PURPOSE OR ITS OR THEIR MERCHANTABILITY. OWNER SHALL HAVE SOLE RESPONSIBILITY FOR SELECTING APPROPRIATE WATER HEATER FOR THE OWNER'S NEEDS AND USE AND THE COMPANY DOES NOT WARRANT THE FITNESS FOR THE WATER HEATER'S INTENDED USE WITHIN ANY SPECIFIC SYSTEM. THE COMPANY DOES NOT AUTHORIZE COMPANY REPRESENTATIVES OR OTHER PERSONS TO VARY THE TERMS OF THE WARRANTIES HEREIN OR TO ASSUME FOR THE COMPANY ANY OTHER OBLIGATIONS OR LIABILITIES WITH RESPECT TO THIS PRODUCT.
- The remedies set forth above shall be the sole and exclusive remedies for breach of any warranty.

IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER.

Consumer Notifications: The foregoing warranty limitations shall be effective to the maximum extent permitted by applicable law, and, to the extent that any such limitations would have an unconscionable result or would otherwise be inconsistent with applicable law, such provision shall be reformed to the extent necessary to avoid such unconscionable result or inconsistency. With respect to the limitations on implied warranties set forth above, the Company hereby notifies each person to whom such warranty is made as follows: Some states do not allow exclusions of such warranties, limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations, or exclusions, may not apply to you. The limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



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SST Limited Warranty

For Alliance SST Indirect-Fired Water Heaters

Lifetime Limited Tank Replacement Warranty (requires product registration)
Two Year Limited Tank Replacement Labor Allowance (Standard Warranty)
One Year Limited Parts Warranty

U.S. Boiler Company, LLC (hereinafter called the "Company") offers the following Limited Tank Replacement Warranty and Limited Parts Warranty to the original Owner (as defined herein) of this Alliance SST indirect-fired water heater purchased and shipped on or after January 1, 2026. For the purposes of this limited warranty, "Owner" is defined as original consumer owner of the water heater (unless exceptions or expansions of this definition are provided for and required under applicable laws). These warranties are not transferable beyond the original Owner unless exceptions are provided for and required under applicable laws, and are not applicable if the tank is removed from initial installation site. The Company reserves the right to require proof of purchase and inspection and/or testing of tank as a condition of these warranties.

LIMITED TANK REPLACEMENT WARRANTY DURATION (Residential Use Only):

- 1. STANDARD DURATION:** Eight (8) years from the date of original purchase.
- 2. OPTIONAL LIFETIME DURATION:** Available to residential, single-family homes only for as long as the Owner owns the home in which the Alliance SST was originally installed. Optional Lifetime replacement Warranty is not effective unless U.S. Boiler Company, LLC receives either a completed registration card or a completed online registration form (www.usboiler.net) within 30 days of purchase. **IF PRODUCT REGISTRATION IS NOT COMPLETED WITHIN 30 DAYS OF PURCHASE, THE REPLACEMENT WARRANTY WILL BE THE STANDARD 8-YEAR WARRANTY AND WILL BEGIN FROM THE PURCHASED DATE INDICATED BY THE SERIAL NUMBER ON THE ALLIANCE SST WATER HEATER.**

COVERAGE: Replacement warranty covers only the storage tank for leaks caused by the corrosive effects of water under normal and proper use. Subject to prior Company approval. NOTE: Repair/replace option does not include labor charges incurred during the repair/replace procedure.

COMPANY OBLIGATION: Repair of the original tank or replacement of the entire heater with a new comparable model is at the option of the Company and constitutes the fulfillment of ALL obligations of the Company hereunder. In replacing or repairing the Alliance SST water heater, the Company reserves the right to make such changes in details of design, construction or material as shall in their judgment constitute an improvement of former practices. This warranty cannot be considered as a guarantee of workmanship of an installer connected with the installation of the U.S. Boiler Company, LLC indirect-fired water heater, or as imposing on U.S. Boiler Company, LLC liability of any nature for unsatisfactory performance as a result of faulty workmanship in the installation, which liability is expressly disclaimed.

REPLACEMENT: When a replacement is made under the terms of this warranty, the replacement unit will have a warranty of replacement only for the remaining time under the original warranty. The Company reserves the right to require the return of the defective unit at the expense of the Owner.

LIMITATION: The duration of the tank replacement warranty on the tank shall be reduced to a period of five years if (1) the Owner is a business, partnership or corporation, or if (2) the Alliance SST water heater is used for a commercial, institutional, industrial, non-residential or multi-application. All repairs or replacements will be made F.O.B. the Company. The Owner must pay for transportation service, labor, installation, administrative fees or other costs involving the repair or replacement of such part.

YOUR ACTION: When you discover a defect, immediately notify the professional contractor who installed the product so they can contact the dealer from whom the heater was purchased. If the dealer cannot be located, contact the Company.

ONE (1) YEAR LIMITED PARTS WARRANTY:

DURATION: The warranty is effective for one (1) year beginning with the date of original purchase.

COVERAGE: The warranty covers any component part of the Alliance SST water heater proven to be defective in workmanship or material at the time of manufacture (subject to prior Company approval). NOTE: Repair/replace option does not include labor charges incurred during the repair/replace procedure.

EXCLUSIONS AND LIMITATIONS:

Limited Warranty and Tank Replacement Warranty are valid only if you comply with the following conditions and limitations:

- The Alliance SST water heater is correctly installed according to the installation manual provided with the unit and all applicable local and national codes. The Alliance SST water heater must have been installed by a heating contractor whose principal occupation is the sale and installation of plumbing, heating and/or air conditioning equipment.

- The Alliance SST water heater is used for potable water applications only and not for non-potable applications such as pool or process heating.
- The unit is operated within the factory-calibrated temperature limits and water pressure not exceeding 150 psi.
- If the indirect-fired water heater is installed in a residence containing any type of water softener system, the water softener system must be installed and maintained in accordance with the manufacturer's specifications.
- Any failure or malfunction that does not result from improper or negligent operation, accident, abuse (including freezing), misuse, unauthorized alteration or improper maintenance.
- Any failure or malfunction that does not result from failure to keep the tank full of potable water, free to circulate at all times; and free of damaging water sediment or scale deposits. In areas where adverse water conditions are suspected (i.e. calcium and other minerals), it is essential that the water be tested and appropriate action be taken to prevent damage to the Alliance SST tank. The potable water being used for any indirect-fired water heater should have chloride levels less than 80 PPM, no measurable amounts of any compound containing chlorine, and a PH level between 6.0 and 8.0. It may be necessary to remove the heat exchanger for cleaning to maintain maximum performance in poor water areas. Diminished performance due to the build-up of calcium or other minerals, metals, or deposits on the heat exchanger is specifically not included in the coverage of these warranties.

THE FOREGOING EXPRESS LIMITED WARRANTIES ARE THE ONLY WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. THERE ARE NO EXPRESS OR IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE OR NON-INFRINGEMENT, OR OTHER EXPRESS OR IMPLIED WARRANTIES. EXCEPT FOR THE LIMITED WARRANTIES SET FORTH HEREIN, THE COMPANY DISCLAIMS ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, REGARDING THE PRODUCT OR ITS OR THEIR FITNESS FOR A PARTICULAR PURPOSE OR ITS OR THEIR MERCHANTABILITY. OWNER SHALL HAVE SOLE RESPONSIBILITY FOR SELECTING APPROPRIATE WATER HEATER FOR THE OWNER'S NEEDS AND USE AND THE COMPANY DOES NOT WARRANT THE FITNESS FOR THE WATER HEATER'S INTENDED USE WITHIN ANY SPECIFIC SYSTEM. THE COMPANY DOES NOT AUTHORIZE COMPANY REPRESENTATIVES OR OTHER PERSONS TO VARY THE TERMS OF THE WARRANTIES HEREIN OR TO ASSUME FOR THE COMPANY ANY OTHER OBLIGATIONS OR LIABILITIES WITH RESPECT TO THIS PRODUCT. **IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, OR INDIRECT DAMAGES OF ANY KIND, WHETHER FORESEEABLE OR NOT, ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT OR THE USE OF THE SERVICES, EVEN IF THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.**

The remedies set forth above shall be the sole and exclusive remedies for breach of any warranty. This warranty cannot be considered as a guarantee of workmanship of an installer connected with the installation of the U.S. Boiler Company, LLC indirect-fired water heater, or as imposing on U.S. Boiler Company, LLC liability of any nature for unsatisfactory performance as a result of faulty workmanship in the installation, which liability is expressly disclaimed.

CONSUMER NOTIFICATIONS: The foregoing warranty limitations shall be effective to the maximum extent permitted by applicable law, and, to the extent that any such limitations would have an unconscionable result or would otherwise be inconsistent with applicable law, such provision shall be reformed to the extent necessary to avoid such unconscionable result or inconsistency. With respect to the limitations on implied warranties set forth above, the Company hereby notifies each person to whom such warranty is made as follows: Some states do not allow exclusions of such warranties, limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations, or exclusions, may not apply to you. The limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



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