

## **Lifetime Mechanical Warranty**

Grandeur® Hardware warrants to the original purchaser/user that our products will be free of material and mechanical defects so long as the purchaser/user occupies the residential premises on which the products were originally installed.

Exceptions to this warranty include products that have been incorrectly installed or mistreated, common area applications, and non-residential applications. Product finishes are addressed in our Finish Warranty.



## **10-Year Finish Warranty**

Grandeur® Hardware products are protected by a durable topcoat to maintain their beautiful, high quality finish. Grandeur® Hardware warrants to the original purchaser/user that our finishes are free from defects in material and workmanship to include tarnishing, flaking, or discoloration so long as the purchaser/user occupies the residential premises on which the products were originally installed for ten years from date of purchase. Finishes on exterior installations in Coastal Areas are warranted for one year only. Exceptions to this warranty include scratching or abrading from normal use, incorrectly installed or mistreated products (including use of chemical cleaners), common area applications, and non-residential applications.

## **Claim Procedure**

Once a warranty claim has been approved and the product returned to Grandeur® Hardware, we will either repair or replace the product, at our discretion, to satisfy the claim. Liability shall be limited to the maximum dollar amount of the original purchase price. Proof of purchase is required.

Please call Customer Service Monday–Friday, 7am–4pm MT at 1-800-522-7336 with any questions. [www.GrandeurHardware.com](http://www.GrandeurHardware.com)

# Thank You

On behalf of the entire team at Grandeur Hardware, we are truly grateful for your trust and support. We take pride in crafting exquisite solid forged brass hardware, extending our sincere promise that it will enhance the beauty and security of your home for years to come. Thank you for choosing Grandeur!

*Grandeur*<sup>®</sup>  
Luxury for Life<sup>®</sup>