

RGS

FURNITURE

COLLECTIONS



COLLECTIONS

We Are RGS

RGS first began importing commercial office furniture in the mid 1990's to sell direct through the Akron OH retail store Summervilles' Inc.



As members of the office furniture industry caught wind of the quality and price of the import product, they began asking to purchase furniture on a wholesale basis for sale in their own retail stores. This is the birth of the brand Regency / RGS and the wholesale / distribution operation. RGS landed its first major catalog customer, Quill (now a division of Staples) in 2002 and entered the e-commerce retail space in 2005 with Everything2Go.com. Expansion in e-commerce happened quickly, adding Wayfair (then CSN stores) in 2007,

Staples.com in 2008, and Amazon.com in 2011.

Today, RGS is a leading force in online commercial furniture distribution, with plans to exploit its strong customer relationships to propel growth in the residential and resimercial furniture categories. We produce a wide array of furniture and interior design, with a focus is in Training Room, Breakroom, Conference, Case Goods, and Seating.

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Desks

Cornerstone Collection



CT-LDFP

CORNERSTONE
c o l l e c t i o n

CORNERSTONE

c o l l e c t i o n



CT-DPF



CT-DP

Office Desk

Double Full Pedestal and Double Pedestal Desks



CT-LDFP



CT-UDF

L-Desk

Double Full Pedestal

U-Desk

Double Pedestal



Organizational

Comes with box-file pedestals that each have one box drawer and one file drawer that accepts both letter and legal filing. All drawers lock and include ergonomically designed drawer pulls for convenience and ease in operation.



Wire Management

Wire management grommets keep cables clear of work areas. Adjustable glides on the bottom of the base keep the desktop level and are easy to adjust.

Cornerstone Laminate Colors

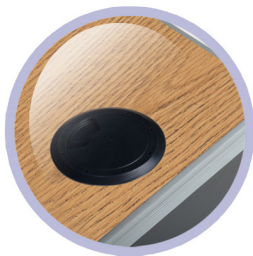


Desks

Summit Collection



Thoughtfully Engineered



Two integrated cable management grommets, and practical five-drawer design includes a secure locking center drawer, perfect for protecting sensitive documents and valuable equipment. Built to last, the desk stands on robust round steel legs with adjustable leveling glides, ensuring stability on any surface.



Secure

Two locking file drawer accepts both letter and legal filing while box drawer keeps supplies handy. The pedestal can be installed on either side of the desk during assembly.

Steel Single Pedestal

Office Desk With Or Without Center Drawer



Center
66348SPCDMO

W/O
66348SPMO

Steel Double Pedestal

Office Desk With Or Without Center Drawer



Center
66266DPCDMO

W/O
66266DPMO

Desks

Ion Collection



Ion Collection

Filing and Storage



Filing and Storage

Attaches seamlessly to any Fusion desk shell, training table, L or U-Desk. File drawers accept both letter and legal filing while two box drawers keep supplies handy

All drawers lock and have silver colored curved drawer pulls. Quality American craftsmanship- Made right here in the USA

Wire Management

This 60-inch table is good looking and has amazing interior wire management capabilities. Black metal C-Legs have a vented compartment with removable cover that runs the length of the leg



Ion
IO-DP6024

SCAN HERE
to see our full
Desk
Brochure:



Desks

Ion Workstations



Ion Benching



Modern and Functional

Optional front-mounted casters, industrial-grade strength with smart mobility, let you tilt and roll the desk from the front with ease

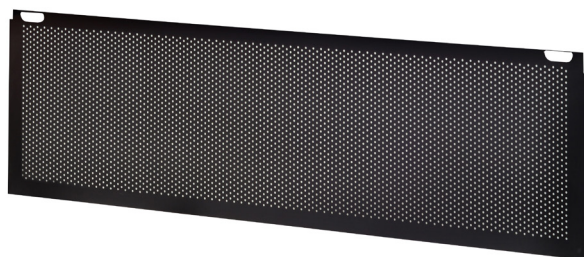
Modesty Panel

Modesty Panels bring stability, kneespace privacy and style to Ion Desks and Tables. This Panel is designed for the Ion Desk or Training Table. Modesty Panels bring stability, kneespace privacy and style to Ion Desks and Tables. Round perforations throughout the Panel provide air circulation as well as a stylish look. It is constructed of a sturdy metal with a stylish black finish to match any decor.

Laminate Colors



Ion
IO-FB7258XX



Reception

Cornerstone Collection



CORNERSTONE

c o l l e c t i o n



CT-RDRT2FP

RECEPTION

Reception Desk

Double Full Pedestal Desk



Organizational

Comes with box-file pedestals that each have one box drawer and one file drawer that accepts both letter and legal filing. All drawers lock and include ergonomically designed drawer pulls for convenience and ease in operation.



Wire Management

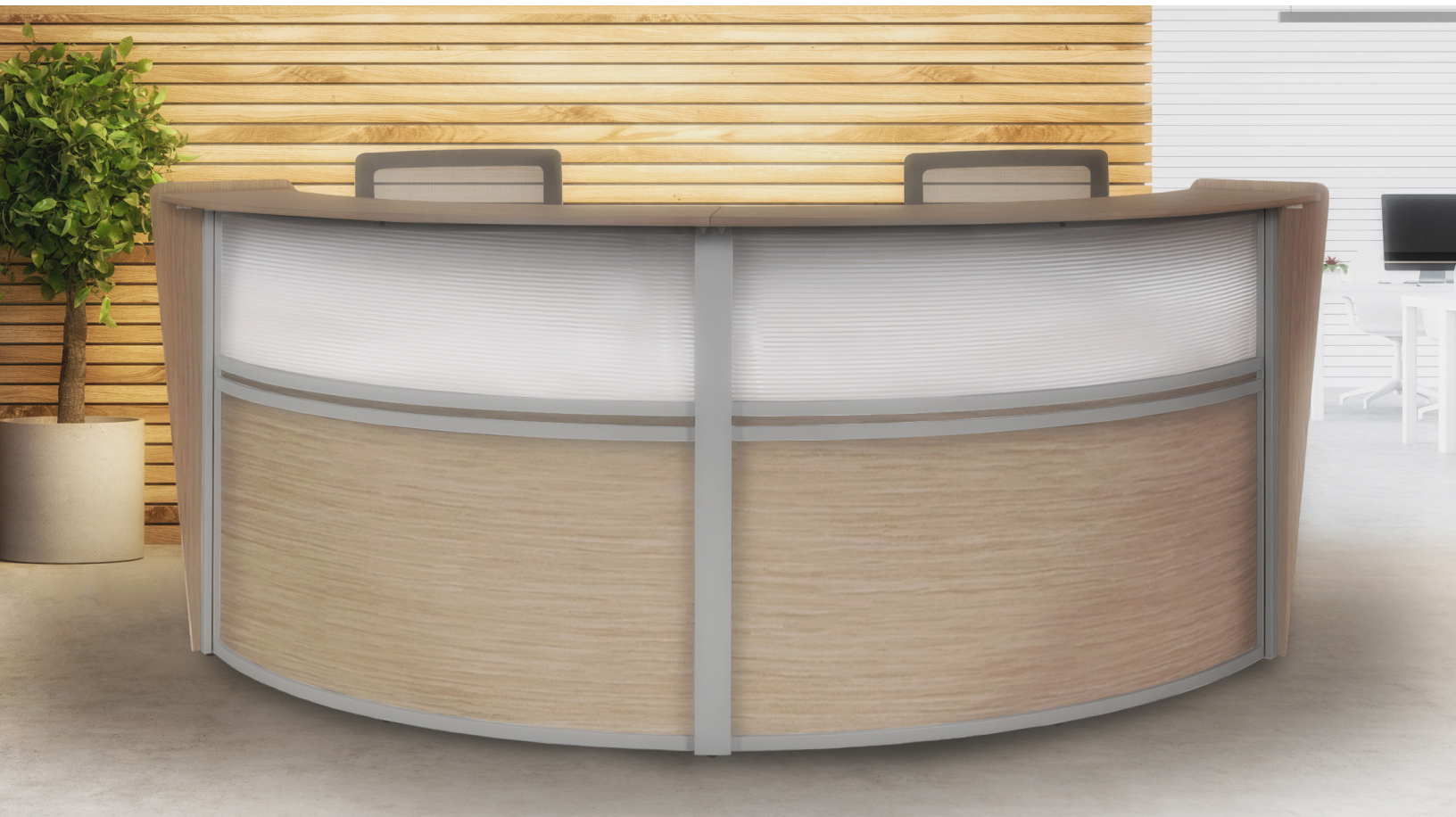
Wire management grommets keep cables clear of work areas. Adjustable glides on the bottom of the base keep the desktop level and are easy to adjust.

Cornerstone Laminate Colors



Reception

Premier Reception Curved Desk



Introducing the ultimate reception desk solution - our beautifully designed, easy-to-assemble curved desk. With its advanced thermofused melamine finish and self-edge, this desk is not only functional but also a stunning addition to any office space. The sleek silver frame adds a touch of modernity and sophistication, making it the perfect piece to impress clients and guests.



Functional



RECEPTION

Inviting



Open



SCAN HERE
to see our full
Reception
Brochure:



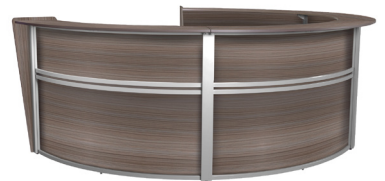


Single

Double

Triple

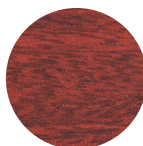
Quad





- No tools required for assembly
- Cutting-edge thermofused melamine finish with self-edge
- Silver frame standard for an first-class clean at a budget friendly price
- Wire management cutouts on interior desk. And Leveling glides included allowing for 1/2" height adjustability

Laminate Options



Mahogany



Driftwood Grey



Noble Oak

Conferencing

Cornerstone Collection



Make presentations memorable with Legacy's Conference collection! Legacy's patented modular conference tables grow with the size of your team.

Connected



Lectern
CT-LC44

CONFERENCE



Data Port
DP-EL2

Modular

Cornerstone
Laminate Colors



- Patented modular design grows with your company
- Power and Data port makes tabletop connectivity easy
- Power and Data port makes tabletop connectivity easy



Round
CT-CTR42

SCAN HERE
to see our full
Conference
Brochure:



VECTOR

Conference



Vector
VC-CT



Let the sleek new Array conference tables point your meetings in the right direction. The modern tapered base design allows for more leg room and includes a hidden trough underneath the table and cutouts on the interior of the legs to keep power cables completely out of view.

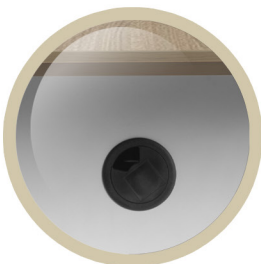
CONFERENCE



Connectivity

The power station lays flat with the table surface when not in use and a spring loaded hinge allows the entire face to angle upwards with one touch to access connections

SCAN HERE
to see our full
Conference
Brochure:



Wire Management

Modern tapered leg design allows for more leg room and includes hidden wire management

Base
Colors

Vector
Laminate Colors



Parliament

Traditional Conference Table



PL-CTRC

Outfit your executive or home suite with a tradition that lasts. RGS's Parliament Collection combines the quintessential elements of traditional elegance with classic lines, solid wood trim, beveled edge details and rich hand-rubbed Mahogany veneer finishes.



PL-CTR

Parliament

Queen Anne Dining Table

Classic Lines

Beveled Edge Details

Rich Hand Rubbed

Mahogany Veneer Finishes

Solid Wood Trim

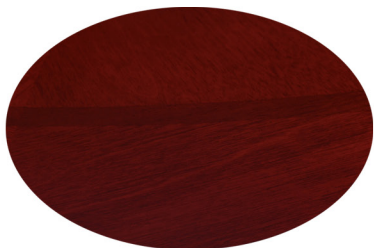
Two-Tone Inlaid Edge Detailing

Accommodates 2-4 People



CONFERENCE

SCAN HERE
to see our full
Conference
Brochure:



Classic Lines



Beveled Edge



Alternating Wood
Grains

Storage

Summit Steel Mobile Utility



Steel Mobile
SM-66746SCMO



Functionality With Security

Two locking doors open to reveal a spacious interior with one adjustable metal shelf, makes this cabinet perfect for storing paperwork, supplies, or personal items that need to be securely locked away.



Smooth Rolling Mobility

This cabinet moves across the floor on four casters and can be easily moved from room to room.



Practical and Adaptable

The thoughtfully designed cabinet provides ample storage space beneath the work surface for supplies and paper stock. Its mobile pedestal design allows for versatile placement options.

SCAN HERE
to see our full
Storage
Brochure:



Cornerstone



STORAGE



Secure

The Legacy Storage Collection offers it all from combo files and bookcases to stackable storage and laterals.

Versatility

The Legacy Storage Collection offers it all from combo files and bookcases to stackable storage and laterals.

Cornerstone
Laminate Colors



Storage

Parliament Collection



Bookcase
PL-BC7236

SCAN HERE
to see our full
Storage
Brochure:



Parliament Collection



Lateral
PL-LF3824



Ornate, brass colored handle accents on all drawers



Traditional elegance with classic lines, solid wood trim

RGS's Parliament Collection combines the quintessential elements of traditional elegance with classic lines, solid wood trim, beveled edge details and rich hand-rubbed Mahogany veneer finishes.

STORAGE



Beveled edge details and rich hand-rubbed Mahogany finishes



Buffet
PL-SC7236



Two, large locking lateral drawers that can accommodate both letter and legal files

T-Base Tables

Stark Training





Durable

Tabletop is constructed of a 1-inch thick thermal fused melamine laminate finished with a black edge banding

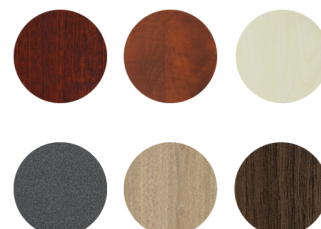


Functional

Adjustable glides raise the stylish T-Base off the floor for an open, modern look

Stark
SK-TRCT

Laminate Colors



T-Base Tables

Anchor Training



Anchor Training



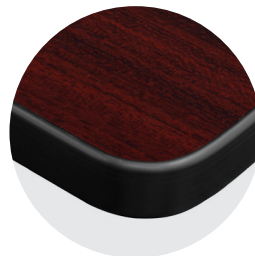
Modern Anchor tables are a perfect fit in stylish training room settings as well as lunch rooms, classrooms or common work areas



TABLES



Modern T-Base legs are constructed of sturdy stamped steel, finished in a subtle grey and include hidden leveling glides



Laminate tabletop is scratch, stain and scald resistant and wipes clean easily

Reid
RD-CTRCT

SCAN HERE
to see our full
Table
Brochure:



Folding Tables

Stark Flip-Top



Set up a meeting room in a flash with Kobe Flip Top Tables. Unlock the quick-release lever and flip down the entire tabletop to nest together when not in use. Perfect for rooms with variable class size, the Flip Top tables save set up time and storage space.



Stark Flip-Top



Functional

Set up a meeting room in a flash with Kobe Flip Top Tables. Unlock the quick-release lever and flip down the entire tabletop to nest together when not in use. Perfect for rooms with variable class size, the Flip Top tables save set up time and storage space.



Mobility

Locking casters make these tables mobile and are ideal for computer labs, training rooms, classrooms and more.



Stark
SK-FT

Laminate Colors



Training Tables

Stark



Space-Saving

Unique nesting Flip Top Table with Modesty Panel- Unlock the quick-release lever and flip down the entire tabletop to nest together when not in use



Stark
SK-FTM

Training Tables

Ion Collection



Ion
IO-TT

TABLES

Wire Management

This 60-inch table is good looking and has amazing interior wire management capabilities. Black metal C-Legs have a vented compartment with removable cover that runs the length of the leg



Post Leg

Otto



Otto
OT-TB





Tapered Leg

Diego



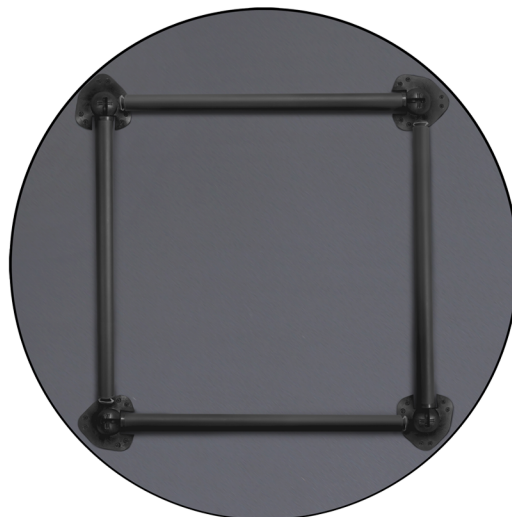
Diego
DG-TPL

Folding Leg

Otto



Otto
OT-TBF



TABLES

X-Base Tables

Breakroom



Reid



Stark



Stark
SK-TB



Reid
RD-TB



Durable
Sturdy X-Base
and Adjustable
Level Glides



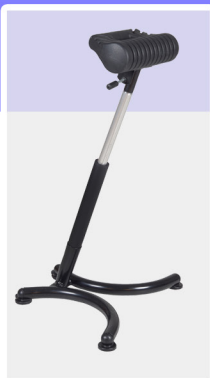
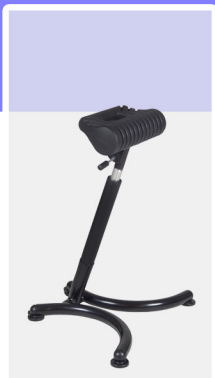
Durable
Sturdy X-Base
and Adjustable
Level Glides

Laminate Colors



Sit or Stand

Braxton Desk and Chair



- Flip a lever underneath the desk surface to easily transform from a seated position to a fully functional stand up desk.
- Adjusts in height from 29 to 44 inches
- Footrest adds comfort and stability to the durable, wide angle base

Braxton
RGS-508

Adjustable Height

Otto Collection



Square
OT-TB



Rectangle
RGS-RSD



Trapezoid
RGS-MTTZ

TABLES



Half Round
RGS-IP2SD



Half Round
RGS-TB



Clover
RGS-CLSD

Swivel

Office Seating



Omega
RGS-OMG004CH



Omega
RGS-OMG002BK



Costa
RGS-247BK



Wanda
RGS-510BK



Poppy
RGS-105ABK



Astro
RGS-401BK



Titan
RGS-107CR



Summit
RGS-1300BK



SoftForm
RGS-155BK



SoftForm
RGS-150-AA-NV

Management Office Chair

with Headrest/Adjustable Lumbar Support



Sliding Seat

Mesh
OMGO2BK



OMEGA

Elevate Your Work Experience

Investing in an Omega chair means investing in your future comfort and productivity. Built to last with a steel frame, and a host of features that adapt to you. The Omega Leather Executive Office Chair is more than furniture – it's a long-term partner in your professional journey.

SCAN HERE
to see our full
Seating
Brochure:



B r e a t h a b l e
M E S H





Black
OMGOOBK



Chocolate
OMGOOCH

OMEGA

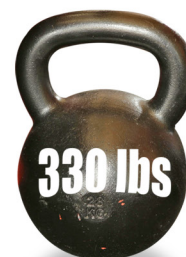
Elevate Your Work Experience

Where Comfort Meets Command

Top Grain Leather
Adaptive Comfort
Dynamic Spinal Support

Fully Adjustable Armrests & Headrest
Infinite Recline Technology

Weight
Capacity



Big & Tall

Titan

Ergonomic Executive Office Chair



Comfort You Can Feel

With its 20% larger seat and multi-layer foam, this chair is all about comfort, even during those long workdays. The contoured back feels like a gentle hug, making it perfect for all-day support.



Personalized for You

Personalized for You: You can adjust the headrest, enjoy the soft, cushioned armrests, and get extra lumbar support right where you need it.



Black
RGS-107BK

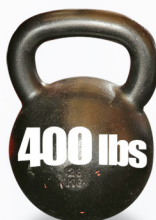


Brown
RGS-107BR



Cream
RGS-107CM

Weight
Capacity



Big & Tall

Costa

Multi-Shift Vinyl Office Chair

16 CUSTOMIZABLE
Amazing Adjustments



Black
RGS-247BK



Weight
Capacity



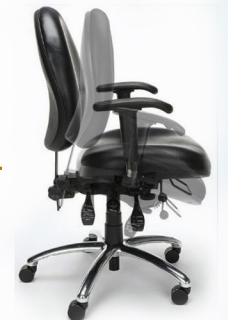
TAA/GSA Compliant



Sliding Seat



Backward Tilt



Forward Tilt



Angle Back



24/7 Comfort: Extra-thick 3"

This premium seating solution boasts an extra-thick 3" upholstered vinyl seat, ensuring lasting comfort during extended shifts. Anti-bacterial/anti-microbial vinyl surface helps maintain a hygienic work environment.



Customizable Arm Support

Height and width-adjustable arms provide tailored upper body support, enhancing overall comfort and reducing strain.

SEATING

Swivel Summit

Executive Mid-Back Arm Office Chair

Plush Comfort



Introducing the Leatherette Executive Mid-Back Office Chair - making your work hours comfortable. Sink into its soft, supple synthetic leather that's expertly stitched for that extra touch of comfort. The polished aluminum arm accents add a classy vibe, while the gas lift lets you find your perfect height with a flick.



Customizable

Customized Seating: No more fumbling with your chair height! The gas lift seat height adjustment lets you find your sweet spot effortlessly, so you can focus on what really matters



Summit
RGS-1300BK



Fully Adjustable Design



The 3-paddle system allows you to fine-tune seat depth, chair height, and backrest incline for optimal positioning. Customize your seating experience with 3D adjustable arms that move forward/backward, side-to-side, and rotate left/right, along with adjustable arm height (7-11").

Superior Ergonomics



Stay cool and comfortable with a breathable mesh back that promotes airflow, while the contoured vinyl seat cushion with leg grooves ensures proper weight distribution. The adjustable ratchet back (0-4" height adjustment from seat) lets you achieve perfect lumbar support for improved posture.



Wanda
RGS-510BK



Task

Poppy

Mesh Back Office Chair



Comfortability

Contoured mesh back provides excellent lumbar support and air circulation. Curved armrests and an amply padded seat add to the comfort of this chair. The seat back reclines and is tension-adjustable to meet the needs of many users.



Poppy
RGS-105BK



Fully Adjustable Design

Customize your sit with its seat tilt, tilt lock, 360-degree swivel and gas lift seat height adjustment. The arms also can be moved forward or backwards to allow for more flexibility.



Superior Ergonomics

Stay cool and comfortable with a breathable mesh back that promotes airflow, while the contoured vinyl seat cushion with leg grooves ensures proper weight distribution. The adjustable ratchet back (0-4" height adjustment from seat) lets you achieve perfect lumbar support for improved posture.



Astro
RGS-401BK



Task

SoftForm

Swivel Fabric Computer Chair

Work Day Comfort | Durable Design | Effortless Mobility



All-Day Comfort

Thick, high-density foam cushioning and an extra-wide seat - Easily adjust seat height, back depth, and arm height with 7-position adjustable arms to support proper posture



Durable Design

Stain-resistant fabric rated for 150,000 rubs. BIFMA-tested commercial-grade construction supports up to 275 lbs, making it a reliable choice for fast-paced offices and shared seating.



Black
150-XX



Navy with Arms
150-AA-XX



Grey with Drafting Kit
150-DK-XX



Black with Arms Drafting Kit
150-AA-DK-XX

Task SoftForm

High-Back Multifunctional Fabric Computer Chair

Work Day Comfort | Durable Design | Effortless Mobility



All-Day Comfort

Multiple ergonomic controls, this chair allows for full customization with adjustable seat height, back height, angle, and depth, along with tilt tension, lock.



Durable Design

Stain-resistant fabric rated for 150,000 rubs. BIFMA-tested commercial-grade construction supports up to 275 lbs, making it a reliable choice for fast-paced offices and shared seating.



SoftForm
155-XX



SoftForm
155-AA-XX



SEATING

Gaming

AON

Archeus Ergonomic Gaming Chair

AON

Luxury Design

Soft to the touch upholstery, stitched seating like in luxury cars, a high gloss base, and colorful accents all give Archeus a modern look without sacrificing quality.



Gamer Armrests

Padded, flip-up arms can be moved out of the way for under desk storage or for freedom of movement.



AON
RGS-AON001BKXX



Grey



Purple



Blue



Red



Pink



White



Stool

Oath

Armless Medical Stool TAA Compliant

OATH

Medical Stool



STAY CLEAN

Anti-bacterial/anti-microbial vinyl surface helps maintain a hygienic work environment

PERFECT FIT

Easily adjustable height (20" to 25") accommodates various users and workstation heights

SIT HEALTHY

Ergonomic design reduces fatigue and promotes better posture for all-day comfort

MOVE FREELY

Compact and mobile design allows for seamless transitions between different work areas

SEATING

Oath
RGS-902BK

Anti-Microbial

TAA Compliant

Stack Chair

Avery

Guest Stacking Chair with Arms



Comfort and Durability

Padded seat and back upholstered with Tetris fabric in Midnight Black with Cushioned armrests top a black tubular steel frame. Easily stores away in stacks of 8.

Avery

RGS-317BK

Sage

Dining Cushioned Restaurant Stackable Chair



Classic Design

Water-repellent vinyl upholstery on a padded seat and back - easily wipes clean with damp cloth. Sturdy black metal frame with reinforced cross bracing.

Sage

RGS-320BK

Stack Chair

Capital

Fabric Seat Mesh Stacking Office Chair



Ergonomic and Breathability

Mesh back provides excellent lumbar support and promotes airflow. Thickened soft seat cushion with breathable fabric. Stores away in stacks of 6.

Capital
RGS-330BK

Aeroflex

Fabric Multi-Purpose Mesh Office Side Chair



Aeroflex
RGS-5605BK

Space Saving

Ergonomic breathable mesh backrest allows for airflow, comfort and support. Padded armrests and super padded seat cushion. Easily stores away in stacks of 4.

Stack

Milo

Stackable Chair



Connectability

(Armless Only) Integrated connector lets you easily link chairs side-by-side, creating organized rows for training rooms, conferences, or event seating.



Flexibility

Chairs nest securely up to 15 (Armless), 12 (with Arms) saving storage space and making large-scale setups and tear-downs efficient.



Navy



Black



Red

Weight
Capacity



Milo
RGS-306BE

Stack Quinn

Metal Frame Armless Stackable Chair

Anti-Microbial

Chairs are treated with an anti-microbial agent and color permeated so scuffs are less noticable and wipes clean easily

Reinforced

Reinforced black metal frame supports up to 400lbs. Easily stacks away in stacks of 25



Blue



Black

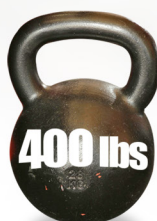


Grey



Blue
RGS-305BE

Weight
Capacity



Black Padded
RGS-306BK



SEATING

Stack

Megan

Lightweight Stackable Breakroom Chair



Blue



Black



Grey



Burgundy

Megan
RGS-318



Storability

Stores away in stacks of 12 or easily move it around with a convenient built-in carrying handle.

Traverse

Flexible High Back with Padded Fabric Seat Nesting Chair



Mobility

Breathable mesh back allows for air flow, comfort and support. Silver frame includes casters for mobility and flip up seat allows for nesting of several chairs saving space.



Traverse
RGS-302BK

Stack Billy

Learning Classroom Chair



Mobility

A built in handle on the back allows for easy mobility. Store these great stack chairs away in space saving stacks of 5



Wobble-Free

Matching glides on the bottom of the legs allow for a sturdy-wobble free chair

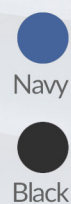
Available in Sizes
12", 15", and 18"



Billy
RGS-309

RGS-311

RGS-310



Navy

Black



SEATING

Stack

Dott

Plastic Stackable Stool



Built-In
Handle



It's built in handle not only makes for easily mobility but is also a unique, award winning design that prevents that stools from suctioning together when stacking.



Dott
RGS-1200

Guest & Reception

Plaza

Wood Side Chair

WallSaver Protection

Innovative leg design ensures the chair (legs) touches the wall first, preventing damage to both the wall and the chair.

Durable Vinyl Upholstery

The padded seat and back cushions are upholstered in glossy, easy to clean vinyl, available in Navy or Black



Available Finishes & Upholstery Options



Noble Oak
Black Vinyl



Noble Oak
Blue Vinyl



Neo Walnut
Black Vinyl



Neo Walnut
Blue Vinyl

VISA

Guest and Lobby

Reception Chair



Exceptional Comfort

Generously padded seat and arms provide a plush support for extended sitting periods. The padded arms offer generous dimensions which provide optimal comfort and support.



Durable Construction

17-gauge steel tube sled base ensures stability and longevity, with an impressive 400 lb. weight capacity (407-VAM-BK). (250 lb. 403-VAM-BK)

GUEST CHAIR

BIG & TALL

400 LB Capacity



RGS-407BK



250 LB Capacity

RGS-403BK

TAA/GSA Compliant
Anti-Microbial

SCAN HERE
to see our full
Seating
Brochure:

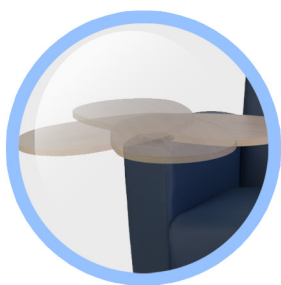




KULA LOUNGE SERIES

Ideal for Learning and Work Related Environments

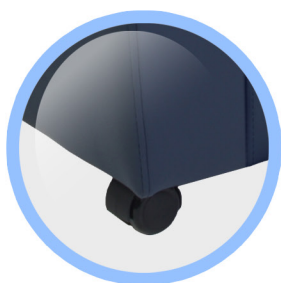
Versatile Utility



The tablet surface features a 360 degree swivel and is large enough to support most laptops, tablets and notebooks. Switch the tablet surface from the left to the right side by inserting it into a cup holder that is inset into both plush arms.



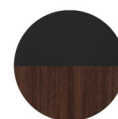
Loveseat



Mobile and Durable

The Kula moves around on 4 sturdy casters and can support up to 400lbs, making it perfect for independent and collaborative learning environments. A chrome colored handle in the back of the chair makes for easy mobility.

CHAIR COLORS



Java/Black



Ash Grey / Grey



Noble Oak / Navy

SEATING

Kula
RGS-501
RGS-502



Storage
Option

Traditional

Parliament Swivel

Clubhouse Dining Chair



Swivel Chair
RGS-213BK



Destinction

Beautiful hardwood Mahogany frame, timeless brass trim accents, durable vinyl upholstery and elegant button tuft stitching make the Ivy League Swivel a must-have addition.



Functional

Seat height: Chair's seat can raise and lower allowing the user's feet to remain flat on the floor. Center Tilt: Central pivot point allows the user to recline seat and back of chair at a fixed angle.



Swivel Chair
RGS-213GYMH

Traditional Captain

Low Curved Back with Saddle Seat Chair



Timeless

Beautiful hardwood Mahogany frame, timeless brass trim accents and durable vinyl upholstery make the Ivy League Captain a nice addition to traditional home or office setting.



Captain
RGS-211BK

Captain

Low Curved Back with Saddle Seat Chair



Aeroflex
RGS-5605BK

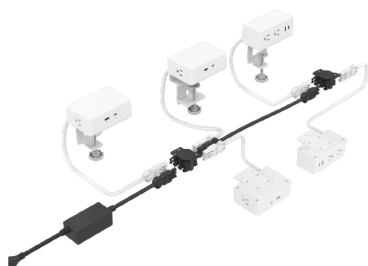


Mobility

Available with casters option, this attractive chair moves around easily on durable brass casters. Captain's chair is available in a classic black or burgundy vinyl finish.

Power

Rhythm System



Power Standalone



Connected

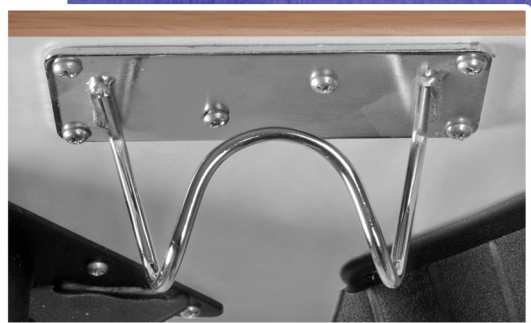
Powering up workstations should never restrict office layout options. Regency's non-restrictive power solutions allows you to unplug and reconfigure your workplace in minutes.

SCAN HERE
to see our full
Power
Brochure:



ACCESSORIES

Desk Box



Desk Hook

Accessories

Desks

SCAN HERE
to see our full
Accessories
Brochure:



Mat Carpet
CMC3648

Mat Hardwood
CMH3648



Accessories

Office Chair Mat



Stool Kit



Quinn
Ganging Bracket (Set of 2)



Quinn
Stack Chair Cart



Accessories

Chairs

Benching Privacy Dividers



Universal Privacy Dividers



Accessories Privacy Divider

RGS, Inc. Limited Warranty

RGS products are warranted against manufacturers defect in material and workmanship for the usable life of the product for the original owner, as defined as follows:

One year – RTA and power components

Two years – gas cylinders, control mechanisms, upholstery and foam

Five years – “Accessories,” chair bases, metal and wood chair frames, casters, glides, any and all wood or polymer based components

Ten years – All laminate, wood or veneer casegoods, metal desk pedestals, metal shelving units, metal table legs and bases, and carts

To Obtain Service Under the Warranty

Should any component be found to be defective, the customer should contact the dealer that originally sold them the product. The dealer will gather information on the product, including the product number or name, nature of the defect, original sale date, and conditions product is being used, along with the defective product or part. The dealer will provide this information to RGS, Inc.'s customer service department along with their proof of purchase, who will determine whether a replacement part or product is to be provided free of charge under warranty. The dealer will return the defective part or product freight prepaid to RGS, Inc. Upon receipt of the defective part or product, a replacement will be sent to the dealer.

Failure to provide the requested information – including proof of purchase – or to return the defective part will result in the request for a warranty part or product to be rejected.

Exclusions

This warranty does not apply to the following:

- Normal “wear and tear”, which are to be expected over the course of ownership.
- Seating products used for more than 8 hours in a given day or 40 hours in a given week (except model VAM-247, which is warranted for 24 hours a day, 6 days a week usage)
- Seating products used by persons weighing over the maximum capacity of 250 lbs. with the exception of the RGS-305 Quinn stack chair tested to 400 lbs., and the RGS-203 Azure BT tested to 500 lbs.
- Products used for rental purposes.
- Damaged caused by the carrier in transit (which should be handled per the receiving instructions below) or damage caused during installation or assembly.
- Failures due the negligence of the customer to properly assemble or regularly maintain (including but not limited to cleaning, lubricating, tightening all screws, bolts and cams every 3-6 months) their product.
- Variations in leather and wood finishes which are to be expected due to their nature as natural materials.
- Products which have been altered, are missing components, or have been assembled in a manner inconsistent with the manufacturer-provided assembly instructions.
- Tufted buttons on any products.

The warranty applies only to products. RGS Inc. is in no way responsible for loss, inconvenience, or other damages or expenses resulting from a product defect. This warranty is valid in the USA only.

Effective Dates

The above warranty is effective for any products sold on or after January 1, 2020. The terms of this warranty may be altered at a future date by the manufacturer, upon notification of the manufacturer's authorized resellers.

Terms of Sale

Accounts will be offered terms of Net 20 days with established satisfactory credit. All other orders require payment in advance by check or credit card (Visa or Mastercard only). Past due accounts are subject to a finance charge of 1.5% per month. Accounts with a past due balance or unpaid finance charges must clear this balance prior to any new orders or warranty claims being accepted.

Shipping Information

TITLE OF GOODS passes to purchaser and our responsibility ceases when shipment is accepted by any carrier from one of our Distribution Centers. All products are shipped by FedEx Ground or Common Carrier, freight prepaid dock-to-dock, unless otherwise specified on your purchase order. Any incidental charges – including but not limited to inside delivery, liftgate, residential, reconsignment – will be charged back.

Upon Receiving Your Shipment

Upon receiving your shipment and before signing for it, count the cartons to ensure all products have been received and visually inspect all packages for signs of damage in transit. Should there be any shortage or signs of possible damage, note all findings on the driver's paperwork. Keep your copy of the paperwork.

If damage is discovered, either visibly on the carton or concealed, retain all product and packaging for inspection by the freight carrier. Contact the freight carrier immediately, and in no more than 15 days from the date of delivery to make a report and submit a claim. The freight carrier will then provide you with the procedure. In the meantime, contact RGS to order any replacement parts or product.

Returns

All product returns will result in a merchandise credit. Returned merchandise will not be accepted if sent freight collect or without prior written authorization. Ship freight prepaid in original carton. Customer will be responsible for any damage on return and the cost of re-boxing if required prior to any credits being issued.

Order Changes or Cancellations

Due to the quick ship nature of RGS Office Furniture products, we must limit customer changes and cancellations. All orders ship within 72 hours of receiving an approved order. Orders canceled or changed after shipment will be subject to a 25% restocking charge plus the return freight charges. All changes or cancellations must be in writing.

Exceptions

There are no exceptions to these terms of sale unless otherwise specified in a customer contract, signed by an officer of RGS, Inc. and an officer of the customer company.

RGS

CORPORATE OFFICE:
2375 ROMIG RD.
AKRON, OH 44320

TEL: 866-816-9822
WEB: RGSFURNITURE.COM



[FACEBOOK.COM/RGSFURNITURE](https://www.facebook.com/RGSFURNITURE)



[TWITTER.COM/RGSFURNITURE](https://twitter.com/RGSFURNITURE)

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