



Style Crest® Fiberglass Steps

10-Year Limited Structural Warranty

Limited Warranty

Style Crest, Inc. ("Style Crest") warrants to the original retail purchaser that genuine Style Crest® Fiberglass Steps are free from defects in materials and workmanship and will maintain their structural integrity under normal residential use for a period of ten (10) years from the date of original purchase.

This warranty applies only to products installed within the continental United States and installed in accordance with Style Crest installation instructions and applicable local building codes. This warranty does not apply to any products installed in any other location outside the continental United States. This warranty is personal to the original retail purchaser and does not transfer to subsequent owners, tenants, contractors, dealers, installers, or any other person or entity.

Warranty Remedy

If Style Crest determines that a covered defect exists under this Limited Warranty, Style Crest shall, at its sole discretion:

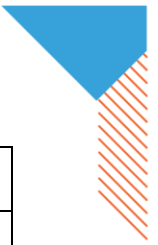
- Repair the defective product;
- Replace the defective product or defective component in accordance with the Prorated Warranty Remedy Schedule below; or
- Refund all or a portion of the original purchase price in an amount determined by applying the Prorated Warranty Remedy Schedule below.

The remedy provided under this Limited Warranty shall be the original purchaser's sole and exclusive remedy. Where Style Crest elects to repair the defective product, such repair shall be provided at no prorated cost to the purchaser, and the Prorated Warranty Remedy Schedule shall apply only where Style Crest elects to replace the product or refund the purchase price.

Prorated Warranty Remedy Schedule

If a warranty claim is approved and Style Crest elects to replace the product or refund the purchase price, the original purchaser shall be responsible for the following portion of the then-current published retail selling price of the comparable replacement product:

Time Since Original Purchase	Customer Responsibility
Up to and including One (1) Year	No Cost



More than One (1) Year up to and including Two (2) Years	10%
More than Two (2) Years up to and including Three (3) Years	20%
More than Three (3) Years up to and including Four (4) Years	30%
More than Four (4) Years up to and including Five (5) Years	40%
More than Five (5) Years up to and including Six (6) Years	50%
More than Six (6) Years up to and including Seven (7) Years	60%
More than Seven (7) Years up to and including Eight (8) Years	70%
More than Eight (8) Years up to and including Nine (9) Years	80%
More than Nine (9) Years up to and including Ten (10) Years	90%
After expiration of the ten (10) year warranty period, customer responsibility is 100% and no warranty coverage applies.	

The applicable customer responsibility percentage shall be determined based on the original purchase date shown on the purchaser's proof of purchase.

Style Crest shall be responsible only for the remaining portion of the replacement product cost. All labor, removal, reinstallation, freight, transportation, travel, and other costs remain the responsibility of the purchaser and are excluded from coverage, consistent with the sole and exclusive remedy and limitation-of-liability provisions of this Limited Warranty.

What Is Covered

This warranty applies only to manufacturing defects that result in:

- Structural failure of the step assembly;
- Delamination or separation of fiberglass components caused by a manufacturing defect;
- Failure of factory-manufactured structural components under normal residential use;
- Defects in materials or workmanship that render the product unsafe or unusable for its intended purpose under normal residential use.



Normal Characteristics and Conditions Not Considered Defects

Minor cosmetic changes may occur over time due to normal exposure to weather and environmental conditions. The following are not considered manufacturing defects:

- Minor color variation;
- Surface dulling or normal weathering;
- Minor surface scratches or abrasions;
- Cosmetic imperfections that do not affect structural performance;
- Slight variations in texture or finish appearance;
- Normal aging caused by exposure to sunlight and the elements, including gelcoat fading, chalking, surface crazing, hairline cracks, oxidation, staining, finish wear, and other cosmetic or non-structural conditions that do not affect structural integrity or intended functionality.

What Is Not Covered

This warranty does not cover damage or failure resulting from:

Installation and Maintenance Issues

- Improper installation;
- Failure to follow Style Crest installation instructions or to demonstrate that the product was properly installed;
- Installation on an unstable, shifting, or improperly prepared base;
- Product modifications or alterations after purchase;
- Improper handling, transportation, or storage.
- Failure to provide reasonable maintenance;
- Improper drainage or prolonged exposure to standing water;
- Improper storage prior to installation.

Environmental and External Causes

- Abuse, misuse, negligence or vandalism;
- Exposure to chemicals, de-icing salts, fertilizers, or other corrosive or abrasive materials;
- Vehicle impact or accidental damage;
- Fire, flood, lightning, windstorm, tornado, hurricane, earthquake, or other acts of God;
- Excessive loading beyond intended residential use;
- Damage caused by ground movement, settling foundations, foundation failure, or site movement;
- Any condition unrelated to a defect in materials or workmanship.





Cosmetic Conditions

- Surface scratches;
- Scuffs;
- Stains;
- Discoloration;
- Fading;
- Weathering;
- Gelcoat fading, chalking, surface crazing, hairline cracks, oxidation, staining, finish wear, and other appearance-related, cosmetic, or non-structural conditions that do not affect structural integrity or intended functionality.

Labor and Related Costs

This warranty covers the Style Crest® Fiberglass Step product only.

Consistent with the sole and exclusive remedy and limitation-of-liability provisions of this Limited Warranty, Style Crest shall not be responsible for:

- Labor costs;
- Removal costs;
- Reinstallation costs;
- Freight or transportation charges;
- Travel expenses;
- Loss of use;
- Incidental damages;
- Consequential damages;
- Damage to surrounding property.

Warranty Claim Procedure

To submit a warranty claim, the original purchaser must provide reasonable supporting information, including:

- Proof of purchase showing the purchase date;
- Installation address and installation date, if available;
- Description of the alleged defect;
- Photographs showing:
 - The complete step assembly; and
 - The specific area of concern.

The original purchaser must notify Style Crest of any alleged defect as soon as reasonably practicable after discovery, and in any event within thirty (30) days of discovery of the alleged defect. Failure to provide reasonable proof of purchase, installation address and installation date if available, photographs, and other required supporting information may result in denial or delay of the claim. The claimant is responsible for showing that the

product was properly installed and maintained and that the claimed condition is covered by this Limited Warranty.

Warranty claims may be submitted through any of the following methods:

Email

Submit all required information and supporting photographs to:

scmfgwarranty@stylecrest.net

Online

Submit your information through the Contact Style Crest form available at:

www.stylecrestinc.com/contact-us/

Please state "Fiberglass Step Warranty Claim" when submitting your information.

Mail

Send all required information and supporting documentation to:

Style Crest Incorporated

Attn: Warranty Department

2450 Enterprise St.

Fremont, OH 43420

Upon receipt of a claim, Style Crest may request additional information necessary to evaluate the claim.

Style Crest reserves the right to inspect or evaluate the product, either in person or through photographs and other documentation provided by the claimant, before determining warranty eligibility. Style Crest may also require return of the product or a component for further evaluation. Warranty coverage may be denied if the product is repaired, altered, discarded, removed, destroyed, or otherwise made unavailable before Style Crest has a reasonable opportunity to inspect or evaluate it.

If a warranty claim is approved, Style Crest will, at its sole discretion, repair the product, provide a replacement product or component, or provide a refund in accordance with the Warranty Remedy and Prorated Warranty Remedy Schedule contained in this Limited Warranty.

Disclaimers and Limitation of Liability

EXCEPT AS EXPRESSLY STATED HEREIN, AND TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, STYLE CREST MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. TO THE EXTENT ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SUCH IMPLIED WARRANTY IS LIMITED IN DURATION TO THE TEN (10) YEAR TERM OF THIS LIMITED WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Style Crest's sole obligation under this warranty shall be limited to repair, replacement, or refund as described above. TO THE FULLEST EXTENT PERMITTED BY LAW, STYLE CREST SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR INDIRECT DAMAGES, AND UNDER NO CIRCUMSTANCES SHALL STYLE CREST'S LIABILITY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT, EXCEPT THAT NOTHING IN THIS LIMITED WARRANTY EXCLUDES OR LIMITS LIABILITY FOR PERSONAL INJURY OR ANY OTHER LIABILITY THAT CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW. THE FOREGOING LIMITATIONS AND EXCLUSIONS SHALL APPLY AND SURVIVE EVEN IF THE EXCLUSIVE REMEDY PROVIDED IN THIS LIMITED WARRANTY IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

General Provisions

Transferability. This warranty extends only to the original retail purchaser and is not transferable to subsequent owners.

Severability. If any provision of this Limited Warranty is held invalid or unenforceable under applicable law, that provision shall be modified to the minimum extent necessary to make it enforceable, or if it cannot be so modified, severed, and the remaining provisions of this Limited Warranty shall remain in full force and effect.

Entire Warranty; No Modification. This Limited Warranty constitutes the entire warranty of Style Crest with respect to the product and supersedes all prior or contemporaneous representations, statements, or agreements, whether oral or written. No dealer, distributor, installer, retailer, agent, or employee is authorized to modify, extend, or expand this Limited Warranty or to create any additional warranty or obligation on behalf of Style Crest. No modification of this Limited Warranty is binding unless made in writing and signed by an authorized representative of Style Crest.

Manufacturer Information

Style Crest Incorporated

2450 Enterprise St.

Fremont, OH 43420



Product Registration (Optional)

To assist with warranty administration, purchasers are encouraged to retain proof of purchase and installation records. Failure to register the product shall not invalidate this warranty.

California Addendum

The following provisions apply only to Style Crest® Fiberglass Steps purchased by consumers in the State of California. In the event of any conflict between this California Addendum and the other terms of this Limited Warranty, this Addendum controls for California purchases, but only to the extent required by California law. All other terms of this Limited Warranty remain in full force and effect.

Implied Warranties. Under the California Song-Beverly Consumer Warranty Act, implied warranties on this product may not be disclaimed. Accordingly, for California purchases, the implied warranties of merchantability and, where applicable, fitness for a particular purpose are not disclaimed but are limited in duration to the ten (10) year term of this Limited Warranty, to the fullest extent permitted by law.

Remedy and Reimbursement. Nothing in this Limited Warranty limits any non-waivable right or remedy available to a California consumer under the Song-Beverly Consumer Warranty Act, including any right to reimbursement or replacement to which the consumer may be entitled where a covered nonconformity cannot be remedied after a reasonable number of repair attempts.

Return of Product. Style Crest will not require the consumer to return the product or a component as a condition of a warranty remedy except to the extent, and in the manner, permitted by California law, and any required return will be arranged at Style Crest's expense where the Song-Beverly Consumer Warranty Act so requires.

Limitation of Liability. Some states, including California, do not allow the exclusion or limitation of incidental or consequential damages, so certain limitations in this Limited Warranty may not apply to California consumers. Nothing in this Limited Warranty excludes or limits liability for personal injury or any other liability that may not be excluded or limited under California law.

Statutory Rights. Nothing in this Limited Warranty is intended to waive, restrict, or limit any right that may not be waived, restricted, or limited under California law.