



AMxCore Release Notes

Version 6.0

Changes Effective on July 29, 2026



Contents

AMxCore: Version 6.0	3
Multi-Factor Authentication Options to Verify Your Identity	4
Option 1: Email-based authentication	4
Option 2: Authenticator Application	4
ArborMetrix Login Process: Workflow Diagram.....	5
ArborMetrix Login Process: Step By Step Directions	6
Email Based-Authentication	6
Mobile Authenticator App Based Authentication	8
Appendix A: Deleting Authenticator Account Setup from Commonly-used Applications	12
Deleting an account from Authy	12
Deleting an account from Microsoft Duo.....	12



AMxCore: Version 6.0

We are excited to share that our upcoming release, effective July 29, 2026, will be a major platform upgrade, moving from AMxCore: Version 5.0 to 6.0. Major releases represent significant enhancements to the system—including new features, workflow improvements, and foundational updates that support future capabilities. Because it has been several years since our last major version change, we want to highlight that this release is larger in scope than the routine updates delivered throughout the year. The notes below provide an overview of what's new, what's changing, and what to expect as we transition to AMxCore: Version 6.0, along with step-by-step directions for the new login process.



AMxCore: Version 6.0 revamps the registry authentication process, improving the existing login process and underlying technology. The login process now allows multi-factor authentication (MFA) to verify your identity *without* installing an authentication app on your mobile device or work machine. Each time you login, you choose to receive an authorization code through email or look up in an authenticator app such as Ente Auth, Duo or Authy.

Please Note: Because this release includes significant updates to our authentication framework, existing multi-factor authentication (MFA) settings for authenticator apps cannot be carried over. Only users who will continue to use an authenticator application for MFA will need to complete a quick one-time setup the next time they log in. If you use the authenticator app method, please delete your existing one-time passcode (OTP) entry in your app before completing the new setup with the QR code that will appear at login.

No action is required for users who prefer email-based authentication—this method will continue to work without any setup.

For your convenience, step-by-step instructions for removing old OTP entries in commonly used authenticator apps (Ente Auth, Duo, and Authy) are included in Appendix A at the end of this guide.



Multi-Factor Authentication Options to Verify Your Identity

AMxCore: Version 6.0 now offers two options to authenticate when logging in to the ArborMetrix Registry Platform.

Option 1: Email-based authentication

During the login process, you will receive an email with the authentication code needed to verify your identity and login to Registry.

- The email address used on your Registry account must be an account where you can receive emails and access during the login process.
- You do not need to install an application on your mobile device or laptop.

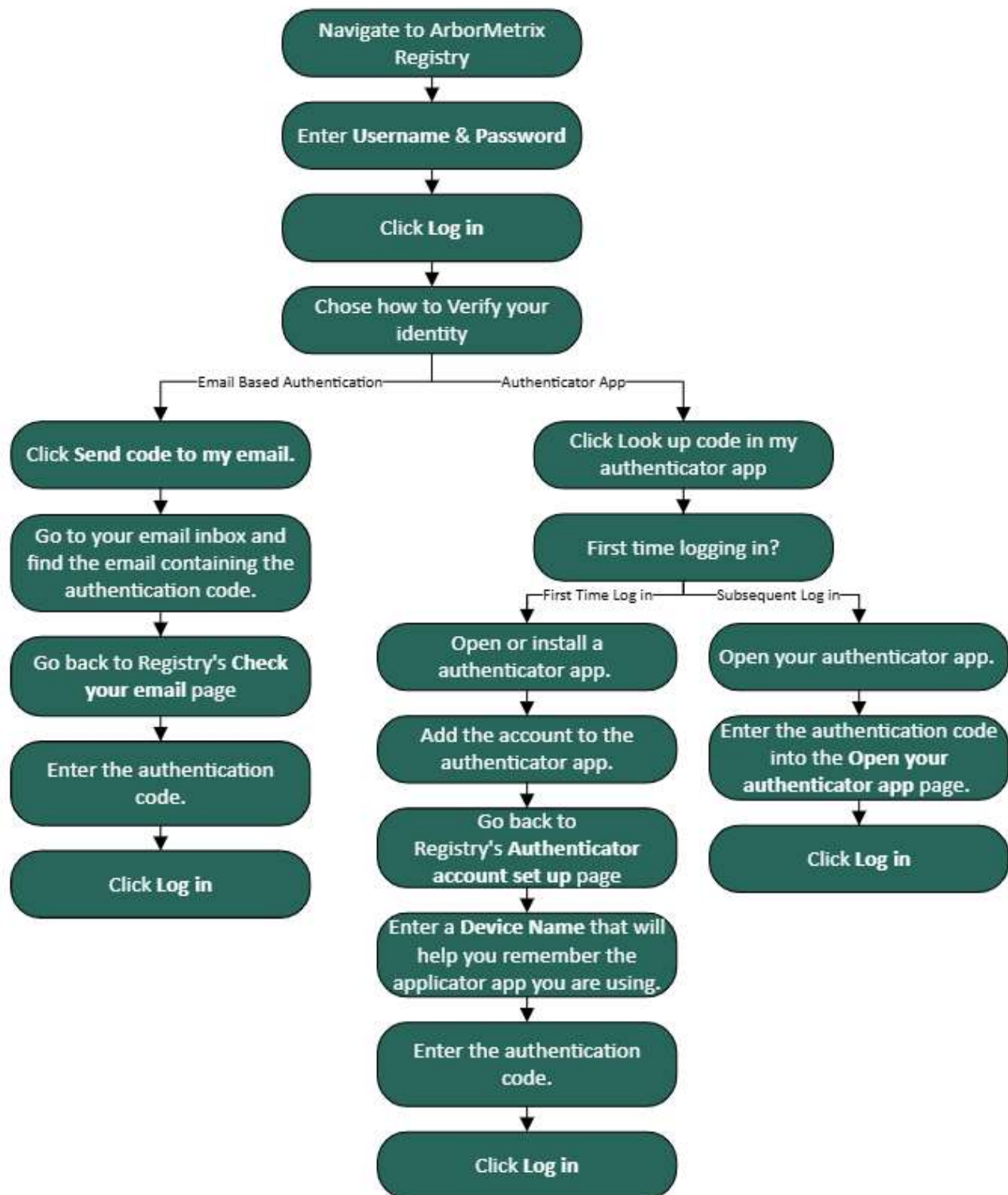
Option 2: Authenticator Application

During the login process, you will open an authenticator application to look up the authentication code needed to verify your identity and login to Registry.

- Requires an authenticator application to be installed on your phone or other device.
- You will need access to the device with the authenticator application when you login.
- **IMPORTANT NOTE:** Before you login to the ArborMetrix Registry after the release, you will want to delete the current account in your authenticator app.
- You can use any authenticator application you want, such as Ente Auth, Duo, Authy, Google Authenticator, etc.
 - ArborMetrix suggests using Ente Auth. Ente Auth (pronounced en-tay aath) will sync passcodes across platforms (mobile devices, desktop and the Ente Auth webapp) in a secure way. If you use the desktop, browser plug-in or Ente's website, you can easily copy & paste the authentication code during the login process. Refer to [Ente Auth User Guide](#) for more information.



ArborMetrix Login Process: Workflow Diagram

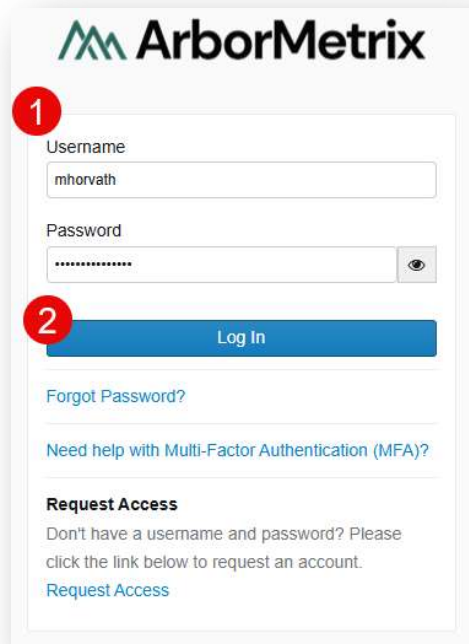




ArborMetrix Login Process: Step By Step Directions

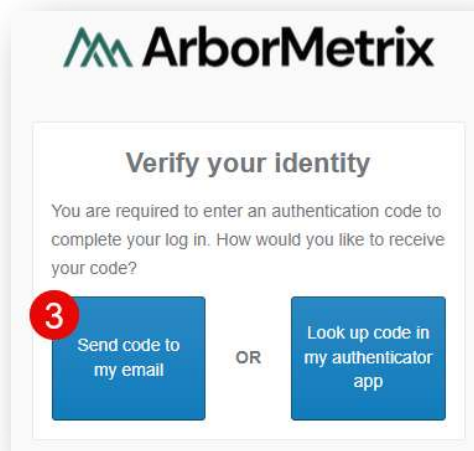
Email Based-Authentication

1. Enter your **username** and **password** on the login page.
 - a. Clicking the eye button  will reveal your password.



The screenshot shows the ArborMetrix login page. At the top is the ArborMetrix logo. Below it, a red circle with the number '1' points to the 'Username' field, which contains the text 'mhorvath'. Below the username field is the 'Password' field, which contains a series of dots. To the right of the password field is an eye icon. Below the password field is a blue 'Log In' button. Below the 'Log In' button are two links: 'Forgot Password?' and 'Need help with Multi-Factor Authentication (MFA)?'. Below these links is a section titled 'Request Access' with the text 'Don't have a username and password? Please click the link below to request an account.' and a link 'Request Access'.

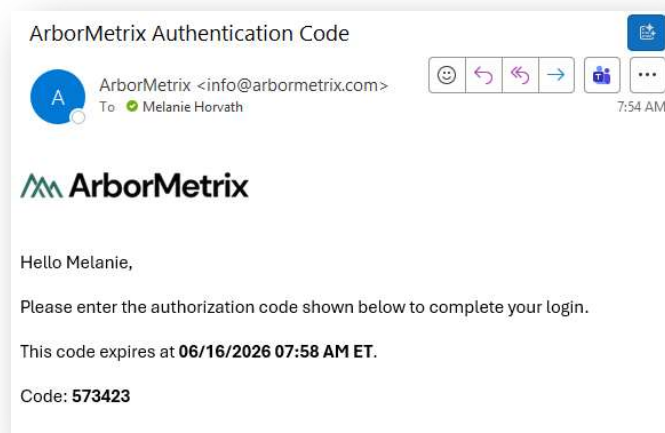
2. Click **Log in**.
3. Click **Send code to my email**.



The screenshot shows the ArborMetrix verification page. At the top is the ArborMetrix logo. Below it is the heading 'Verify your identity'. Below the heading is the text 'You are required to enter an authentication code to complete your log in. How would you like to receive your code?'. Below this text are two blue buttons. The left button is labeled 'Send code to my email' and has a red circle with the number '3' next to it. The right button is labeled 'Look up code in my authenticator app'. Between the two buttons is the word 'OR'.



4. Go to your email inbox associated with your registry account.
5. Find the email containing the authentication code.



6. Go back to the ArborMetrix login page where you left off.
7. Enter the authentication code into the **Check your email** page.

8. Click **Log In**.
 - a. If you are redirected to the **Authenticator set up** page, contact your administrator or help@arbormetrix.com requesting a password reset.

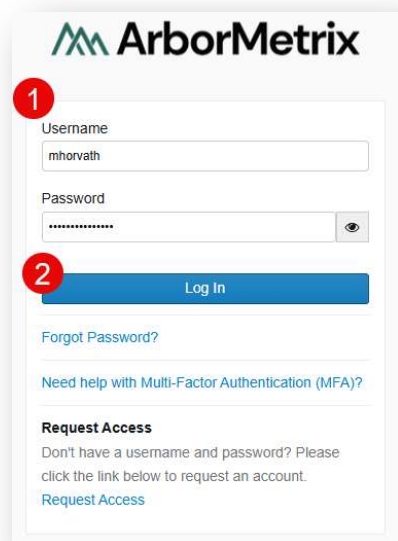


Mobile Authenticator App Based Authentication

Here are the steps for the first time you login following the AMxCore: Version 6.0 upgrade to the ArborMetrix Registry using an authenticator app and subsequent logins.

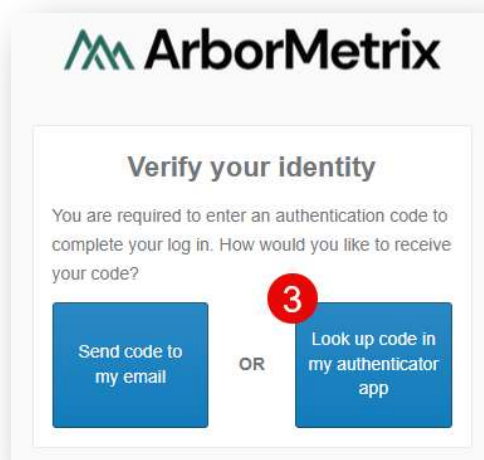
First Time Login

1. Enter your **username** and **password** on the login page.
 - a. Clicking the eye button  will reveal your password.



The screenshot shows the ArborMetrix login page. At the top is the ArborMetrix logo. Below it, a red circle with the number '1' points to the 'Username' input field, which contains the text 'mhorvath'. Below the username field is the 'Password' input field, which is masked with dots. To the right of the password field is an eye icon. A red circle with the number '2' points to the 'Log In' button. Below the 'Log In' button are two links: 'Forgot Password?' and 'Need help with Multi-Factor Authentication (MFA)?'. At the bottom, there is a section titled 'Request Access' with the text 'Don't have a username and password? Please click the link below to request an account.' and a link 'Request Access'.

2. Click **Log In**.
3. Click **Look up code in my authenticator app**.



The screenshot shows the ArborMetrix verification page. At the top is the ArborMetrix logo. Below it, the heading 'Verify your identity' is displayed. The text below the heading reads: 'You are required to enter an authentication code to complete your log in. How would you like to receive your code?'. There are two blue buttons: 'Send code to my email' and 'Look up code in my authenticator app'. A red circle with the number '3' points to the 'Look up code in my authenticator app' button. The word 'OR' is placed between the two buttons.



4. Open or install an authenticator app on your mobile device.
 - a. ArborMetrix suggests using Ente Auth for the mobile authenticator app since it supports multiple platforms, mobile app, desktop & website. Refer to [Ente Auth User Guide](#).
 - b. NOTE: Ente Auth is not required. You are welcome to use any third-party authentication application (e.g. Duo, Authy, Google Authenticator, etc.)
5. Add the account to the authenticator app. This step will vary based on the authenticator app selected.
 - a. **DO NOT use the camera app to scan the QR Code. You need to use the QR code scanner within the Authenticator app.**
 - b. If you already have an ArborMetrix Registry login set up in the application, please remove the entry to reduce confusion about which code to use. Please see Appendix A: Removing authenticator account setup at the end of this guide if you need assistance deleting your account from common third-party applications.
6. Go back to the ArborMetrix Registry **Authenticator account set up** page.

Setup authenticator account

1. Open or install an authenticator app that supports one-time-passcodes such as Ente Auth, Duo, Authy.
2. Add the Account in the authenticator app.



[Unable to scan?](#)
3. Enter a device name that will help you remember the authenticator app you are using for this account.

Device Name **7**
4. Enter the authentication code provided by the authenticator app and click Log in to finish the setup.

Authentication Code* **8**

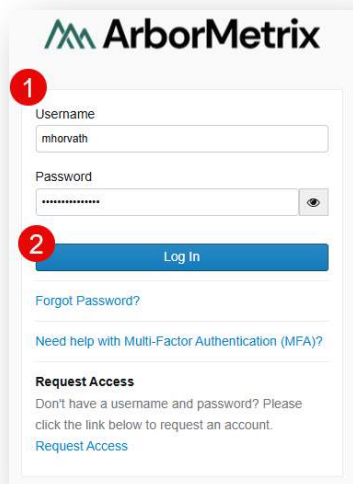
9



7. Enter a **Device Name** that will help you remember the authenticator app you are using for the ArborMetrix Registry.
 - a. ArborMetrix suggests entering the name of the authenticator app you decided on.
8. Enter the **authentication code** displayed in the authentication app.
9. Click **Log in**.

Subsequent Logins

1. Enter your **username** and **password** on the login page.
 - a. Clicking the eye button  will reveal your password.



The screenshot shows the ArborMetrix login page. At the top is the ArborMetrix logo. Below it is a login form with two input fields: 'Username' (containing 'mhorvath') and 'Password' (containing masked characters). A red circle with the number '1' is next to the Username field. To the right of the Password field is an eye icon. Below the Password field is a blue 'Log In' button, with a red circle and the number '2' next to it. Below the button are two links: 'Forgot Password?' and 'Need help with Multi-Factor Authentication (MFA)?'. At the bottom is a section titled 'Request Access' with the text 'Don't have a username and password? Please click the link below to request an account.' and a link 'Request Access'.

2. Click **Log In**.
3. Click **Look up code in my authenticator app**.



The screenshot shows the 'Verify your identity' screen of the ArborMetrix login process. At the top is the ArborMetrix logo. Below it, the heading 'Verify your identity' is followed by a paragraph: 'You are required to enter an authentication code to complete your log in. How would you like to receive your code?'. There are two blue buttons: 'Send code to my email' on the left and 'Look up code in my authenticator app' on the right, separated by the word 'OR'. A red circle with the number '3' is positioned above the right button.

4. Open your authenticator app and find the one-time-passcode displayed.
5. Enter the authentication code into the **Open your authenticator app** page.

The screenshot shows the 'Open your authenticator app' screen of the ArborMetrix login process. At the top is the ArborMetrix logo. Below it, the heading 'Open your authenticator app' is followed by the instruction 'Enter the authentication code displayed in your authenticator app.' and a note 'Your saved Device Name is ente auth'. There is a text input field labeled 'Authentication Code*' with a red circle containing the number '5' above it. Below the input field is a blue 'Log In' button with a red circle containing the number '6' to its left.

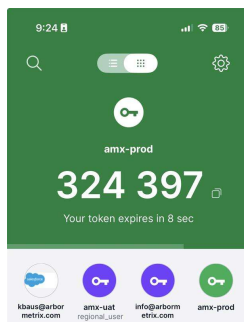
6. Click **Log In**.



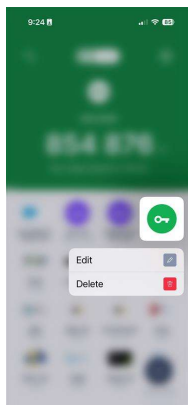
Appendix A: Deleting Authenticator Account Setup from Commonly-used Applications

Deleting an account from Authy

1. Navigate to the **Authy** accounts home page on your device.



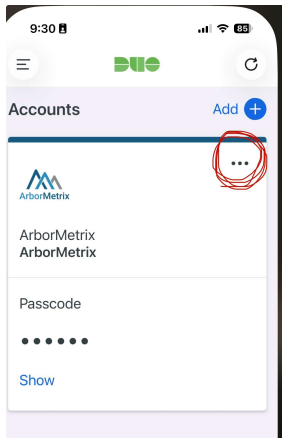
2. Select the account you want to delete by holding down on the icon with your finger.
3. Select **Delete**.



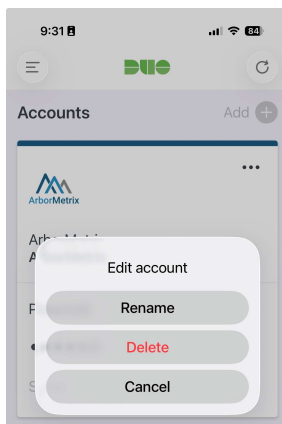
4. The account is no longer listed on the **Authy** accounts home page.

Deleting an account from Microsoft DUO

1. Navigate to the **DUO** accounts home page on your device.
2. Select the three dots (...) menu option for the account you want to delete.



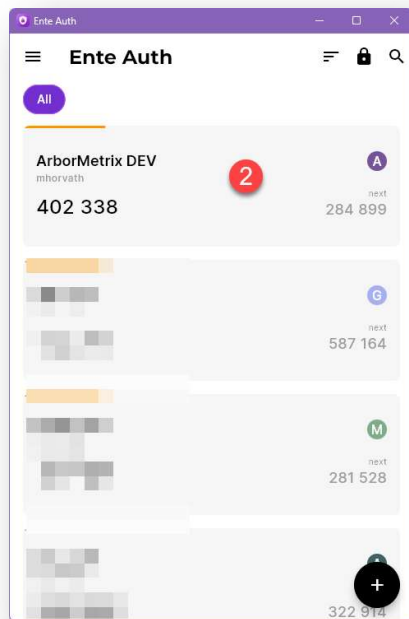
3. Select **Delete**.



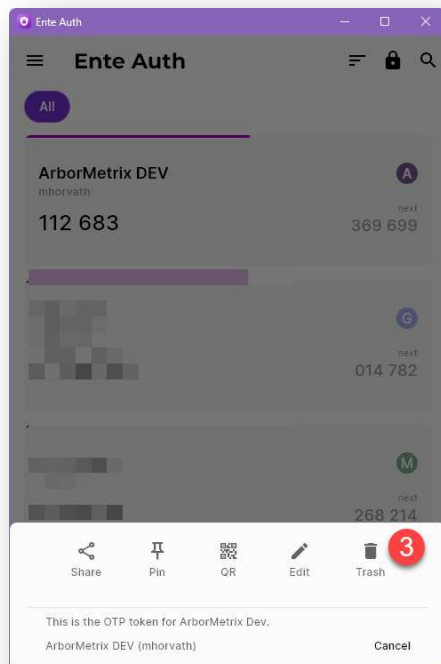
4. The account is no longer listed on the **DUO** accounts home page.

Deleting an account from Ente Auth

1. Navigate to the **Ente Auth** account card.
2. Click and hold the card.



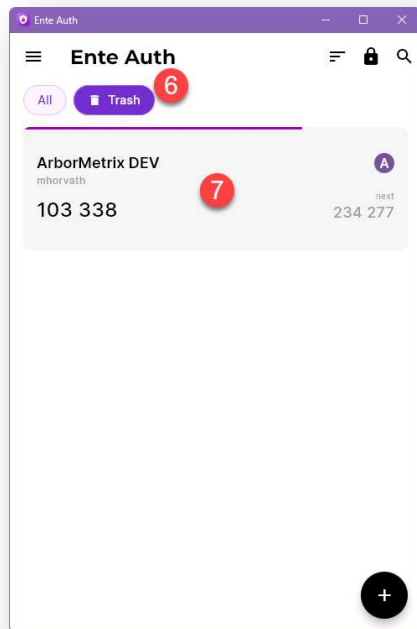
3. Click **Trash** in the lower menu area.



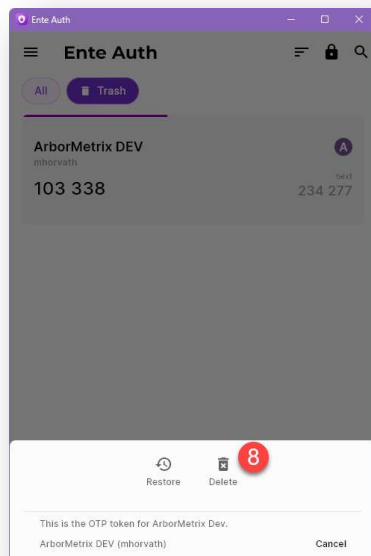
4. You will verify your identity.
5. Click Trash in the **Trash code?** pop up message



6. To fully delete the code, click **Trash** filter.



7. Click and hold the account card to delete.
8. Click **Delete** in the lower menu area.





9. You will verify your identity by entering facial recognition or device password depending on how you are set up.
10. Click Delete on the **Delete code?** confirmation message.

