

MAINTENANCE TROUBLE SHOOTING CHECKLIST

<i>Appliance/issue</i>	<i>Problem</i>	<i>Options</i>
Hot Water System	Leaking	The valve or overflow pipe may be loose. Try to tighten.
Hot Water System - Electric	No hot water	Check the safety switch is on. Turn heater off for a couple of minutes and then restart. Wait 30 minutes to see if hot water working now
Hot Water System – Gas	No hot water	Check the pilot light is on. If not, relight If it relights but flickers off again, ensure the tip of thermocouple (looks like a copper tube) is lined up to sit in the flame of the pilot light. You may need to adjust it.
Toilet/Sink or Drain	Blocked or draining very slowly	Try using a plunger. If you don't have one, try a wire coat hanger, straightened out. Use Draino or dish washing liquid. If this doesn't work on its own, then add hot water, pouring it in quickly to create some pressure (not boiling hot though as this may crack porcelain).
Electricity	No power or half power	Check the safety switch hasn't been "tripped" (switched off). If it has, turn back on and test the most recent appliance/power point just used before power issue happened or plug in ONE appliance at a time, checking the power each time. Check if neighbouring properties have power or check online for reported interruptions.
Pipe or Tapware	Burst/Won't turn off	Turn off water at the mains immediately (which is usually located at the front of a property).
Air Conditioner/Heater	Not working properly	Filters may need a clean (check the manual and turn off before cleaning)