

PRIVACY POLICY



PRESTIGE REAL ESTATE INTERNATIONAL LIMITED PRIVACY POLICY NZBN: 9429034636442

This is the Privacy Notice of Prestige Real Estate International Limited, 9 Milford Road, Milford, Auckland 0620. Phone: +64-9-4892699.

Our Privacy Policy sets out how we collect, use, and protect the personal information you provide to us under the Privacy Act 2020 (Act). Our Privacy Policy is designed to assist you to make informed decisions when using our website and/or application and our products and services. Please note, our Privacy Policy is not intended to cover personal information that is not covered by the Act.

Prestige is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website and our application, you can be assured that it will only be used in accordance with this privacy statement and the Act.

Please read this Privacy Policy before using the website or our application and submitting any personal information. By using the website or application, you are accepting the practices described in this Privacy Policy.

Note: the privacy practices set forth in this Privacy Policy are for our website and application only. If you click on links to other websites, please review the privacy policies posted on those sites.

What Information do We Collect?

We collect information from you when you interact with us, like attending open homes, making inquiries about properties, selling or buying with us, signing up to newsletters, and when you visit our website, check out our social media channels, or use our applications.

When you visit our website or use our application you may provide us with different types of information:

Personal information you knowingly choose to disclose that is collected on an individual basis.

Website and application use information collected on an aggregate basis as you and others browse our website and use our application.

Registration Information

You will be asked to provide us with information about yourself, your firm, or company when you register for certain services such as email newsletters and alerts. You may also provide additional comments on how you see Prestige servicing your needs and interests.

Email Information

If you choose to correspond with us through email, we may retain the content of your email messages together with your email address and our responses.

Email newsletters you sign up for

When you sign up to email newsletters, we may track your interaction with the emails we sent for the purposes of improving the content we deliver you. You can unsubscribe to email newsletters at any time.

Website Use Information

The website may use cookie and tracking technology depending on the features offered. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the website, and understanding how visitors use the website. Cookies can also help customize the website for visitors. Personal information cannot be collected via cookies and other tracking technology, however, if you previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information may be shared with third parties.

Third party vendors, including Google and Facebook, show our ads on sites on the internet.

Third party vendors, including Google and Facebook, may use cookies on our website to serve ads on other sites on the internet based on a user's prior visit to our website.

Users may opt out of Google's and Facebook use of cookies by visiting the Google advertising opt-out page, and control the way that Facebook shows ads using Facebook's ad settings by visiting [facebook.com/ads/settings](https://www.facebook.com/ads/settings)

What We do with the Information we Gather

We use the information you provide to understand your needs and provide you with a better service, and in particular for the following reasons:

Internal record keeping.

To verify your identity and comply with legal requirements.

Prestige may share personal information with governmental agencies or other companies assisting us in fraud prevention or investigation.

We may use the information to improve our products and services.

We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax, or mail.

We may use the information to customise the website and/or application according to your interests.

Access to Your Personal Information

Subject to the Act, you have the right to access, and request corrections to, your personal information that we hold. Please direct your reasonable requests to us in writing. We will use reasonable endeavours to respond to your request in a timely manner.

Distribution of Information

Prestige may share information with governmental agencies or other companies assisting us in fraud and money laundering prevention or investigation. We may do so when: (1) permitted or required by law; or, (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or, (3) investigating fraud which has already taken place. The information is not provided to these companies for marketing purposes.

Commitment to Data Security

Your personally identifiable information is kept secure. Only authorised employees, agents and contractors (who have agreed to keep information secure and confidential) have access to this information. All emails and newsletters from this site allow you to opt out of further mailings.

Your Privacy Rights

You have the right to find out and see what personal information we hold about you and to request correction of that information.

You can make requests by contacting the agent or Prestige you believe holds information about you.

You will be notified as soon as practicable of any breach involving your personal information where we believe it has caused serious harm or is likely to do so.

Disclaimer:

While care has been taken in the preparation of this website, no responsibility is accepted for the information included on the website. Prestige makes no representation, warranty or undertaking concerning the accuracy, completeness or up to date nature of the information provided. Interested persons should make their

own enquiries and satisfy themselves in all respects about any information that is of importance to them.

Prestige accepts no liability whether direct or indirect for any loss or damage a person suffers because that person had directly or indirectly relied on any information provided on this website.

We may change this policy from time to time. Any amended policy is effective from the time it is published on our website and will apply between us whether or not we have given you specific notice of any changes.