



PRIVACY POLICY

At **TAG RE** Real Estate, we respect your privacy and are committed to protecting your personal information.

We take our obligations under the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)** seriously.

This Privacy Policy explains how we collect, use, store, and disclose personal information across all areas of our business, including property sales, leasing, and management.

By engaging with us, you consent to the collection and handling of your information as outlined below.

Vendors & Purchasers

TAG RE Real Estate collects personal information from vendors and purchasers to facilitate property sales and ensure legal compliance.

Information may include your name, contact details, address, identification, and details of the property transaction.

We may also collect information relating to financial arrangements, conveyancing, or ownership verification.

This information is used to market, sell, or purchase property, communicate with you, and meet our obligations under relevant laws.

We may disclose this information to legal representatives, conveyancers, banks, government authorities, or third-party platforms as required.

Landlords

When you engage TAG RE Real Estate to lease or manage your property, we collect personal information about you and your property.

¹This may include your name, contact information, bank details, ownership documents, insurance information, and communication history.

We use this data to manage your property, collect rent, arrange maintenance, issue statements, and communicate with tenants or tradespeople.

Your information may be shared with contractors, accountants, insurers, or government bodies as required to manage your property effectively.

Tenants

We collect personal information from tenancy applicants to assess rental applications and manage ongoing tenancy relationships.

This may include identification, employment, income, rental history, references, and bank details.

We may obtain this information from you directly, your referees, or tenancy databases.

Your information is used to verify suitability, prepare lease agreements, manage maintenance requests, and comply with the **Residential Tenancies Act**.

If a tenancy database is consulted, we will inform you and comply with all disclosure obligations under **NSW Fair Trading** guidelines.

¹ Privacy Policy - **Effective:** July 2025

General Information

We handle all personal information in accordance with the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**.

Information is collected fairly and lawfully for business related purposes only.

We take reasonable steps to secure your information against loss, misuse, or unauthorised access.

Personal data is stored in secure systems and destroyed or deidentified once no longer required.

We do not sell or rent your information to third parties.

If a notifiable data breach occurs that may cause serious harm, TAG RE Real Estate will take immediate action to contain the breach and notify affected individuals and the **Office of the Australian Information Commissioner (OAIC)** as required by law.

Access and Complaints

You may request access to or correction of your personal information by contacting our Privacy

Officer via **info@tagre.au**.

We aim to respond within **30 days**.

If we decline your request, we will provide written reasons and details on how to escalate the matter.

If you are dissatisfied with our response, you may contact the **Office of the Australian Information Commissioner (OAIC)** at www.oaic.gov.au or **NSW Fair Trading** at www.fairtrading.nsw.gov.au.

Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in legislation or our practices.

The most current version will always be available at **www.tagre.au**.

TAG RE REAL ESTATE

Website: www.tagre.au | **Email:** info@tagre.au

St Marys Office: 5, 343 Great Western Highway, St Marys NSW 2760

Wentworthville Office: 1, 357 Great Western Highway, South Wentworthville NSW 2145

Westmead Office: 3, 163-171 Hawkesbury Road, Westmead NSW 2145