

Uapp FAQs

Cannot Return to Previous Pages

Due to the nature of the application, there is not an option to go back to a previous page and edit responses. Please do not put in place-holder answers to return to edit another time, as this is not an option. You should only choose the “Save & Continue” button at the end of the page if you are satisfied with all of your answers on a page. If you would like to exit the application and return to edit the page you are working on, choose the “Save & Exit” option. This option will save everything you have answered on the page, log you out of the app, and when you next log in, return you to this page.

90 Minute “Time Out” Feature

There is a 90 minute “time out” feature on each page of the application, meaning you have to complete each page within 90 minutes, or the system will automatically log you out. If you need more time on a certain page, click the “Save & Exit” button which will return you to this page the next time you log in. If you do experience a time out, you will be taken back to the last completed and saved page the next time you log in.

Retuning to an Incomplete Application

To log in to the system and complete an application you previously started, go to <https://my.grace-bible.org/portal/login>

Once logged in to the portal, find the My Grace Applications option on the right-hand side of the page.

Under the, “Continue Uncompleted Applications” column, you should find your application(s).

If you have multiple incomplete applications, to see which application is the most complete, look at the “Step ___ of ___” at the top of the page.