



# THE CITY OF SUMMIT

N E W J E R S E Y

CITY HALL 512 SPRINGFIELD AVENUE SUMMIT, NJ 07901



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Sgt. (Ret)" James A. Olivieri, CD  
Enforcement Solutions Advisor, East Coast Operations  
Gtechna  
2429 Military Road, Suite 3  
Buffalo, NY 14304

Dear James:

The City of Summit has been working with G-Techna for over 10 years. G-Techna's keen technological advancements in the enforcement and permit arenas brought the City of Summit into the virtual permit world with digital enforcement for permitted parking facilities and a first-ever stand-alone camera access point for the City's well renowned transfer facility (town dump!).

Gtechna's software was engineered for Summit residents to apply for residential vehicles permits on-line with credit card acceptance and recurring billing capabilities. This reduced the cost of manually entering each individual permit application (thousands), the purchasing of physical permits and the cost of mass mailing all permits. The ability to pre-pay for parking adds an extra level of customer convenience.

The permit software is synced with two payment vendors (physical pay station and pay-by-phone) along with the permit verification to identify all parking requirements and payments. This information is relayed to the enforcement personnel in real-time to ensure proper enforcement. Summit has increased our enforcement personnel and areas of enforcement

The Summit's application to use the same digital parking permit to also gain access for a resident only transfer station was a unique challenge. Gtechna's technical team engaged with the City of Summit to ensure 99% accuracy with reading of license plates at the entrance of the Transfer Station. Gtechna visited the site numerous times to work with our IT professionals to gain optimal success. The City of Summit has saved thousands in tipping fees by being able to refuse non-residents from dumping their refuse at our facility.

Gtechna's superb software technology and their willingness to work with their customers to obtain "what the customer needs" are truly remarkable.

Sincerely,

Rita M. McNany  
Parking Services Manager

RMM/em