

Cobb County...Expect the Best!

INTERNAL AUDIT DEPARTMENT Report Number 2015-018

First Follow-up Report: Review of Cobb County Mobile/Wireless Telecommunication Costs

September 9, 2015

Latona Thomas, CPA, Director Andrea Chapman, Staff Auditor I Barry Huff, Staff Auditor I (Part-time)



COBB COUNTY INTERNAL AUDIT

Latona Thomas, CPA

Director

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September 9, 2015

MEMORANDUM

TO: David Hankerson, County Manager

FROM: Latona Thomas, CPA, Director

SUBJECT: **First Follow-up Report** – Review of Cobb County Mobile/Wireless

Telecommunication Costs

We completed our first follow-up review of the original subject report. Our objective was limited to reviewing, as of August 26, 2015, the status of proposed actions by Information Services (I.S.) and the Office of Finance and Economic Development (OFED) to implement the eight recommendations in report #2015-005, dated January 28, 2015. This follow-up should be read in conjunction with the original report and does not represent a complete reexamination of the Mobile/Wireless Telecommunication activities. The auditor's role in follow-up reviews is to compile corrective actions taken by the auditee, assess whether those actions are adequate to correct the reported deficiencies, and relay those results to County management.

I.S. provided us with an update showing recommendation five was fully implemented by designating the Support Services Director responsible for countywide monitoring of mobile/wireless device usage and security. Recommendations (1-4 and 6) are still in process but progress to implement has been made. Actions were taken to evaluate overall network security, and software has been obtained to manage wireless devices. Pilot testing and discussion with departments on policies and restrictions are planned before countywide implementation. Unauthorized users of the email server have been identified and blocked from access. I.S. plans to have all recommendations fully implemented by November 2015.

OFED implemented recommendations 7 & 8 by informing departments and the Budget Division Analysts of the proper coding for mobile/wireless device expenditures. Accounts Payable will monitor invoices for proper coding and inform departments when corrections are necessary. The Budget Division will inform departments when they have used the wrong coding for budgeting wireless/mobile device expenditures.

We appreciate the cooperation extended to us by I.S. staff during our follow-up review. Should you wish to discuss any aspect of this report, please contact me at extension 2559 or Barry Huff, Auditor-in-Charge, at extension 2642.

Distribution:

Willie Hopkins, Support Services Agency Director Sharon Stanley, Information Services Director James E. Biggs, Information Services, Technical Support Division Manager Judy Sheppard, Information Services, Administrative Division Manager Michael Sampsell, Information Services, Technical Services Manager Jim Pehrson, CPA, Director, Office of Finance and Economic Development Cobb County Audit Committee Internal Audit Department File