



Cobb County...Expect the Best!

INTERNAL AUDIT DEPARTMENT

Report Number 2016-007

***Second and FINAL Follow-up Report:
Review of Cobb County Mobile/Wireless
Telecommunications Costs***

July 25, 2016

***Latona Thomas, CPA, Director
Andrea Clayton, Staff Auditor I
Megan Pickens, Staff Auditor I***



COBB COUNTY INTERNAL AUDIT

Latona Thomas, CPA

100 Cherokee Street, Suite 250
Marietta, Georgia 30090
phone: (770) 528-2556
latona.thomas@cobbcounty.org

Director

July 25, 2016

MEMORANDUM

TO: David Hankerson, County Manager

FROM: Latona Thomas, CPA, Director 

SUBJECT: **Second and FINAL Follow-up Report** - Review of Cobb County (the County) Mobile/Wireless Telecommunications Costs

We completed our follow-up review of the original subject report. Our objective was limited to reviewing, as of April 14, 2016, the status of proposed corrective actions to implement the five recommendations not implemented as of our first follow-up report #2015-018, dated September 9, 2015. This follow-up should be read in conjunction with the original and first follow-up reports and does not represent a complete reexamination of the activities. The auditor's role in follow-up reviews is to compile corrective actions taken by the auditee, assess whether those actions are adequate to correct the reported deficiencies, and relay those results to County management.

One recommendation was fully implemented: Department Managers were directed to identify all users who use their County phone number to transfer calls to their personal phone and ensure they are assigned to the least costly phone plan.

Four recommendations are in process: Information Services (IS) secured a Mobile Device Management solution that is in the initial phase of configuration and implementation. A draft policy that addresses the acquisition, accountability and security of mobile devices connected to the County's network should be completed by December 2016. An automated request and approval form to access the County's network has been developed and is being rolled out in a staged approach with IS being used as the first test group, followed by other agencies and departments. An employee's business need to access the County's network will be captured on this form, and the form will be maintained electronically. Additional resources have also been requested to evaluate and recommend a network security strategy for the County pending budget approval.

In addition, a modification was made to the corrective action regarding the accountability of mobile devices. An inventory of mobile devices is still required, but it does not have to be included in the accountable equipment inventory list. IS will draft and present a memo of general requirements for County Manager approval prior to distribution to County departments.

We appreciate the cooperation extended to us by the Information Services Department staff during our follow-up review. Should you wish to discuss any aspect of this report, please contact me at extension 2559 or Andrea Clayton, Auditor, at 2558.

Distribution:

Eddie Canon, Support Services Agency Director
Sharon Stanley, Information Services Director
Cobb County Audit Committee
Internal Audit Department File