



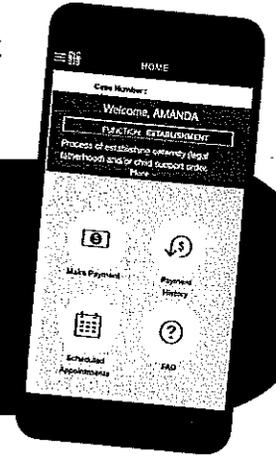
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Georgia Department of Human Services  
Division of Child Support Services

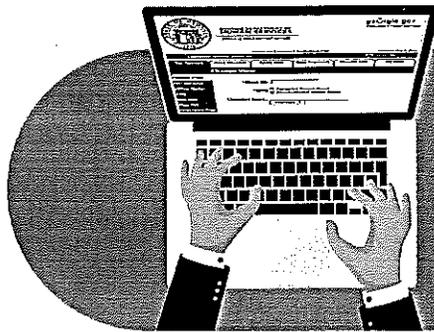
# Self-service options

The Division of Child Support Services has several self-service options available that allow you to access case information easily and quickly. Use any one of the options below to make managing your case a breeze.



## Mobile app

The DCSS mobile app is a great way to get information on your case or make child support payments with your credit card or bank account. Download the app in the Apple store or on Google Play.

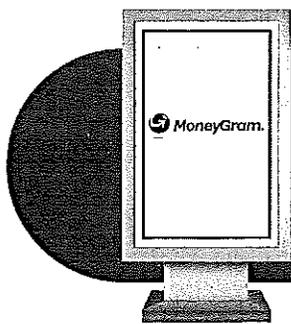
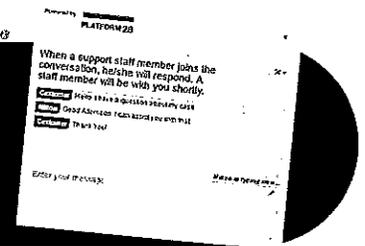


## Customer Online Portal

The Customer Portal is an interactive website that empowers you to get information about your case. The Portal gives you convenient access to your case 24 hours a day. Log in to the DCSS Customer Portal at **childsupport.georgia.gov** for access to case information or to make payments at **ga.smartchildsupport.com**

## Chat online

Chat live with someone in our Communications Center. This option provides full access to your case information. Begin your chat at **childsupport.georgia.gov**.

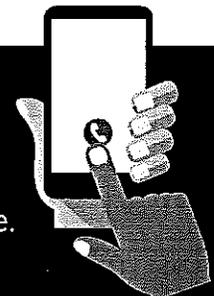


## MoneyGram

Don't have a bank account? No problem! Pay by cash at any MoneyGram location. All you need is your case number, the cash and the receive code (U-4555). MoneyGram charges a fee of \$4.99+ per transaction.

## Call us

Our automated phone system is available 24/7 and you can access information without having to wait to speak to a child support agent. You can get immediate access to payment info, balances, court information, license suspensions and more. Contact us at **1-844-MYGADHS** (1-844-694-2347).



Case Number: \_\_\_\_\_ Monthly Payment: \_\_\_\_\_  
NCP Name: \_\_\_\_\_ Arrears Re-Pay : \_\_\_\_\_  
IRN: \_\_\_\_\_ FSR Payment Fee: \$1.50  
CP Name: \_\_\_\_\_ Total: \_\_\_\_\_

Please mail check or money order to:

FSR  
PO Box 1600  
Carrollton, GA 30112-1600

Credit and/or Debit card payments can be made online: <https://childsupport.georgia.gov>  
Click the tab for Customer Online Services

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**Georgia Department of Human Services**  
Division of Child Support Services

GOVERNMENT JUDICIAL CIRCUIT

### **Need to make a child support payment in cash?**

MoneyGram is the easiest way to make a cash payment. Turn this page over to find a MoneyGram retailer near you.



### **What do I need to make a payment with MoneyGram?**

1. Receive Code: **14655**
2. Cash to pay your child support and a fee of **\$4.99**
3. Case number: \_\_\_\_\_

Contact us at

**1-844-MYGADHS**

1-844-694-2347

**[dcss.dhs.ga.gov](http://dcss.dhs.ga.gov)**



**Georgia Department of Human Services**  
Division of Child Support Services



Locations in the Cobb Judicial Circuit

<b>Region 1 Location</b>	<b>Nearest MoneyGram Retailer</b>
<b>Region 1 Office 330</b> 590 Commerce Park Dr. Suite 112 Marietta	Ace Cash Express 641 S Marietta Pkwy. SE Marietta  Walmart #5390 210 Cobb Pkwy. S Marietta
<b>Region 1 Office 350</b> 10 E Park Square Suite 402 Marietta	CVS #2102 300 Powder Springs St. Marietta  Walmart # 5390 210 Cobb Pkwy. S Marietta
<b>Cobb Co. Courthouse</b> 30 Waddell St. Marietta	CVS #2102 300 Powder Springs St. Marietta  Walmart # 5390 210 Cobb Pkwy. S Marietta

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