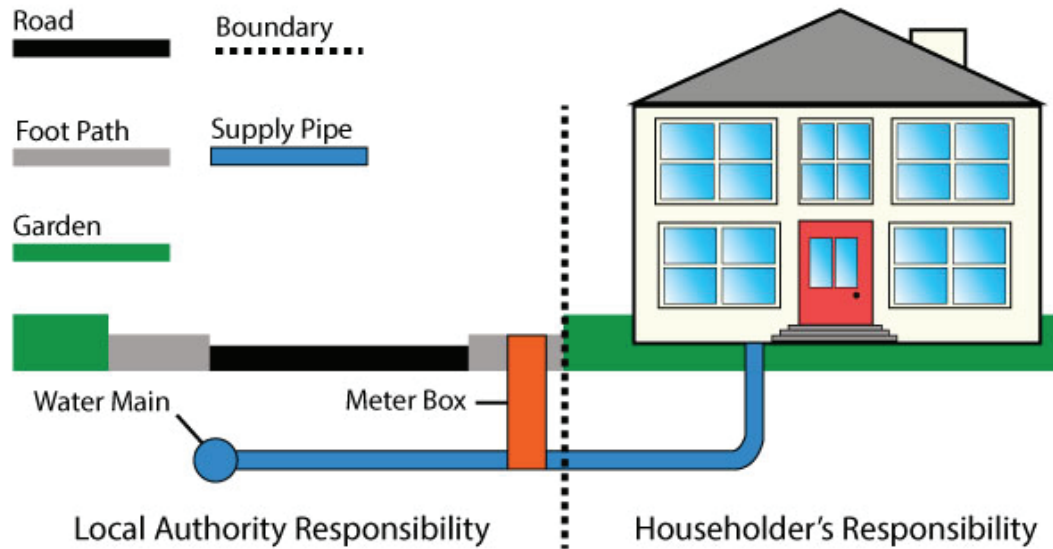


Potential Leaks and Issues

If the fixtures or home shutoff have been closed and water is still running when Cobb Water turns on the meter, the property may have a leak in the water line from the meter. All piping and fixtures past the meter are the responsibility of the property owner.

If water is running at the property Cobb Water Staff will shut the water back off to avoid possible damage to the home. For the next trip a person will need to be there and a \$25.00 fee will be charged.



Winterized Home

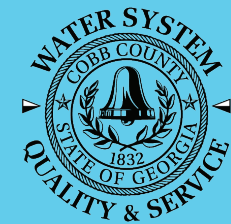
If the home has been vacant for an extended period of time and all of the water has been drained from the system to avoid frozen pipes, including the water heater, someone needs to be at the home

to ensure the home is properly dewatered to avoid potential damage from leaking pipes or open fixtures.



PREPARING YOUR HOME FOR NEW WATER SERVICE

What Homeowner Needs To Do To Prepare For Water Service To Be Turned On.



COBB COUNTY WATER SYSTEM

Customer Service Facility

660 South Cobb Drive ♦ Marietta, GA 30060

www.cobbwater.org

770.419.6200

Examples of House Shutoffs

If there is **no water** at the property, please ensure that all water using fixtures are in the off position before we come out to turn on the service. The following information will help you minimize the chance that our staff will need to return for a second trip with an additional charge of \$25.00

Whole House Shutoff – Turning this off is the easiest way to make sure that nothing is left on at the property. These valves do not all look the same and may be located: by the meter, by an outdoor faucet, in the basement, garage, or near the water heater.



Valves and Fixtures in the Home

Valves and Fixtures in the Home – If you can't find your home shutoff make sure water using fixtures like faucets, tubs, showers and toilets are turned off.



Toilet shutoff



Under Sink Shutoff