

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage Period: 01/01/2020-12/31/2020



KAISER PERMANENT® : Cobb County Government



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see www.kp.org/plandocuments or call 1-888-865-5813 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.HealthCare.gov/sbc-glossary or call 1-888-865-5813 (TTY: 711) to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$500 Individual / \$1,500 Family	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible.
Are there services covered before you meet your deductible?	Yes. Preventive care and services indicated in chart starting on page 2.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan?	\$1,700 Individual / \$5,100 Family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums, health care this plan doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See www.kp.org or call 1-888-865-5813 (TTY: 711) for a list of network providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network providers might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist?	Yes, but you may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist.



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness <u>Specialist</u> visit	\$35 / visit. <u>Deductible</u> does not apply. \$40 / visit. <u>Deductible</u> does not apply.	Not covered Not covered	None None
If you have a test	<u>Preventive care</u> / <u>screening</u> / immunization	No charge. <u>Deductible</u> does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you need drugs to treat your illness or condition More information about <u>prescription drug coverage</u> is available at www.kp.org .	Diagnostic test (X-ray, blood work) Imaging (CT/PET scans, MRI's)	No charge. <u>Deductible</u> does not apply. \$15 / prescription (<u>network</u> pharmacies); \$30 / prescription (mail order). <u>Deductible</u> does not apply. 10% <u>coinsurance</u>	Not covered Not covered	\$300 visit then 10% <u>coinsurance</u> for outpatient services. 10% <u>coinsurance</u> in an outpatient setting
	Generic drugs			Covers up to a 30 day supply (<u>retail</u>); 31-90 day supply (<u>mail order</u>). <u>Network</u> Pharmacies limited to one time fill. No charge for contraceptives (subject to <u>formulary</u> guidelines).
	Preferred brand drugs			Covers up to a 30 day supply (<u>retail</u>); 31-90 day supply (<u>mail order</u>). <u>Network</u> Pharmacies limited to one time fill.
	Non-preferred brand drugs			Covers up to a 30 day supply (<u>retail</u>); 31-90 day supply (<u>mail order</u>). <u>Network</u> Pharmacies limited to one time fill.
	Specialty drugs			Covers up to a 30 day supply (<u>retail</u>); 31-90 day supply (<u>mail order</u>). <u>Network</u> Pharmacies limited to one time fill.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center) Physician/surgeon fees	\$300 / visit; 10% <u>coinsurance</u> thereafter 10% <u>coinsurance</u>	Not covered	None
If you need immediate medical attention	<u>Emergency room care</u> <u>Emergency medical transportation</u> <u>Urgent care</u>	\$200 / visit. <u>Deductible</u> does not apply. \$100 / trip. <u>Deductible</u> does not apply. \$75 / visit. <u>Deductible</u> does not apply.	\$200 / visit. <u>Deductible</u> does not apply. \$100 / trip. <u>Deductible</u> does not apply. \$75 / visit. <u>Deductible</u> does not apply.	Waived if admitted None <u>Non-Plan providers</u> covered when temporarily outside of the service area.
If you have a hospital stay	Facility fee (e.g., hospital room) Physician/surgeon fee	\$300 / admission; then 10% <u>coinsurance</u> 10% <u>coinsurance</u>	Not covered	None
If you need mental health, behavioral health, or substance abuse services				
	Outpatient services	Mental/Behavioral health: \$35 / visit (individual); \$17 / visit (group). <u>Deductible</u> does not apply; Substance abuse: \$35 / visit (individual); \$35 / visit (group). <u>Deductible</u> does not apply.	Not covered	None
	Inpatient services	\$300 / admission; then 10% <u>coinsurance</u>	Not covered	None
	Office visits	10% <u>coinsurance</u>	Not covered	<u>Cost sharing</u> does not apply for <u>preventive services</u> . Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
If you are pregnant	Childbirth/delivery professional services Childbirth/delivery facility services	10% <u>coinsurance</u> \$300 / admission; then 10% <u>coinsurance</u>	Not covered Not covered	None None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If you need help recovering or have other special health needs	<u>Home health care</u>	No Charge. <u>Deductible</u> does not apply.	Not covered	Coverage is limited to 120 visits / year.
	<u>Rehabilitation services</u>	10% <u>coinsurance</u> (outpatient); \$300 / admission; then 10% <u>coinsurance</u> (inpatient)	Not covered	Coverage is limited to 20 outpatient visits/ therapy/ year combined for Occupational and Physical therapy. Speech therapy is limited to 20 outpatient visits/ therapy/ year
	<u>Habilitation services</u>	10% <u>coinsurance</u> (outpatient); \$300 / admission; then 10% <u>coinsurance</u> (inpatient)	Not covered	Coverage is limited to 20 outpatient visits/ therapy/ year combined for Occupational and Physical therapy. Speech therapy is limited to 20 outpatient visits/ therapy/ year
	<u>Skilled nursing care</u>	\$300 / admission; then 10% <u>coinsurance</u>	Not covered	Coverage is limited to 30 days / year
	<u>Durable medical equipment</u>	No Charge. <u>Deductible</u> does not apply.	Not covered	Coverage is unlimited to items on our <u>DME formulary</u> .
	<u>Hospice service</u>	No Charge. <u>Deductible</u> does not apply.	Not covered	None
	<u>Children's eye exam</u>	\$40 / visit for refractive exam. <u>Deductible</u> does not apply.	Not covered	None
	Children's glasses Children's dental check-up	Not covered Not covered	Not covered Not covered	None None
If your child needs dental or eye care				
Excluded Services & Other Covered Services:		Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded services</u>.)		
<ul style="list-style-type: none"> • Acupuncture • Bariatric surgery • Cosmetic surgery • Dental care (Adult) 		<ul style="list-style-type: none"> • Infertility treatment • Long-term care • Non-emergency care when traveling outside the U.S. <ul style="list-style-type: none"> • Private-duty nursing • Routine foot care • Weight loss programs 		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)		<ul style="list-style-type: none"> • Chiropractic care (20 visit limit / year) • Hearing aids (\$3,000 limit / ear, every 48 months (Pediatric)) • Routine eye care (Adult) 		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-888-865-5813 (TTY: 711) or www.kp.org/memberservices
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or www.cciio.cms.gov
Georgia Department of Insurance	1-800-656-2298 or www.oci.ga.gov/

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 1-888-865-5813 (TTY: 711)

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-865-5813 (TTY: 711)

CHINESE (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-865-5813 (TTY: 711)

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijo holne' 1-888-865-5813 (TTY: 711)

————— To see examples of how this plan might cover costs for a sample medical situation, see the next section. —————

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
The plan's overall deductible	\$500	The plan's overall deductible	\$500	The plan's overall deductible	\$500
Specialist copayment	\$40	Specialist copayment	\$40	Specialist copayment	\$40
Hospital (facility) cost sharing	\$300 + 10%	Hospital (facility) cost sharing	\$300 + 10%	Hospital (facility) cost sharing	\$300 + 10%
Other (blood work) copayment	\$0	Other (blood work) copayment	\$0	Other (x-ray) copayment	\$0
This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)		This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)		This EXAMPLE event includes services like: Emergency room care (including medical supplies) Durable medical equipment (crutches) Diagnostic test (x-ray) Rehabilitation services (physical therapy)	
Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay: Cost Sharing		In this example, Joe would pay: Cost Sharing		In this example, Mia would pay: Cost Sharing	
Deductibles	\$500	Deductibles	\$0	Deductibles	\$100
Copays	\$300	Copays	\$1,500	Copays	\$400
Coinsurance	\$1,100	Coinsurance	\$0	Coinsurance	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$60	Limits or exclusions	\$0
The total Peg would pay is	\$1,960	The total Joe would pay is	\$1,560	The total Mia would pay is	\$500

The plan would be responsible for the other costs of these EXAMPLE covered services.

NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of Georgia, Inc. (Kaiser Health Plan) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats
 - Provide no cost language services to people whose primary language is not English, such as:

If you need these services, call 1-888-865-5813 (TTY: 711)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail at: Member Relations Unit (MRU), Attn: Kaiser Civil Rights Coordinator, Nine Piedmont Center, 3495 Piedmont Road NE Atlanta GA 30305-1736 Telephone Number: 1-888-865-5813

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://oocrportal.hhs.gov/oocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/oocr/office/file/index.html>.

HEIBIN YOUNG | ANGUAGE

ATTENTION: If you speak English language assistance services free of charge are available to you. Call 1-888-865-5813 (TTY: 711)

አማርኛ (Amharic) ማነስታዎች: የዚህንና ተቋሚ አማርኛ የትርጉም እርግዳታ ያገኛል፡፡ በኋላ ለመዝግበ ተዘረዘሩትዋል፡ ወደ ሙሉነትነው ቅጥር ይመለዋል፡፡ 1-888-865-5813 (TTY: 711).

عربة (Arabic) ملحوظة: إذا كنت تتحدث العربية، فان خدمات المساعدة اللغوية متوفّرة لك بالمجان. انصل برقّم (711 :TTY 1-888-865-5813).

中文 (Chinese) 注意：如果您更用繁體中文，您可以免費獲得語言援助服務。請致電 **1-888-865-5813** (TTY: 711)。

فارسی (Persian) توجه: اگر به زبان فارسی گفتگو می کنید، تمہیلات زبانی بصورت رایگان برای شما فراهم می باشد. با **1-888-865-5813** (تماس بگیرید).

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-888-865-5813** (TTY : 711).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-865-5813 (TTY: 711).

ગુજરાતી (Gujarati) એવુંના: જો તમે ગુજરાતી પ્રોફેટ હોય, તો તમે શુદ્ધ હો ખા સહાય કેવાંથી તમારા માટે પ્રદાન કરો 1-888-865-5813 (TTYY: 711).

Kreyòl Ayisyen (Haitian Creole) ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-888-865-5813 (TTY: 711).

हिन्दी (Hindi) ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-888-865-5813 (TTY: 711) पर कॉल करें।

日本語 (Japanese) 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-888-865-5813 (TTY: 711) まで、お電話にて

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 서비스를 제공합니다. 이 서비스는 무료로 이용하실 수 있습니다. 1-888-865-5813 (111-711)번으로 전화해 주십시오.

Naabeehó (Navajo) Díí baa akó níñizin: Díí saad bee yánílti'go Diné Bizaad, saad bee ákká'ánida'áwo'déé', t'áá jiik'eh, éí ná hóló, koi' hódiílhí 1-888-865-5813 (YY: 711).

Português (Português) ATENÇÃO: Se fala português encontram-se disponíveis serviços multilíngues oráctis que para 1-888-865-5813 (TTY: 711)

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-865-5813 (ТТУ: 711)

Español (Spanish) **ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-865-5813 (TTY: 711).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-865-5813 (TTY: 711).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-865-5813 (TTY: 711).