

Commercial Toilet Rebate FAQs

1. **Is every property eligible for the program?**

This program is available for Cobb County Water System's customers that are billed commercial water rates including multi-family housing, schools, businesses, hospitality, etc. The property must have been built in 1992 or earlier and have toilets that use more than 1.6 gallons per flush. The goal of the program is to retrofit these properties with high-efficiency fixtures. Buildings constructed during 1993 and after were required to have low flow toilets because the Federal Energy Policy Act of 1992 mandated low flow fixtures in all new construction.

2. **Does my property have to be a Cobb County Water System customer to take advantage of this program?**

Yes. In order to qualify for this program, your property must receive a water bill from Cobb County Water System. The rebate is a credit on the account holder's water bill. We cannot issue a credit if there is no water bill. We do not issue cash or checks for the rebate program.

3. **How can my business participate in the program?**

As long as the property was built in 1992 or earlier, the property can purchase EPA WaterSense labeled toilets and submit the original receipts, and proof of both installation and property age to:

COBB COUNTY WATER SYSTEM
Toilet Rebate Program
660 South Cobb Dr.
Marietta, GA 30060

4. **I am the property manager/owner/HOA of a master-metered townhome or condo association. How can we participate?**

A master-metered townhome or condo association can participate through the normal application process, but the application must be made by the account holder. ***Cobb County Water System will only issue a credit to the community's water account. Any disbursement or credits to individual residents of the community is solely the account holder's responsibility.***

5. **Our community receives one water bill but everyone owns their home can we receive a check so we can reimburse participating residents?**

No. Cobb County Water System's rebate is only issued as a credit on the active water account. Each community will need to agree on how they will credit or reimburse their residents who participate. Cobb Water only has a fiduciary responsibility with the account holder of the master metered water account, not the individual residents within the community. ***Cobb County Water System will only issue a credit to the community's water account. Any disbursement or credits to individual residents of the community is solely the account holder's responsibility.***

6. **I own my condo, but I do not receive a water bill from Cobb County Water System. I pay for water through my condo association can I get a rebate for my toilet?**

Condo associations can participate in the program, but rebate credits will be applied to the association's water account. We cannot give individual rebates to condo owners without a Cobb County Water System account. We only have a fiduciary relationship with our account holder. If the condo association wishes to participate in the program, the association president or management company should review the procedure for participating in the rebate program and determining how they will credit participating residents.

7. **What toilets are eligible for a rebate?**

Only toilets that have received the USEPA WaterSense label are eligible for a rebate of \$50.00 per toilet up to 100 toilets or \$5,000.00 per property. These toilets have been certified by a third party to ensure high performance and long-term water savings. Look for the WaterSense Label to ensure the product installed qualifies for the rebate.

8. **Do I have to rebate the entire property to participate in the rebate?**

No, but we will only process one commercial rebate per property. It is most beneficial to the property to rebate as many toilets as possible at once. The cap on the rebate program is 100 toilets per property. How a property handles this is up to them.

9. **What do I do with the old toilets we replaced?**

Cobb County Water System does not require that the property recycle the old toilets but they highly recommend that the toilets be recycled. Patterson Inc. in Mableton has the ability to recycle these toilets. Information about Patterson is listed below.

For 1-3 toilets, the fee is \$5 per toilet.

For a pick-up load of 4-10 toilets, the fee is \$185.00 – the same charge for a 12-yard dumpster, the smallest dumpster Patterson provides.

For more information, call 404-505-1449 or email PackerInd@aol.com.

Patterson Industries, Inc.
5800 Riverview Road
Mableton, GA 30126

If you choose not to recycle, you will need to discuss disposal with your waste hauler.

10. **Can Businesses qualify for this commercial rebate program?**

Yes. This program is available for all non-single family residential customers.