

5G Mega Internet Kit - Quick Start Guide

1. For the best WiFi coverage, place the kit on a flat stable surface (such as a tabletop or shelf), near the center of your space, as close as possible to your WiFi devices. Unlatch and open the top cover of the case for air flow.

Do not place the kit in direct sunlight, near a heat source, or inside a metal box or metal-lined closet. The kit must be placed in an unobstructed location without walls, pillars, or thick metal objects nearby which could affect the radio-frequency signals.

2. Pull out the power cord and plug it into any standard 110V/3A 3-prong electric outlet.

3. Press the POWER button on the large black TVU router. The power button's LED should turn solid blue. Wait 1 minute for the SIM1/SIM2/SIM3 lights to turn solid or flashing blue, indicating Internet connectivity.



If you lose power, when power is restored, repeat steps 2 and 3 again.



4. WiFi Connections

Custom

Network Name (SSID):

Password:

or

Default

Network Name (SSID): Guest Network

Password: guest12345

5. Wired Ethernet Connections (optional):

Connect up to (2) cat5 ethernet cables to the MikroTik router's yellow LAN ports #4-5. The router will recognize each hard-wired device and issue it a dynamic IP address (DHCP). You can connect laptop computers, desktop computers, or any device with an RJ45 ethernet port.

To connect an external switch (optional), plug a cat5 ethernet cable into either of the 2 available LAN ports. Plug this cable into the external switch's WAN port.



Troubleshooting

- If your WiFi network says “no internet connectivity”, verify the large black TVU router has power and none of the cables in the kit have been unplugged.
 - If your WiFi network does not show up, refresh the list of networks on your device. Verify if any other WiFi devices are having the same problem. If the problem is affecting only 1 WiFi device, reboot that device. If the problem is common to all WiFi devices, unplug the kit's power cord, press the power button on the TVU router until the lights turn off, and follow steps 1-3 again.
 - If you are still unable to see the router's wireless (WiFi) network name in your list of WiFi networks, please contact tech support at (866) 385-1504 x3.
 - If your device is configured for static IP, please give us a call so that we can walk you through switching over to DHCP.
 - To check your speed, we recommend non-flash-based speed test tools such as openspeedtest.com or beta.speedtest.net.
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Returning Your Rental Equipment

To avoid late charges, we ask that you please return your 5G Mega Internet Kit to a FedEx location no later than 1 business day after your rental.

- A. Press the power button on the large black TVU router until the lights turn off.
Unplug and stow the power cord in the case, along with this Quick Start Guide, and any ethernet cables and Mesh WiFi Access Points provided.
- B. Securely latch the case.
- C. Place the case into a cardboard shipping box to protect it during transit.
- D. Securely affix the prepaid FedEx Ground return shipping label to the outside.
- E. Call FedEx at (800) 463-3339 to arrange for a FedEx Ground pickup or drop off at a FedEx location.

Note: Although many hotels offer FedEx pickup services, we no longer recommend this option as returns have been delayed/lost with this method. Please do not leave the return shipment in an unmanned kiosk or hand it to a 3rd party. You will be responsible for the package until it is scanned by FedEx.

Return Shipping Address:

Trade Show Internet
24009 Ventura Blvd, Suite 104
Calabasas, CA 91302

Website: www.tradeshowinternet.com
Email: support@tradeshowinternet.com
Tech Support: (866) 385-1504 x3

Thank you for your business!