The end of the year brings an opportunity for reflection. As we approach two years of working to enhance community health and well-being while contending with a pandemic-fueled public health emergency, CHP has more to be thankful for than can be shared in one page. So, we’ve opted to share those that proved most critical to our continued success in fueling enhanced community health and well-being.

First, we are thankful for our entire CHP team. From the first people that greet you when you enter our buildings to the clinical staff, and our parent and family educators, administrators, and finance and billing staff, each continued to rise to meet the demands of new community needs, policy requirements, and health and safety regulations. Their innovation and ingenuity led to the integration of telehealth visits for medical and behavioral health services, improved patient access to online registration forms, and new forms of collaboration across CHP’s locations. All the while, they continued to exude CHP’s values of people-centeredness and compassion every day. They are truly essential workers, because we wouldn’t have been able to deliver on our mission without them.

We are also thankful for strong partnerships which continue to be a central component of CHP's success. Partnerships, both new and years-long, with hospitals, health departments, social service agencies, and mental health center organizations, allowed us to develop and implement creative solutions to our communities’ most pressing challenges. From vaccine clinics to school based mental health services, the impact of these partnerships was both immediate and long-term.

Also, we are certainly thankful for you, one of the generous community of people who believe in what we do at CHP. Thanks to you and the power of community, CHP is on the cusp of delivering on our mission in new, greater ways. Our newest Bozeman clinic, slated to open in February 2022, will house medical, dental, behavioral health and a retail pharmacy which will be open to all. Funded in part through a $1 million fundraising effort, the new clinic was truly built by the community for the community and is the healthcare hub of a new development that includes 250 affordable housing units and other social service organizations. We’ll celebrate the grand opening on March 10, 2022.

Finally, we are thankful for the opportunity to do what we do. Every day, every decision is driven by our mission to enhance community health and well-being to reach our vision of 100% access, zero disparity. This even guides our goals for the future, including our aim to seed a Patient Care Fund so that every patient has access to the care they need.

As we look toward a future with continued uncertainties, we are buoyed by this simple truth—with our staff, our partners, and you on our team, we cannot help but succeed. Your trust and belief in the importance of our work invigorates us to continue growing, improving, and delivering the quality care our community needs and deserves. Your continued support helps make that possible. Thank you.

With Sincere Appreciation,

LANDER COONEY CEO
LIZ LEWIS Board Chair
A unique aspect of community health centers is the local ownership and direction under a patient majority board. Research shows that patient participation on governing boards ensures higher quality care, lower costs, and better outcomes. CHP’s Board of Directors includes members from the communities we serve. The Board provides policy and fiscal oversight and advises the overall strategic direction of CHP. We thank our volunteer board members for their hard work to enhance community health and well-being for all in Park and Gallatin Counties.

Community Health Partners is where compassion meets healthcare. We are resourceful, one-stop medical and dental clinics, welcoming all regardless of their ability to pay and without judgment. We are patient-centered and believe that great health is about more than just healthcare. It’s about building a strong healthy community - one individual at a time.
SINCE OUR LAST REPORT

**Sources of Monetary Support**
- 51% Patient Services
- 42% Federal Grants
- 3% State Grants
- 3% Local Donations
- 1% Other

*7,598+ Medical Visits
6,440+ Behavioral Health Visits*

were delivered virtually, keeping patients connected while reducing the spread of COVID-19 in our communities.

321 Military Veterans Served
508 Homeless People Served

**In Fiscal Year 2020-2021 CHP Served 10,324 Patients During 33,757 Visits.**

**New This Year**

CHP completed a more than $1 million capital campaign to help finance the cost of its new Bozeman health center. In addition to completing the sale of the current Bozeman medical clinic, the capital campaign both raised the necessary funds and drew attention to the growing need for CHP’s services.

This past year, CHP also opened a new retail pharmacy in Bozeman. The pharmacy is open to anyone in the community looking for great customer service and convenience, whether or not they are patients of CHP. The success of this new service has spurred the opening of another retail pharmacy in 2022 at its headquarters building in Livingston. This will be the first retail pharmacy in downtown Livingston in years and also will be open to all.

12% of patients are 18 and under
14% of patients are racial or ethnic minorities
26% of patients are uninsured
At the corner of Tschache Lane and Sacco Drive in Bozeman, a flurry of construction activity in 2021 has meant that CHP’s first ever newly-constructed building has neared completion. The new Bozeman headquarters for CHP’s behavioral, dental and medical services, combined with a new retail pharmacy, will be complete in early February, 2022, on-time and on-budget.

The more than 16,000-square foot facility has been partially financed by a capital campaign that successfully-raised more than $1 million in 2021 thanks to the generosity and vision of many local donors. When the doors open on Valentine’s Day, patients and visitors will have navigated a more central location, easy parking and dedicated services all in one building located on a campus with other community services and affordable housing. It is truly a dream come true and CHP looks forward to showcasing it to the community.

While adapting to new ways to conduct patient visits in a safe manner for both patients and staff, CHP’s medical teams worked tirelessly to ensure patients had what they needed. When demand spiked for COVID-19 vaccines within our communities, CHP collaborated with our community partners to offer vaccine clinics for CHP patients at the Gallatin County Fairgrounds, immunizing hundreds of at-risk patients. In addition, CHP supported efforts in Park County and West Yellowstone by lending provider, nursing, pharmacy and administrative staff to bolster points of distribution.
DENTAL CLINICS

Because of the nature of delivering dental care, CHP’s dental services were initially upended by the pandemic as worldwide research examined how to safely perform services in dental offices. With a cautious approach, CHP added air scrubbing machines to our dental clinics and closely followed PPE requirements to gradually bring services back online. As a result, the dental clinics are now fully-functional and CHP’s dental staff is well on its way to getting patients back to optimal dental health.

BEHAVIORAL HEALTH

COVID-19 and its many impacts and effects have only heightened the challenges facing patients with behavioral health concerns, especially as support structures went on hold or shut down completely. Rates of depression and anxiety across the country have skyrocketed and CHP's patients have not been immune to this trend. Working quickly behind the scenes, CHP's information technology and billing teams stood up telemedicine visits for behavioral health allowing CHP's therapists to connect with patients online. In many cases, telehealth meant patients never missed a beat with regularly-scheduled therapy sessions. Data has shown that patient outcomes are no different between in-person and online care, so both existing and new patients have continued access to this important care.
LEARNING PARTNERS

At Community Health Partners, we know that education is key to mental and physical health and pays considerable dividends in prevention in the long run. Given the benefits, CHP has invested in four educational programs that are free and accessible to the communities we serve.

These programs make up Learning Partners, CHP’s educational department, delivering resources targeted at varying ages and phases of life, from newborns to kindergarteners, and young parents to seniors.

OUR IMPACT IN 2020

PARENTS AS TEACHERS
This home visiting program provided 1,064 home visits to families in need of parental support with children aged zero to five.

PARENT LIAISONS
Our newest offering makes individualized parent support available to every Livingston family with a child in school at Washington, Winans or East Side – a total of 523 families.

ADULT EDUCATION PROGRAM
44 adults passed a high school equivalency exam or advanced their education in pursuit of a job or post-secondary education with the support of our Adult Education Program.

PATHWAYS
Provided 52 low-income families with intensive case management, for example: finding childcare, receiving training, making budgets, accessing healthcare, setting goals, and finding jobs.

DONATE NOW
Visit chphealthmt.org or call us at 406.222.1111 to learn more on how you can support CHP.
HOW TO GIVE

Gifts can be directed to the address below or visit our website to donate. Thank you for your support of CHP.

CONTACT US

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