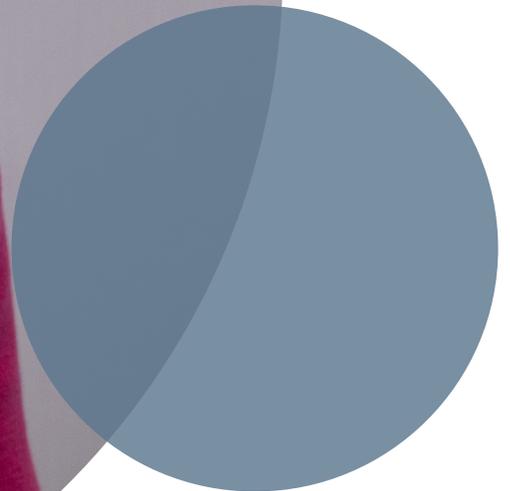




# ANNUAL REPORT 2022

## COMMUNITY HEALTH PARTNERS



# DEAR FRIENDS

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In the business leadership world, there is an often-shared truism that “Change is inevitable. Growth is optional.” At CHP, we’ve added “And staying true to our roots is what defines us.” This past year has shown us that, even in the face of major change forced upon us, every day provides us with opportunities to identify priorities and live into our mission to enhance community health and well-being for all, including the most vulnerable among us. The past year, we did just that, responding to pandemic-induced disruptions and demands with a number of growing initiatives that further our ability to care for our friends and neighbors in the communities we serve.

- Our new Bozeman clinic opened in February, 2022. The facility houses medical, dental behavioral health and a retail pharmacy which is open to all community members. Funded in part through a \$1 million fundraising effort, the new clinic was truly built by the community for the community and is the healthcare hub of a new development that includes 230 affordable housing units and other social service organizations.
- In August, CHP doubled our retail pharmacy services by adding a Livingston site. This, along with our existing Bozeman site, ensures access to affordable medications and clinical pharmacy expertise for all.
- We also expanded CHP’s services that address root causes of poor health – resource coordination, behavioral health and parenting support from conception to graduation are steadily expanding to fill critical gaps in services to the most vulnerable individuals and families across the communities we serve. This is true, even in West Yellowstone, where medical services are transitioning out of the community based on the Town’s selection of a new provider.

CHP’s strong foundation in our mission, vision and values as an organization gives us the ability to approach change and transition with a growth mindset. That is our commitment to the communities we serve. With your continued support we are inspired to meet challenges and respond to change with a focus on increasing our mission’s impact.

With Sincere Appreciation,

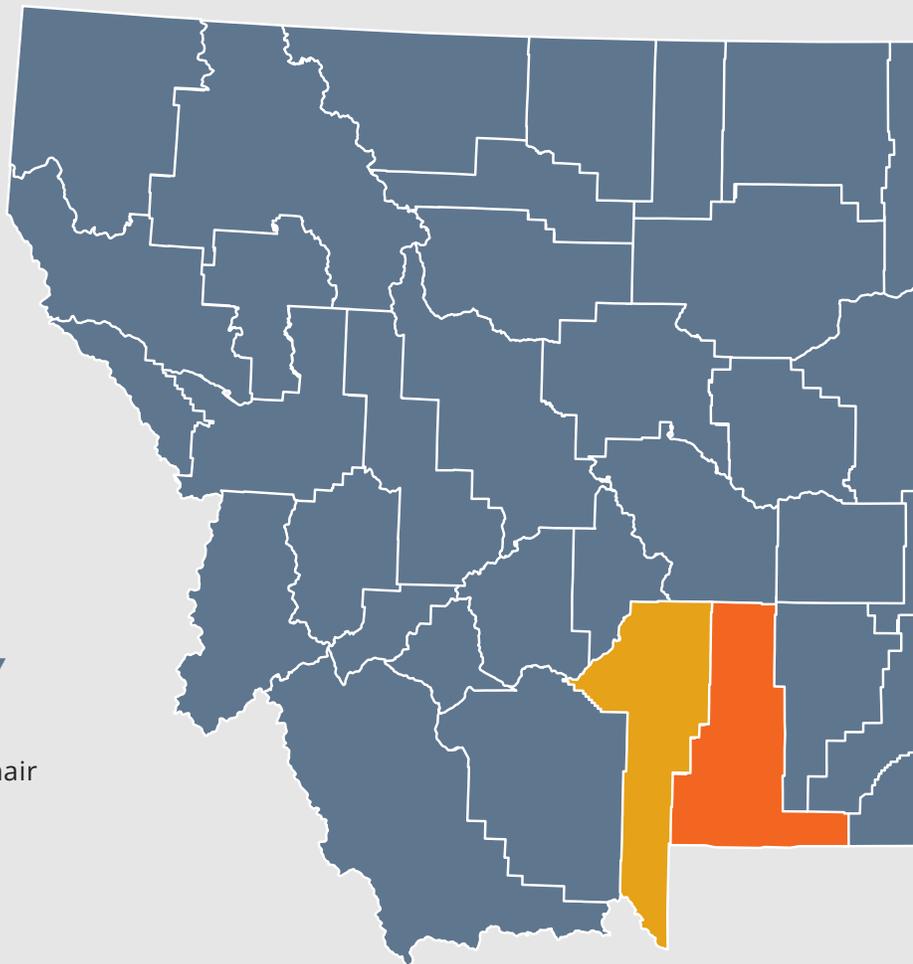


**LANDER COONEY** CEO

**LIZ LEWIS** Board Chair

# OUR BOARD OF DIRECTORS

A unique aspect of community health centers is the local ownership and direction under a patient majority board. Research shows that patient participation on governing boards ensures higher quality care, lower costs, and better outcomes. CHP's Board of Directors includes members from the communities we serve. The Board provides policy and fiscal oversight and advises the overall strategic direction of CHP. We thank our volunteer board members for their hard work to enhance community health and well-being for all in Park and Gallatin Counties.



## GALLATIN COUNTY

Dana Johnson, Vice Chair  
James Majxner, MD, Quality Chair  
Samantha Peirce  
Michael Vlases, MD



## PARK COUNTY

Shiell Anderson, Treasurer  
Liz Lewis, Chair  
Dave Amsk  
Lori Dust  
Jennifer McMillion



## WHO WE ARE

## OUR PROMISE

Community Health partners is where compassion meets healthcare. We are resourceful, one-stop health clinics, welcoming all regardless of ability to pay and without judgment. We are people-centered and believe that great health is about more than just healthcare. It's about building a strong healthy community - one individual at a time.

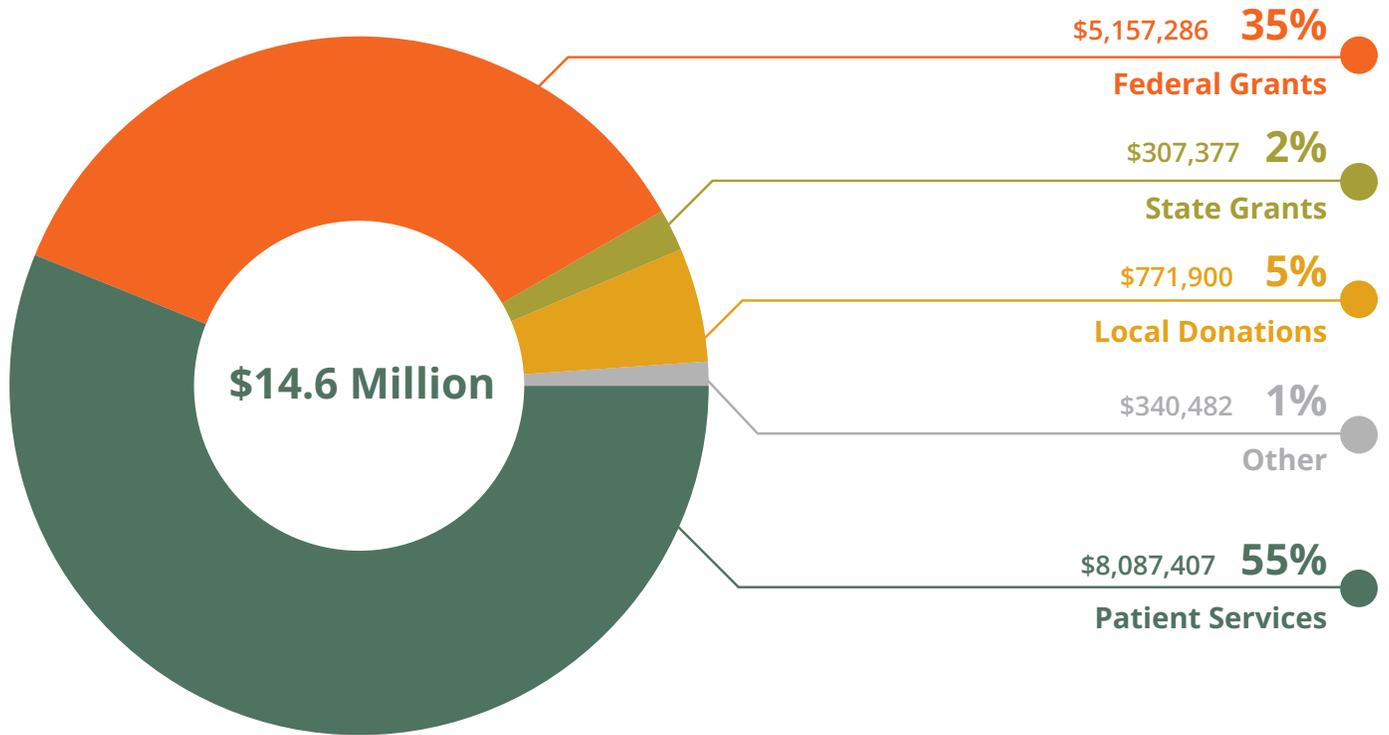
## OUR MISSION

To enhance community health and well-being.

## OUR VISION

100% access,  
zero disparity.

# SOURCES OF MONETARY SUPPORT



**165**

**HOMELESS PEOPLE SERVED**

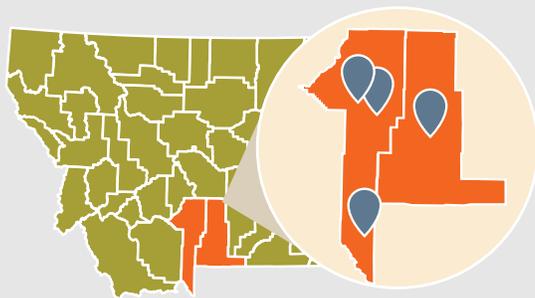
**291**

**MILITARY VETERANS SERVED**



**1,576**

**COVID VACCINES ADMINISTERED**



**IN FISCAL YEAR 2021-2022**

**CHP SERVED 10,671 PATIENTS DURING 35,363 VISITS.**

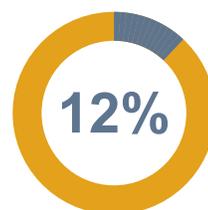
12% of patients are under 18



**OF PATIENTS ARE UNINSURED**



**OF PATIENTS ON MEDICAID**



**OF PATIENTS ON MEDICARE**



**OF PATIENTS ON PRIVATE INSURANCE**

BELGRADE MIDDLE SCHOOL

# Panther Clinic

BY THE NUMBERS

**452**  
VISITS

**365**  
UNIQUE  
PATIENTS

## BELGRADE

To say that Sarah Morgan, MD, has experienced a homecoming at CHP-Belgrade this year would not be a stretch. Dr. Morgan's family has ranched north of Belgrade for many years with Sarah spending part of her younger years on the land before eventually moving close by for high school. When she learned that CHP had room for another provider in Belgrade and had been wanting to recruit a physician for a number of years, the stars aligned and Dr. Morgan became CHP-Belgrade's first ever physician in 15 years of operation.

"I'm excited to join CHP's amazing crew in Belgrade and begin a new journey in my career caring for patients," said Dr. Morgan, who previously had practiced in the emergency department at Bozeman Health Deaconess Hospital for 14 years. "Being back home in Belgrade allows me to reconnect to this great community and establish long-term relationships with patients for their primary medical care needs."

This past year also marked the second year of operations for the Panther Clinic, the CHP-operated clinic embedded inside the Belgrade Middle School. Students, parents and staff are learning that the convenience of the clinic means easy access for sick kids, school and sports physicals and other services designed to keep kids in school. Panther Clinic offers behavioral health services as well.



## BOZEMAN

On February 14th – Valentine's Day – it was fitting that CHP staff welcomed patients into the new Bozeman clinic building with open arms and open hearts. The excitement and wonderment from both patients and staff was palpable with all CHP's Bozeman services nested together under one roof. Patients seeking behavioral, dental and medical care now could access their providers in a centrally-located, safe and easily accessible space in Bozeman's central core. In addition, the new Bozeman CHP Pharmacy opened on the ground floor providing both retail and clinical pharmacy services to the entire community.

Later in March, Bozeman's deputy mayor and other local dignitaries, donors and others gathered to celebrate the new facility, not just for its importance in the community, but also for its location on Bozeman's largest affordable housing campus. In addition, CHP is adjacent to Family Promise, a non-profit working to assist those experiencing homelessness, and an organization that shares many clients with CHP.

"CHP is thankful to so many people and entities for supporting our move into this gorgeous new Bozeman headquarters for our vital services," said Lander Cooney, CEO. "Our donors, the city of Bozeman, GMD Development, Intrinsik Architecture, Rotherham Construction, and so many others, collaborated to make a five-year dream happen. We could not be more humbled and proud to work in this supportive community."



**780**  
DENTAL  
EXTRACTIONS



**1,846**  
DENTAL HYGIENE  
VISITS

# LIVINGSTON

Downtown Livingston's iconic brick buildings still boast fading painted advertisements for many former businesses giving an insight into the vibrancy of its business community. The downtown business district still is thriving and CHP was excited to add to its range of services by opening the Livingston Community Pharmacy on the ground floor of CHP's Livingston headquarters building. The new pharmacy, staffed by local pharmacist Will Rotter, PharmD, and certified pharmacy assistant, Jaci Dahms, opened in September providing a full range of both retail and clinical pharmacy to the Livingston community.

"This new pharmacy will help add affordability as well as clinical benefit for any patient choosing to use this new service," said Shawn Patrick, PharmD, BCPP, CHP's pharmacy director. "Also, CHP's patients and providers benefit tremendously by having a clinical pharmacist in the building to assist with complex medication questions and needs. This is a unique service."

Also in Livingston, CHP's Parent Liaison program completed its third year serving the city's elementary schools. Last year, 154 families with children in Washington, Winans and East schools were served in 475 interactions. Family challenges ranged from mild curiosities to moderate concerns to emergencies. Learning Partners hired two new Parent Liaisons this summer who will serve the Sleeping Giant Middle School and Park High Schools. Pairing the Parent Liaison program with the blue-ribbon Parents as Teachers Home Visiting program for families with children aged zero to five, CHP now is offering parent support to families in Park County from conception to graduation.



Photo courtesy of  
*The Livingston Enterprise*



## BEHAVIORAL HEALTH IN WEST YELLOWSTONE

### 194 HOURS

of behavioral health  
care provided

CHP will continue to provide

### 8 HOURS

of behavioral health services  
per week into 2023

# WEST YELLOWSTONE

After more than 11 years providing the only primary medical care in the small, isolated town of West Yellowstone, CHP will be closing its medical clinic there in December. The community's Town Council, which oversees the provision of services in its clinic building, requires a competitive request for proposals process every five years. Twice before, CHP has been chosen as the successful respondent during its tenure, however, during 2022, the Council chose to vote for another organization. Since the vote concluded, CHP staff has been working closely with the incoming provider to ensure that patients will not experience inconvenience and local staff members can apply for positions going forward if they choose to do so.

"We are deeply saddened to be discontinuing our medical services in West Yellowstone as we believe that we have provided exemplary services while also adapting over the years to many requests from the Town and other local service providers," said Lander Cooney, CEO. "Our staff is working hard to notify patients of the change and to make sure that patients still have access to CHP services in our other locations. We thank the community for our relationships in West."

While primary care medical services will cease to operate, CHP will continue to provide both behavioral health counseling on a part-time basis through CHP's long-term counselor there and its programs offered through the Learning Partners division, including HiSet preparation for adults and Parents As Teachers home visiting for at-risk families.



## BEHAVIORAL HEALTH & CARE COORDINATION

CHP's health clinics provide a variety of services, under one roof, that support patients in achieving all of their health goals.

CHP's Behavioral Health Consultants (BHCs) partner with medical providers and clinical care teams to support patients to improve their daily functioning, set and achieve health-related goals and address urgent behavioral health needs through our integrated behavioral health program. BHCs provide brief, focused treatment plans and interventions. Last year, BHCs at the Bozeman and Belgrade locations worked with 607 patients during 1,577 encounters.

CHP's Behavioral Health Therapists (BHTs) provide individual, family and couples counseling, using in-depth treatment plans and interventions. BHTs work on issues that may be underlying a crisis situation. CHP's 12 BHTs have a presence at all CHP sites and served more than 500 patients in over 5,000 visits last year. In addition, four student interns from counseling programs across the region provided free counseling, under supervision, for patients with financial barriers.

CHP's School-Based Outpatient Therapy program is provided in partnership with Intermountain Children's Services, a Helena-based community mental health center. Intermountain staff provide behavioral health counseling at three schools in Belgrade and Bozeman, broadening access and removing barriers to care. Last year 79 students participated in the School-Based Outpatient Therapy Program.

CHP's Resource Coordinators support customers in navigating the complex healthcare environment. From assisting with an application for energy or nutrition assistance, to selecting the right plan on the health insurance marketplace, CHP's resource coordinators are there to connect individuals and families to resources that help them achieve their health goals.

Keeping patients healthy is a team sport and CHP has worked diligently to ensure access to multi-pronged caregiving teams across its sites for the best health outcomes possible.

# DONOR LIST

A special thank you to this year's generous donors and to those who contributed to our successful campaign for our Bozeman clinic. We are grateful for your support and are committed to honoring your belief in our mission and our work.

GOLD

Schlauch Bottcher Construction, Inc	Debbie Erdman	Northwestern Energy	SCL Health	Bill Robinson, MD
John Taylor and Tobey Taylor	Anne Avis	Berkshire Hathaway	Beth Cady	Bea Taylor
Billings Clinic	Marcia McCrum	Intercity Radiology	Absaroka Emergency Physicians	Annie Castillo and Kelly Banks
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SILVER

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BRONZE

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			Medical Eye Specialists	

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