

Coaching Agreement

Thank you for purchasing a coaching package offered by www.Laurielangill.com. This Agreement begins on the day you provide your first payment or sign this Agreement, which is called our “Effective Date.” You are referred to as “Client” in this Agreement.

Program Format

1. This Agreement provides access to 3 or 6 coaching sessions. The package includes:
 - a. Access to the online portal available at www.laurielangill.com for the duration of the program;
 - b. 3 or 6 one-on-one coaching sessions with Laurie Langill to be scheduled as provided for in this Agreement.
2. All sessions must be scheduled for a date that is within 90 days of the Effective Date of this Agreement. You will use the scheduling link available at <https://calendly.com/breakthrough-laurielangill> to book your sessions.

Unused sessions are forfeited at the expiration of the 90-day period, without refund.

3. Coaching sessions take place by phone or Zoom at Client’s option, and the call or video session will be initiated by Coach.
4. This Agreement does not include done-for-you services of any kind. [This Agreement does not include access to Coach between sessions OR This Agreement includes limited access to Coach in between sessions by Voxer or text. Please review our Business Policies to learn more about response times, times off, and holiday schedules.]

Fees

5. Payment for the Program is at the option of the Client, as one payment for either a 3 session package or a 6 session package.

Cancellation and Rescheduling Policy

6. Twenty-four (24) hours’ notice by email or via the online calendar at <https://calendly.com/breakthrough-laurielangill> is required to reschedule. Failure to provide notice results in a forfeited session.

Confidentiality

7. Identifying information shared in coaching sessions is confidential and not shared outside the session by the Coach unless mutually agreed upon and documented in writing by Coach.

Confidentiality Exception: If Coach is required by law to make disclosure regarding the information shared in a coaching session, or where Coach has a good faith belief that disclosure

of such information is necessary to comply with the law; or to protect Coach's rights or property; to avoid harm to the Coach, Client, or a third party; or to respond to an emergency, Coach may disclose confidential information but will limit disclosure to essential information.

Additional Program Information

8. www.laurielangill.com protects its names. You are not receiving permission to use trade and service marks of the Company, including its name or the Program name, or any other mark owned by the Company.

Termination

9. Client may choose to discontinue the coaching portion of the Program at any time, for any reason, subject to the refund policy in this Agreement.

10. Coach may discontinue the coaching relationship for the following reasons:

a. Client, if paying in installments, fails to make payment (by choice or because the payment method is canceled, declined, or otherwise unavailable) within 7 days of the due date. No refund shall issue in this circumstance and no further sessions shall be conducted and access to Program materials shall be revoked until the account is in good standing.

b. Coach determines, in its sole discretion and without requiring disclosure of the reason, that the relationship must terminate. In this circumstance, Coach will provide a pro-rated refund for each of the remaining sessions.

Refunds

11. There is a three-day no questions asked refund available. The refund request must be made by email by the end of the 3rd day from purchase, to breakthrough@laurielangill.com

Additional Legal Terms

12. This Agreement is made and shall be enforced according to the laws of the State of MA, without regard to its conflicts of law principles. Client agrees to submit to personal jurisdiction in the Plymouth, MA as the sole forum in the event of a dispute under this Agreement.

13. Any claims arising from this agreement for losses, costs, damages of any nature whatsoever or claims expenses from any cause or causes, including attorneys' fees and costs, shall be limited to the amount paid hereunder.

14. This Agreement, our Business Policies (including access to Company) are the final and complete agreement between us, and any changes must be made in writing and signed by both parties. A waiver of one provision shall not be deemed a continuing waiver or a waiver of any other provision of this Agreement.

15. By signing this Agreement, Client agrees to its terms and acknowledges that he or she has read and understands the Disclaimer available at <https://laurielangill.com/disclaimer> and incorporated herein by reference.

Client Signature: _____ Date: _____
