

MET/TEAM 3.4.0 AND MET/CAL 11.2.0 UPDATE

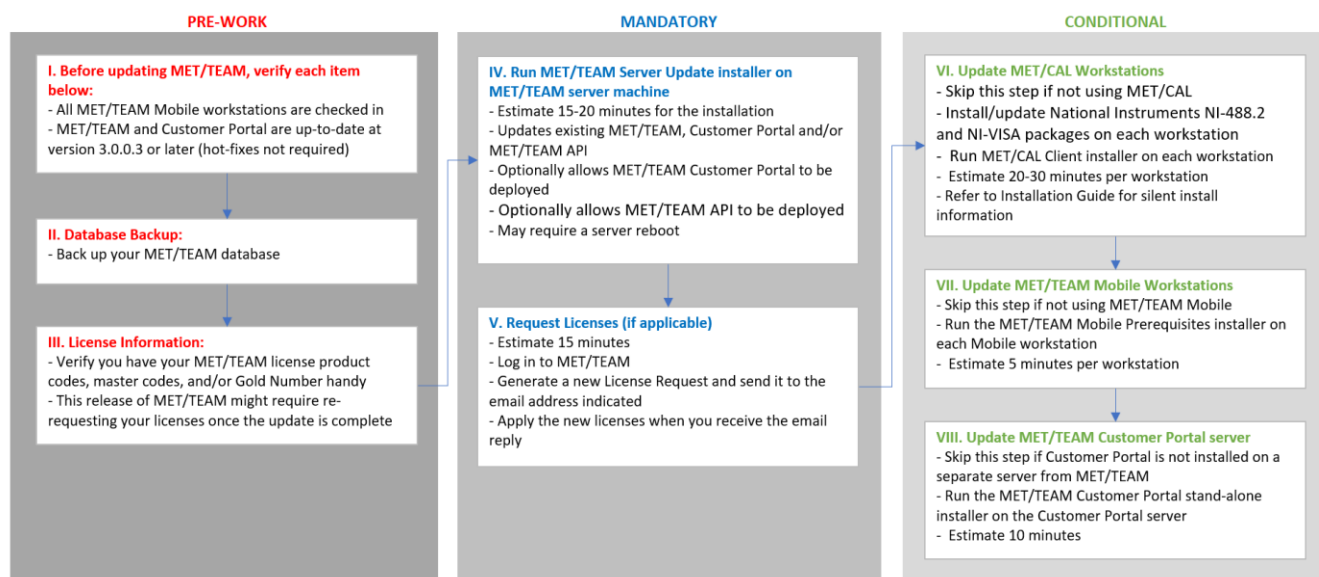
The MET/TEAM version 3.4.0 and MET/CAL version 11.2.0 release is a major update to MET/TEAM version 3.3.x and MET/CAL version 11.1.x system. This update can only be performed on systems that are currently running at least MET/TEAM version 3.0.0 and MET/CAL version 10.2.0 due to the nature of the requirements of previous updates.

This release of MET/TEAM requires licenses to be re-requested. Following a successful update, licenses will be reset to trial licenses. You must generate a new license request using your original product codes, master codes and/or Gold Number and apply your licenses again.

This document outlines very important topics that you must be aware of before starting the update process. Do not start the update process before reading this entire document, as well as any documents referenced within.

UPDATE ROADMAP

Follow the steps in this flowchart for a successful update from MET/TEAM version 3.x to version 3.3.1. We have included time estimates to assist you with planning for this update.



As indicated in the flowchart, tools are provided for facilitating the update process. The location and proper usage of each of these tools are outlined in this document.

[MET/TEAM Server Update Installer](#)

Updates the MET/TEAM and Customer Portal web sites to version 3.4.0, and the MET/TEAM API to v3.1.1, as applicable

[MET/CAL Client Installer](#)

Updates MET/CAL to version 11.2.0

MET/TEAM Customer Portal Installer	Updates Customer Portal on a stand-alone server to version 3.4.0
MET/TEAM Mobile Prerequisites Installer	Updates Mobile workstations to support version 3.4.0
National Instruments Package Manager	Deploys National Instruments NI-488.2 and NI-VISA packages required by MET/CAL v11.2.0. Refer to the MET/CAL ReadMe file for download and installation instructions.

UPDATE DETAIL

Refer to the following sections for more details on the path you should take to complete the update process.

I. CURRENT RELEASE OF MET/TEAM AND MET/CAL

Make sure your MET/TEAM and MET/CAL systems are up to date with the latest release (hot-fixes not required) before starting the update process. The version information can be found on the **Help > About** screen in each application. The current versions are:

MET/TEAM and Customer Portal – version 3.0.0 or any later version

MET/TEAM API – version 1.0.0.2 or any later version

MET/CAL – version 10.2.0.60 or any later version

If you are not currently using these versions, contact [Fluke Calibration Software Support](#) to obtain an update prior to starting the update process to this release.

II. MET/TEAM SERVER UPDATE INSTALLER

Run the **MET/TEAM Server Update Installer** from the MET/TEAM distribution media to update the MET/TEAM, Customer Portal and/or MET/TEAM API web sites. Once this installer has finished, the MET/TEAM web site should be accessible again and can be used.

During the update process, the web.config files for MET/TEAM, Customer Portal, and MET/TEAM API may be replaced with new files. The previous files are moved to the ~\Backup folder and renamed to yyyyMMdd_web.config.old, and known settings such as the connection string, serial number, etc. are copied to the new files. If the previous web.config files on your system contained other customized settings, these settings will need to be manually copied to the new files.

Refer to the **MET/TEAM Installation Guide** for more details on using the installers.

III. MET/CAL CLIENT INSTALLER

If you are using MET/CAL, on each MET/CAL workstation connect to the **\metteam** share and run the **MET/CAL Client Installer** from the **\Installers\METCAL** folder to update MET/CAL to the latest release.

Information on performing silent installations can be found in the **MET/TEAM Installation Guide**.

IV. MET/TEAM CUSTOMER PORTAL INSTALLER

If you are using Customer Portal and the Customer Portal web site has been installed on a different server, run the **MET/TEAM Customer Portal installer** on the Customer Portal server from the shared **\metteam** folder to update it.

During the update process, the web.config file for Customer Portal may be replaced with a new file. The previous file is moved to the ~\Backup folder and renamed to yyyyMMdd_web.config.old, and known settings such as the connection string, serial number, etc. are copied to the new file. If the previous web.config file on your system contained other customized settings, these settings will need to be manually copied to the new file.

Refer to the **MET/TEAM Installation Guide** for more details on using the installers.

V. MET/TEAM MOBILE PREREQUISITES INSTALLER

If you are using MET/TEAM Mobile, on each Mobile workstation, connect to the **\metteam** share and run the **MET/TEAM Mobile Prerequisites installer** from the **\Installers\Mobile** folder to update the workstation for the latest release of MET/TEAM Mobile. Refer to the **MET/TEAM Installation Guide** for more details on using the installers.