



**TOWN OF EATONVILLE
UTILITY ASSISTANCE PROGRAM POLICY**

Background:

The US Dept of the Treasury launched the Coronavirus State and Local Fiscal Recovery Funds, established by the American Rescue Plan Act of 2021 (ARPA), providing \$350 billion in emergency funding for eligible state, local, territorial and Tribal Governments. These ARPA funds are designed to help bolster response to the COVID-19 emergency and its economic impacts.

The Town of Eatonville will receive a total of \$844,702.00 in ARPA funds, \$422,351.00 in 2021 and the remaining in 2022. In order to help support immediate economic stabilization for households and businesses, the Town of Eatonville wishes to use a portion of these funds for a Utility Assistance Program.

Funding:

The Town Council is allocating \$150,000 for use in 2021 and \$60,000 for use in 2022 from the Town's portion of ARPA funding to implement a Utility Assistance Program.

Purpose:

To help citizens of the Town of Eatonville who have been impacted by COVID-19 with all or part of their Town of Eatonville Utility Bills in any of the billing periods from March 2020 through-December 2022. Qualifying customers are eligible for a one-time account credit, equal to the total account balance or up to \$2,000.00, whichever is less. Qualifying customers may also apply for monthly continued support up to \$250.00 per month, not to exceed account balance.

Who can apply:

- Owner or tenant of property with a Town of Eatonville utility account.
- Landlord or owner of property occupied by a tenant with a Town of Eatonville utility account (credit will be applied to tenants past due bill).
- Business owner with a Town of Eatonville utility account.

Qualifications:

- Account holder must have been negatively impacted by COVID-19 in one of the following ways:
 - Loss of work
 - Reduction of work hours
 - Loss of Childcare due to COVID-19
 - Illness or family member illness
 - Other impacts as determined (explain in detail on application)
 - Business only-Loss of revenue or staffing due to COVID-19

Limit on use of funds:

- The disbursement of funds is restricted to payment of utility bills only. The funds cannot be used to pay the following:

- NSF Fees
- Reconnect Fees
- Utility Deposits
- Applications for the One-time account credit may only be submitted one time per account.
- There is no limit to the number of times an account holder or landlord may apply for the monthly continued support. Funds will be awarded as they remain available.
- Funds, whether one-time credit or monthly continued support, will only be issued one time per month, per account.

To Apply:

- Complete the Assistance Program application*
- Attach documentation of household income (a paystub, W2, or other verification)**
- Attach a copy of identification (Driver's License, Passport, etc.). Address on identification must match service address.

*Required for consideration

**Strongly encouraged, however, consideration will not be denied based on failure to produce documentation of household income.

Please note: Funds are credited directly to your Town of Eatonville Utility Bill and will not be issued to customer as a payment.

Limited funds are available and will be awarded on a first come first served basis, determined by completed applications and proper documentation.

Duration:

This program will be in effect for the billing periods March 2020 through December 2022.