

Claims Adjuster III

JOB OVERVIEW

FCCS is currently searching for someone to join our hard-working and forward-thinking claims team as a Claims Adjuster III. This role is a high-level adjusting position and adjusts property and casualty claims within authority. The person in this role will interact with customers, claimants, adjusters, attorneys, third party administrators and insurance companies, as well as all levels of personnel within the organization. This role will also get to handle claims outside of the Adjuster's authority under the supervision of the Claims Manager. This role reports directly to the Claims Manager and works collaboratively with other Risk Management team members.

Salary range for this position is \$61,000-\$91,000 annually.

JOB RESPONSIBILITIES

- Adjusts litigated and complex claims for self-insured and insured clients within authority level(s). This includes determining compensability/coverage/liability, authorizing appropriate medical care or repairs, and filing timely admissions with the Division of Insurance or reports to excess insurers. It also includes claims across multiple coverage lines including, but not limited to, workers' compensation, general liability, auto, property, directors' and officers' liability, professional liability, employment practices liability, bankers blanket bond and possibly other lines of coverage.
- Adjusts claims, including litigated claims, that exceed authority under the direction and supervision of the Managing Director, Risk Management & Insurance or the Claims Manager.
- Maintains timely communication with injured employees, employers, medical providers and vendors to assure prompt and adequate treatment is received to facilitate full recovery and an early return to work.
- Maintains timely communication and oversight with clients, claimants, third-party vendors and attorneys to facilitate a quick and fair resolution of all injuries or damages.
- Participates and oversees claim reviews with auditors, customers and other stakeholders as requested.
- Establishes and maintains (or directs the maintenance of) appropriate reserves, payments, and notes into the claims database. Maintains the integrity of the claims database by providing or entering accurate information. Able to demonstrate the features of our RMIS database to others.
- Assists the Claim Manager in maintaining Claims desktop procedures, producing and analyzing data for customer stewardship reports and handling other claims as requested.
- Participates in department activities and functions, including marketing to new clients, as appropriate.
- Performs other similar duties as assigned or deemed necessary.

JOB REQUIREMENTS

- Bachelor's degree required
- Seven or more years' experience or the equivalent in the property & casualty industry
- Multi-lines claims handling experience preferred
- Experience handling claims of self-insured clients preferred
- Claims handling knowledge and skills.
- Ability to analyze claims data and clearly articulate and translate same into business analysis report/graphics demonstrating claims trends and developments.
- Strong verbal and written communication skills for working with employees at all levels of the company and clients.

- Organizational skills.
- Proven attention to detail and solid analytical skills.
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint)
- Able to meet deadlines under pressure and adjust to changing priorities.
- Able to prioritize and manage several tasks at once.
- Able to maintain a consistently high level of productivity and accuracy.
- Able to work in a fast paced, service-focused environment.
- Must enjoy working in a team environment while also able to work independently.

An Overview of FCCS. Our Expertise. Our Services.

Our vision is simple yet bold— We accelerate leading edge possibilities. For our people. For our partners. For our clients. We are a business services and consulting firm specializing in leadership development, talent selection, risk management, insurance management, and claims administration.

Since 1975, FCCS has worked with the Farm Credit System, cooperatives and self-insured public entities to help them achieve organizational and operational excellence by helping them manage their risks.

Headquartered in Denver, Colorado, with approximately 50 employees, FCCS is proud to serve a variety of clients across the US.

The unique blend of our expertise, services, programs and conferences enables us to help our clients manage their risks and accelerate their teams growth and success through a wide range of professional services and programs.

JOIN OUR GROWING TEAM!

Compensation:

- ✓ *Competitive Salaries*
- ✓ *Annual Performance Bonuses*

Benefits:

- ✓ **90% employer paid** health insurance options
- ✓ 9-12 paid holidays annually
- ✓ Generous paid vacation and sick time
- ✓ Generous 401k matching and other benefits
- ✓ Casual Dress Code
- ✓ Collaborative and welcoming work environment

Interested candidates should email a cover letter, resume and salary requirements to

human_resources@fccsconsulting.com

FCCS is an equal opportunity employer (EOE).