



Crucial Conversations® Refresher

A review for those who've completed the full workshop

WHY

Has it been a while since you completed the **Crucial Conversations® Workshop** and you need to sharpen your skills? Are there tough conversations that you could use help with?

Reinforce your application of this critical skill by joining your peers in a lively refresher. This two-hour virtual session is led by a certified facilitator, and includes a quiz review (easy), customized case studies with discussion and practice in breakout rooms.

WHO

For anyone who has completed the full Crucial Conversations® course.

HOW

A two-hour live virtual instructor-led session.

Pre-Work:

- Watch a 6-minute refresher animated video

Learning Objectives:

- Review the main concepts of Crucial Conversations®
- Practice on relevant case studies
- Discuss real life Crucial Conversation® successes and challenges

Contact Us

Let's talk about bringing Crucial Conversations® Refresher to your organization. Please send an email to info@fccsconsulting.com.