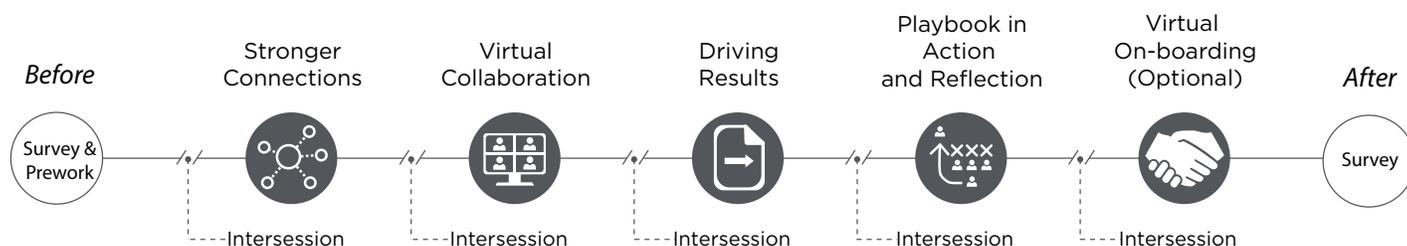


**The new Virtual Leadership Playbook program** focuses on the unique challenges and needs for a leader and their dispersed team. You'll practice proven techniques that build virtual connection and collaboration that are essential for results. Join a group of peers in a flipped classroom experience with a focus on application and discussion. In a flipped classroom - part of the learning takes place through videos, reading, and application in between the classroom sessions. Then when we meet weekly as a group, we'll discuss more detail and lessons learned.

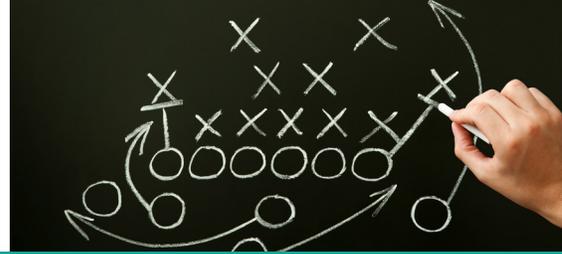
Designed for managers, supervisors and project managers who influence others to get work done, the program includes four 90-minute virtual, instructor led (VILT) modules delivered over 4 weeks. There is an optional fifth module, Virtual On-boarding, to help you set up new hires for success. No cumbersome classroom materials here - you'll receive a condensed useful job aid for each session.



**Module 1: Stronger Connections**

*Be the connector between individual team members, your whole team and your outer network*

The first module helps create connections at three different levels across constituencies in a virtual environment, including direct reports, peers, bosses, and colleagues across your association. Participants will practice ways to increase connection in one-on-one meetings AND team meetings. To identify the third level of connections, participants will create a network map. This "Outer" level reaches further and expands perspectives and growth of a leader and a team.



### Module 2: Virtual Collaboration

*Facilitate the power of your teams and beyond to problem solve*

Complex times call for different types of problem solving and innovation. The third module focuses on creating an ecosystem for collaboration across teams and locations.

In this hands-on meeting simulation, participants will use facilitation methods and tools that increase virtual collaboration and problem solving.



### Module 3: Driving Results

*Use clarity and focus to drive results with a dispersed team*

The third module focuses on maximizing results in a virtual environment. How does a leader support a culture of continuous improvement during a time of complexity and uncertainty? We'll look at practical methods that ensure transparency, clarity and accountability for virtual teams.



### Module 4: Playbook in Action & Reflection

*Create a third way between sameness and change to move your team forward*

In Module 4 participants will create a Polarity Map® that uses both and leadership mindset. This powerful multi-use tool helps leaders and teams create plans, new programs and new norms. In this session, we'll create a map that leads to strategies about the future way of work.



### Module 5: Virtual On-Boarding (Optional)

*Set your new hires up for success with focus on operational, strategic and social factors*

Many associations are in a full hiring mode. We'll focus on three areas for the new hire success: Organizational, Strategic and Social. Participants will create a 30- to 60-day new hire plan that boosts the employee's industry knowledge AND their sense of belonging...all while working from home. We'll discuss best practices such as virtual job shadowing and an on-board buddy system.

For more information about FCCS' Virtual Leadership Playbook, please send an email to [info@fccsconsulting.com](mailto:info@fccsconsulting.com).

“Leading remotely makes the complex role of leading even more complex. It takes new skills to get better results.”

—KEVIN EIKENBERRY



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