A large brick building

Description automatically generated M

**Community Health Needs Assessment**

**2020-2023**

Medical Center

Joyce Eisenberg-Keefer

Table of contents

Introduction 1

Methodology 2

Wipfli’s Role 2

CHNA Process 2

CHNA Advisory Committee 2

Community Served 3

Data Collection and Analysis 3

Information Gaps 4

Community Health Needs 5

Summary of Key Findings 5

Summary of Prioritized Needs 5

Existing Healthcare and Community Resources 7

Evaluation and Planning 8

Evaluation of Previous Community Health Improvement Plan 8

Implementation Plan 9

References 10

# Introduction

The Joyce Eisenberg-Keefer Medical Center of the Los Angeles Jewish Home for the Aging (JEKMC) is the highest-acuity portion of the Los Angeles Jewish Home. It includes a 10-bed acute geriatric psychiatric hospital and a 239-bed distinct part skilled nursing facility. As a nonprofit acute psychiatric hospital, and a licensed facility of the Los Angeles Jewish Home (LAJH), JEKMC is dedicated to improving the health of the Los Angeles area geriatric community. This can only be accomplished by partnering with the Los Angeles Jewish Home and others within the community to address key senior health issues.

A critical step in addressing senior health issues is identifying priority needs through a Community Health Needs Assessment (CHNA), and developing an implementation strategy to address the identified priority needs.

The Patient Protection and Affordable Care Act (ACA), enacted on March 23, 2010, added new requirements which nonprofit hospital organizations must satisfy to maintain their tax-exempt status under section 501(c) 3 of the Internal Revenue Code. One such requirement added by ACA, Section 501(r) of the Code, requires nonprofit hospitals to conduct a Community Health Needs Assessment (CHNA) as redefined by the ACA at least once every three years. As part of the CHNA, each hospital is required to collect input from designated individuals in the community, including public health experts, as well as representatives or leaders of low-income, minority, and medically underserved populations and individuals with chronic health conditions.

A CHNA was directed by JEKMC and associated skilled nursing facility (SNF) for over 1.5 million residents belonging to the hospital service area, located in a total of 40 zip codes (incorporated and unincorporated cities/communities) of the San Fernando Valley. This area is interposed with rural communities, mountain ranges and public open spaces. JEKMC service area provides services to this geographically, economically, and ethnically diverse region.

# Methodology

## Wipfli’s Role

##### Methodology

Wipfli LLP (Wipfli), a top 20 accounting and consulting firm, facilitated the 2020 CHNA process on behalf of the community and Joyce Eisenberg-Keefer Medical Center. Wipfli’s team of healthcare industry specialists help healthcare organizations turn complexities into opportunities for continued viability and long-term success. The healthcare team serves over 600 hospitals, 230 critical access hospitals (CAHs), 1,100 medical clinics, 500 long-term care facilities, and 250 dental clinics nationwide. Since 2014, Wipfli has conducted community health needs assessments for non-profit hospitals across the United States. Wipfli completed this CHNA report in compliance with the IRS requirements described in Section 501(r)(3) of the Internal Revenue Code.  The CHNA was approved by the Board of Directors.

## CHNA Process

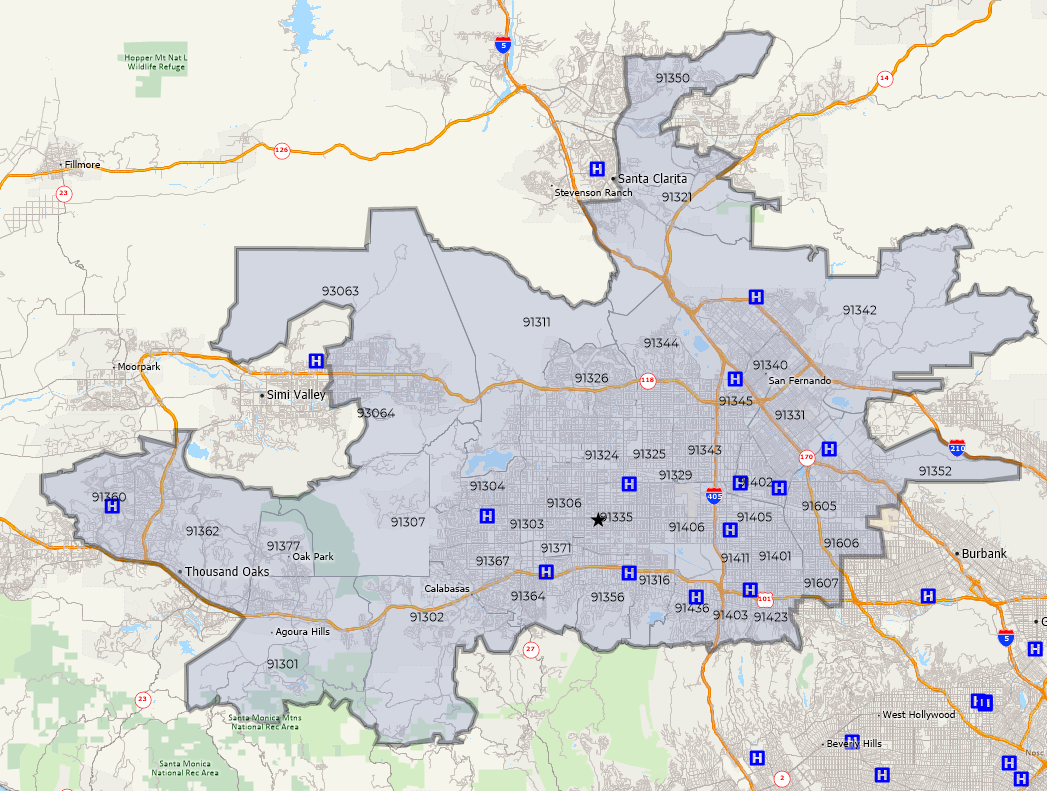
The following outline explains the process that Wipfli followed to conduct the CHNA. Each process is described in more detail throughout the report.

1. Formation of a CHNA Advisory Committee;
2. Definition of the community served by JEKMC;
3. Data collection and analysis;
   1. Demographics of the community
   2. Primary data
   3. Secondary data/Demographics
   4. Existing health care facilities and resources
4. Identification and prioritization of community health needs and services to meet community health needs;
5. Adoption of an implementation strategy to respond to prioritized needs in collaboration with community partners; and
6. Dissemination of priorities and implementation strategy to the public.

## CHNA Advisory Committee

Leadership at JEKMC formed the CHNA Advisory Committee. Advisory committee member selection was based on each member’s history and knowledge of the community, community role, and unique vantage point in guiding the process of the CHNA. The committee was tasked with completing key objectives outlined by the IRS CHNA requirements, which included identifying health issues and prioritizing health needs within the community.

## Community Served

For the purposes of complying with the Affordable Care Act, the defined service area for JEKMC was kept consistent with the 2014 and 2017 CHNA, comprising of Agoura Hills (91301), Calabasas (91302), Canoga Park (91303, 91304), Chatsworth (91311), Encino (91316, 91436), Granada Hills (91344), Mission Hills (91345, 91346), Newhall (91321), North Hills (91343), North Hollywood (91605, 91606), Northridge (91324,91325), Pacoima (91331), Panorama City (91402), Porter Ranch (91326), Reseda (91335), Santa Clarita (91350), San Fernando (91340), Sherman Oaks (91403, 91423), Sun Valley (91352), Sylmar (91342), Tarzana (91356), West Hills (91307), Winnetka (91306), Woodland Hills (91364, 91367, 91371), Van Nuys (91405, 91406, 91411) and Valley Village (91607) in Los Angeles County; Oak Park (91377), Simi Valley (93063) and Thousand Oaks (91360, 91362) in Ventura County. Because secondary data is not generally available at the zip code level, data was collected at the County level and included Los Angeles and Ventura Counties. Accordingly, every effort was made to ensure that the CHNA is representative of this community.

Joyce Eisenberg-Keefer Medical Center

Source: Maptitude, 2020

## Data Collection and Analysis

Primary Data

Informational interviews were conducted with stakeholders and members of the community over a three-month period, from May 2020 through July 2020. The CHNA Advisory Committee identified these individuals based on their qualifications to represent the broad interest of the community served. Generally, the interviewees included persons with special knowledge or expertise in public health and persons who represent the medically underserved and vulnerable populations in the community. A list of the organizational affiliations of the interviewees is detailed in Appendix 1.

Secondary Data

Secondary data was collected from the following sources:

* Alzheimer’s Los Angeles
* California Healthcare Foundation
* Center for Disease Control and Prevention
* County Health Rankings
* ESRI Business Information Solutions (Based on U.S. Census data)
* LiveStories
* Los Angeles County Department of Public Health
* USC Edward R. Roybal Institute on Aging

The secondary data includes a variety of service areas, state and national measures to present a community profile, including death characteristics, access to health care, chronic diseases, social issues, and other demographic characteristics. Data was collected and presented at the service area level and, wherever possible, compared to state and national benchmarks. Results of the secondary data can be found in Appendix 2 and 3.

County Health Rankings data is aggregated from the following national data sources:

* The Behavioral Risk Factor Surveillance System (“BRFSS”)
* National Vital Statistics System (“NVSS”)
* US Census Bureau's Small Area Health Insurance Estimates (“SAHIE”) program

This report presents a summary that highlights the data findings, presents key priorities identified through the CHNA, and Board-approved implementation plan.

## Information Gaps

Primary data was collected via a series of interviews. The responses reflect the opinions of the survey and interview respondents and may not reflect the needs of the entire community. Quantitative information for demographic and health status was available at the service area level for JEKMC. Therefore, to the extent that health status differs significantly between the counties and the medical center’s service area community, health information was not available at that granularity. Additionally, there were challenges associated with recruiting community stakeholders to participate in the CHNA process given the state of the COVID-19 pandemic during the compilation of this report. As such, JEKMC made multiple attempts to solicit input from a representative from the regional governmental mental health department, however input was not able to be collected.

# Community Health Needs

## Summary of Key Findings

Results from the three data collection methods including demographic data, primary data, and secondary data were analyzed. Significant findings were grouped into health issues under three distinct categories. The categories, which include health and well-being, access to health care, and continuum of care were used to organize the health issues into common themes so that they could be combined later in the prioritization phase of this process.

## Summary of Prioritized Needs

In July of 2020, members of the Advisory Committee were asked to rate the health issues identified previously according to three key variables, including:

Size

How significant is the scope of the health issue - number of people affected?

Seriousness

How severe are the negative impacts of this issue on individuals, families, and the community?

Ability to Impact

What is the probability that the organization could succeed in addressing this health issue? (considering community resources, whether there are known interventions, community commitment, etc.).

The committee convened after individually rating the health issues to come up with the top priorities as a group. The following priorities were identified by the CHNA Advisory Committee:

Priority 1: Case Management Services, Patient and Family Education, and Resources to Support Early Identification of Mental Illness

Greater accessibility of comprehensive case management services within the community was identified as a significant health need. Providing case management and care coordination services for the geropsychiatric population is a complex, multi-faceted community effort that requires the integration of stakeholders across the continuum of care. Due to the limited number of case managers within the community, it is often left to the elder and their family to navigate their medically complex needs on their own, including coordination of primary care, specialty care, behavioral health, dementia and memory care, and other community resources. More accessible case management services are needed to help guide patients and their families through all stages of care, both before and after an inpatient stay.

Additionally, community stakeholders also identified patient and family education regarding the identification, management, and treatment of cognitive decline and mental illness in the elderly prior to placement as a health need. Stakeholders indicated that education is often left to the efforts of individual providers or case managers, and lacks a standardized support structure within the community. Patients and their families are often educated regarding acute placement in a moment of crisis, which can be stressful and can create misunderstandings regarding the patient’s therapeutic needs. More proactive education of patients and their families can not only better prepare these individuals to make informed decisions regarding their needs and care options, but also to ease the informational burden during an acute crisis.

Related to case management and patient education is the need to develop and implement resources to support early identification of mental illness in elderly members of the community. Mental illness in older adults is often underdiagnosed to multiple factors, such as lack of screening instruments designed for older adults, different presentation of symptoms, and other medical comorbidities that older adults often experience. Despite mental illness being relatively common in older adults and in SNF settings, up to 75% of older adults with mental illness do not receive treatment for their illness, even over the course of many years. Earlier detection of mental illness in the elderly could keep patients out of higher-than-necessary levels of care, and place patients at a level of care that is more therapeutic for their needs. Better and more consistent patient and family education to support earlier identification of mental illness could improve the ability for families to monitor their loved one’s mental state and make appropriate decisions regarding their health needs.

Priority 2: Impact of COVID-19 on Health Outcomes and Accessibility

The COVID-19 pandemic has significantly impacted older adults at all levels of independence within the community. Older adults are at the highest risk for adverse outcomes due to COVID-19, with the CDC estimating that 8 out of 10 COVID-19 deaths in the United States are adults over the age of 65. As a result of this increased risk, older adults are being challenged in their ability to live independently, including performing activities of daily living, accessing food or water, communicating with their loved ones, and using transportation or technology. These activities are even more difficult for older adults with cognitive impairments or mental illness. Additionally, deferrals of non-emergency care have reduced the accessibility of healthcare services for older adults, one of the most medically complex cohorts and highest utilizers of healthcare services. Many older adults are not proactively seeking mental health and psychiatric care in order to reduce their risk of exposure.

Recommendations from local, state, and national authorities to socially isolate have also had a disproportional impact on older adults: an estimated 40-60% of seniors in Los Angeles over the age of 70 live alone, and these adults may need to rely on their families or loved ones to assist with activities of daily living in order to continue living independently within their homes. A similar impact was also identified for older adults in SNFs and geropsychiatric inpatient units, as restricted visitation for resident and patients have become the norm to reduce the risk of exposure and transmission within healthcare facilities. Social isolation negatively impacts the physical, mental, and emotional wellbeing of older adults, who are at an increased risk of experiencing loneliness or social isolation due to age-related factors such as the loss of friends or family and chronic disease. Specifically, social isolation is associated with mortality, morbidity, cognitive decline, and mental illness in the elderly.

COVID-19 has also touched the lives of non-independent adults living in assisted living, SNFs, and those committed to inpatient settings. At the time of this writing, the California Department of Public Health reports that Los Angeles County has the highest infection and death rate for residents of SNFs in the state: over 8,500 residents have tested positive for COVID-19, and over 1,700 residents have died due to COVID-related factors within the county. SNFs and geropsychiatric inpatient units are particularly vulnerable to transmission within their facilities due to their populations being at a disproportionally high risk for infection. In response to this heightened risk, some SNFs and geropsychiatric inpatient units have closed or have reduced their admissions to curtail the risk of transmission. This has not only further reduced accessibility to necessary mental health treatment services but has also reduced accessibility of step-down care options for inpatients, which complicates discharge planning and care coordination. Joyce Eisenberg-Keefer Medical Center is committed to continuing to provide needed geropsychiatric services to their community in a way that is safe for their patients, residents, and employees.

## Existing Healthcare and Community Resources

Appendix 4 contains a complete list of health care and other facilities and resources available within the community to meet the health needs including location, contact information, and description of services.

# Evaluation and Planning

## Evaluation of Previous Community Health Improvement Plan

JEKMC has made significant progress in addressing the prioritized health needs identified in the previous CHNA. The following describes how JEKMC is addressing the significant needs identified in the previous CHNA, including the impact of these actions on health needs within the community.

Lack of Geriatric Psychiatric Providers and Inpatient Beds

* JEKMC has elected to refocus attention and funds from this priority to meeting newly regulated compliance with Ligature Resistant Environment and Operations in the Auerbach Geriatric Psychiatric Unit (AGPU) in order to continue providing Psychiatric Services to the Geriatric population in JEKMC. Plans to expand the unit with additional beds has been put on hold.
* Redirect funds to refocused priority of ligature risk to comply with the new CMS and Joint Commission regulations. Unit refurbishment project to meet regulatory compliance is an estimated cost of at least $2 million. The refurbishment project is estimated to be completed in November 2020.
* JEKMC is working with the Fund Development Department to explore the community for potential donors to offset the funds allocated for the new project.

Untreated Mental Health, Care Management, and Community Education

* Sarnat Symposium meetings were held on an annual basis to provide education, primarily for social workers in the community, on the latest medical treatments for care of the aging.
* Continued education sessions conducted by AGPU Medical Director, Nitin Nanda M.D. for LAJH social service staff.
* Enhanced recognition and proactive treatment of those with mental health illness.
* Community education since COVID-19 has been enhanced by frequent updates and education related to washing hands, wearing of face cloths, and household plans to deal with COVID-19.
* Community education continues to be a priority and should be a focus of attention in the next year for JEKMC.

Pre- and Post-Discharge Care

* Enhanced intake process to assure patients who are admitted are medically stable and appropriate for care in the AGPU.
* Psychiatric patients who are admitting to the AGPU with Suicidal Ideation are screened and assessed/reassessed using new tools approved by the Joint Commission.
* Discharge tools were created to assure a smooth and safe transition of the patient back into the community.
* Post-discharge phone calls in 7 and 30 days implemented to assure that the moderate/high risk suicidal patient continues to be safe.

## 

## Implementation Plan

The final step in the CHNA process involved developing an implementation plan to address the health priorities identified through the CHNA process. With input from the CHNA Advisory Committee, JEKMC Leadership developed the implementation plan. The following implementation plan components were addressed within each priority identified:

1. Objectives/Strategy
2. Tactics (How)
3. Programs/Resources to Commit
4. Impact of Programs/Resources on Health Need
5. Accountable Parties
6. Partnerships/Collaboration

Detailed in a separate report is the implementation strategy for each priority, including supporting tactics, programs/resources, accountable parties, and potential partnerships/collaboration for each strategy. The implementation plan was completed by the CHNA Advisory Committee and approved by the Board of Directors.

Alzheimer’s Los Angeles

California Healthcare Foundation

Center for Disease Control and Prevention

County Health Rankings

ESRI Business Information Solutions

LiveStories

Los Angeles County Department of Public Health

USC Edward R. Roybal Institute on Aging

# References



Appendix

# 1. List of Participating Organizations

# for Community Input

The following is a list of organizations that had representatives who participated in the community input process of the CHNA:

Aligned Telehealth

* Community Psychiatrists

Joyce Eisenberg-Keefer Medical Center

* Community Licensed Clinical Social Workers
* Community Psychiatrists

Kaiser Permanente

* Community Psychiatrists
* Regional Psychiatric Director

Los Angeles County Superior Court

* Community Hearing Officer

JEKMC also sought input from public health officials within their service area, in addition to healthcare providers. Multiple attempts were made to reach out to the following organizations. The following is a list of organizations who were sought to participate in the community input process of the CHNA, but ultimately did not participate:

Los Angeles County Department of Mental Health

* Patients’ Rights Advocate
* Public Health Official

Kaiser Permanente

* Case Manager
* Psychologist

# 2. Community Demographic Profile

The Community Demographic Profile for JEKMC’s service area was compiled using population demographic statistics from ESRI Business Information Solutions, a worldwide geographic information system.

Population

The total population for the community served by JEKMC is 795,959 individuals, with 117,190 (14.7%) of those individuals comprising of adults over the age of 65. The 65+ age cohort is anticipated to grow by 16.0% over the next five years, or by about 18,721 people. The greater service area community is anticipated to grow at a slower rate of 2.7%, in line with county benchmarks and slightly below state and national benchmarks.



Source: ESRI Business Information Solutions

Population by Age

Population was grouped into major age categories for comparison. In general, about 15% of the total population in the primary service area falls in the 65+ age category, slightly below the national rate of 17%. The service area population is expected to continue aging over the next five years, as the proportion of people ages 65+ continues to rise to 17% of the total population. This will likely cause a rise in health care utilization as older populations tend to utilize health care services at a higher rate. Health needs will also continue to shift toward disease categories that tend to present at an older age.



Source: ESRI Business Information Solutions

Source: ESRI Business Information Solutions

Source: ESRI Business Information Solutions

Population by Ethnicity

The service area is racially diverse, with slightly over half (58.5%) of the population made up of white alone. Ventura County is less racially diverse, in line with national benchmarks, while Los Angeles County is more racially diverse than state and national benchmarks. Racial diversity in the service area is anticipated to increase over a five-year period as the percentage of Asian and multiracial individuals is anticipated to grow. As such, it is important for JEKMC to continue outreach to all population groups to ensure that the health needs of all population groups within the community are being met.



Source: ESRI Business Information Solutions

Source: ESRI Business Information Solutions

Income

Income data was analyzed for the JEKMC service area and compared to state and national benchmarks. 2019 census data indicates that median household income and average household income for the service area is higher than both state and national benchmarks. However, per capita income in the service area is below state benchmarks and higher than national benchmarks. Over the next five years, income levels are expected to rise in the service area, California, and the Nation in line with inflation.

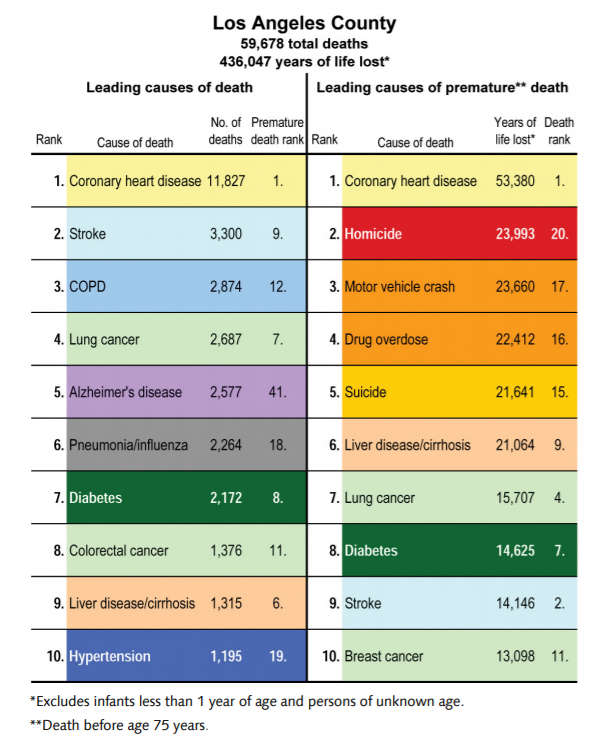


Source: ESRI Business Information Solutions

# 3. Community Health Indicators

The County Health Rankings, a subsidiary program of the Robert Wood Johnson Foundation, display health rankings of nearly every county in the nation and what factors influence the health in that county. They measure four types of health factors: health behaviors, clinical care, social and economic and physical environment factors. In turn, each of these factors is based on several measures. A subset of the major health rankings are analyzed in this report.

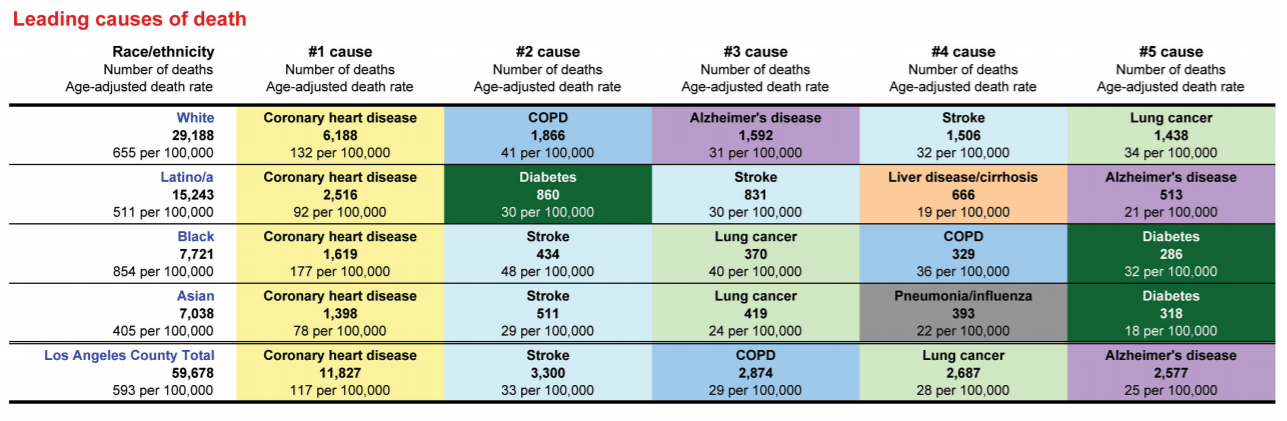
Overall, Los Angeles ranked 21 out 58 Counties and Ventura ranked 11 out of 58 Counties ranked in the state for health outcomes based on the data collected by County Health Rankings.

Death Statistics

The most recent mortality reports from the Los Angeles County Department of Public Health indicate that the leading causes of death in Los Angeles County are coronary heart disease, stroke, COPD, lung cancer, and Alzheimer’s disease, comprising about 23,265 deaths each year, or 39% of the total deaths in the county.

The leading cause of death varies by race/ethnicity in Los Angeles County: whites are more likely to die due coronary heart disease, COPD, and Alzheimer’s disease, while minorities are more likely to die due to coronary heart disease, stroke, diabetes, and cancer.

Source: Los Angeles County Department of Public Health



General Population Health

One measure of health among the community included in County Health Rankings is reported general well-being. Reported “poor or fair health” in Los Angeles and Ventura County is 16% and 15%, respectively, slightly lower than the state benchmark of 17% and higher than the national benchmark of 12%. This suggests that the population in the community considers themselves to be slightly healthier compared to other Californians.

A similar self-reported measure is “poor physical health days”, which refer to days in which an individual does not feel well enough to perform daily physical tasks. Generally, people in Los Angeles County report more poor physical health days than state benchmarks, and people in Ventura County report less poor physical health days. Both areas trend higher than national benchmarks, which is a negative indication as people in the service area are reporting feeling worse physically, compared to the nation as a whole.

Mental Health

Another indicator, “Poor mental health days”, refers to the number of days in the previous 30 days when a person indicates their activities are limited due to mental health difficulties. Both Los Angeles and Ventura County exhibit a higher number of poor mental health days (3.6 and 3.7, respectively) compared to state (3.5) and national (3.4) benchmarks. Mental health is a particular area of concern for JEKMC as an operator of an inpatient geriatric psychiatric facility.

About 3% of Californians over the age of 65 report experiencing serious psychological distress. However, cost and insurance are barriers to accessing psychological care in California: 34% of all adults with psychological distress delay care, with 23% delaying care due to cost and insurance. As such, higher rates of psychological distress are associated with lower income: 12% of adults within 138% of the federal poverty level experience psychological distress, while only 5.3% of adults over 400% of the federal poverty level experience the same.

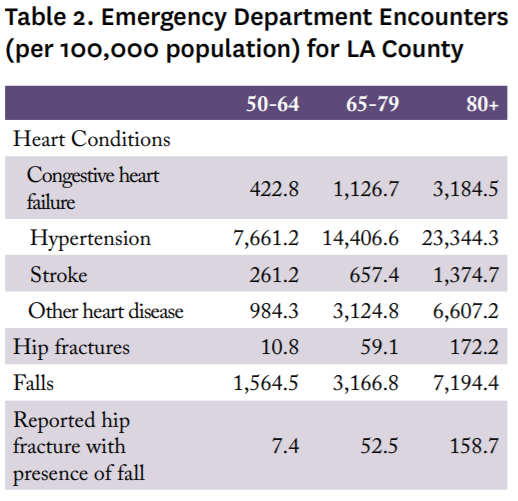
Source: California Healthcare Foundation. (2015) California Health Care Almanac.

Older adults over the age of 65 are also at a higher risk of age-related cognitive decline and dementia, including Alzheimer’s disease. About 10% of adults over the age of 65 in Los Angeles County have Alzheimer’s disease. Aging of the population is anticipated to increase the number of adults with Alzheimer’s disease in the county by 40%, or up to 278,806 adults, by 2030. Alzheimer’s disease was an underlying factor of about 4,200 deaths in Los Angeles County in 2017, or 37.4 deaths per 100,000 population.

Source: Alzheimer’s Los Angeles; LiveStories

Healthcare Utilization

Older adults are among the highest utilizers of healthcare in the nation. Research indicates that adults over the age of 65 represent nearly half of the top 10% of healthcare utilizers, and adults between the ages of 45 and 64 represent an additional 37% on top of that. Older adults utilize higher rates of healthcare services due to a combination of higher life expectancy and chronic disease and disability, both of which require ongoing care and disease management. As older adults age, their risk of physical age-related decline increases: in Los Angeles county, adults between the ages of 50 and 64 demonstrate a lower rate of emergency department encounters for common age-related conditions, such as heart failure, stroke, and hip fracture, compared to adults over the age of 80.



**Emergency Department Encounters (per 100,000 population) for LA County**

Source: Los Angeles Healthy Aging Report. (2015) USC Edward R. Roybal Institute on Aging.

Chronic Disease

Older adults over the age of 65 are at a higher risk of chronic disease: 70% of Medicare beneficiaries in the state of California report having at least one chronic disease, and 25% of all beneficiaries having more than one chronic disease. Older Californians with diabetes and heart disease are most likely to have other chronic comorbidities.

Higher rates of chronic disease, and a higher number of comorbid chronic diseases, have profound impacts on healthcare utilization and quality of life. Research indicates that older Californians with more chronic diseases demonstrate higher rates of emergency room visits, inpatient hospital stays, hospital readmissions, preventable hospitalization, home health utilization, and overall healthcare utilization and spending.

Source: California Healthcare Foundation. (2015) California Health Care Almanac.

Obesity

Other measures of general health of the population are the prevalence of adult obesity in the community, which is influenced by individuals’ innate health risk factors and environmental factors, such as food security and accessibility to outdoor space. Nationally, the 90th percentile benchmark rate for obesity has been around 26% of the population. In Los Angeles County, the obesity rate has remained stagnant between 20-22%, while the Ventura County rate has declined over time, from 24% in 2011 to its current rate of 21%.

Diabetes

In regard to diabetes prevalence, about 8% of adults in Los Angeles County and 9% of adults in Ventura County have been diagnosed with diabetes, in line with state benchmarks and slightly higher than the national benchmark of 7%. 23.1% of older Californians over the age of 65 have diabetes.

Source: Center for Disease Control and Prevention. California Diabetes ABC Profile.

Adult Smoking

Cigarette smoking causes various cancers, cardiovascular disease, and respiratory conditions, as well as other adverse health outcomes. Measuring the prevalence of tobacco use in the population can alert communities to potential adverse health outcomes and can be valuable for assessing the need for cessation programs or the effectiveness of existing programs. Adult smoking rates in Los Angeles and Ventura County have remained stagnant over the past three years at the state benchmark rate of 11%, which is 3% lower than the national benchmark of 14%.

Insurance

Individuals without health insurance often forego care due to high cost, which can lead to a higher prevalence of chronic conditions. The goal of the Affordable Care Act, which took effect in 2014, was to lower the rate of uninsured persons and thereby reduce the negative health consequences stemming from lack of affordable health insurance. The uninsured rate in Los Angeles and Ventura County was 12% in 2020, slightly above the state benchmark of 10% and significantly higher than the national benchmark of 7%.

Preventable Hospital Stays

Hospitalization for diagnoses treatable in outpatient settings suggests that outpatient care is inaccessible, or that the quality of care provided in the outpatient setting was less than ideal. As such, the measure may represent whether the community has the tendency to overuse hospitals as a main source of care. Research indicates that up to 40% of hospitalizations of older adults with chronic disease are preventable, and Los Angeles County has the highest rate of preventable hospital stays in the service area, at 43 per 1,000 Medicare enrollees.

\* In 2019, the numbers were based on the rate of hospital stays for ambulatory-care sensitive conditions per 100,000 Medicare enrollees. In previous years, the numbers were based on the rate of hospital stays for ambulatory-care sensitive conditions per 1,000 Medicare enrollees. 2019 and 2020 rates have been standardized to the per 1,000 Medicare enrollees rate.

Mammography Screening

Screening rates for potential health issues is a major indicator of future health issues within a community, while also indicating the focus on preventative health at a regional level. Los Angeles County has a mammography screening rate of 32%, 18% lower than national benchmarks. Ventura County’s mammography screening rate is slightly better than state benchmarks (38% versus 36%), but still falls below national trends.

\* In 2019, the way that mammography screening is measured changed from previous years. Mammography screening is currently based on the percentage of female Medicare enrollees ages 65-74 that received an annual mammography screening. In prior years, it was based on the percentage of female Medicare enrollees ages 67-69 that received mammography screening. An increase in the age range assessed for mammography screening rates likely contributed to the sharp decline in screening observed in 2019.

# 4. Existing Healthcare and

Community asset mapping is an important aspect of the CHNA. The community assets and resources provided in this document help meet the needs of the communities in the JEKMC service area. Each of the following community-based organizations can work in partnership with health and social service providers to take a collaborative action to address the identified health needs.

# Community Resources

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Hospitals |  |  |  |  |
| Agency | Address | City | Zip | Telephone |
| Encino Hospital Medical Center | 16237 Ventura Blvd, | Encino | 91436 | 818-995-5000 |
| Kaiser Permanente Panorama City Medical Center | 13651 Willard St, | Panorama City | 91402 | 818-375-2000 |
| Kaiser Permanente Woodland Hills Medical Center | 5601 De Soto Ave, | Woodland Hills | 91367 | 818-719-2000 |
| Los Angeles County Olive View / UCLA Medical Center | 14445 Olive View Dr, | Sylmar | 91342 | 818-364-1555 |
| Mission Community Hospital | 14850 Roscoe Blvd, | Panorama City | 91402 | 818-787-2222 |
| Pacifica Hospital of the Valley | 9449 San Fernando Rd, | Sun Valley | 91352 | 818-767-3310 |
| Providence Holy Cross Medical Center | 15031 Rinaldi St, | Mission Hills | 91345 | 818-365-8051 |
| Providence Cedars-Sinai Tarzana Medical Center | 18321 Clark St, | Tarzana | 91356 | 818-881-0800 |
| Sherman Oaks Hospital and Burn Center | 4929 Van Nuys Blvd, | Sherman Oaks | 91403 | 818-981-7111 818-904-4580 |
| Valley Presbyterian Hospital | 15107 Vanowen St, | Van Nuys | 91405 | 818-782-6600 |
| West Hills Hospital and Medical Center | 7300 Medical Center Dr, | West Hills | 91307 | 818-676-4000 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Clinics |  |  |  |  |
| Agency | Address | City | Zip | Telephone |
| Comprehensive Community Health Centers, Inc. | 12157 Victory Blvd, | North Hollywood | 91606 | 818-755-8000 |
| Del Carmen Medical Center | 19234 Vanowen St, | Reseda | 91335 | 818-705-1157 |
| Department of Public Social Services East Valley | 14545 Lanark St, | Panorama City | 91402 | 818-901-4120 |
| Facey Medical Group – Mission Hills | 11333 N. Sepulveda Blvd, | Mission Hills | 91345 | 818-365-9531 |
| Facey Medical Group – Northridge | 9111 Corbin Ave, | Northridge | 91324 | 818-743-5700 |
| Facey Medical Group – Porter Ranch Plaza | 19950 Rinaldi St, Ste #1 | Porter Ranch | 91326 | 818-403-2400 |
| Levy-Kime Geriatric Community Clinic | 7150 Tampa Ave, | Reseda | 91335 | 818-774-3000 |
| Medicina Familiar | 13500 Van Nuys. Blvd, | Pacoima | 91331 | 818-896-2999 |
| Meet Each Need With Dignity (MEND) | 10641 N San Fernando Rd, | Pacoima | 91331 | 818-686-7300 |
| Mid-Valley Comprehensive Health Center – LAC DHS | 7515 Van Nuys Blvd, | Van Nuys | 91405 | 818-627-3000 |
| Mission City Community Network, Inc. – Main Office | 15206 W Parthenia St, | North Hills | 91343 | 818-895-3100 |
| Mission City Community Network, Inc. – Mission Hills | 10200 Sepulveda Blvd, #300A | Mission Hills | 91345 | 818-895-3100 |
| Mission City Community Network, Inc. - Northridge | 8363 Reseda Blvd, Ste. 11 | Northridge | 91324 | 818-895-3100 |
| Mission City Community Network, Inc. - Pacoima | 9919 Laurel Canyon Blvd, | Pacoima | 91331 | 818-895-3100 |
| NEVHC – Canoga Park Health Center | 7107 Remmet Ave, | Canoga Park | 91303 | 818-340-3570 |
| NEVHC – Homeless Health Care | 7843 Lankershim Blvd, | North Hollywood | 91605 | 818-826-5555 |
| NEVHC – L.A. Mission College | 13356 Eldridge Ave, | Sylmar | 91342 | 818-362-6182 |
| NEVHC – Mobile Medical Clinic | Mobile Clinic |  |  | 818-270-9500 |
| NEVHC - Pacoima Health Center | 12756 Van Nuys Blvd, | Pacoima | 91331 | 818-896-0531 |
| NEVHC – San Fernando Health Center | 1600 San Fernando Rd, | San Fernando | 91340 | 818-365-8086 |
| NEVHC – Sun Valley Health Center | 7223 N. Fair Ave, | Sun Valley | 91352 | 818-432-4400 |
| NEVHC – Teen Health Center | 11051 N O’Melveny Ave, | San Fernando | 91340 | 818-365-7517 |
| NEVHC – Van Nuys Pediatric Health Center | 7138 Van Nuys Blvd, | Van Nuys | 91405 | 818-778-6240 |
| San Fernando Health Center – LAC DHS | 1212 Pico St, | San Fernando | 91340 | 818-627-4777 |
| Santa Clarita Medical and Mental Health Services | 24625 Arch St, | Newhall | 91321 | 661-288-2644 |
| Tarzana Treatment Centers – Tarzana | 18646 Oxnard St, | Tarzana | 91356 | 888-777-8565 |
| Tarzana Treatment Centers – Reseda | 7101 Baird Ave, | Reseda | 91335 | 818-342-5897 |
| Tarzana Treatment Centers – Northridge | 8330 Reseda Blvd, | Northridge | 91324 | 818-534-1820 |
| Therapeutic Living Centers for the Blind Inc. | 7915 Lindley Ave, | Reseda | 91335 | 818-708-1740 |
| Valley Community Healthcare – North Hollywood Center | 6801 Coldwater Canyon Blvd, | North Hollywood | 91605 | 818-763-7231 |
| Van Nuys Medical and Mental Health Services | 6265 Sepulveda Blvd, Suite 9-10 | Van Nuys | 91411 | 818-779-0555 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Adults School and Career Education | | | | |
| Agency | Address | City | Zip | Telephone |
| Burbank Adult School | 3811 W Allan Ave, | Burbank | 91505 |  |
| El Camino Real Community Adult School | 5440 Valley Circle Bvd, | Woodland Hills | 91367 | 818-595-8000 |
| Hughes Adult Learning Center | 5607 Capistrano Ave, | Woodland Hills | 91367 | 818-587-4335 |
| North Valley Occupational Center | 11450 Sharp Ave, | Mission Hills | 91345 | 818-256-1400 |
| Reseda Community Adult School | 18230 Kittridge St, | Reseda | 91335 | 818-343-1977 |
| Van Nuys Community Adult School | 6535 Cedros Ave, | Van Nuys | 91411 | 818-778-6000 |
| West Valley Occupational Center | 6200 Winnetka Ave, | Woodland Hills | 91367 | 818-346-3540 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Asthma |  | |  | |  |  | |
| Agency | Address | | City | | Zip | Telephone | |
| Allergy & Asthma Relief Experts – Granada Hills | 10515 Balboa Blvd., #390 | | Granada Hills | | 91344 | 818-366-8112 | |
| Allergy and Asthma Institute - Valley | 12660 Riverside Dr., #325 | | Studio City | | 91607 | 818-769-5998 | |
| Allergy and Asthma Institute – West Hills | 7230 Medical Center Dr., Ste. 602 | | West Hills | | 91307 | 818-769-5998 | |
| Cancer Screenings and Information | | | | | | |
| Agency | | Address | | City | Zip | Telephone |
| American Cancer Society | | 4940 Van Nuys Blvd, | | Sherman Oaks | 91403 | 800-277-2345 |
| Circle of Hope Inc. | | 23033 Lyons Ave, Ste. 3 | | Newhall | 91321 | 661-254-5218 |
| Elysia Skye Breast Cancer Organization | |  | |  |  | 888-592-3767 |
| Leavey Cancer Center | | 18300 Roscoe Blvd, | | Northridge | 91325 | 818-885-5431 |
| Mid Valley Comprehensive Health Center – LAC DHS | | 7515 Van Nuys Blvd, | | Van Nuys | 91405 | 818-627-3000 |
| NEVHC – San Fernando Health Center | | 1600 San Fernando Rd, | | San Fernando | 91340 | 818-365-8086 |
| NEVHC – Sun Valley Clinic | | 7223 Fair Ave, | | Sun Valley | 91352 | 818-432-4400 |
| San Fernando Health Center – LAC DHS | | 1212 Pico St, | | San Fernando | 91340 | 818-837-6969 |
| Tarzana Treatment Centers - Tarzana | | 18646 Oxnard St, | | Tarzana | 91356 | 800-996-1051 |
| Tarzana Treatment Centers – Northridge | | 8330 Reseda Blvd, | | Northridge | 91324 | 818-534-1820 |
| Valley Community Healthcare – North Hollywood Center | | 6801 Coldwater Canyon Blvd, | | North Hollywood | 91605 | 818-763-7231 |
| WeSpark Cancer Support Center | | 14724 Ventura Blvd, | | Sherman Oaks | 91403 | 818-906-3022 |

| Community Organizations | | | | |
| --- | --- | --- | --- | --- |
| Agency | Address | City | Zip | Telephone |
| Activities Recreation & Care (ARC) | 6456 Whitsett Ave, | North Hollywood | 91606 | 818-762-4365 |
| American Cancer Society | 4940 Van Nuys Blvd, | Sherman Oaks | 91403 | 800-277-2345 |
| Build Rehabilitation Industries | 12432 Foothill Blvd, | Sylmar | 91342 | 818-898-0020 |
| Build WorkSource | 9207 Eton Ave, | Chatsworth | 91311 | 818-701-9800 |
| Chrysalis – San Fernando Valley | 13545 Van Nuys Blvd, #1 | Pacoima | 91331 | 818-794-4200 |
| Chrysalis – Los Angeles | 522 S Main St, | Los Angeles | 90013 | 213-806-6300 |
| Chrysalis at DOORS | 3965 S Vermont Ave, 3rd Floor | Los Angeles | 90037 | 323-730-4442 |
| Community Enhancement Services (CES) | 16743 Schoenborn St, | North Hills | 91343 | 818-895-8529 |
| Field Capable Clinical Services for Older Adults – Los Angeles County | 550 S Vermont, 12th Floor | Los Angeles | 90020 | 818-598-6900 |
| Full-Service Partnerships for Older Adults – Los Angeles County | 550 S Vermont, 12th Floor | Los Angeles | 90020 | 213-738-2327  213-738-2127  213-738-2336 |
| Haven Hills | 7112 Owensmouth Ave, | Canoga Park | 91303 | 818-887-6589 |
| International Institute of Los Angeles | 3845 Selif Place, | Los Angeles | 90031 | 323-224-3800 |
| Joni and Friends | 30009 Ladyface Ct, | Agoura Hills | 91301 | 818-707-5664 |
| L.A. Family Housing | 7843 Lankershim Blvd, | North Hollywood | 91605 | 818-982-4091 |
| My Gym Foundation | 15300 Ventura Blvd, Ste. 523 | Sherman Oaks | 91403 | 818-907-6966 |
| Neighborhood Legal Services – Pacoima | 13327 Van Nuys Blvd, | Pacoima | 91311 | 818-485-0913 |
| New Economics for Women | 21400 Saticoy St, 2nd Floor | Canoga Park | 91304 | 818-887-3872 |
| New Horizons | 15725 Parthenia St, | North Hills | 91343 | 818-894-9301 |
| Old Town Newhall Association | 24336 Main St, | Newhall | 91321 | 661-253-0730 |
| ONEgeneration Adult Daycare and Childcare | 17400 Victory Blvd, | Van Nuys | 91406 | 818-705-2345 |
| ONEgeneration Senior Enrichment Center | 18255 Victory Blvd, | Reseda | 91335 | 818-705-2345 |
| Operation Gratitude | 9409 Owensmouth Ave, | Chatsworth | 91311 | 818-960-7878 |
| Pacoima Beautiful | 13520 Van Nuys Blvd, #200 | Pacoima | 91331 | 818-899-2454 |
| Partners in Care Foundation | 732 Mott St, Ste.150 | San Fernando | 91340 | 818-837-3775 |
| Partnership for Prescription Assistance |  |  |  | 888-477-2669 |
| Pleasantview Industries Inc. | 27921 Urbandale Ave, | Santa Clarita | 91350 | 661-296-6700 |
| Project GRAD Los Angeles | 10200 Sepulveda Blvd, Ste. 255 | Mission Hills | 91345 | 818-810-5034 |
| Project SAFE - The Help Group Administration |  |  |  | 818-947-5514 |
| Pueblo y Salud Inc. | 1024 N Maclay Ave, | San Fernando | 91340 | 818-837-2272 |
| Ride On L.A. | 10860 Topanga Canyon Blvd, | Chatsworth | 91311 | 818-700-2971 |
| Santa Clarita Valley Community Center | 26111 Bouquet Canyon Rd, | Santa Clarita | 91350 | 661-254-0070 |
| Special Olympics Southern California – Central Division North | 24779 Valley St, | Santa Clarita | 91321 | 661-253-2121 |
| The Church on the Way | 14300 Sherman Way, | Van Nuys | 91405 | 818-779-8000 |
| The Valley Economic Alliance | 5121 Van Nuys Blvd, | Sherman Oaks | 91403 | 818-379-7000 |
| Topanga Station Boosters | 21501 Schoenborn St, | Canoga Park | 91304 | 818-756-4800 |
| UCP Wheels for Humanity | 9509 Vassar Ave, Unit A | Chatsworth | 91311 | 818-255-0100 |
| United Cerebral Palsy of Los Angeles, Ventura and Santa Barbara Counties | 6430 Independence Ave, | Woodland Hills | 91367 | 818-782-2211 |
| Valley Industry & Commerce Association (VICA) | 16600 Sherman Way, Ste. 170 | Van Nuys | 91406 | 818-817-0545 |
| Valley Intercommunity Council | 13300 Victory Blvd, #354 | Van Nuys | 91401 | 818-880-4842 |
| Valley Village | 20830 Sherman Way, | Winnetka | 91306 | 818-587-9450 |
| Volunteer Center of Los Angeles | 8134 Van Nuys Blvd, #200 | Panorama City | 91402 |  |
| Volunteers of America – Greater Los Angeles | 3600 Wilshire Blvd, Ste. 1500 | Los Angeles | 90010 | 2123-389-1500 |
| Zonta Club of Santa Clarita Valley | 23642 Lyons Ave, #220117 | Santa Clarita | 91322 | 661-252-9351 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| County of Los Angeles Departments | | | | |
| Agency | Address | City | Zip | Telephone |
| LAC Department of Public Social Services (DPSS) – San Fernando | 9188 Glenoaks Blvd, | Sun Valley | 91352 | 818-701-8200 |
| LAC Department of Public Social Services (DPSS) – West Valley | 21415-21615 Plummer St, | Chatsworth | 91311 | 818-701-8200 |
| Los Angeles County Services Information Line |  |  |  | 211 |

| Crisis Assistance Prevention | | | | |
| --- | --- | --- | --- | --- |
| Agency | Address | City | Zip | Telephone |
| American Red Cross – Los Angeles Region | 1450 S Central Ave, | Los Angeles | 90021 | 310-445-9900 |
| County of Los Angeles Dept. of Mental Health (LAC DMH) West Valley Mental Health | 20151 Nordhoff St, | Chatsworth | 91311 | 818-407-3200 |
| El Centro De Amistad – East Valley Office | 566 S. Brand Blvd, | San Fernando | 91342 | 818-898-0223 |
| El Centro De Amistad – West Valley Office | 6800 Owensmouth Ave, | Canoga Park | 91303 | 818-347-8565 |
| Los Angeles County Department of Health Services - San Fernando Health Center | 1212 Pico St, | San Fernando | 91340 | 818-627-4777 |
| Los Angeles Police Department Foothill Jeopardy Center | 6015 Woodman Ave, | Van Nuys | 91401 | 818-756-9802 |
| Strength United | 14651 Oxnard St, | Van Nuys | 91411 | 818-787-9700 |
| Tarzana Treatment Centers - Tarzana | 18646 Oxnard St, | Tarzana | 91356 | 888-777-8565 |
| Tarzana Treatment Centers - Tarzana | 18700 Oxnard St, | Tarzana | 91356 | 818-654-3950 |
| Tarzana Treatment Centers – Reseda | 7101 Baird Ave, | Reseda | 91335 | 818-342-5897 |
| Tarzana Treatment Centers - Northridge | 8330 Reseda Blvd, | Northridge | 91324 | 818-534-1820 |
| The Los Angeles Police Department Foothill Police Station | 12760 Osborne St, | Pacoima | 91331 | 818-756-8866 |
| Therapeutic Living Centers for the Blind | 7915 Lindley Ave, | Reseda | 91335 | 818-708-1740 |
| Valley Center for Prevention of Family Violence | 6850 Van Nuys Blvd, #202 | Van Nuys | 91405 | 818-786-2079 |
| Valley Center for Prevention of Family Violence | 21044 Sherman Way, #234 | Canoga Park | 91303 | 818-883-2132 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Dental Programs | | | | |
| Agency | Address | City | Zip | Telephone |
| Comprehensive Community Center - North Hollywood | 12157 Victory Blvd, | North Hollywood | 91606 | 818-755-8000 |
| PivoSmiles: Jonathan Pivo, DDS | 12849 Magnolia Blvd, | Valley Village | 91607 | 818-766-3777 |
| Meet Each Need With Dignity (MEND) | 10641 N San Fernando Rd, | Pacoima | 91331 | 818-686-7300 |
| Mid Valley Comprehensive Health Center - LAC DHS | 7515 Van Nuys Blvd, | Van Nuys | 91405 | 818-627-3000 |
| Northridge Advanced Dentistry | 8954 Reseda Blvd, | Northridge | 91324 | 818-701-3010 |
| NEVHC – Sun Valley Dental Clinic | 7223 Fair Ave, | Sun Valley | 91352 | 818-432-4400 |
| NEVHC – San Fernando Dental Clinic | 1600 San Fernando Rd, | San Fernando | 91340 | 818-365-8086 |
| San Fernando Valley Dental Society | 9205 Alabama Ave, Ste. B | Chatsworth | 91311 | 818-576-0116 |
| San Fernando Community Health Center | 732 Mott St, Ste. 110 | San Fernando | 91340 | 818-963-5690 |
| Saticoy Plaza Dentistry | 17214 Saticoy St, | Van Nuys | 91406 | 818-708-9889 |
| Valley Community Healthcare – North Hollywood Center | 6801 Coldwater Canyon Blvd, | North Hollywood | 91605 | 818-763-7231 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Diabetes Resources | | | | |
| Agency | Address | City | Zip | Telephone |
| Mid Valley Comprehensive Health Center – Diabetes Classes | 7515 Van Nuys Blvd, | Van Nuys | 91405 | 818-627-3000 |
| Mission Community Hospital - San Fernando Campus For Health and Education (Diabetes Teaching Kitchen) | 732 Mott Street, Ste. 100 | San Fernando | 92340 | 818-361-0428 |
| NEVHC – San Fernando Health Center | 1600 San Fernando Rd, | San Fernando | 91340 | 818-365-8086 |
| Valley Community Healthcare – North Hollywood Center | 6801 Coldwater Canyon Blvd, | North Hollywood | 91605 | 818-763-7231 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Domestic Violence | | | | |
| Agency | Address | City | Zip | Telephone |
| Child & Family Center | 21545 Centre Pointe Pkwy, | Santa Clarita | 91350 | 661-259-9439 |
| Counseling West | 4419 Van Nuys Blvd, Ste. 310 | Sherman Oaks | 91403 | 818-990-9898 |
| Domestic Abuse Center | 8817 Reseda Blvd., Ste. C | Northridge | 91324 | 818-772-0176 |
| Family Violence Project of Jewish Family Services | 13949 Ventura Blvd, Ste. 320 | Sherman Oaks | 91412 | 818-505-0900 |
| Haven Hills | 7112 Owensmouth Ave, | Canoga Park | 91303 | 818-887-6589 |
| Jewish Family Services of Los Angeles – Sova Valley | 16439 Vanowen St, | Van Nuys | 91406 | 818-988-7682 |
| National Domestic Violence Hotline |  |  |  | 800-799-7233 |
| Tarzana Treatment Centers - Tarzana | 18646 Oxnard St, | Tarzana | 91356 | 888-777-8565 |
| Tarzana Treatment Centers - Tarzana | 18700 Oxnard St, | Tarzana | 91356 | 818-654-3950 |
| Tarzana Treatment Centers – Reseda | 7101 Baird Ave, | Reseda | 91335 | 818-342-5897 |
| Valley Center for Prevention of Family Violence | 6850 Van Nuys Blvd, #202 | Van Nuys | 91405 | 818-786-2079 |
| Valley Center for Prevention of Family Violence | 21044 Sherman Way, #234 | Canoga Park | 91303 | 818-883-2132 |
| Valley Family Center | 302 S Brand Blvd, | San Fernando | 91340 | 818-365-8588 |
| Strength United | 14651 Oxnard St, | Van Nuys | 91411 | 818-787-9700 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Drug and Alcohol Recovery Programs | | | | |
| Agency | Address | City | Zip | Telephone |
| AA Alcoholics Anonymous San Fernando Valley Central Office | 16132 Sherman Way | Van Nuys | 91406 | 818-988-3001 |
| Cocaine Anonymous |  |  |  | 818-760-8402 |
| CRI Help – Pfleger Outpatient Center | 8330 Lankershim Blvd, | North Hollywood | 91605 | 818-985-8323 |
| Crosspointe Recovery | 14888 Valley Vista Blvd, | Sherman Oaks | 91403 | 1-818-414-9438 |
| El Dorado Community Service Center | 24625 Arch St, | Newhall | 91321 | 661-288-2644 |
| El Nido Family Centers – Pacoima | 11243 Glenoaks Blvd, | Pacoima | 91331 | 818-896-7776 |
| El Sereno Manor Sylmar Health and Rehabilitation Center | 12220 Foothill Blvd, | Sylmar | 91342 | 818-834-5082 ext. 118 |
| I-ADARP - Drug and Substance Abuse Programs | 8330 Lankershim Blvd, | North Hollywood | 91605 | 818-994-7454 |
| NEVHC – Drug and Alcohol Recovery Programs | DUI, Drug and Alcohol, Smoking Cessation Programs | |  | 818-361-1211 818-365-2571 818-270-9508 |
| The Teen Project | 8140 Sunland Blvd, | Sun Valley | 91352 | 818-582-8832 |
| Phoenix House | 11600 Eldridge Ave, | Lake View Terrace | 91342 | 818-686-3000 |
| Pueblo Y Salud, Inc. | 10224 N Maclay Ave, M-13 | San Fernando | 91340 | 818-837-2272 |
| San Fernando Valley Partnership | 1131 Celis St, | San Fernando | 91340 | 818-837-7767 |
| National Drug Abuse Hotline |  |  |  | 800-943-0566 |
| Los Angeles County Drug Treatment Resource Hotline |  |  |  | 800-564-6600 |
| Restore Health and Wellness Center | 19422 Lassen St, | Northridge | 91324 | 888-519-1570 |
| Tarzana Treatment Centers - Tarzana | 18646 Oxnard St, | Tarzana | 91356 | 888-777-8565 |
| Tarzana Treatment Centers - Tarzana | 18700 Oxnard St, | Tarzana | 91356 | 818-654-3950 |
| Tarzana Treatment Centers – Reseda | 7101 Baird Ave, | Reseda | 91335 | 818-342-5897 |
| Triumph Recovery | 13252 W Magnolia Blvd, | Sherman Oaks | 91423 | 818-736-9891 |
| Warner Park Recovery Center | 5855 CA-27, #150 | Woodland Hills | 91367 | 1-866-623-6905 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Emergency Assistance and Basic Needs | | | | |
| Agency | Address | City | Zip | Telephone |
| American Red Cross – Los Angeles Region | 1450 S Central Ave, | Los Angeles | 90021 | 310-445-9900 |
| LA County Dept. of Public Social Services – East Valley | 14545 Lanark St, | Panorama City | 91402 | 818-901-4101 |
| LA County Dept. of Public Social Services – West Valley | 21415 Plummer St, | Chatsworth | 91311 | 818-701-8200 |
| Guadalupe Community Center | 21600 Hart St, | Canoga Park | 91303 | 213-251-3549 |
| Meet Each Need With Dignity (MEND) | 10641 N San Fernando Rd, | Pacoima | 91331 | 818-686-7300 |
| North Valley Caring Services | 15435 Rayen St, | North Hills | 91343 | 818-891-0481 |
| Salvation Army | 14917 Victory Blvd, | Van Nuys | 91411 | 818-781-5739 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Employment and Job Training | | | | |
| Agency | Address | City | Zip | Telephone |
| Build Worksource | 9207 Eton Ave, | Chatsworth | 91311 | 818-701-9800 |
| Canoga Park WorkSource Center | 21010 Vanowen St, | Canoga Park | 91303 | 818-596-4448 |
| Center for Living and Learning | 14549 Archwood St, #221 | Van Nuys | 91405 | 818-781-1073 |
| Chatsworth WorkSource Center | 9207 Eton Ave, | Chatsworth | 91311 | 818-701-9800 |
| Chrysalis – San Fernando Valley | 13545 Van Nuys Blvd, #1 | Pacoima | 91331 | 818-794-4200 |
| Chrysalis – Los Angeles | 522 S Main St, | Los Angeles | 90013 | 213-806-6300 |
| Chrysalis at DOORS | 3965 S Vermont Ave, 3rd Floor | Los Angeles | 90037 | 323-730-4442 |
| El Camino Real Community Adult School | 5440 Valley Circle Bvd, | Woodland Hills | 91367 | 818-595-8000 |
| Employment Development Department | 11623 Glenoaks Blvd, | Pacoima | 91331 | 818-890-9400 |
| Goodwill | 14760 Ventura Blvd, | Sherman Oaks | 91403 | 818-990-0421 |
| Loaves & Fishes II - Van Nuys | 14640 Keswick St, | Van Nuys | 91405 | 818-997-0943 |
| Meet Each Need With Dignity (MEND) | 10641 N San Fernando Rd, | Pacoima | 91331 | 818-686-7300 |
| North Valley Occupational Center (LAUSD) | 11450 Sharp Ave, | Mission Hills | 91345 | 818-256-1400 |
| Pleasantview Industries Inc. | 27921 Urbandale Ave, | Santa Clarita | 91350 | 661-296-6700 |
| West Valley Occupational Center (LAUSD) | 6200 Winnetka Ave, | Woodland Hills | 91367 | 818-346-3540 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Food and Clothing Programs | | | | |
| Agency | Address | City | Zip | Telephone |
| APLA Food Bank | 7336 Bellaire Ave, | North Hollywood | 91605 | 818-255-0080 |
| Cornerstone Christian Ministry | 11449 Sproule Ave, | Pacoima | 91331 | 818-993-2988 |
| El Centro de Amistad | 566 South Brand Blvd, | San Fernando | 91340 | 818-898-0223 |
| Family Rescue Center | 22103 Vanowen St, | Canoga Park | 91303 | 818-884-7587 |
| Fish of the West Valley (Congregational Church) | 20440 Lassen St, | Chatsworth | 91311 | 818-882-3474 |
| Guadalupe Community Center | 21600 Hart St, | Canoga Park | 91303 | 213-251-3549 |
| Hope of the Valley Rescue Mission | 11076 Norris Ave, | Pacoima | 91331 | 818-392-0020 |
| Loaves and Fishes II | 14640 Keswick St, | Van Nuys | 91405 | 818-997-0943 |
| Manna From Heaven (Valley Vineyard) – Valley Food Bank | 6642 Reseda Blvd, | Reseda | 91335 | 818-343-3626 |
| Meet Each Need With Dignity (MEND) | 10641 N San Fernando Rd, | Pacoima | 91331 | 818-686-7300 |
| North Valley Caring Services | 15435 Rayen St, | North Hills | 91343 | 818-891-0481 |
| Our Lady of Peace Catholic Church | 15444 Nordhoff, | North Hills | 91343 | 818-894-1776 |
| Our Lady of The Holy Rosary Parish | 7800 Vineland Ave, | Sun Valley | 91352 | 818-765-3350 |
| Panorama Baptist Church of Pacoima Valley Food Bank | 8767 Woodman Ave, | Pacoima | 91331 | 818-894-2281 |
| Redeemer Lutheran Outreach | 20025 Chase St, | Winnetka | 91306 | 818-341-1629 |
| Rock of the Valley – Church of Christ in God – Valley Food Bank | 7722 Kester Ave, | Van Nuys | 91405 | 818-781-4156 |
| Salvation Army Corps Community Center - San Fernando Valley | 14917 Victory Blvd, | Van Nuys | 91411 | 818-781-5739 |
| San Fernando Rescue Mission | 8756 Canby Ave, | Northridge | 91325 | 818-785-4476 | |
| San Fernando Valley Japanese - American Community Center | 12953 Branford St, | Pacoima | 91331 | 818-899-1989 | |
| Santa Clarita Valley Food Pantry | 24133 Railroad Ave, | Newhall | 91231 | 661-255-5001 | |
| SOVA Food Pantry - Valley | 16439 Vanowen St, | Van Nuys | 91406 | 818-988-7682 | |
| St. Didacus Church Parish Center | 14337 Astoria St, | Sylmar | 91342 | 818-3676181 | |
| St. Elizabeth Parish – Van Nuys | 6641 Cendros Ave, | Van Nuys | 91405 | 818-779-1756 | |
| St. Ferdinand Outreach Center | 1109 Coronel St, | San Fernando | 91340 | 818-365-3194 | |
| The New Friends Homeless Feeding Shelter | 5650 Shoup Ave, | Woodland Hills | 91367 | 818-887-1109 | |
| Tujunga United Methodist | 9901 Tujunga Canyon Blvd, | Tujunga | 91402 | 818-352-1481 | |
| Valley Food Bank | 12701 Van Nuys Blvd, Ste. A | Pacoima | 91331 | 818-510-4140 | |
| Valley Interfaith Council | 10824 Topanga Canyon Blvd, #7 | Chatsworth | 91311 | 818-718-6460 | |
| Volunteer League – Centre Clothes Corner | 14603 Hamlin St, | Van Nuys | 91411 | 818-785-4134 | |
| West Valley Food Pantry | 5700 Rudnick Ave, | Woodland Hills | 91367 | 818-346-5554 | |
| WIC Program (Women, Infants, and Children) | 21013 Sherman Way, | Canoga Park | 91303 | 818-361-7541 | |
| Women’s Care Cottage | 6040 Vineland Ave, | North Hollywood | 91606 | 818-753-4580 | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Heart Disease Resources | | | | |
| Agency | Address | City | Zip | Telephone |
| American Heart Association | 816 S Figueroa St, | Los Angeles | 90017 | 213-291-7000 |
| Right at Home-Sherman Oaks | 5121 Van Nuys Blvd, Ste. 204 | Sherman Oaks | 91403 | 818-235-1400 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| HIV Resources | | | | |
| Agency | Address | City | Zip | Telephone |
| AHF Healthcare Center – Valley | 4940 Van Nuys Blvd, Ste. 200 | Sherman Oaks | 91403 | 818-380-2626 |
| LAC DHS - Olive View UCLA Medical Center and Health Center | 14445 Olive View Dr, | Sylmar | 91342 | 747-210-3000 |
| Los Angeles Mission College-Student Health Center | 13356 Eldridge Ave, | Sylmar | 91342 | 818-364-7600 |
| Mid Valley Comprehensive Health Center – LAC DHS | 7515 Van Nuys Blvd, | Van Nuys | 91405 | 818-627-3000 |
| NEVHC – San Fernando Health Center | 1600 San Fernando Rd, | San Fernando | 91340 | 818-270-9777 |
| San Fernando Health Clinic – LAC DHS | 1212 Pico St, | San Fernando | 91340 | 818-627-4777 |
| Tarzana Treatment – Transitional Housing for Parolees with HIV/ AIDS - Reseda | 7101 Baird Ave, | Reseda | 91335 | 818-342-5897 |
| Tarzana Treatment Centers - Tarzana | 18646 Oxnard St, | Tarzana | 91356 | 888-777-8565 |
| Tarzana Treatment Center - Northridge | 8330 Reseda Blvd, | Northridge | 91324 | 818-534-1820 |
| Tarzana Treatment Centers - Tarzana | 18700 Oxnard St, | Tarzana | 91356 | 818-654-3950 |
| Valley Community Healthcare – North Hollywood Center | 6801 Coldwater Canyon Blvd, | North Hollywood | 91605 | 818-763-7231 |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Homeless Services and Shelters | | | | | | | | |
| Agency | | Address | City | | Zip | | Telephone | |
| Northeast Valley Health Corporation – Corporate – 5th Street | | 531 5th St, Ste. A | San Fernando | | 91340 | | 818-898-1388 | |
| LAC Department of Public Social Services (DPSS) – San Fernando | | 9188 Glenoaks Blvd, | Sun Valley | | 91352 | | 818-701-8200 | |
| Eliza Shanks Home, Inc. | | 13055 Weidner St, | Pacoima | | 91331 | | 818-335-1233 | |
| Jewish Family Services of Los Angeles - Family Violence Project | | 3580 Wilshire Blvd, Ste. 700 | Los Angeles | | 90010 | | 323-761-8800 | |
| L.A. Family Housing | | 7843 Lankershim Blvd, | North Hollywood | | 91605 | | 818-982-0491 | |
| Meet Each Need With Dignity (MEND) | | 10641 N San Fernando Rd, | Pacoima | | 91331 | | 818-686-7300 | |
| NEHHC – Homeless Health Care Services | | 6551 Van Nuys Blvd | Van Nuys | | 91401 | | 818-765-8656 | |
| NEVHC – San Fernando Health Clinic | | 1600 San Fernando Rd, | San Fernando | | 91340 | | 818-270-9777 | |
| San Fernando Valley Rescue Mission | | 8756 Canby Ave, | Northridge | | 91325 | | 818-785-4476 | |
| Tarzana Treatment Centers - Tarzana | | 18646 Oxnard St, | Tarzana | | 91356 | | 888-777-8565 | |
| Tarzana Treatment Centers | | 7101 Baird Ave, | Reseda | | 91335 | | 818-342-5897 | |
| Valley Interfaith Council | | 10824 Topanga Canyon Blvd., #7 | Chatsworth | | 91311 | | 818-718-6460 | |
| Housing |  | | |  | |  | |  | |
| Agency | Address | | | City | | Zip | | Telephone | |
| Concepts for Living: Senior Assisted Living | 6351 Owensmouth Ave, | | | Woodland Hills | | 91367 | | 818-340-7272 | |
| Department of Public Social Services - Cal Works, West Valley | 21415 Plummer St, | | | Chatsworth | | 91311 | | 818-718-5000 818-718-5216 | |
| Fair Housing Council | 8134 Van Nuys Blvd., #206 | | | Panorama City | | 91402 | | 818-373-1185 | |
| Habitat for Humanity San Fernando/Santa Clarita | 21031 Ventura Blvd., #610 | | | Woodlands Hills | | 91364 | | 818-884-8808 | |
| L.A. Family Housing | 7843 Lankershim Blvd, | | | North Hollywood | | 91605 | | 818-982-4091 | |
| Neighborhood Legal Services | 13327 Van Nuys Blvd, | | | Pacoima | | 91331 | | 818-896-5211 | |
| New Horizons Housing and Independent Living | 15725 Parthenia St, | | | North Hills | | 91343 | | 818-894-9301 | |
| Tarzana Treatment Centers - Tarzana | 18646 Oxnard St, | | | Tarzana | | 91356 | | 888-777-8565 | |
| Tarzana Treatment Centers - Reseda | 7101 Baird Ave, | | | Reseda | | 91335 | | 818-342-5897 | |
| United Cerebral Palsy of Los Angeles, Ventura and Santa Barbara Counties | 6430 Independence Ave, | | | Woodland Hills | | 91367 | | 818-782-2211 | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Legal Assistance | | | | |
| Agency | Address | City | Zip | Telephone |
| Los Angeles County Public Defender – San Fernando | 900 3rd St, 2nd Floor, | San Fernando | 91340 | 818-898-2440 |
| Los Angeles County Public Defender - Sylmar | 16350 Filbert St, | Sylmar | 91342 | 818-364-2133 |
| Neighborhood Legal Services - San Fernando Valley | 13327 Van Nuys, | Pacoima | 91331 | 800-433-6251 |
| San Fernando Valley Bar Association | 20750 Ventura BLvd, Ste. 140 | Woodland Hills | 91364 | 818-227-0490 |
| Tarzana Treatment Centers - Tarzana | 18646 Oxnard St, | Tarzana | 91356 | 888-777-8565 |
| Tarzana Treatment Centers - Tarzana | 18700 Oxnard St, | Tarzana | 91356 | 818-654-3950 |
| Tarzana Treatment Centers – Reseda | 7101 Baird Ave, | Reseda | 91335 | 818-342-5897 |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Mental Health Services | | | | | | | | |
| Agency | Address | | City | | Zip | | Telephone | |
| 31st District PTSA | 17445 Cantlay St, | | Van Nuys | | 91406 | | 818-344-3581 | |
| ACT Health and Wellness Outpatient Clinic | 9003 Reseda Blvd, Ste. 100 | | Northridge | | 91324 | | 818-465-9368 | |
| Activities Recreation & Care (ARC) | 6456 Whitsett Ave, | | North Hollywood | | 91606 | | 818-762-4365 | |
| Asian Pacific Counseling and Treatment Center | 15350 Sherman Way, Ste. 200 | | Van Nuys | | 91406 | | 818-267-1100 | |
| Aviva Center | 7120 Franklin Ave, | | Los Angeles | | 90046 | | 323-876-0550 | |
| BRIDGES TruStart Inc. | 6267 Variel Ave, Ste. B | | Woodland Hills | | 91367 | | 818-657-0411 | |
| Center for Assault Treatment Services | 18300 Roscoe Blvd, | | Northridge | | 91325 | | 818-908-8632 | |
| Fresh Start Recovery Services | 7334 Topanga Canyon Blvd, #213 | | Canoga Park | | 91303 | | 949-734-9254 | |
| Center for Individual & Family Counseling | 5445 Laurel Canyon Blvd, | | North Hollywood | | 91607 | | 818-761-2227 | |
| Child and Family Guidance Center | 9650 Zelzah Ave, | | Northridge | | 91325 | | 818-993-9311 | |
| Counseling West | 4419 Van Nuys Blvd, Ste. 310 | | Sherman Oaks | | 91403 | | 818-990-9898 | |
| Down Syndrome Association of Los Angeles | 14445 Terra Bella St, | | Panorama City | | 91402 | | 818-786-0001 | |
| El Centro De Amistad – East Valley | 566 S. Brand Blvd, | | San Fernando | | 91340 | | 818-898-0223 | |
| El Centro De Amistad – West Valley | 6800 Owensmouth Ave, Ste. 310 | | Canoga Park | | 91303 | | 818-347-8565 | |
| El Nido Services – Pacoima | 11243 Glenoaks Blvd, | | Pacoima | | 91331 | | 818-896-7776 | |
| El Nido Services – Los Angeles | 440 Shatto Place, | | Los Angeles | | 90020 | | 818-830-3646 | |
| Family Focus Resource Center – San Fernando Valley | 18111 Nordhoff St, E-109 | | Northridge | | 91330 | | 818-677-6854 | |
| Family Phases Counseling | 21243 Ventura Blvd, Ste. 121 | | Woodland Hills | | 91364 | | 818-883-9962 | |
| Friends of the Family | 15350 Sherman Way, #140 | | Van Nuys | | 91406 | | 818-988-4430 | |
| Field Capable Clinical Services for Older Adults – Los Angeles County | | 550 S Vermont, 12th Floor | | Los Angeles | | 90020 | 818-598-6900 |
| Full-Service Partnerships for Older Adults – Los Angeles County | 550 S Vermont, 12th Floor | | Los Angeles | | 90020 | | 213-738-2327  213-738-2127  213-738-2336 | |
| Hillview Community Mental Health Center | 12450 Van Nuys Blvd, Ste. 200 | | Pacoima | | 91331 | | 818-896-1161 | |
| Hollywood and Vine Recovery Center | 19642 Ballinger Street, | | Northridge | | 91324 | | 818-917-8500 | |
| Imagination Connection | 9667 Natick Ave, | | North Hills | | 91343 | | 818-919-8866 | |
| Jewish Big Brothers and Big Sisters | 11150 W Olympic Blvd, Ste. 900 | | Los Angeles | | 90064 | | 323-761-8675 | |
| Jewish Family Service of Los Angeles – Administrative Office | 3580 Wilshire Blvd, Ste. 700 | | Los Angeles | | 90010 | | 323-761-8800 | |
| Jewish Family Services of Los Angeles – SOVA Valley | 16439 Vanowen St, | | Van Nuys | | 91406 | | 818-988-7682 | |
| Jewish Family Services of Los Angeles – Storefront Senior Center | 12821 Victory Blvd, | | North Hollywood | | 91606 | | 818-984-1380 | |
| Los Angeles County Department of Mental Health - West Valley Mental Health Center | 20151 Nordhoff St, | | Chatsworth | | 91311 | | 818-407-3200 | |
| Los Angeles County Department of Mental Health - San Fernando Mental Health Center | 10605 Balboa Blvd., Ste. 100 | | Granada Hills | | 91344 | | 818-832-2400 | |
| Mitchell Family Counseling Clinic | 18111 Nordhoff St, | | Northridge | | 91324 | | 818-677-2568 | |
| NAMI -San Fernando Valley | 20151 Nordhoff St, | | Chatsworth | | 91311 | | 818-994-6747 | |
| Narcotics Anonymous World Services | P. O. Box 9999 | | Van Nuys | | 91409 | | 818-773-9999 | |
| National Council on Alcoholism and Drug Dependence of the San Fernando Valley | 6166 Vesper Ave, | | Van Nuys | | 91411 | | 818-997-0414 | |
| North Los Angeles County Regional Center – San Fernando Valley | 9200 Oakdale Ave, Ste. 100 | | Chatsworth | | 91311 | | 818-778-1900 | |
| Olive View Community Mental Health Urgent Care Center | 14659 Olive View Dr, | | Sylmar | | 91342 | | 818-485-0888 | |
| Optimist Youth Homes & Family Services | 6957 N Figueroa St, | | Los Angeles | | 90041 | | 323-443-3175 | |
| Our House Grief Support Center | 21860 Burbank Blvd, Ste. 195 | | Woodland Hills | | 91367 | | 818-222-3344 | |
| Pacific Asian Counseling Services | 8616 La Tijera Blvd, Ste. 200 | | Los Angeles | | 90045 | | 310-337-1550 | |
| Pacific Lodge Youth Services | 4900 Serrania Ave, | | Woodland Hills | | 91364 | | 818-347-1577 | |
| Penny Lane Center Headquarters – North Hills | 15305 Rayen St, | | North Hills | | 91343 | | 818-892-3243 | |
| Phillips Graduate Institute David H. Fox Counseling Center | 19900 Plummer St, | | Chatsworth | | 91311 | | 818-386-5699 | |
| Phoenix House | 11600 Eldridge Ave, | | Lake View Terrace | | 91342 | | 818-686-3000 | |
| Prevention and Early Intervention Services – Los Angeles County | 550 S Vermont, 12th Floor | | Los Angeles | | 90020 | | 213-738-2305 | |
| Mental Wellness Program for Older Adults | 550 S Vermont, 12th Floor | | Los Angeles | | 90020 | | 213-738-2315 | |
| Ride On L.A. | 10860 Topanga Canyon Blvd, | | Chatsworth | | 91311 | | 818-700-2971 | |
| SFV Community Mental Health Center Inc. | 16360 Roscoe Blvd, 2nd Floor | | Van Nuys | | 91406 | | 818-901-4830 | |
| San Fernando Valley Counseling Center | 7247 Hayvenhurst Ave, A-8 | | Van Nuys | | 91406 | | 818-341-1111 | |
| Santa Clarita Valley Mental Health Center | 23501 Cinema Dr, Ste. 200 and 210 | | Valencia | | 91335 | | 661-288-4800 | |
| Sherman Oaks Hospital | 4929 Van Nuys Blvd, | | Sherman Oaks | | 91403 | | 818-981-7111 | |
| Sherman Oaks Hospital – Multi-Specialty Clinic | 4911 Van Nuys Blvd, | | Sherman Oaks | | 91403 | | 818-907-2835 | |
| Specialized Health Services, Inc. – Main Office | 6350 Lauren Canyon Blvd, Ste. 307 | | North Hollywood | | 91606 | | 818-762-3855 | |
| Star View Community Services | 7601 Canby Ave, Ste. 3 | | Reseda | | 91335 | | 818-921-3466 | |
| Stirling Behavioral Health Institute | 6931 Van Nuys Blvd, Ste. 102 | | Van Nuys | | 91405 | | 818-376-0134 | |
| Strength United | 14651 Oxnard St, | | Van Nuys | | 91411 | | 818-787-9700 | |
| Tarzana Treatment Centers - Tarzana | 18646 Oxnard St, | | Tarzana | | 91356 | | 888-777-8565 | |
| Tarzana Treatment Centers - Tarzana | 18700 Oxnard St, | | Tarzana | | 91356 | | 818-654-3950 | |
| Tarzana Treatment Centers - Reseda | 7101 Baird Ave, | | Reseda | | 91335 | | 818-342-5897 | |
| Tarzana Treatment Centers - Northridge | 8330 Reseda Blvd, | | Northridge | | 91324 | | 818-534-1820 | |
| The Help Group | 13130 Burbank Blvd, | | Sherman Oaks | | 91401 | | 818-781-0360 | |
| The Village Family Services – Headquarters | 6736 Laurel Canyon Blvd, Ste. 200 | | North Hollywood | | 91606 | | 818-755-8786 | |
| Valley Center for Prevention of Family Violence | 6850 Van Nuys Blvd, #202 | | Van Nuys | | 91405 | | 818-786-2079 | |
| Valley Center for Prevention of Family Violence | 20944 Sherman Way, #209 | | Canoga Park | | 91303 | | 818-883-2132 | |
| Valley Community Healthcare – North Hollywood Center | 6801 Coldwater Canyon Blvd, | | North Hollywood | | 91605 | | 818-763-7231 | |
| Valley Family Center | 302 S. Brand Blvd, | | San Fernando | | 91340 | | 818-365-8588 | |
| Valley Women's Center | 22110 Roscoe Blvd, Ste.204 | | Canoga Park | | 91304 | | 818-713-8700 | |
| Veterans Administration Greater L.A Healthcare System - Sepulveda Ambulatory Care Center | 16111 Plummer St, | | North Hills | | 91343 | | 818-891-7711 | |
| Pacific Asian Counseling Services | 6931 Van Nuys Blvd, Ste. 200 | | Van Nuys | | 91405 | | 818-989-9214 | |
| Warner Park Recovery Center | 5855 CA-27, #150 | | Woodland Hills | | 91367 | | 1-866-623-6905 | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Senior Services | | | | |
| Agency | Address | City | Zip | Telephone |
| Alicia Broadous Duncan Multipurpose Senior Center | 11300 Glenoaks Blvd, | Pacoima | 91331 | 818-834-6100 |
| Bernardi Multipurpose Senior Center Meals on Wheels | 6514 Sylmar Ave, | Van Nuys | 91406 | 818-781-1101 |
| Concepts for Living: Senior Assisted Living | 6351 Owensmouth Ave, | Woodland Hills | 91367 | 1-800-414-4242 |
| Elder Abuse Hotline |  |  |  | 800-992-1660 |
| Field Capable Clinical Services for Older Adults – Los Angeles County | 550 S Vermont, 12th Floor | Los Angeles | 90020 | 818-598-6900 |
| Full-Service Partnerships for Older Adults – Los Angeles County | 550 S Vermont, 12th Floor | Los Angeles | 90020 | 213-738-2327  213-738-2127  213-738-2336 |
| Guadalupe Community Center | 21600 Hart St, | Canoga Park | 91303 | 213-251-3549 |
| Mid-Valley Senior Citizens Center | 8825 Kester Ave, | Panorama City | 91402 | 818-892-0892 |
| ONEgeneration Adult Daycare | 17400 Victory Blvd, | Van Nuys | 91406 | 818-705-2345 |
| ONEgeneration Senior Enrichment Center | 18255 Victory Blvd, | Reseda | 91335 | 818-705-2345 |
| Partners in Care Foundation | 732 Mott St, Ste. 150 | San Fernando | 91340 | 818-837-3775 |
| Santa Clarita Valley Senior Center | 27180 Golden Valley Rd, | Santa Clarita | 91350 | 661-259-9444 |
| Friendly Valley Senior Center | 19310 Avenue of the Oaks, | Santa Clarita | 91321 | 661-299-4595 |
| Sherman Oaks - SAGE Program | 4911 Van Nuys Blvd, Ste. 307 | Sherman Oaks | 91403 | 818-341-7243 |
| The Adult Skill Center | 16600 Sherman Way, Ste. 240 | Lake Balboa | 91406 | 818-708-1756 |
| Valley Interfaith Council | 13300 Victory Blvd, #354 | Van Nuys | 91401 | 818-880-4842 |
| Valley Storefront Senior Center - JFS | 12821 Victory Blvd, | North Hollywood | 91606 | 818-984-1380 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Transportation | | | | |
| Agency | Address | City | Zip | Telephone |
| Mission City Transit | Tickets may be purchased at 208 Park Ave, | San Fernando | 91340 | 818-366-4119 |
| ONEgeneration Senior Enrichment Center | 18255 Victory Blvd, | Reseda | 91335 | 818-705-2345 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Vision | | | | |
| Agency | Address | City | Zip | Telephone |
| Mid Valley Comprehensive Health Center – Los Angeles County DHS | 7515 Van Nuys Blvd, | Van Nuys | 91405 | 818-627-3000 |
| Meet Each Need With Dignity (MEND) | 10641 N San Fernando Rd, | Pacoima | 91331 | 818-686-7300 |
| San Fernando Health Center – Los Angeles County DHS | 1212 Pico St, | San Fernando | 91340 | 818-627-4777 |
| Valley Community Healthcare – North Hollywood Center | 6801 Coldwater Canyon Blvd, | North Hollywood | 91605 | 818-763-8836 |